

TRADEMARK ASSIGNMENT

Electronic Version v1.1
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SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	NUNC PRO TUNC ASSIGNMENT
EFFECTIVE DATE:	02/08/2005

CONVEYING PARTY DATA

Name	Formerly	Execution Date	Entity Type
Kanisa, Inc.		03/10/2005	CORPORATION:

RECEIVING PARTY DATA

Name:	ServiceWare Technologies, Inc.
Street Address:	35 Berkshire Drive
City:	Sewell
State/Country:	NEW JERSEY
Postal Code:	08080
Entity Type:	CORPORATION:

PROPERTY NUMBERS Total: 1

Property Type	Number	Word Mark
Serial Number:	78548755	KNOVA

CORRESPONDENCE DATA

Fax Number: (215)701-2273
Correspondence will be sent via US Mail when the fax attempt is unsuccessful.
 Phone: 215-665-7273
 Email: cmiller@cozen.com
 Correspondent Name: Camille M. Miller
 Address Line 1: 1900 Market Street
 Address Line 4: Philadelphia, PENNSYLVANIA 19103

NAME OF SUBMITTER:	Camille M. Miller
Signature:	/Camille M. Miller/
Date:	03/10/2005

CH \$40.00 78548755

Total Attachments: 1
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NUNC PRO TUNC ASSIGNMENT OF TRADEMARK

WHEREAS, Kanisa, Inc. had adopted, used and was the owner of the trademark KNOVA, the trademark for which an application for registration, Serial No. 78/548755 is now pending in the United States Patent and Trademark Office (the "trademark"); and

WHEREAS ServiceWare Technologies, Inc. did acquire as of February 8, 2005, all right title and interest in and to the trademark, and all assets relating thereto; and


WHEREAS, it is desired that the Assignment of the trademark Nunc Pro Tunc, be made of record in the U.S. Patent and Trademark Office.

NOW, THEREFORE, for good and valuable consideration, receipt of which is hereby acknowledged and intending to be legally bound hereby, Kanisa, Inc. acknowledges that it did on February 8, 2005, sell, assign, transfer, and convey to ServiceWare Technologies, Inc. all right, title, and interest in and to the trademark and the application for registration thereof including any choses in action relating to the trademark, claims for damages, profits, and costs, both in equity and law for any infringement of the trademark occurring on or before February 8, 2005, together with the good will of the business symbolized by the trademark, and all assets relating to the trademark and to the corresponding products and services.


This Assignment is effective as of February 8, 2005, regardless of the date signed.

The Commissioner of Patents and Trademarks is requested to issue the Certificate of Registration to said assignee for Serial No. 78/548,755 to ServiceWare Technologies, Inc..

3/10/05
Date

By: Kanisa, Inc.

Name: BRUCE ARMSTRONG
Title: PRESIDENT

3/10/05
Date

By: ServiceWare Technologies, Inc.

Name: FRANK LAULETTA
Title: GENERAL COUNSEL