Electronic Version v1.1 Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	Reassignment and Release of Security Interest

CONVEYING PARTY DATA

Name	Formerly	Execution Date	Entity Type
COMERICA BANK		09/01/2005	a Michigan banking corporation:

RECEIVING PARTY DATA

Name:	RIGHTNOW TECHNOLOGIES, INC.	
Street Address:	40 Enterprise Blvd.	
City:	Bozeman	
State/Country:	MONTANA	
Postal Code:	59718	
Entity Type:	CORPORATION: DELAWARE	

PROPERTY NUMBERS Total: 1

Property Type	Number	Word Mark
Serial Number:	76409857	LOCATOR

CORRESPONDENCE DATA

Fax Number: (858)677-1401

Correspondence will be sent via US Mail when the fax attempt is unsuccessful.

Phone: 858-638-6717

Email: erin.obrien@dlapiper.com

Correspondent Name: Erin O'Brien

Address Line 1: 4365 Executive Drive

Address Line 2: Suite 1100

Address Line 4: San Diego, CALIFORNIA 92121-2133

NAME OF SUBMITTER:	Erin O'Brien
Signature:	/Erin O'Brien/
Date:	09/09/2005

Total Attachments: 2

TRADEMARK REEL: 003156 FRAME: 0253 7 64038

U UV\$ HU

source=rn_tm2#page1.tif source=rn_tm2#page2.tif

TRADEMARK
REEL: 003156 FRAME: 0254

REASSIGNMENT AND RELEASE OF SECURITY INTEREST

This Reassignment and Release of Security Interest is made as of the 1st day of September 2005 Comerica Bank ("LENDER") in favor of Rightnow Technologies, Inc. ("COMPANY") a Delaware Corporation with its principal place of business at 40 Enterprise Blvd., Bozeman, MT 59718

Recital

WHEREAS, COMPANY assigned certain interests in the Trademarks described on Exhibit A (the "Trademarks") to LENDER under a Intellectual Property Security Agreement dated as of the 7th day of December 2001, and recorded with the U.S. Patent and Trademark Office on March 6, 2003 at Reel 002684 Frame 0285, and

WHEREAS, COMPANY has satisfied all its obligations to LENDER in the Intellectual Property Security Agreement and LENDER wishes to reassign all interest that LENDER may have in the Trademarks

Agreement

Now Therefore, LENDER agrees that it releases its security interest in the Trademarks and reassigns to COMPANY, without warranty or recourse, all interest of LENDER in the Trademarks.

Comerica Bank successor by Merger to Comerica Bank-California

Holly R Dungan

Assistant Vice President - Western Division

75 E. Trimble Road San Jose, CA 95131

1

TRADEMARK REEL: 003156 FRAME: 0255

EXHIBIT A

APPLICATION NUMBER: 76409857
REGISTRATION NUMBER:

FILING DATE: 05/20/2002

ISSUE DATE:

MARK: LOCATOR

DRAWING TYPE: WORDS, LETTERS, OR NUMBERS IN TYPED FORM

TRADEMARK REEL: 003156 FRAME: 0256

RECORDED: 09/09/2005