# TRADEMARK ASSIGNMENT

Electronic Version v1.1 Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	SECURITY INTEREST

# **CONVEYING PARTY DATA**

Name	Formerly	Execution Date	Entity Type
ClientLogic Operating Corporation		08/16/2006	CORPORATION:

#### **RECEIVING PARTY DATA**

Name:	General Electric Capital Corporation, as administrative agent
Street Address:	401 Merritt Seven
Internal Address:	Second Floor
City:	Norwalk
State/Country:	CONNECTICUT
Postal Code:	06851
Entity Type:	CORPORATION:

# PROPERTY NUMBERS Total: 1

Property Type	Number	Word Mark
Registration Number:	2657596	CLIENTLOGIC

#### **CORRESPONDENCE DATA**

Fax Number: (404)572-5128

Correspondence will be sent via US Mail when the fax attempt is unsuccessful.

Phone: 404-572-2533

Email: jbalcita@kslaw.com

Correspondent Name: King & Spalding, LLP

Address Line 1: Jeffrey P. Balcita

Address Line 2: 1180 Peachtree Street

Address Line 4: Atlanta, GEORGIA 30309

ATTORNEY DOCKET NUMBER:	09611.015034
NAME OF SUBMITTER:	Jeffrey P. Balcita
Signature:	/Jeffrey P. Balcita/

TRADEMARK REEL: 003373 FRAME: 0025

900056029

Date:	08/18/2006
Total Attachments: 8	
source=TM Security Agreement#page1.tif	
source=TM Security Agreement#page2.tif	
source=TM Security Agreement#page3.tif	
source=TM Security Agreement#page4.tif	
source=TM Security Agreement#page5.tif	
source=TM Security Agreement#page6.tif	
source=TM Security Agreement#page7.tif	
source=TM Security Agreement#page8.tif	

#### TRADEMARK SECURITY AGREEMENT

THIS TRADEMARK SECURITY AGREEMENT, dated as of August <u>16</u>, 2006, is made by each of the entities listed on the signature pages hereof (each a "<u>Grantor</u>" and, collectively, the "<u>Grantors</u>"), in favor of General Electric Capital Corporation ("<u>GE Capital</u>"), as administrative agent (in such capacity, together with its successors and permitted assigns, the "<u>Administrative Agent</u>") for the Lenders and the L/C Issuers (as defined in the Credit Agreement referred to below).

#### WITNESSETH:

WHEREAS, pursuant to the Credit Agreement, dated as of August <u>16</u>, 2006 (as the same may be amended, restated, supplemented or otherwise modified from time to time, the "<u>Credit Agreement</u>"), among ClientLogic Corporation, a Delaware corporation (the "<u>Borrower</u>"), the Grantors, the other Credit Parties signatory thereto from time to time, the Lenders and the L/C Issuers from time to time party thereto and GE Capital, as Administrative Agent for the Lenders and the L/C Issuers, the Lenders and the L/C Issuers have severally agreed to make extensions of credit to the Borrower upon the terms and subject to the conditions set forth therein;

WHEREAS, each Grantor (other than the Borrower) has agreed, pursuant to a Subsidiary Guaranty dated as of August 16, 2006, in favor of the Administrative Agent (the "Guaranty"), to guarantee the Obligations (as defined in the Credit Agreement) of the Borrower; and

WHEREAS, all of the Grantors are party to the Security Agreement pursuant to which the Grantors are required to execute and deliver this Trademark Security Agreement;

NOW, THEREFORE, in consideration of the premises and to induce the Lenders, the L/C Issuers and the Administrative Agent to enter into the Credit Agreement and to induce the Lenders and the L/C Issuers to make their respective extensions of credit to the Borrower thereunder, each Grantor hereby agrees with the Administrative Agent as follows:

<u>Section 1.</u> <u>Defined Terms</u>. Capitalized terms used herein without definition are used as defined in the Guaranty and the Security Agreement.

Section 2. Grant of Security Interest in Trademark Collateral. Each Grantor, as collateral security for the prompt and complete payment and performance when due (whether at stated maturity, by acceleration or otherwise) of the Obligations of such Grantor, hereby mortgages, pledges and hypothecates to the Administrative Agent for the benefit of the Secured Parties, and grants to the Administrative Agent for the benefit of the Lenders a Lien on and security interest in, all of its right, title and interest in, to and under the following Collateral of such Grantor (the "Trademark Collateral"):

- (a) all of its Trademarks and all Trademark Licenses providing for the grant by or to such Grantor of any right under any Trademark, including, without limitation, those referred to on Schedule 1 hereto;
  - (b) all renewals and extensions of the foregoing;
- (c) all goodwill of the business connected with the use of, and symbolized by, each such Trademark; and
- (d) all income, royalties, proceeds and liabilities at any time due or payable or asserted under and with respect to any of the foregoing, including, without limitation, all rights to sue and recover at law or in equity for any past, present and future infringement, misappropriation, dilution, violation or other impairment thereof.
- Section 3. Guaranty and Security Agreement. The security interest granted pursuant to this Trademark Security Agreement is granted in conjunction with the security interest granted to the Administrative Agent pursuant to the Guaranty and Security Agreement, and each Grantor hereby acknowledges and agrees that the rights and remedies of the Administrative Agent with respect to the security interest in the Trademark Collateral made and granted hereby are more fully set forth in the Guaranty and Security Agreement, the terms and provisions of which are incorporated by reference herein as if fully set forth herein.
- Section 4. Grantor Remains Liable. Each Grantor hereby agrees that, anything herein to the contrary notwithstanding, such Grantor shall assume full and complete responsibility for the prosecution, defense, enforcement or any other necessary or desirable actions in connection with their Trademarks and Trademark Licenses subject to a security interest hereunder.
- <u>Section 5.</u> <u>Counterparts.</u> This Trademark Security Agreement may be executed in any number of counterparts and by different parties in separate counterparts, each of which when so executed shall be deemed to be an original and all of which taken together shall constitute one and the same agreement. Signature pages may be detached from multiple separate counterparts and attached to a single counterpart.
- <u>Section 6.</u> <u>Governing Law.</u> This Trademark Security Agreement and the rights and obligations of the parties hereto shall be governed by, and construed and interpreted in accordance with, the law of the State of New York.

[SIGNATURE PAGES FOLLOW]

IN WITNESS WHEREOF, each Grantor has caused this Trademark Security Agreement to be executed and delivered by its duly authorized officer as of the date first set forth above.

Very truly yours,

CLIENTLOGIC CORPORATION,

as Grantor

By:

Name: Title:

To your

CLIENTLOGIC OPERATING CORPORATION,

as Grantor

Bv:

Name: Title:

Treasurer

SERVICE ZONE, INC.,

as Grantor

By:

Name:

Title:

[SIGNATURE PAGE TO TRADEMARK SECURITY AGREEMENT]

#### ACKNOWLEDGMENT OF GRANTOR

STATE OF LOW SS.

On this \_\_\_\_ day of August, 2006, before me personally appeared \_\_\_\_\_\_\_, proved to me on the basis of satisfactory evidence to be the person who executed the foregoing instrument on behalf of \_\_\_\_\_\_\_, who being by me duly sworn did depose and say that [he/she] is an authorized officer of said corporation, that the said instrument was signed on behalf of said corporation as authorized by its Board of Directors and that [he/she] aeknowledged said instrument to be the free act and deed of said corporation.

Notary Public



[SIGNATURE PAGE TO ACKNOWLEDGEMENT OF GRANTOR]

#### ACKNOWLEDGMENT OF GRANTOR

STATE OF Tennessee ) ss. COUNTY OF Davidson)

On this 14th day of August, 2006, before me personally appeared Craig Jantzi, proved to me on the basis of satisfactory evidence to be the person who executed the foregoing instrument on behalf of Service Zne Inc., who being by me duly sworn did depose and say that [he/she] is an authorized officer of said corporation, that the said instrument was signed on behalf of said corporation as authorized by its Board of Directors and that [he/she] acknowledged said instrument to be the free act and deed of said corporation/company.

(,'\_\_')

Notary Public

STATE OF TENNESSEE NOTARY PUBLIC OF

7/21/07

[SIGNATURE PAGE TO ACKNOWLEDGEMENT OF GRANTOR]

#### ACKNOWLEDGMENT OF GRANTOR

STATE OF <u>Tennessee</u>)

SS

COUNTY OF <u>Davidsor</u>)

On this 14th day of August, 2006, before me personally appeared Craig Jantzi, proved to me on the basis of satisfactory evidence to be the person who executed the foregoing instrument on behalf of Clientlegic Operating who being by me duly sworn did depose and say that [he/she] is an authorized officer of said corporation, that the said instrument was signed on behalf of said corporation as authorized by its Board of Directors and that [he/she] acknowledged said instrument to be the free act and deed of said corporation/company.

Notary Public

My commosion whom 7/21/0

STATE OF TENNESSEE NOTARY PUBLIC STATE

[SIGNATURE PAGE TO ACKNOWLEDGEMENT OF GRANTOR]

ACCEPTED AND AGREED as of the date first above written:

GENERAL ELECTRIC CAPITAL CORPORATION as Administrative Agent

By: Peter DiBion Name: Peter DiBion Title: Duly Authorized Signature

[SIGNATURE PAGE TO TRADEMARK SECURITY AGREEMENT]

# SCHEDULE I TO TRADEMARK SECURITY AGREEMENT

# **Trademark Registrations**

# A. REGISTERED TRADEMARKS

TRADEMARK	GRANTOR	SERIAL/ REGISTRATION NO.	FILING/ REGISTRATION DATE
E-SITES4U	ClientLogic Corporation	2627213	10/01/2002
CLIENTLOGIC	ClientLogic Operating Corporation	2657596	12/10/2002
SERVICE ZONE	Service Zone, Inc.	2749484	08/12/2003
LEGENDARY SERVICE @ LOWEST COST	Service Zone, Inc.	2807806	01/27/2004

B. TRADEMARK APPLICATIONS

N/A

C. TRADEMARK LICENSES

N/A

**RECORDED: 08/18/2006** 

TRADEMARK REEL: 003373 FRAME: 0034

,