

TRADEMARK ASSIGNMENT

Electronic Version v1.1
 Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	Notice of Grant of Security Interest

CONVEYING PARTY DATA

Name	Formerly	Execution Date	Entity Type
APAC Customer Services, Inc.		05/05/2008	CORPORATION: ILLINOIS

RECEIVING PARTY DATA

Name:	PNC Bank, National Association, as Agent
Street Address:	500 First Avenue
Internal Address:	4th Floor
City:	Pittsburgh
State/Country:	PENNSYLVANIA
Postal Code:	15219
Entity Type:	national banking association: UNITED STATES

PROPERTY NUMBERS Total: 6

Property Type	Number	Word Mark
Registration Number:	2692700	SERVICEPAC
Registration Number:	2654368	ON THE LINE FOR YOUR SUCCESS
Registration Number:	2511649	E.PAC
Registration Number:	2474901	APAC CUSTOMER SERVICES
Registration Number:	2326266	
Serial Number:	78907090	ATHOME SERVICE

CORRESPONDENCE DATA

Fax Number: (919)416-8328
Correspondence will be sent via US Mail when the fax attempt is unsuccessful.
 Phone: 9192868041
 Email: pto_tmconfirmation@mvalaw.com
 Correspondent Name: Moore & Van Allen PLLC
 Address Line 1: 430 Davis Drive
 Address Line 2: Suite 500
 Address Line 4: Morrisville, NORTH CAROLINA 27560

TRADEMARK

ATTORNEY DOCKET NUMBER:	031558.105 NGSi-T TO PNC
NAME OF SUBMITTER:	Ellen A. Rubel
Signature:	/Ellen A. Rubel/
Date:	05/12/2008
Total Attachments: 4 source=NGSI - T APAC to PNC#page1.tif source=NGSI - T APAC to PNC#page2.tif source=NGSI - T APAC to PNC#page3.tif source=NGSI - T APAC to PNC#page4.tif	

NOTICE
OF
GRANT OF SECURITY INTEREST
IN
TRADEMARKS

United States Patent and Trademark Office

Gentlemen:

Please be advised that pursuant to the Revolving Credit and Security Agreement dated as of May 5, 2008 (the "Loan Agreement") by and among the undersigned (the "Borrower"), the financial institutions parties thereto as the lenders (the "Lenders"), and PNC Bank, National Association, as Agent (the "Agent"), the Borrower has granted a continuing security interest in and continuing lien upon, the trademarks and trademark applications shown below to the Agent for the ratable benefit of the Lenders:

TRADEMARKS

<u>Trademark No.</u>	<u>Description of Trademark Item</u>	<u>Date of Trademark</u>
	See <u>Schedule 1</u> attached hereto	

TRADEMARK APPLICATIONS

<u>Trademark Applications No.</u>	<u>Description of Trademark Applied for</u>	<u>Date of Trademark Applications</u>
	See <u>Schedule 1</u> attached hereto	

The Grantor and the Agent hereby acknowledge and agree that the security interest in the foregoing trademarks and trademark applications (i) may only be terminated in accordance with the terms of the Loan Agreement and (ii) is not to be construed as an assignment of any trademark or trademark application.

Very truly yours,

APAC CUSTOMER SERVICES, INC.,
as Borrower

By: M. Marrow

Name: Michael P. Marrow

Title: President and Chief Executive Officer

Acknowledged and Accepted:

PNC BANK, NATIONAL ASSOCIATION, as Agent

By: _____

Name: _____

Title: _____

The Grantor and the Agent hereby acknowledge and agree that the security interest in the foregoing trademarks and trademark applications (i) may only be terminated in accordance with the terms of the Loan Agreement and (ii) is not to be construed as an assignment of any trademark or trademark application.

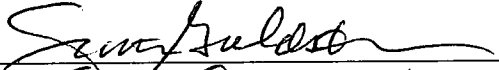
Very truly yours,

APAC CUSTOMER SERVICES, INC.,
as Borrower

By: _____
Name: _____
Title: _____

Acknowledged and Accepted:

PNC BANK, NATIONAL ASSOCIATION, as Agent

By: 
Name: SCOTT GOLDSTEIN
Title: VICE PRESIDENT

Schedule 1

**APAC Customer Services, Inc.
(Illinois corporation)**

U.S. Trademark

Registered Mark

Mark	Registration No.	Registration Date
SERVICEPAC and Design	2692700	3/4/03
ON THE LINE FOR YOUR SUCCESS	2654368	11/26/02
E.PAC	2511649	11/27/01
APAC CUSTOMER SERVICES	2474901	8/7/01
Design Only	2326266	3/7/00

Trademark Application

Mark	Application No.	Filing Date
ATHOME SERVICE	78907090	6/13/06