

**TRADEMARK ASSIGNMENT**

Electronic Version v1.1  
 Stylesheet Version v1.1

<b>SUBMISSION TYPE:</b>	NEW ASSIGNMENT		
<b>NATURE OF CONVEYANCE:</b>	RELEASE BY SECURED PARTY		
<b>CONVEYING PARTY DATA</b>			
<b>Name</b>	<b>Formerly</b>	<b>Execution Date</b>	<b>Entity Type</b>
Bank of America, N.A., as Collateral Agent		03/23/2010	Association: UNITED STATES
<b>RECEIVING PARTY DATA</b>			
<b>Name:</b>	ServiceBench, Inc.		
<b>Street Address:</b>	22660 Executive Drive		
<b>Internal Address:</b>	Suite 122		
<b>City:</b>	Sterling		
<b>State/Country:</b>	VIRGINIA		
<b>Postal Code:</b>	20166		
<b>Entity Type:</b>	CORPORATION: DELAWARE		
<b>PROPERTY NUMBERS Total: 5</b>			
<b>Property Type</b>	<b>Number</b>	<b>Word Mark</b>	
Registration Number:	2901988	SERVICEBENCH	
Registration Number:	2724057	SSC/CENTRAL	
Registration Number:	2688045	RAPIDBENCH	
Registration Number:	2561711	SERVICEBENCH	
Registration Number:	2724056	SSC/RECALLRESCUE	
<b>CORRESPONDENCE DATA</b>			
<b>Fax Number:</b>	(202)408-3141		
	<i>Correspondence will be sent via US Mail when the fax attempt is unsuccessful.</i>		
<b>Phone:</b>	800-927-9801 x2348		
<b>Email:</b>	jpaterso@cscinfo.com		
<b>Correspondent Name:</b>	Corporation Service Company		
<b>Address Line 1:</b>	1090 Vermont Avenue NW, Suite 430		
<b>Address Line 4:</b>	Washington, DISTRICT OF COLUMBIA 20005		

**CH \$140.00 2901988**

**900160378**

**TRADEMARK  
 REEL: 004191 FRAME: 0444**

ATTORNEY DOCKET NUMBER:	361012-10
NAME OF SUBMITTER:	Jean Paterson
Signature:	/jep/
Date:	04/23/2010
Total Attachments: 4 source=4-23-10 BOA-ServiceBench-TM#page1.tif source=4-23-10 BOA-ServiceBench-TM#page2.tif source=4-23-10 BOA-ServiceBench-TM#page3.tif source=4-23-10 BOA-ServiceBench-TM#page4.tif	

**RELEASE OF TRADEMARK SECURITY AGREEMENT**

**THIS RELEASE OF TRADEMARK SECURITY AGREEMENT** (this "Release") is made as of March 23, 2010 (the "Effective Date") by Bank of America, N.A., as collateral agent (in such capacity, the "Agent") for the benefit of ServiceBench, Inc., a Delaware corporation, (the "Grantor").

**WHEREAS**, pursuant to the terms and conditions of that certain Trademark Security Agreement Supplement and Joinder, dated as of August 14, 2008, between the Grantor and the Agent, the Grantor pledged, assigned and granted to the Agent a continuing security interest in all of its right, title and interest in and to certain collateral including, without limitation, the trademark registrations and applications set forth on Schedule I hereto along with the goodwill associated therewith (collectively, the "Trademarks");

**WHEREAS**, the Security Agreement was recorded with the Trademarks Division of the U.S. Patent & Trademark Office on August 18, 2008, at Reel 003837 and Frame 0035;

**NOW, THEREFORE**, for good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the Agent hereby terminates the Security Agreement, and hereby terminates, cancels, re-pledges, reassigns and releases any and all security interests it has against the Trademarks.

If and to the extent the Agent has acquired any right, title or interest to any of the Trademarks, it hereby assigns and transfers such rights, title or interest to their respective Grantors.

The Agent shall take all further actions, and provide to the Grantor and its successors, assigns or other legal representatives, all such cooperation and assistance (including, without limitation, the execution and delivery of any and all documents or other instruments), reasonably requested by the Grantor to more fully and effectively effectuate the purposes of this Release.

**IN WITNESS WHEREOF**, the Agent has caused this Release to be executed by its duly authorized representative as of the Effective Date:

BANK OF AMERICA, N.A.,  
as Collateral Agent,

By: Robert Klawinski  
Name:  
Title: Robert Klawinski  
Senior Vice President

[Trademark Release No. 2]

**TRADEMARK**  
**REEL: 004191 FRAME: 0447**

**SCHEDULE I**

<b>Mark</b>	<b>Owner<sup>1</sup></b>	<b>App. / Reg. No.</b>	<b>Class(es)</b>	<b>Date Filed / Registered</b>
SERVICEBENCH (and Design)	S	2,901,988	36	11/9/2004
SSC/CENTRAL	S	2,724,057	42	6/10/2003
RAPIDBENCH	S	2,688,045	42	6/10/2003
SERVICEBENCH	S	2,561,711	36	3/21/2001
SSC/RECALLRESCUE	S	2,724,056	42	8/28/2002

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<sup>1</sup> S = ServiceBench, Inc.