

TRADEMARK ASSIGNMENT

Electronic Version v1.1

Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT		
NATURE OF CONVEYANCE:	RELEASE BY SECURED PARTY		
CONVEYING PARTY DATA			
Name	Formerly	Execution Date	Entity Type
PNC BANK, NATIONAL ASSOCIATION		08/28/2012	NATIONAL ASSOCIATION:
RECEIVING PARTY DATA			
Name:	Consona Corporation (f/k/a Consona ERP, Inc., Consona CRM, Inc., Knova Software, Inc., Serviceware Technologies, Inc., Serviceware, Inc.)		
Street Address:	450 E 96th Street		
Internal Address:	# 300		
City:	Indianapolis		
State/Country:	INDIANA		
Postal Code:	46240		
Entity Type:	CORPORATION: DELAWARE		
PROPERTY NUMBERS Total: 1			
Property Type	Number	Word Mark	
Registration Number:	1919047	COGNITIVE PROCESSOR	
CORRESPONDENCE DATA			
Fax Number:	2124464900		
<i>Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent via US Mail.</i>			
Email:	susan.zablocki@kirkland.com		
Correspondent Name:	Susan Zablocki		
Address Line 1:	Kirkland & Ellis LLP		
Address Line 2:	601 Lexington Avenue		
Address Line 4:	New York, NEW YORK 10022		
ATTORNEY DOCKET NUMBER:	38123-86		
NAME OF SUBMITTER:	Susan Zablocki		

Signature:	/susan zablocki/
Date:	09/12/2012
Total Attachments: 3 source=pncpatent release#page1.tif source=pncpatent release#page2.tif source=pncpatent release#page3.tif	

RELEASE OF SECURITY INTEREST IN INTELLECTUAL PROPERTY

WHEREAS, Consona Corporation (formerly known as Consona ERP, Inc., Consona CRM Inc., Knova Software, Inc., Serviceware Technologies, Inc., and Serviceware, Inc. and referred to herein as the "Company"), an Indiana corporation, and **PNC Bank, National Association** (the "Lender") entered into a Security Agreement dated as of December 10, 1999 (the "Security Agreement"), pursuant to which the Company pledged to the Lender a security interest in certain intellectual property assets of Company;

WHEREAS, a true and correct copy of the Security Agreement was recorded in the United States Patent and Trademark Office (the "USPTO") on December 22, 1999, at Reel 2012, Frame 0362, against the trademark and corresponding registration listed on Schedule A attached hereto (the "Trademark");

WHEREAS, a true and correct copy of the Security Agreement was recorded with the USPTO on December 22, 1999, at Reel 010506, Frame 0259, against the patents listed on Schedule B attached hereto (the "Patents");

WHEREAS, the parties desire to confirm the release of all security interests which had been granted in favor of Lender in the Trademark and Patents; and

WHEREAS, the Company has requested and Lender has agreed to provide a document suitable for filing with the USPTO for purposes of recording the release of Lender's security interest in the Trademark and Patents.

NOW, THEREFORE, for good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, Lender hereby releases, relinquishes and discharges its security interest and all other rights in the Trademark and Patents that Lender has, had, or could have had pursuant to the Security Agreement. Lender hereby further authorizes the Company to take any and all actions, including filing and recording this Release document with the appropriate governmental authorities to effectuate and further document the release made hereby.

IN WITNESS WHEREOF, the Lender has caused this Release of Security Interest in Intellectual Property to be duly executed by its authorized representative as of August 28, 2012.

PNC Bank, National Association

By: 

Print Name: Robin Lewis

Title: Authorized Signer

**SCHEDULE A
TRADEMARKS**

Trademark	Registration No.	Registration Date
COGNITIVE PROCESSOR	1919047	September 12, 1995

**SCHEDULE B
PATENTS**

Title	Patent No.	Issue Date
System and Method for Representing and Retrieving Knowledge in an Adaptive Cognitive Network	5,787,234	July 28, 1998
Software Structure for Data Delivery on Multiple Engines	5,797,135	August 18, 1998