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TRADEMARK ASSIGNMENT COVER SHEET

Electronic Version v1.1 Stylesheet Version v1.2 ETAS ID: TM334036

SUBMISSION TYPE: NEW ASSIGNMENT

NATURE OF CONVEYANCE: Notice of Grant of Security Interest in Trademarks

CONVEYING PARTY DATA

Name	Formerly	Execution Date	Entity Type
Alorica Inc.		03/03/2015	CORPORATION: CALIFORNIA

RECEIVING PARTY DATA

Name:	Bank of America, N.A., as Administrative Agent
Street Address:	901 Main Street
Internal Address:	Mail Code: TX1-492-14-06
City:	Dallas
State/Country:	TEXAS
Postal Code:	75202
Entity Type:	national banking association: UNITED STATES

PROPERTY NUMBERS Total: 10

Property Type	Number	Word Mark
Registration Number:	2947234	ALORICA INC.
Registration Number:	2947233	ALORICA INC.
Registration Number:	2763657	HELIX BY ALORICA
Registration Number:	2763647	HELIX BY ALORICA
Registration Number:	3594920	SMART PIPE
Registration Number:	1844659	PRECISION RESPONSE CORPORATION
Registration Number:	1820093	PRC
Registration Number:	1819161	PRC
Serial Number:	86270630	ALORICARES
Serial Number:	86270609	ALORICARES

CORRESPONDENCE DATA

Fax Number: 9192868199

Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent

using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.

Phone: 919 286-8000

Email: PTO_TMconfirmation@mvalaw.com

Correspondent Name: MOORE & VAN ALLEN PLLC

Address Line 1: 3015 CARRINGTON MILL BOULEVARD

Address Line 2: SUITE 400

TRADEMARK
REEL: 005471 FRAME: 0146

900317597

Address Line 4: MC	RRISVILLE, NORTH CAROLINA 27560
ATTORNEY DOCKET NUMBER:	017625-4912
NAME OF SUBMITTER:	John E. Slaughter
SIGNATURE:	/John E. Slaughter/
DATE SIGNED:	03/04/2015
Total Attachments: 4	
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NOTICE OF GRANT OF SECURITY INTEREST IN TRADEMARKS

United States Patent and Trademark Office

Ladies and Gentlemen:

Please be advised that pursuant to the Security and Pledge Agreement dated as of March 3, 2015 (as the same may be amended, modified, extended or restated from time to time, the "Agreement") by and among the Obligors party thereto (each an "Obligor" and collectively, the "Obligors") and Bank of America, N.A., as Administrative Agent (the "Administrative Agent") for the holders of the Secured Obligations referenced therein, the undersigned Obligor has granted a continuing security interest in and a right to set off against the trademarks and trademark applications shown on Schedule 1 below to the Administrative Agent for the ratable benefit of the holders of the Secured Obligations.

[signature pages follow]

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The undersigned Obligor and the Administrative Agent, on behalf of the holders of the Secured Obligations, hereby acknowledge and agree that the security interest in the foregoing trademarks and trademark applications (i) may only be terminated in accordance with the terms of the Agreement and (ii) is not to be construed as an assignment of any trademark or trademark application.

Very truly yours,

ALORICA INC.,

a California corporațion

Name: James Mołlov

Title: Chief Financial Officer

IP NOTICE (TRADEMARKS)

Acknowledged and accepted:

BANK OF AMERICA, N.A., as Administrative Agent

Name: Title:

Brenda Schriner Vice President

IP NOTICE (TRADEMARKS)

TRADEMARK REEL: 005471 FRAME: 0150

Schedule 1

Alorica Inc. (California Corporation)

U.S. Trademarks

Registered Marks

Mark	Reg. No.	Reg. Date
ALORICA INC.	2947234	05/10/05
ALORICA INC. and Design	2947233	05/10/05
HELIX BY ALORICA and Design	2763657	09/16/03
HELIX BY ALORICA	2763647	09/16/03

Pending Applications

Mark	Appl. No.	Filing Date
ALORICARES	86270630	05/02/14
ALORICARES and Design	86270609	05/02/14

[IP To Be Merged From PRC LLC]

Registered Marks

Mark	Reg. No.	Reg. Date
SMART PIPE	3594920	03/24/09
PRECISION RESPONSE CORPORATION	1844659	07/12/94
PRC (Stylized)	1820093	02/08/94
PRC	1819161	02/01/94

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RECORDED: 03/04/2015

TRADEMARK REEL: 005471 FRAME: 0151