

## TRADEMARK ASSIGNMENT COVER SHEET

Electronic Version v1.1  
Stylesheet Version v1.2

ETAS ID: TM807913

<b>SUBMISSION TYPE:</b>	NEW ASSIGNMENT		
<b>NATURE OF CONVEYANCE:</b>	INTELLECTUAL PROPERTY SECURITY AGREEMENT		
<b>CONVEYING PARTY DATA</b>			
<b>Name</b>	<b>Formerly</b>	<b>Execution Date</b>	<b>Entity Type</b>
AVAYA INC.		05/01/2023	Corporation: DELAWARE
KnoahSoft, Inc.		05/01/2023	Corporation: DELAWARE
INTELLISIST, INC.		05/01/2023	Corporation: WASHINGTON
<b>RECEIVING PARTY DATA</b>			
<b>Name:</b>	Citibank, N.A., as Collateral Agent		
<b>Street Address:</b>	390 Greenwich Street		
<b>City:</b>	New York		
<b>State/Country:</b>	NEW YORK		
<b>Postal Code:</b>	10013		
<b>Entity Type:</b>	National Banking Association: UNITED STATES		
<b>PROPERTY NUMBERS Total: 49</b>			
<b>Property Type</b>	<b>Number</b>	<b>Word Mark</b>	
<b>Registration Number:</b>	6206224	ACOUSTICEDGE	
<b>Registration Number:</b>	3012163	AUTHENTIC AVAYA	
<b>Registration Number:</b>	4372647	AVAYA	
<b>Registration Number:</b>	3507805	AVAYA	
<b>Registration Number:</b>	2696985	AVAYA	
<b>Registration Number:</b>	5513937	AVAYA AURA	
<b>Registration Number:</b>	3871137	AVAYA AURA	
<b>Registration Number:</b>	5212482	AVAYA BREEZE	
<b>Registration Number:</b>	6273875	AVAYA CLOUD OFFICE	
<b>Registration Number:</b>	5353412	AVAYA EDGE	
<b>Registration Number:</b>	5129143	AVAYA ENGAGE	
<b>Registration Number:</b>	5282627	AVAYA EQUINOX	
<b>Registration Number:</b>	2697002	AVAYA	
<b>Registration Number:</b>	5753015	AVAYA MOBILE EXPERIENCE	
<b>Registration Number:</b>	5128845	AVAYA OCEANA	
<b>Registration Number:</b>	3411046	AVAYA ONE-X	
<b>Registration Number:</b>	4726410	AVAYA ONE-X	

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Property Type	Number	Word Mark
Registration Number:	3411047	AVAYA ONE-X
Registration Number:	6059536	AVAYA ORCHESTRATOR
Registration Number:	6193712	AVAYA SPACES
Registration Number:	5161622	AVAYA STADIUM
Registration Number:	5161623	AVAYA STADIUM
Registration Number:	5124891	AVAYA STADIUM
Registration Number:	5545873	CLEARMETRIX
Registration Number:	5671662	CONVERSATIONCENTER
Registration Number:	2855081	CONVERSIVE
Registration Number:	1786298	EXPERT CALLING
Registration Number:	3013217	GOTVOICE
Registration Number:	2976251	GOTVOICE
Registration Number:	1786300	INTELLIGENT CALL BLENDING
Registration Number:	5718923	INTELLIGENTWIRE
Registration Number:	2911426	INTELLISIST
Registration Number:	3344968	KONFTEL
Registration Number:	1372962	MAGIC ON HOLD
Registration Number:	3035694	MEETING EXCHANGE
Registration Number:	1342255	MERIDIAN
Registration Number:	2931661	OMNISOUND
Registration Number:	973939	PERIPHONICS
Registration Number:	2628503	PREDICTIVE AGENT BLEND
Registration Number:	2118787	RADVISION
Registration Number:	3248266	SCOPIA
Registration Number:	2920882	SPEECHFORMS
Registration Number:	5545862	SPOKEN
Registration Number:	5545846	SPOKEN
Registration Number:	3383616	SPOKEN SYSTEM
Registration Number:	5578433	W
Registration Number:	5302331	ZANG
Registration Number:	5478366	ZANG
Registration Number:	3571738	HARM NY

**CORRESPONDENCE DATA**

Fax Number:

*Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent using a fax number, if provided; if that is unsuccessful, it will be sent via US Mail.*

Phone: 8004945225

Email: ipteam@cogencyglobal.com

**Correspondent Name:** Stewart Walsh  
**Address Line 1:** 1025 Connecticut Ave NW, Suite 712  
**Address Line 2:** COGENCY GLOBAL Inc.  
**Address Line 4:** Washington, D.C. 20036

**ATTORNEY DOCKET NUMBER:** 1989720 TM

**NAME OF SUBMITTER:** Dahlia Gottlieb

**SIGNATURE:** /Dahlia Gottlieb/

**DATE SIGNED:** 05/04/2023

**Total Attachments: 183**

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INTELLECTUAL PROPERTY SECURITY AGREEMENT

INTELLECTUAL PROPERTY SECURITY AGREEMENT, dated as of May 1, 2023 (this “**Agreement**”), by each of the Grantors listed on the signature pages thereto (each such subsidiary individually, a “**Grantor**” and, collectively, the “**Grantors**”) in favor of Citibank, N.A., as Collateral Agent under the Credit Agreement (as defined in the Security Agreement, defined below) (in such capacity, the “**Collateral Agent**”) for the benefit of the Secured Parties.

1. Reference is made to (i) the Amended and Restated ABL Credit Agreement, dated as of May 1, 2023 (as the same may be amended, restated, amended and restated, supplemented or otherwise modified or replaced from time to time, the “**Credit Agreement**”), among Avaya Inc., a Delaware corporation (the “**Company**”), Avaya Holdings Corp., a Delaware corporation (“**Holdings**”), the lending institutions from time to time parties thereto, the lending institutions named therein as L/C Issuers and Swing Line Lenders and the Collateral Agent and (ii) the Amended and Restated ABL Security Agreement, dated as of May 1, 2023 (as the same may be amended, restated, amended and restated, supplemented or otherwise modified or replaced from time to time, the “**Security Agreement**”), among the Company, Holdings, each of the Grantors listed on the signature pages thereto and the Collateral Agent. Capitalized terms used herein and not otherwise defined herein shall have the meanings assigned to such terms in Credit Agreement or the Security Agreement, as applicable.

2. The Grantors have identified on Schedule I, II and III hereto the Copyrights, Patents and Trademarks registered or applied for with the United States Patent and Trademark Office or the United States Copyright Office acquired by such Grantors as of the date hereof. The undersigned Grantors are executing this Agreement in order to facilitate filings to be made by the Collateral Agent with the United States Copyright Office and the United States Patent and Trademark Office.

Accordingly, the Collateral Agent and the Grantors agree as follows:

SECTION 1. As security for the payment or performance, as the case may be, in full of the Obligations, each Grantor hereby grants to the Collateral Agent for the benefit of the Secured Parties a security interest in all right, title and interest in or to the Intellectual Property set forth in Schedules I, II and III hereto (such Intellectual Property, collectively, the “**Collateral**”). Each Grantor hereby represents and warrants that the information set forth on Schedules I, II and III hereto is true and correct in all material respects as of the date hereof.

SECTION 2. This Agreement may be executed by one or more of the parties to this Agreement on any number of separate counterparts (including by facsimile or other electronic transmission (e.g., a “pdf” or “tif” file)), and all of said counterparts taken together shall be deemed to be originals and constitute one and the same instrument. This Agreement shall become effective as to each Grantor when the Collateral Agent shall have received counterparts of this Agreement that, when taken together, bear the signatures of such Grantor and the Collateral Agent.

SECTION 3. Upon the termination of the Security Agreement, the Collateral Agent shall, at the expense of the Grantors, execute, acknowledge, and deliver to the Grantors an

instrument in writing in recordable form releasing the lien on and security interest in the Intellectual Property under this Agreement.

SECTION 4. The security interests granted to the Collateral Agent herein are granted in furtherance, and not in limitation of, the security interests granted to the Administrative Agent pursuant to the Security Agreement. Each Grantor hereby acknowledges and affirms that the rights and remedies of the Collateral Agent with respect to the Collateral are more fully set forth in the Security Agreement, the terms and provisions of which are hereby incorporated herein by reference as if fully set forth herein. In the event of any conflict between the terms of this Agreement and the Security Agreement, the terms of the Security Agreement shall govern.

**SECTION 5. THIS AGREEMENT AND THE RIGHTS AND OBLIGATIONS OF THE PARTIES HEREUNDER SHALL BE GOVERNED BY, AND CONSTRUED AND INTERPRETED IN ACCORDANCE WITH, THE LAW OF THE STATE OF NEW YORK.**

SECTION 6. Any provision of this Agreement that is prohibited or unenforceable in any jurisdiction shall, as to such jurisdiction, be ineffective to the extent of such prohibition or unenforceability without invalidating the remaining provisions hereof and in the Security Agreement, and any such prohibition or unenforceability in any jurisdiction shall not invalidate or render unenforceable such provision in any other jurisdiction. The parties hereto shall endeavor in good-faith negotiations to replace the invalid, illegal or unenforceable provisions with valid provisions, the economic effect of which comes as close as possible to that of the invalid, illegal or unenforceable provisions.

SECTION 7. All notices, requests and demands pursuant hereto shall be made in accordance with Section 8.2 of the Security Agreement.

SECTION 8. This Agreement is made to secure the satisfactory performance and payment of the Obligations. This Agreement and the security interest granted hereby shall terminate in accordance with Section 7.5 of the Security Agreement.

SECTION 9. Each Grantor agrees to pay any and all reasonable and documented out-of-pocket expenses (including all reasonable and documented fees and disbursements of counsel) that may be paid or incurred by the Collateral Agent, in each case in accordance with, and subject to the limitations on reimbursement of costs and expenses set forth in, Section 13.5 of the Credit Agreement.

[Signature Pages Follow]

IN WITNESS WHEREOF, each Grantor and the Collateral Agent have duly caused this Agreement as of the day and year first above written.

**AVAYA MANAGEMENT L.P.**

**By: AVAYA INC., its General Partner**

By: \_\_\_\_\_

Name: John Sullivan  
Title: Vice President and Corporate  
Treasurer

**AVAYA INC.,**

By: \_\_\_\_\_

Name: John Sullivan  
Title: Vice President and Corporate  
Treasurer

[Signature Page to Intellectual Property Security Agreement]

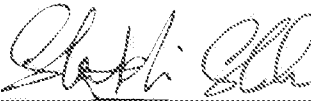
**TRADEMARK**  
**REEL: 008060 FRAME: 0314**

**INTELLISIST, INC., as a Grantor**

By:   
Name: Shefali Shah


Title: President and Secretary

**KNOAHSOFT, INC., as a Grantor**

By:   
Name: Shefali Shah

Title: President and Secretary

CITIBANK, N.A., as Collateral Agent

By:   
Name: Allister Chan  
Title: Vice President

[Signature Page to Intellectual Property Security Agreement]



Copyrights

Schedule I

UNITED STATES COPYRIGHTS:

Registrations:

#	Title	Country	Registration No.	Registration Date	Owner
	HeadSetInterface.dll.	USA	TX00007148833	November 20, 2009	Avaya Inc.
	CMS Historical Framework 6.0.	USA	TX00007204718	February 26, 2010	Avaya Inc.
	IQ Historical Framework 1.0.	USA	TX00007204706	February 26, 2010	Avaya Inc.
	Avaya Services - Traffic Study Expert.	USA	TX00007063835	April 13, 2009	Avaya Inc.
	Avaya Services ASCA.	USA	TX00007067417	April 14, 2009	Avaya Inc.
	Avaya IP Office R11.0.	USA	TX00008655667	August 28, 2018	Avaya Inc.
	Avaya IP Office R10.1.	USA	TX00008660283	August 28, 2018	Avaya Inc.
	Avaya IP Office R10.0.	USA	TX00008592913	August 28, 2018	Avaya Inc.
	Avaya IP Office R9.1.	USA	TX00008592908	August 28, 2018	Avaya Inc.
	Avaya IP Office R9.0.	USA	TX00008595990	August 28, 2018	Avaya Inc.
	ROI Calculator.	USA	TX00007802576	October 24, 2013	Avaya Inc.
	AvayaLive Engage Analytics.	USA	TX00007576091	June 19, 2012	Avaya Inc.
	Patient Contact Services 2.0 solution suite including Patient Appointment Reminder and Patient Follow-up applications.	USA	TXu001780464	October 24, 2011	Avaya Inc.
	Contact Analyzer 1.0.	USA	TXu001776999	September 26, 2011	Avaya Inc.
	Avaya Desktop Video 1.02.	USA	TXu001776995	September 26, 2011	Avaya Inc.
	Aurix audio miner v5.2.0 source code.	USA	TX00007476360	December 14, 2011	Avaya Inc.
	Proactive Contact 5.0.	USA	TX00007409597	June 22, 2011	Avaya Inc.
	Call Back Assist 3.0.	USA	TXu001748784	March 31, 2011	Avaya Inc.
	Desktop Wallboard version 4.2.	USA	TXu001748744	March 31, 2011	Avaya Inc.
	Avaya Notification Solution 1.0.	USA	TXu001690886	May 03, 2010	Avaya Inc.
	System Platform 6.0.	USA	TX00007248257	May 03, 2010	Avaya Inc.
	RT Socket Version 4.2.	USA	TX00007248300	May 03, 2010	Avaya Inc.
	Real Time Agent Adherence 6.1.	USA	TX00007151292	December 22, 2009	Avaya Inc.
	AVAYA HTML 2009.	USA	TX00007317791	October 14, 2009	Avaya Inc.
	Adomo Code Version 6.6.	USA	TX00007136938	October 20, 2009	Avaya Inc.

TRADEMARK

REEL: 008060 FRAME: 0317

#	Title	Country	Registration No.	Registration Date	Owner
	avaya.com	USA	TX0007332070	March 23, 2009	Avaya Inc.
	Communication Manager 2.2.3.	USA	TXu001618588	January 19, 2009	Avaya Inc.
	Communication Manager 5.1.1.	USA	TXu001592223	October 24, 2008	Avaya Inc.
	SIP Application Server version 7.2.	USA	TX0006978763	January 09, 2009	Avaya Inc.
	Customer Group Management System (CMGS)	USA	TX0007113743	July 02, 2009	Avaya Inc.
	Ociel 200/300 Serenade Operating System	USA	TX0007260106	May 21, 2010	Avaya Inc.
	[No title on deposit]	USA	TX0007260107	May 21, 2010	Avaya Inc.
1.	LIA 4005/84B4.	USA	MW0000004745	May 18, 1989	Avaya Inc.
2.	LIA 4731/84B9	USA	MW0000004903	June 19, 1989	Avaya Inc.
3.	Aspen	USA	TX0002480765	Feb. 17, 1989	Avaya Inc.
4.	Aspen 3.04	USA	TX0002480766	Feb. 17, 1989	Avaya Inc.
5.	DiamondWare's sound toolkit [version 2]	USA	TX0004169268	September 11, 1995	Avaya Inc.
6.	DiamondWare's sound toolkit v1.04.	USA	TX0004140870	September 05, 1995	Avaya Inc.
7.	Harmony Software.	USA	TX0007238803	April 20, 2010	KnobSoft, Inc.

**TRADEMARK**

**REEL: 008060 FRAME: 0318**

## Patents

## UNITED STATES PATENTS:

## Registrations:

#	Relevance	Title	Country Name	Application Number Filing Date	Patent Number Issue Date	Status	Assignee
1	Grantor	Policy Enforcement Switching	USA	09/596003 6/15/2000	7031297 4/18/2006	Granted	Avaya Inc.
2	Grantor	Message Format and Flow Control for Replacement of the Packet Control Driver/Packet Interface Dual Port Ram Communicator	USA	09/596826 6/19/2000	6944129 9/13/2005	Granted	Avaya Inc.
3	Grantor	IP Multicast in Vlan Environment	USA	09/629219 7/31/2000	7924837 4/12/2011	Granted	Avaya Inc.
4	Grantor	Method and Apparatus for Efficient Protocol-Independent Trunking of Data Signals	USA	09/642108 8/21/2000	7391760 6/24/2008	Granted	Avaya Inc.
5	Grantor	An Adaptive Cell Scheduling Algorithm for Wireless Asynchronous Transfer Mode (Atm) Systems	USA	09/649265 8/28/2000	7170904 1/30/2007	Granted	Avaya Inc.
6	Grantor	Controlling Communications Through a Virtual Reality Environment	USA	09/666964 9/21/2000	7036082 4/25/2006	Granted	Avaya Inc.
7	Grantor	Modifying Message Size Indications in Communications over Data Networks	USA	09/668786 9/22/2000	6973097 12/6/2005	Granted	AVAYA MANAGEMENT L.P.
8	Grantor	Routing Based on the Contents of a Shopping Cart	USA	09/669486 9/25/2000	7844504 11/30/2010	Granted	Avaya Inc.
9	Grantor	Method for Announcing E-Mail and Converting E-Mail Text to Voice	USA	09/668875 9/25/2000	7886006 2/8/2011	Granted	Avaya Inc.
10	Grantor	Mechanism and Method to Select a Time Delay in Response to a Collision	USA	09/670172 9/26/2000	7313105 12/25/2007	Granted	Avaya Inc.
11	Grantor	Monitoring Quality of Service in Packet-Based Communications	USA	09/680829 10/6/2000	7796524 9/14/2010	Granted	Avaya Inc.
12	Grantor	Routing Data	USA	09/688582 10/16/2000	6977931 12/20/2005	Granted	AVAYA MANAGEMENT L.P.

#	Relevance	Title	Country Name	Application Number	Patent Number	Status	Assignee
13	Grantor	Local Firewall Apparatus and Method	USA	09/691549 10/18/2000	7127738 10/24/2006	Granted	Avaya Inc.
14	Grantor	Instant Message Notification Application	USA	09/697113 10/25/2000	7191213 3/13/2007	Granted	Avaya Inc.
15	Grantor	Apparatus for Controlling a Premises from a Remote Location	USA	09/699543 10/30/2000	9250267 2/2/2016	Granted	Avaya Inc.
16	Grantor	Real-Time Media Communications Over Firewalls Using a Control Protocol	USA	09/704187 10/31/2000	6922786 7/26/2005	Granted	Avaya Inc.
17	Grantor	Method And Apparatus for Data-Path Conversion Comprising Pcm Bit Robbing Signalling	USA	09/714280 11/17/2000	6907045 6/14/2005	Granted	Avaya Inc.
18	Grantor	Dynamic Load Balancer	USA	09/718143 11/21/2000	7739398 6/15/2010	Granted	Avaya Inc.
19	Grantor	Packet Order Algorithm	USA	09/716462 11/21/2000	6862282 3/1/2005	Granted	Avaya Inc.
20	Grantor	System, Device, And Method for Limiting Tunnel Traffic in An Information Communication Network	USA	09/721488 11/22/2000	7123587 10/17/2006	Granted	Avaya Inc.
21	Grantor	Technique For Extracting Data from Structured Documents	USA	09/728689 12/1/2000	7689906 3/30/2010	Granted	Avaya Inc.
22	Grantor	High-Speed Computation in Network Devices	USA	09/736692 12/13/2000	6970943 11/29/2005	Granted	AVAYA MANAGEMENT L.P.
23	Grantor	Distributed Computation in Network Devices	USA	09/736678 12/13/2000	7860999 12/28/2010	Granted	Avaya Inc.
24	Grantor	Gateway Adapter for a PBX System	USA	09/735790 12/14/2000	6920130 7/19/2005	Granted	Avaya Inc.
25	Grantor	Top Rate Control with Adaptive Thresholds	USA	09/739309 12/18/2000	7047312 5/16/2006	Granted	AVAYA MANAGEMENT L.P.
26	Grantor	Speech Based Status and Control User Interface Customizable by The User	USA	09/739392 12/19/2000	7333933 2/19/2008	Granted	Avaya Inc.
27	Grantor	Method, Apparatus and System for Management of Multicast Routes for a Plurality of Routing Protocols in a Network Device	USA	09/742881 12/20/2000	7099323 8/29/2006	Granted	AVAYA MANAGEMENT L.P.
28	Grantor	Customer Service Response System for Interaction with Customer Service Agents	USA	09/745305 12/21/2000	8280029 10/2/2012	Granted	Avaya Inc.
29	Grantor	Network Spanning Heterogeneous Call Center and Method of Operation	USA	09/748069 12/22/2000	7212516 5/1/2007	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number Filing Date	Patent Number Issue Date	Status	Assignee
30	Grantor	Method and Apparatus for Monitoring a Network Using Statistical Information Stored in a Memory Entry	USA	09/741853 12/22/2000	7293079 11/6/2007	Granted	AVAYA MANAGEMENT L.P.
31	Grantor	High Speed Physical Circuits of Memory Interface	USA	09/741858 12/22/2000	6847640 1/25/2005	Granted	AVAYA MANAGEMENT L.P.
32	Grantor	Load-Shift Carry Instruction	USA	09/742288 12/22/2000	7069422 6/27/2006	Granted	AVAYA MANAGEMENT L.P.
33	Grantor	Multi-Thread Packet Processor	USA	09/741857 12/22/2000	8762581 6/24/2014	Granted	AVAYA MANAGEMENT L.P.
34	Grantor	Method and Apparatus for Performing a Radix Search by Selecting One of a Valid Table and a Transition Table	USA	09/742290 12/22/2000	7039627 5/2/2006	Granted	AVAYA MANAGEMENT L.P.
35	Grantor	Route Switch Packet Architecture	USA	09/741845 12/22/2000	7131125 10/31/2006	Granted	AVAYA MANAGEMENT L.P.
36	Grantor	High Speed Access Bus Interface and Protocol	USA	09/742300 12/22/2000	6778526 8/17/2004	Granted	AVAYA MANAGEMENT L.P.
37	Grantor	System, Device, and Method for Providing Network Access in a Communication System	USA	09/747436 12/22/2000	6996085 2/7/2006	Granted	AVAYA MANAGEMENT L.P.
38	Grantor	Modeling link throughput in ip networks	USA	09/751683 12/29/2000	6850491 2/1/2005	Granted	Avaya Inc.
39	Grantor	Local Area Network with Electrochemical Power Source	USA	09/752152 12/29/2000	7286556 10/23/2007	Granted	Avaya Inc.
40	Grantor	Interface Method and System for Accessing Inner Layers of Anetwork Protocol	USA	09/753019 12/29/2000	6845397 1/18/2005	Granted	Avaya Inc.
41	Grantor	A Method for Administering Message Attachments	USA	09/765848 1/19/2001	7149777 12/12/2006	Granted	Avaya Inc.
42	Grantor	Method and Apparatus for Producing a Multicast Tree	USA	09/842604 4/26/2001	7454484 11/18/2008	Granted	AVAYA MANAGEMENT L.P.
43	Grantor	Active Queue Management with Flow Proportional Buffering	USA	09/850057 5/8/2001	6901593 5/31/2005	Granted	AVAYA MANAGEMENT L.P.
44	Grantor	Method and Device to Distinguish Between Voice Conversation and Automated Speech Recognition	USA	09/884902 6/18/2001	7392191 6/24/2008	Granted	Intellisist, Inc.
45	Grantor	Policy-based Forwarding In Open Shortest Path First (ospf) Networks	USA	09/899265 7/6/2001	7831733 11/9/2010	Granted	AVAYA MANAGEMENT L.P.

#	Relevance	Title	Country Name	Application Number	Patent Number	Status	Assignee
46	Grantor	Systems and Method for Robust, Real-Time Measurement of Network Performance	USA	09/903423 7/10/2001	7363367 4/22/2008	Granted	Avaya Inc.
47	Grantor	Routing Information Exchange	USA	09/903441 7/10/2001	7080161 7/18/2006	Granted	Avaya Inc.
48	Grantor	High Quality, Low Complexity Dynamic Jitter Buffer Technique For Voice (Mlover/Mthp)	USA	09/907120 7/17/2001	7006511 2/28/2006	Granted	Avaya Inc.
49	Grantor	Method and Apparatus for Providing Communications Security Using a Remote Server	USA	09/912125 7/23/2001	6961851 11/1/2005	Granted	Avaya Inc.
50	Grantor	Method and Apparatus for Performance and Cost Optimization in an Internetwork	USA	09/923924 8/6/2001	7406539 7/29/2008	Granted	Avaya Inc.
51	Grantor	Process Monitoring Using Periodic Self-Test	USA	09/924983 8/8/2001	7096388 8/22/2006	Granted	Avaya Inc.
52	Grantor	System And Method for Connecting Geographically Distributed Virtual Local Area Networks	USA	09/938474 8/23/2001	7088714 8/8/2006	Granted	Avaya Inc.
53	Grantor	Software And Process for Play-Dash Cursor Calculation	USA	09/949267 9/7/2001	7218977 5/15/2007	Granted	Avaya Inc.
54	Grantor	Method and Apparatus for Coordinating Routing Parameters via a Back-Channel Communication Medium	USA	09/960623 9/20/2001	7349994 3/25/2008	Granted	Avaya Inc.
55	Grantor	System for Integrating Diverse Database and Maintaining Their Consistency	USA	09/979197 10/4/2001	7660830 9/2/2010	Granted	Avaya Inc.
56	Grantor	Telephone Handset with User-Adjustable Amplitude, Default Amplitude and Automatic Post-Call Amplitude Reset	USA	09/976217 10/11/2001	7177417 2/13/2007	Granted	Avaya Inc.
57	Grantor	Tool for Constructing Voice Recognition Grammars	USA	09/978814 10/15/2001	7031907 4/18/2006	Granted	Avaya Inc.
58	Grantor	Method and Apparatus for the Assessment and Optimization of Network Traffic	USA	10/070515 10/17/2001	7336613 2/26/2008	Granted	Avaya Inc.
59	Grantor	Method And Apparatus for Communicating Data Within Measurement Traffic (As Amended In ISR)	USA	10/070339 10/17/2001	7756032 7/13/2010	Granted	Avaya Inc.
60	Grantor	Dynamic Allocation of Processing Tasks Using Variable Performance Hardware Platforms	USA	10/002073 10/31/2001	7203943 4/10/2007	Granted	Avaya Inc.
61	Grantor	Wireless Security and Access Device	USA	10/002819 11/15/2001	7233789 6/19/2007	Granted	Avaya Inc.
62	Grantor	Wireless Peripheral Device for Allowing an Ip Softphone to Place Calls to a Public Safety Answering Point	USA	10/059951 11/16/2001	69990328 1/24/2006	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
63	Grantor	Stream Processing Node	USA	09/995697	11/29/2001	7882257	2/1/2011	Granted	Avaya Inc.
64	Grantor	Methods And Devices for Providing Power to Network-Based Systems	USA	10/004830	12/7/2001	6956462	10/18/2005	Granted	Avaya Inc.
65	Grantor	End To End Security in Data Networks	USA	10/012340	12/12/2001	7043632	5/9/2006	Granted	Avaya Inc.
66	Grantor	System and Method for Presenting Queue Lengths of Various Media Used by Service Centers	USA	10/032027	12/20/2001	7212625	5/1/2007	Granted	Avaya Inc.
67	Grantor	Method and Apparatus for Finding Variable Length Data Patterns Within a Data Stream	USA	10/026206	12/21/2001	6971058	11/29/2005	Granted	AVAYA MANAGEMENT L.P.
68	Grantor	System and Method for Tracking Voicexml Document Execution in Real-Time	USA	10/028355	12/21/2001	7231636	6/12/2007	Granted	Avaya Inc.
69	Grantor	Gain Control Method for Acoustic Echo Cancellation and Suppression	USA	10/035617	12/28/2001	6961422	11/1/2005	Granted	Avaya Inc.
70	Grantor	System And Method for Network Configuration Engine	USA	10/029855	12/31/2001	7206825	4/17/2007	Granted	AVAYA MANAGEMENT L.P.
71	Grantor	Computer-Telephony Integration that Uses Features of an Automatic Call Distribution System	USA	10/037779	1/3/2002	6947543	9/20/2005	Granted	Avaya Inc.
72	Grantor	Uninterrupted Automatic Call Distribution During Failure and Recovery of Computer-Telephony Integration	USA	10/037274	1/3/2002	6748073	6/8/2004	Granted	Avaya Inc.
73	Grantor	Efficient Encryption Algorithm	USA	10/038295	1/4/2002	7006628	2/28/2006	Granted	Avaya Inc.
74	Grantor	Selectable Muting on Conference Calls	USA	10/042577	1/9/2002	7031448	4/18/2006	Granted	Avaya Inc.
75	Grantor	Method And Apparatus for Secure Key Management Using Multi-Threshold Secret Sharing	USA	10/061032	1/29/2002	7787619	8/31/2010	Granted	Avaya Inc.
76	Grantor	Call Processing with Statistical Weighting of Scripts in a Communication System Switch	USA	10/072063	2/6/2002	7043005	5/9/2006	Granted	Avaya Inc.
77	Grantor	Systems and Methods for Reviewing Informational Content in a Vehicle	USA	10/076874	2/14/2002	7406421	7/29/2008	Granted	Intellisist, Inc.
78	Grantor	Failure Recovery Process in Response to Non-Fatal Failures	USA	10/090041	3/1/2002	7243267	7/10/2007	Granted	Avaya Inc.

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79	Grantor	Intelligent Inbound/Outbound Communications Blending	USA	10/097017	3/12/2002	7035927	4/25/2006	Granted	Avaya Inc.
80	Grantor	Topical Dynamic Chat	USA	10/098824	3/15/2002	7336779	2/26/2008	Granted	Avaya Inc.
81	Grantor	Presence Awareness Agent	USA	10/099144	3/15/2002	7415417	8/19/2008	Granted	Avaya Inc.
82	Grantor	Managing Communications in a Call Centre	USA	10/108686	3/27/2002	7127058	10/24/2006	Granted	Avaya Inc.
83	Grantor	Using Existing Web-Based Information to Generate Responses to User Queries	USA	10/109240	3/28/2002	7225232	5/29/2007	Granted	Avaya Inc.
84	Grantor	Virtual Network Management	USA	10/117509	4/4/2002	7058711	6/6/2006	Granted	Avaya Inc.
85	Grantor	System and Method for Minimizing Overrun and Underrun Errors in Packetized Voice Transmission	USA	10/117162	4/5/2002	7130793	10/31/2006	Granted	Avaya Inc.
86	Grantor	Auditory Methods for Providing Information About a Telecommunication System's Settings and Status	USA	10/124121	4/16/2002	6952577	10/4/2005	Granted	Avaya Inc.
87	Grantor	System, Device, and Method for Improving Communication Network Reliability Using Trunk Splitting	USA	10/125654	4/18/2002	7173934	2/6/2007	Granted	Avaya Inc.
88	Grantor	Network System Having a Virtual-Service-Module	USA	10/126300	4/19/2002	7197553	3/27/2007	Granted	AVAYA MANAGEMENT L.P.
89	Grantor	Network System Having an Instructional Sequence for Performing Packet Processing and Optimizing the Packet Processing	USA	10/126209	4/19/2002	7804785	9/28/2010	Granted	Avaya Inc.
90	Grantor	Topology Discovery by Partitioning Multiple Discovery Techniques	USA	10/127888	4/22/2002	7069343	6/27/2006	Granted	Avaya Inc.
91	Grantor	Methods and Systems for Changing Topology of a Network	USA	10/141444	5/7/2002	7246178	7/17/2007	Granted	Avaya Inc.
92	Grantor	Methods and Systems for Processing Network Data Packets	USA	10/142218	5/8/2002	7386628	6/10/2008	Granted	AVAYA MANAGEMENT L.P.
93	Grantor	Method and Apparatus for Measuring Rtt in a Cumulative Acknowledgment Transmission Protocol	USA	10/142192	5/9/2002	7907613	3/15/2011	Granted	Avaya Inc.
94	Grantor	Methods and Devices for Balancing Communications Using Match Rates	USA	10/145030	5/15/2002	7209444	4/24/2007	Granted	Avaya Inc.
95	Grantor	Apparatus and Method for Time-Alignment of Two Signals	USA	10/152716	5/22/2002	7043014	5/9/2006	Granted	Avaya Inc.



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96	Grantor	Apparatus and Method for Echo Control	USA	10/153106 5/22/2002	7027593 4/11/2006	Granted	Avaya Inc.
97	Grantor	Method and Apparatus for the Efficient Utilization of Trunk Bandwidth in a Global Enterprise	USA	10/158369 5/29/2002	6999579 2/14/2006	Granted	Avaya Inc.
98	Grantor	Method and Apparatus for Automatically Directing Calls by an Invisible Agent in a Switch	USA	10/158077 5/29/2002	6956940 10/18/2005	Granted	Avaya Inc.
99	Grantor	An Apparatus and Method to Compensate for Unsynchronized Transmission of Synchronous Data Using a Sorted List	USA	10/159438 5/30/2002	7233895 6/19/2007	Granted	Avaya Inc.
100	Grantor	Wireless Network Medium Access Control Protocol	USA	10/158680 5/30/2002	7193986 3/20/2007	Granted	Avaya Inc.
101	Grantor	Apparatus and Method for Media Parameters Selection Based on Network and Host Conditions	USA	10/172212 6/14/2002	7184400 2/27/2007	Granted	Avaya Inc.
102	Grantor	Waiting But Not Ready	USA	10/174278 6/17/2002	7620169 11/17/2009	Granted	Avaya Inc.
103	Grantor	Autonomous Dispatcher	USA	10/174860 6/18/2002	7170990 1/30/2007	Granted	Avaya Inc.
104	Grantor	Network Pre-Route Using Average Advance Time	USA	10/179936 6/19/2002	6823062 11/23/2004	Granted	Avaya Inc.
105	Grantor	Virtual Interaction Queuing Using Internet Protocols	USA	10/177120 6/24/2002	7245711 7/17/2007	Granted	Avaya Inc.
106	Grantor	System and Method for Providing Bandwidth Management for Vpns	USA	10/178762 6/25/2002	7486696 2/3/2009	Granted	Avaya Inc.
107	Grantor	Method and Apparatus for Automatic Notification and Response	USA	10/184236 6/26/2002	8868659 10/21/2014	Granted	Avaya Inc.
108	Grantor	Method and Apparatus for Automatic Notification and Response Based on Communication Flow Expressions	USA	10/184325 6/26/2002	7436947 10/14/2008	Granted	Avaya Inc.
109	Grantor	Location-Based Access Control for Wireless Local Area Networks	USA	10/180527 6/27/2002	7403773 7/22/2008	Granted	Avaya Inc.
110	Grantor	Network Access Device Location	USA	10/185096 6/28/2002	7668123 2/23/2010	Granted	Avaya Inc.
111	Grantor	Method And Apparatus for Guessing Correct Urls Using Tree Matching	USA	10/188222 7/1/2002	7130923 10/31/2006	Granted	Avaya Inc.
112	Grantor	Dynamic Interactive Call Notification	USA	10/190629 7/8/2002	7180991 2/20/2007	Granted	Avaya Inc.

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113	Grantor	Method for Authorizing a Substitute Software License Server	USA	10/191716	7/9/2002	7885896	2/8/2011	Granted	Avaya Inc.
114	Grantor	Multi-Site Software License Balancing	USA	10/191082	7/9/2002	7565325	7/21/2009	Granted	Avaya Inc.
115	Grantor	Predictive Software License Balancing	USA	10/192388	7/10/2002	8041642	10/18/2011	Granted	Avaya Inc.
116	Grantor	Error Correction Method and Apparatus for TTY on VoIP Transmissions	USA	10/192978	7/10/2002	7379431	5/27/2008	Granted	Avaya Inc.
117	Grantor	Method and Apparatus for Defining Failover Events in a Network Device	USA	10/192663	7/10/2002	7516202	4/7/2009	Granted	Avaya Inc.
118	Grantor	Method and Apparatus for Defining Failover Events in a Network Device	USA	10/192252	7/10/2002	7010716	3/7/2006	Granted	AVAYA MANAGEMENT L.P.
119	Grantor	Apparatus and Method for Displaying a Name of a Speaker on a Telecommunication Conference Call	USA	10/196970	7/17/2002	7023965	4/4/2006	Granted	Avaya Inc.
120	Grantor	Periodic Software Licensing System	USA	10/205244	7/25/2002	7707115	4/27/2010	Granted	Avaya Inc.
121	Grantor	Method and Apparatus for Supporting Communications Between a Computing Device Within a Network and an External Computing Device	USA	10/208474	7/30/2002	9497168	11/15/2016	Granted	Avaya Inc.
122	Grantor	Room Acoustics Echo Meter for Voice Terminals	USA	10/212968	8/5/2002	7171004	1/30/2007	Granted	Avaya Inc.
123	Grantor	Methods and Apparatus for Automatic Training Using Natural Language Techniques for Analysis of Queues Presented to a Trainee and Responses from the Trainee	USA	10/217177	8/12/2002	7249011	7/24/2007	Granted	Avaya Inc.
124	Grantor	Multi-Phase Detection Algorithm	USA	10/222388	8/16/2002	7743169	6/22/2010	Granted	Avaya Inc.
125	Grantor	Determination of Endpoint IP Address Assignment in an Internet Telephony System	USA	10/227970	8/26/2002	7327721	2/5/2008	Granted	Avaya Inc.
126	Grantor	License Modes in Call Processing	USA	10/232508	8/30/2002	7698225	4/13/2010	Granted	Avaya Inc.
127	Grantor	Licensing Duplicated Systems	USA	10/231957	8/30/2002	7216363	5/8/2007	Granted	Avaya Inc.
128	Grantor	License File Serial Number Tracking	USA	10/232507	8/30/2002	7228567	6/5/2007	Granted	Avaya Inc.

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129	Grantor	Flexible License File Feature Controls	USA	10/231999 8/30/2002	7707116 4/27/2010	Granted	Avaya Inc.
130	Grantor	Software Licensing for Spare Processors	USA	10/232647 8/30/2002	7966520 6/21/2011	Granted	Avaya Inc.
131	Grantor	Method and Apparatus for Personalized Conference and Hands-Free Telephony Using Audio Beaming	USA	10/235224 9/4/2002	6937718 8/30/2005	Granted	Avaya Inc.
132	Grantor	Apparatus and Method for Providing Call Status Information	USA	10/251249 9/20/2002	7843899 11/30/2010	Granted	Avaya Inc.
133	Grantor	Feedback Control of Call Processing in a Communication System Switch with Script Selection Based on Assigned Weightings	USA	10/251136 9/20/2002	7082194 7/25/2006	Granted	Avaya Inc.
134	Grantor	Using Information About Software Events to Route Contacts in a Contact Center	USA	10/253145 9/24/2002	7212624 5/1/2007	Granted	Avaya Inc.
135	Grantor	Contact Center Management	USA	10/255269 9/26/2002	6937715 8/30/2005	Granted	Avaya Inc.
136	Grantor	Packet Prioritization and Associated Bandwidth and Buffer Management Techniques for Audio over Ip	USA	10/262621 9/30/2002	7359979 4/15/2008	Granted	Avaya Inc.
137	Grantor	Instantaneous User Initiated Voice Quality Feedback	USA	10/261914 9/30/2002	8176154 5/8/2012	Granted	Avaya Inc.
138	Grantor	Method and Apparatus for Policy and Admission Control in Packet-Based Communication Systems	USA	10/261432 9/30/2002	7428216 9/23/2008	Granted	Avaya Inc.
139	Grantor	Communication System Endpoint Device with Integrated Call Synthesis Capability	USA	10/261431 9/30/2002	7313098 12/25/2007	Granted	Avaya Inc.
140	Grantor	Method and Apparatus for Performing Admission Control in a Communication Network	USA	10/261243 9/30/2002	7286474 10/23/2007	Granted	Avaya Inc.
141	Grantor	System, Device and Method for Scheduling Information Processing with Load-Balancing	USA	10/261007 9/30/2002	7397762 7/8/2008	Granted	Avaya Inc.
142	Grantor	Intelligent Multimode Message Alerts	USA	10/263616 10/3/2002	7142664 11/28/2006	Granted	Avaya Inc.
143	Grantor	Location-Based Bridging in Call Centers	USA	10/265068 10/4/2002	7421072 9/2/2008	Granted	Avaya Inc.
144	Grantor	Dynamic Feature and Function Availability for Software PBX	USA	10/268002 10/8/2002	7529358 5/5/2009	Granted	Avaya Inc.
145	Grantor	Method And Apparatus for Meeting an On-Site Enterprise Service Level Objective	USA	10/278445 10/22/2002	7558739 7/7/2009	Granted	Avaya Inc.

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146	Grantor	Multi-Media Contact Center	USA	10/279045	10/23/2002	7272223	9/18/2007	Granted	Avaya Inc.
147	Grantor	Echo Detection and Monitoring	USA	10/280801	10/25/2002	6937723	8/30/2005	Granted	Avaya Inc.
148	Grantor	Generation Of Redundant Scheduled Network Paths Using a Branch and Merge Technique	USA	10/286013	11/1/2002	8428056	4/23/2013	Granted	Avaya Inc.
149	Grantor	Content-Aware Dynamic Bandwidth Allocation	USA	10/286591	11/1/2002	7580349	8/25/2009	Granted	Avaya Inc.
150	Grantor	Method And Apparatus For Auditing Service Level Agreements By Test Packet Insertion	USA	10/299459	11/18/2002	7245584	7/17/2007	Granted	Avaya Inc.
151	Grantor	Accent Based Matching of a Communicant with a Call-Center Agent	USA	10/299421	11/19/2002	6847714	1/25/2005	Granted	Avaya Inc.
152	Grantor	Multi-Site Teleconferencing System	USA	10/308075	12/3/2002	7257090	8/14/2007	Granted	AVAYA MANAGEMENT L.P.
153	Grantor	Outbound Dialing Decision Criteria Based	USA	10/310499	12/4/2002	7023980	4/4/2006	Granted	Avaya Inc.
154	Grantor	Method and Apparatus for Maintaining User-Defined State Information During a Reboot Event	USA	10/317164	12/11/2002	7043629	5/9/2006	Granted	Avaya Inc.
155	Grantor	Routing Table for Forwarding Internet Protocol (Ip) Packets Through a Communications Network	USA	10/327341	12/20/2002	7233579	6/19/2007	Granted	Avaya Inc.
156	Grantor	Presence Enabled Queue Management	USA	10/331706	12/30/2002	7257218	8/14/2007	Granted	Avaya Inc.
157	Grantor	Apparatus and Method for Updating a Schedule	USA	10/339049	1/9/2003	7443767	10/28/2008	Granted	Avaya Inc.
158	Grantor	Communication Application Server for Converged Communication Services	USA	10/484400	1/14/2003	9015297	4/21/2015	Granted	Avaya Inc.
159	Grantor	Method for Achieving High-Availability of Itineraries in a Real-Time Network Scheduled Packet Routing System	USA	10/345897	1/16/2003	8477616	7/2/2013	Granted	Avaya Inc.
160	Grantor	Messaging Advise in Presence-Aware Networks	USA	10/348309	1/20/2003	7474741	1/6/2009	Granted	Avaya Inc.
161	Grantor	Remote Feature Activation Authentication File System	USA	10/348107	1/20/2003	7890997	2/15/2011	Granted	Avaya Inc.
162	Grantor	Location-Based To-Do List Reminders	USA	10/350399	1/23/2003	9558475	1/31/2017	Granted	Avaya Inc.

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163	Grantor	Normalization of Speech Accent	USA	10/352720	1/28/2003	7593849	9/22/2009	Granted	Avaya Inc.
164	Grantor	Method and Apparatus for Dynamic Termination of Unused Wired Connection	USA	10/352932	1/29/2003	8098681	1/17/2012	Granted	Avaya Inc.
165	Grantor	Load Optimization	USA	10/358681	2/4/2003	7487237	2/3/2009	Granted	Avaya Inc.
166	Grantor	Multiplexer Discovery and Parameter Exchange	USA	10/359850	2/7/2003	7107354	9/12/2006	Granted	Avaya Inc.
167	Grantor	Methods and Apparatus for Routing and Account of Revenue Generating Calls Using Natural Language Voice Recognition	USA	10/360897	2/7/2003	7248678	7/24/2007	Granted	Avaya Inc.
168	Grantor	Presence Tracking and Namespace Interconnection Techniques	USA	10/367260	2/14/2003	7536437	5/19/2009	Granted	Avaya Inc.
169	Grantor	System and Method for Providing a Message-Based Communications Infrastructure for Automated Call Center Operation	USA	10/367533	2/14/2003	7292689	11/6/2007	Granted	Intellisist, Inc.
170	Grantor	Emc/Esd Mitigation Module	USA	10/372058	2/20/2003	6972967	12/6/2005	Granted	Avaya Inc.
171	Grantor	Subscriber Mobility in Telephony Systems	USA	10/370845	2/21/2003	7319692	1/15/2008	Granted	Avaya Inc.
172	Grantor	Apparatus And Method for Controlling Telephony Endpoints	USA	10/371639	2/21/2003	7307982	12/11/2007	Granted	Avaya Inc.
173	Grantor	Method And Apparatus for Vlan Id Discovery	USA	10/372633	2/21/2003	7385973	6/10/2008	Granted	Avaya Inc.
174	Grantor	Collaborative Remote Communication Circuit Diagnostic Tool	USA	10/374284	2/25/2003	7400586	7/15/2008	Granted	Avaya Inc.
175	Grantor	Method And Apparatus for Reducing Packet Data Mixer Delay	USA	10/376077	2/26/2003	7426219	9/16/2008	Granted	Avaya Inc.
176	Grantor	Method And Apparatus for License Distribution	USA	10/377369	2/27/2003	7260557	8/21/2007	Granted	Avaya Inc.
177	Grantor	Location-Based Forwarding Over Multiple Networks	USA	10/375237	2/27/2003	6950651	9/27/2005	Granted	Avaya Inc.
178	Grantor	Location-Based Forwarding	USA	10/375252	2/27/2003	7013003	3/14/2006	Granted	Avaya Inc.
179	Grantor	Server-Based Discovery for Location-Based Forwarding	USA	10/375271	2/27/2003	7397787	7/8/2008	Granted	Avaya Inc.

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180	Grantor	Peer-To-Peer Discovery for Location-Based Forwarding	USA	10/375641	2/27/2003	6928279	8/9/2005	Granted	Avaya Inc.
181	Grantor	System And Method for Multi-Site Load-Balancing of Encrypted Traffic	USA	10/375309	2/27/2003	7233981	6/19/2007	Granted	Avaya Inc.
182	Grantor	Variable Sidetone System for Reducing Amplitude Induced Distortion	USA	10/383023	3/6/2003	6993125	1/31/2006	Granted	Avaya Inc.
183	Grantor	Authentication Mechanism for Telephony Devices	USA	10/385879	3/10/2003	7190948	3/13/2007	Granted	Avaya Inc.
184	Grantor	Method And Apparatus for Controlling Data and Software Access	USA	10/385817	3/10/2003	7373657	5/13/2008	Granted	Avaya Inc.
185	Grantor	Local Communication Agent	USA	10/385348	3/10/2003	8160079	4/17/2012	Granted	Avaya Inc.
186	Grantor	Apparatus And Method for Identification of Person Placing a Phone Call	USA	10/386802	3/11/2003	7263179	8/28/2007	Granted	Avaya Inc.
187	Grantor	PBX Feature Buttons Activated from an External Network	USA	10/387112	3/11/2003	7120243	10/10/2006	Granted	Avaya Inc.
188	Grantor	Switch-Based Call Processing with Detection of Voice Path Connection Between Multiple Trunks in External Network	USA	10/388156	3/13/2003	7272391	9/18/2007	Granted	Avaya Inc.
189	Grantor	Conference Call Enhancements	USA	10/393794	3/18/2003	7130404	10/31/2006	Granted	Avaya Inc.
190	Grantor	Apparatus and Method for Providing Voice Recognition for Multiple Speakers	USA	10/393729	3/18/2003	7844454	11/30/2010	Granted	Avaya Inc.
191	Grantor	Method To Authenticate Packet Payloads	USA	10/401919	3/27/2003	8245032	8/14/2012	Granted	Avaya Inc.
192*	Grantor	System and Method for Traversing Firewalls, Nats, and Proxies with Rich Media Communications and Other Application Protocols	USA	10/402752	3/27/2003	7979528	7/12/2011	Granted	Avaya Inc.
193	Grantor	Closed-Loop Command and Response System for Automatic Communications Between Interacting Computer Systems over an Audio Communications Channel	USA	10/403350	3/27/2003	7330538	2/12/2008	Granted	Intellisist, Inc.
194	Grantor	Ironclad Notification of License Errors	USA	10/405176	4/1/2003	7127442	10/24/2006	Granted	Avaya Inc.
195	Grantor	A System and Method to Improve the Resiliency and Performance of Enterprise Networks by Utilizing In-Built Network Redundancy	USA	10/406096	4/2/2003	7188189	3/6/2007	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
196	Grantor	Apparatus and Method for Transitioning Between Tty and Voice Transmission Modes	USA	10/406337	4/3/2003	7162012	1/9/2007	Granted	Avaya Inc.
197	Grantor	Apparatus and Method for Providing Call Status Information	USA	10/406341	4/3/2003	7480376	1/20/2009	Granted	Avaya Inc.
198	Grantor	Method and Apparatus for Sharing Stack Space Between Multiple Processes in a Network Device	USA	10/406841	4/4/2003	7373646	5/13/2008	Granted	AVAYA MANAGEMENT L.P.
199	Grantor	Call Handling Using Non-Speech Cues via a Personal Assistant	USA	10/413024	4/14/2003	7515699	4/7/2009	Granted	Avaya Inc.
200	Grantor	Method and Apparatus for Predicting the Quality of Packet Data Communications	USA	10/420567	4/21/2003	7397778	7/8/2008	Granted	Avaya Inc.
201	Grantor	Multi-Flow Multi-Level Leaky Bucket Policier	USA	10/422831	4/25/2003	7388837	6/17/2008	Granted	AVAYA MANAGEMENT L.P.
202	Grantor	Dynamic Load Balancing for Enterprise IP Traffic	USA	10/427813	4/30/2003	7308499	12/11/2007	Granted	Avaya Inc.
203	Grantor	Active Queue Management Using Proportional Control and Rate-Based Information	USA	10/426763	4/30/2003	7277391	10/2/2007	Granted	AVAYA MANAGEMENT L.P.
204	Grantor	Rate-Based Proportional-Integral Control Scheme for Active Queue Management	USA	10/426286	4/30/2003	7424546	9/9/2008	Granted	AVAYA MANAGEMENT L.P.
205	Grantor	Method and Apparatus for Detection of Prioritization and per Hop Behavior Between Endpoints on a Packet Network	USA	10/435426	5/9/2003	7342879	3/11/2008	Granted	Avaya Inc.
206	Grantor	System and Method for Dynamically Configuring Wireless Network Geographic Coverage or Service Levels	USA	10/440023	5/16/2003	7236777	6/26/2007	Granted	Intellistat, Inc.
207	Grantor	Information Services Enhancements	USA	10/439360	5/16/2003	7269417	9/11/2007	Granted	Avaya Inc.
208	Grantor	High-Availability Packet Forwarding Apparatus and Method	USA	10/449112	6/2/2003	7342874	3/11/2008	Granted	AVAYA MANAGEMENT L.P.
209	Grantor	Method And Apparatus for Determining Telecommunication Number Based on Presence	USA	10/456004	6/6/2003	7328257	2/5/2008	Granted	Avaya Inc.
210	Grantor	Variable Bit Rate Video Codec Using Adaptive Tracking for Video Conferencing	USA	10/459182	6/10/2003	8107525	1/31/2012	Granted	Avaya Inc.
211	Grantor	Distributed Monitoring and Analysis for Network Traffic	USA	10/459948	6/12/2003	7031264	4/18/2006	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
212	Grantor	Method And Apparatus for Determination of Network Topology	USA	10/460700	6/12/2003	7602728	10/13/2009	Granted	Avaya Inc.
213	Grantor	Detection of Load Balanced Links in Internet Protocol Networks	USA	10/601158	6/19/2003	7426577	9/16/2008	Granted	Avaya Inc.
214	Grantor	System and Method for Notification of Internet Users About Faults Detected on an IP Network	USA	10/601229	6/21/2003	7463652	12/9/2008	Granted	Avaya Inc.
215	Grantor	Method and Apparatus for Validating Agreement Between Textual and Spoken Representations of Words	USA	10/602168	6/24/2003	7346151	3/18/2008	Granted	Avaya Inc.
216	Grantor	Universal Emergency Number E911 Based on Network Address Ranges	USA	10/607414	6/25/2003	7627091	12/1/2009	Granted	Avaya Inc.
217	Grantor	Queue Scheduling with Priority and Weight Sharing	USA	10/606560	6/26/2003	7324536	1/29/2008	Granted	Avaya Inc.
218	Grantor	Method and Apparatus for Establishing Virtual Private Networks in a Wireless Network	USA	10/608601	6/27/2003	7389534	6/17/2008	Granted	AVAYA MANAGEMENT L.P.
219	Grantor	Method and Apparatus for Event Notification Based on the Identity of a Calling Party	USA	10/611503	7/1/2003	8102974	1/24/2012	Granted	Avaya Inc.
220	Grantor	Routed Split Multilink Trunking	USA	10/618136	7/11/2003	7463579	12/9/2008	Granted	AVAYA MANAGEMENT L.P.
221	Grantor	Instant Messaging to and from PBX Stations	USA	10/619636	7/14/2003	7412044	8/12/2008	Granted	Avaya Inc.
222	Grantor	Method and Apparatus for Restriction of Message Distribution for Security	USA	10/622982	7/17/2003	7590693	9/15/2009	Granted	Avaya Inc.
223	Grantor	Rate-Based Multi-Level Active Queue Management with Drop Precedence Differentiation	USA	10/633459	8/1/2003	7336611	2/26/2008	Granted	AVAYA MANAGEMENT L.P.
224	Grantor	High-Density Capacitor Filter Bank with Embedded Faraday Cage	USA	10/636342	8/6/2003	6933805	8/23/2005	Granted	Avaya Inc.
225	Grantor	Method and Apparatus for Combined Wired/Wireless Pop-Out Speakerphone Microphone	USA	10/641449	8/15/2003	8064969	11/22/2011	Granted	Avaya Inc.
226	Grantor	System and Method for Caller Initiated Voice Mail Annotation and Its Transmission over Ip/sip for Flexible and Efficient Voice Mail Retrieval	USA	10/642087	8/15/2003	7369649	5/6/2008	Granted	Avaya Inc.
227	Grantor	IP-Centric Speed Dial	USA	10/647999	8/26/2003	7512226	3/31/2009	Granted	Avaya Inc.
228	Grantor	Load Balancing in a Network of Contact Centres	USA	10/650227	8/28/2003	7505578	3/17/2009	Granted	Avaya Inc.



#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
229	Grantor	Web Based Personal Assistant	USA	10/658821	9/8/2003	7450567	11/11/2008	Granted	Avaya Inc.
230	Grantor	Arrangement for Maintaining Mode Synchronization in Automatic Ty-to-Text Translation Systems	USA	10/658951	9/9/2003	7386100	6/10/2008	Granted	Avaya Inc.
231	Grantor	Method and Apparatus Using Lightweight Rrq for Efficient Recovery of a Call Signaling Channel in Gatekeeper-Routed Call Signaling	USA	10/660938	9/12/2003	7747672	6/29/2010	Granted	Avaya Inc.
232	Grantor	Transparent Interface Migration Using a Computer-Readable Mapping Between a First Interface and a Second Interface to Auto-Generate an Interface Wrapper	USA	10/660534	9/12/2003	7293253	11/6/2007	Granted	Avaya Inc.
233	Grantor	Method and Apparatus for Providing a Scalable and Secure Network without Point to Point Associations	USA	10/661959	9/12/2003	7571463	8/4/2009	Granted	Avaya Inc.
234	Grantor	Self-Configuring Method and Apparatus for Providing Secure Communication Between Members of a Group	USA	10/661734	9/12/2003	7558877	7/7/2009	Granted	Avaya Inc.
235	Grantor	Method and Apparatus for Selectively Reading Counter Information in a Network Device	USA	10/661706	9/12/2003	7912939	3/22/2011	Granted	Avaya Inc.
236	Grantor	Method and Apparatus for an Enerypting Keyboard	USA	10/664663	9/20/2003	7366916	4/29/2008	Granted	Avaya Inc.
237	Grantor	Secure Interaction Between a Mobile Client Device and an Enterprise Application in a Communication System	USA	10/668577	9/23/2003	7925717	4/12/2011	Granted	Avaya Inc.
238	Grantor	Voice Message Notification and Retrieval via Mobile Client Devices in a Communication System	USA	10/668563	9/23/2003	7050792	5/23/2006	Granted	Avaya Inc.
239	Grantor	Configurator Using Markup Language	USA	10/671279	9/24/2003	7523447	4/21/2009	Granted	Avaya Inc.
240	Grantor	Apparatus and Method for Providing Service for TTY and Voice Transmission	USA	10/671925	9/24/2003	7099440	8/29/2006	Granted	Avaya Inc.
242	Grantor	Technique for Prefix Limit Exchange for Route Advertisement	USA	10/669252	9/25/2003	7418519	8/26/2008	Granted	AVAYA MANAGEMENT L.P.
243	Grantor	Enterprise Network Services Architecture	USA	10/670932	9/25/2003	7555546	6/30/2009	Granted	Avaya Inc.
244	Grantor	Methodology and Apparatus for Load-Balancing Work on a Network of Servers Based on the Probability of Being Served Within a Service-Time Goal	USA	10/673118	9/26/2003	7770175	8/3/2010	Granted	Avaya Inc.
245	Grantor	Method and Apparatus for Accessing the Status of Work Waiting for Service	USA	10/673103	9/26/2003	8094804	1/10/2012	Granted	Avaya Inc.

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246	Grantor	Wireless Teleconferencing System	USA	10/672319	9/26/2003	7539486	5/26/2009	Granted	Avaya Inc.
247	Grantor	Method and Apparatus for Routing a Communication to a User Based on a Predicted Presence	USA	10/672634	9/26/2003	7196630	3/27/2007	Granted	Avaya Inc.
248	Grantor	Method and Apparatus for Delivering a Voice Mail Message with an Indication of the Presence of the Sender	USA	10/672633	9/26/2003	8706090	4/22/2014	Granted	Avaya Inc.
249	Grantor	Efficient Polled Frame Exchange on a Shared-Communications Channel	USA	10/672604	9/26/2003	8036200	10/11/2011	Granted	Avaya Inc.
250	Grantor	Using Voice over IP (Voip) or Instant Messaging (Im) Technology to Connect to Customer Products	USA	10/675719	9/29/2003	7734909	6/8/2010	Granted	Avaya Inc.
251	Grantor	Emergency Call Handling in Contention-Based Wireless Local-Area Networks	USA	10/674230	9/29/2003	7539168	5/26/2009	Granted	Avaya Inc.
252	Grantor	Method and Apparatus for Generating and Reinforcing User Passwords	USA	10/674288	9/29/2003	7873995	1/18/2011	Granted	Avaya Inc.
253	Grantor	Method and Apparatus for Secure Wireless Delivery of Converged Services	USA	10/674285	9/29/2003	7346168	3/18/2008	Granted	Avaya Inc.
254	Grantor	Method and Apparatus for Rotating Auto Reserve Agents	USA	10/676761	9/30/2003	6973176	12/6/2005	Granted	Avaya Inc.
255	Grantor	Method and Apparatus for Migrating to an Alternate Call Controller	USA	10/676659	9/30/2003	7483369	1/27/2009	Granted	Avaya Inc.
256	Grantor	A System and Method for Reconnecting Dropped Cellular Phone Calls	USA	10/674637	9/30/2003	7395057	7/1/2008	Granted	Avaya Inc.
257	Grantor	Apparatus, Method, and Computer Program for Providing Multimedia Prompting in a Communication System	USA	10/674860	9/30/2003	7702727	4/20/2010	Granted	Avaya Inc.
258	Grantor	Apparatus, Method and Computer Program for Providing Pass Codes Related to Conference Calls	USA	10/675096	9/30/2003	7218338	5/15/2007	Granted	Avaya Inc.
259	Grantor	Generation and Processing of Statistical Information	USA	10/675768	9/30/2003	6917898	7/12/2005	Granted	Avaya Inc.
260	Grantor	Caching Delta-Queue	USA	10/683039	10/10/2003	7500241	3/3/2009	Granted	Avaya Inc.
261	Grantor	Dynamic Assignment of Traffic Classes to a Priority Queue in a Packet Forwarding Device	USA	10/685947	10/15/2003	7710871	5/4/2010	Granted	Avaya Inc.
262	Grantor	Poll Scheduling for Emergency Calls	USA	10/688473	10/17/2003	7047002	5/16/2006	Granted	Avaya Inc.

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263	Grantor	Rehoming Via Tunnel Switching	USA	10/693807	10/24/2003	7716338	5/11/2010	Granted	Avaya Inc.
264	Grantor	System and Method for Distributed Multipoint Conferencing with Autonomous Endpoint Address Detection and Dynamic Endpoint-Server	USA	10/697190	10/30/2003	7461126	12/2/2008	Granted	Avaya Inc.
265	Grantor	System and Method for per Flow Guaranteed Throughput, Multiple Top Flow Bandwidth Provisioning, and Elimination of Packet Drops for Transmission Control Protocol (Tcp) and Tcp-Friendly Protocols	USA	10/703186	11/6/2003	8520520	8/27/2013	Granted	Avaya Inc.
266	Grantor	Method & System for Responding to Requests Relating to Complex Data Maintained in a Structured Form	USA	10/705679	11/10/2003	7124142	10/17/2006	Granted	Avaya Inc.
267	Grantor	Shield For High Frequency Telecommunications Connector	USA	10/713639	11/13/2003	6997747	2/14/2006	Granted	Avaya Inc.
268	Grantor	Detecting Voice and Tones Using Goertzel Filters for Call Classification	USA	10/713940	11/13/2003	6950511	9/27/2005	Granted	Avaya Inc.
269	Grantor	System and Method for Providing Multi-Party Message-Based Voice Communications	USA	10/719452	11/21/2003	7496353	2/24/2009	Granted	Intellisist, Inc.
270	Grantor	Method and Apparatus for Content Based Authentication for Network Access	USA	10/721721	11/25/2003	7752320	7/6/2010	Granted	Avaya Inc.
271	Grantor	Method and Apparatus for Extracting Authentication Information from a User	USA	10/723416	11/26/2003	8639937	1/28/2014	Granted	Avaya Inc.
272	Grantor	Intelligent Selection of Message Delivery Mechanism	USA	10/727915	12/4/2003	9572095	2/14/2017	Granted	Avaya Inc.
273	Grantor	Distributed Architecture for Deploying Multiple Wireless Local-Area Networks	USA	10/731348	12/9/2003	7606208	10/20/2009	Granted	Avaya Inc.
274	Grantor	Directly Contactable Call Center Agents	USA	10/732645	12/10/2003	8036370	10/11/2011	Granted	Avaya Inc.
275	Grantor	Method and Apparatus for Allocating Processing Capacity of System Processing Units in an Extranet Gateway	USA	10/736062	12/12/2003	7603463	10/13/2009	Granted	Avaya Inc.
276	Grantor	Method and System for Secure Session Management in a Web Farm	USA	10/733326	12/12/2003	8578462	11/5/2013	Granted	Avaya Inc.
277	Grantor	Client Customizable Interactive Voice Response System	USA	10/736923	12/15/2003	7515695	4/7/2009	Granted	Avaya Inc.
278	Grantor	Method and File Structures for Managing Data on a Flash Disk	USA	10/734280	12/15/2003	7363420	4/22/2008	Granted	Avaya Inc.

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279	Grantor	Method and Apparatus for Capability Based Addressing in a Communications Network	USA	10/736108 12/15/2003	7525974 4/28/2009	Granted	Avaya Inc.
280	Grantor	Contact Center	USA	10/738489 12/17/2003	7769161 8/3/2010	Granted	Avaya Inc.
281	Grantor	Network Quality Estimation	USA	10/741263 12/18/2003	7417991 8/26/2008	Granted	Avaya Inc.
282	Grantor	Adaptive Feedback Arrangement for Controlling Agent Availability Service Level in a Predictive Dialer	USA	10/740988 12/18/2003	7266193 9/4/2007	Granted	Avaya Inc.
283	Grantor	Presence-Based Telecommunication System	USA	10/742243 12/19/2003	7162256 1/9/2007	Granted	Avaya Inc.
284	Grantor	Computer Telephone Integration over a Network	USA	10/741517 12/19/2003	7571235 8/4/2009	Granted	Avaya Inc.
285	Grantor	Methods of Monitoring Communications Sessions in a Contact Centre	USA	10/741518 12/19/2003	7457404 11/25/2008	Granted	Avaya Inc.
286	Grantor	Providing User Information and Control over a Contact Within a Contact Centre	USA	10/741519 12/19/2003	7564962 7/21/2009	Granted	Avaya Inc.
287	Grantor	Connector Module with Embedded Power-over-Ethernet Voltage Isolation and Method	USA	10/741920 12/19/2003	7701092 4/20/2010	Granted	Avaya Inc.
288	Grantor	Connector Module with Embedded Physical Layer Support and Method	USA	10/741915 12/19/2003	7445507 11/4/2008	Granted	Avaya Inc.
289	Grantor	Interworking Functionality	USA	10/742653 12/19/2003	7480306 1/20/2009	Granted	AVAYA MANAGEMENT L.P.
290	Grantor	Method and System for Providing Configurable Route Table Limits in a Service Provider for Managing Vpn Resource Usage	USA	10/744529 12/22/2003	8868745 10/21/2014	Granted	Avaya Inc.
291	Grantor	Transparent Monitoring and Intervention to Improve Automatic Adaptation of Speech Models	USA	10/756669 1/12/2004	7660715 2/9/2010	Granted	Avaya Inc.
292	Grantor	Detection Of Hidden Wireless Routers	USA	10/757676 1/14/2004	7840698 11/23/2010	Granted	Avaya Inc.
293	Grantor	Method and Apparatus for Controlling the Dissemination of Routing Information on a Communication Network	USA	10/757139 1/14/2004	7697454 4/13/2010	Granted	AVAYA MANAGEMENT L.P.
294	Grantor	Adhoc Secure Document Exchange	USA	10/760681 1/19/2004	7752269 7/6/2010	Granted	Avaya Inc.
295	Grantor	Multiple Simultaneous Wireless Connections in a Wireless Local Area Network	USA	10/764696 1/26/2004	7836189 11/16/2010	Granted	Avaya Inc.

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296	Grantor	Call Centre Customer Queue Shortcut Access Code	USA	10/768894	1/29/2004	8472612	6/25/2013	Granted	Avaya Inc.
297*	Grantor	Dealing With Lost Acknowledgments When Power-Saving	USA	10/769448	1/30/2004	8009600	8/30/2011	Granted	Avaya Inc.
298	Grantor	Emergency Call Handling in Contention-Based Wireless Local Area Networks	USA	10/770817	2/3/2004	7817675	10/19/2010	Granted	Avaya Inc.
299	Grantor	Methods and Apparatus for Data Caching to Improve Name Recognition in Large Namespaces	USA	10/772885	2/5/2004	7136459	11/14/2006	Granted	Avaya Inc.
300	Grantor	Recognition Results Postprocessor for Use in Voice Recognition Systems	USA	10/772488	2/5/2004	7899671	3/1/2011	Granted	Avaya Inc.
301	Grantor	Key Server for Securing IP Telephony Registration, Control and Maintenance	USA	10/775498	2/9/2004	7353388	4/1/2008	Granted	Avaya Inc.
302	Grantor	Finite-State Machine Augmented for Multiple Evaluations of Text	USA	10/775745	2/9/2004	7672965	3/2/2010	Granted	Avaya Inc.
303	Grantor	Time Series Monitoring System	USA	10/775744	2/9/2004	7599913	10/6/2009	Granted	Avaya Inc.
304	Grantor	Wan Keeper - Efficient Bandwidth Management	USA	10/776894	2/10/2004	7643414	1/5/2010	Granted	Avaya Inc.
305	Grantor	Estimating the Location of Inexpensive Wireless Terminals by Using Signal Strength Measurements	USA	10/776058	2/11/2004	7389114	6/17/2008	Granted	Avaya Inc.
306	Grantor	Location Estimation of Wireless Terminals in a Multi-Story Environment	USA	10/776588	2/11/2004	7272394	9/18/2007	Granted	Avaya Inc.
307	Grantor	System for Transmitting High Quality Speech Signals on a Voice over Internet Protocol Network	USA	10/777933	2/12/2004	7457242	11/25/2008	Granted	Avaya Inc.
308	Grantor	Post-Termination Contact Management	USA	10/778960	2/12/2004	7729490	6/1/2010	Granted	Avaya Inc.
309	Grantor	Method and Apparatus for Monitoring the Transportation of Medical Images on a Communication Network	USA	10/777318	2/12/2004	7958225	6/7/2011	Granted	Avaya Inc.
310	Grantor	Protocol Independent Multicast Designated Router Enhancements for Supporting Internet Group Management Protocol in a Multi-Access Network	USA	10/784757	2/23/2004	8099516	1/17/2012	Granted	Avaya Inc.
311	Grantor	Using Additional Information Provided In Session Requests	USA	10/784865	2/23/2004	7469293	12/23/2008	Granted	Avaya Inc.
312	Grantor	Call Duration Alert	USA	10/786221	2/24/2004	7085367	8/1/2006	Granted	Avaya Inc.

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313	Grantor	Determining Departure Times for Timetable-Based Trips	USA	10/785302	2/24/2004	7003398	2/21/2006	Granted	Avaya Inc.
314	Grantor	Using Business Rules for Determining Presence	USA	10/787922	2/25/2004	9398152	7/19/2016	Granted	Avaya Inc.
315	Grantor	Document Version Marking and Access Method and Apparatus	USA	10/787503	2/25/2004	8375290	2/12/2013	Granted	Avaya Inc.
316	Grantor	Advanced Port-Based E911 Strategy for IP Telephony	USA	10/795119	3/5/2004	7130385	10/31/2006	Granted	Avaya Inc.
317	Grantor	Enhanced Emergency System Telephone Feature for Pbx and Key Systems	USA	10/795473	3/8/2004	7395047	7/1/2008	Granted	Avaya Inc.
318	Grantor	Ring-Tone Messaging Service	USA	10/801960	3/15/2004	8644886	2/4/2014	Granted	Avaya Inc.
319	Grantor	Method and Apparatus for Providing Network Based Load Balancing of Medical Image Data	USA	10/805993	3/22/2004	8583449	11/12/2013	Granted	Avaya Inc.
320	Grantor	Personal Location Information Management	USA	10/805887	3/22/2004	8229454	7/24/2012	Granted	Avaya Inc.
321	Grantor	Method and Apparatus of Establishing a Communication Channel Using Protected Network Resources	USA	10/808172	3/23/2004	7447211	11/4/2008	Granted	Avaya Inc.
322	Grantor	Global Positioning System Hardware Key for Software Licenses	USA	10/814412	3/25/2004	7272500	9/18/2007	Granted	Avaya Inc.
323	Grantor	Network-Based Method to Support Interoperability Between Incompatible TTY Devices	USA	10/810239	3/25/2004	7174004	2/6/2007	Granted	Avaya Inc.
324	Grantor	Method And Apparatus for Incoming Call Pause Notification	USA	10/810526	3/27/2004	8285338	10/9/2012	Granted	Avaya Inc.
325	Grantor	Method and Apparatus to Forecast the Availability of a Resource	USA	10/813509	3/29/2004	7885401	2/8/2011	Granted	Avaya Inc.
326	Grantor	Voice Recognition for Servicing Calls by a Call Center Agent	USA	10/812265	3/29/2004	7889859	2/15/2011	Granted	Avaya Inc.
327	Grantor	High Speed Non-Volatile Electronic Memory Configuration	USA	10/811913	3/30/2004	7315951	1/1/2008	Granted	Avaya Inc.
328	Grantor	Contact Center and Method for Tracking and Acting on One and Done Customer Contacts	USA	10/815534	3/31/2004	7734032	6/8/2010	Granted	Avaya Inc.
329	Grantor	Method and Apparatus for Translating a Classification System into a Target Language	USA	10/815165	3/31/2004	7363212	4/22/2008	Granted	Avaya Inc.

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330	Grantor	System and Method for Efficient Scheduling of Periodic Phenomena	USA	10/814604 3/31/2004	7512947 3/31/2009	Granted	Avaya Inc.
331	Grantor	Systems and Methods for Preserving Confidentiality of Sensitive Information in a Point-of-Care Communications Environment	USA	10/813358 3/31/2004	7430671 9/30/2008	Granted	Avaya Inc.
332	Grantor	Location-Based Command Execution for Mobile Telecommunications Terminals	USA	10/816511 4/1/2004	7797001 9/14/2010	Granted	Avaya Inc.
333	Grantor	Identify Caller Preferences	USA	10/819491 4/6/2004	7088813 8/8/2006	Granted	Avaya Inc.
334	Grantor	Interactive Voice Response Unit Response Delay	USA	10/819492 4/6/2004	7136478 11/14/2006	Granted	Avaya Inc.
335	Grantor	Apparatus and Method for Speaker Identification During Telecommunication Calls	USA	10/821725 4/9/2004	7783022 8/24/2010	Granted	Avaya Inc.
336*	Grantor	System and Method for Increasing Call Capacity for a Wireless Local Area Network	USA	10/822427 4/12/2004	7983243 7/19/2011	Granted	Avaya Inc.
337	Grantor	Video-Telephony Integration	USA	10/825548 4/14/2004	7432951 10/7/2008	Granted	Avaya Inc.
338	Grantor	Management of Contacts in a Network of Contact Centers	USA	10/828697 4/21/2004	7519626 4/14/2009	Granted	Avaya Inc.
339	Grantor	Method and Apparatus for Network Security Based on Device Security Status	USA	10/832107 4/26/2004	8230480 7/24/2012	Granted	Avaya Inc.
340	Grantor	Method and Apparatus for Summarizing One or More Text Messages Using Indicative Summaries	USA	10/833261 4/27/2004	8868670 10/21/2014	Granted	Avaya Inc.
341	Grantor	Method and Apparatus for Generating a Signal Strength Model for an Access Point at an Arbitrary Location	USA	10/834291 4/28/2004	7583961 9/1/2009	Granted	Avaya Inc.
342	Grantor	Method and Apparatus for Providing Trace Route and Timing Information for Media Streams	USA	10/835163 4/29/2004	7596096 9/29/2009	Granted	Avaya Inc.
343	Grantor	Method and Apparatus for Controlling Access to a Media Port	USA	10/839539 5/4/2004	8169901 5/1/2012	Granted	Avaya Inc.
344	Grantor	Originator Based Directing and Origination Call Processing Features for External Devices	USA	10/846984 5/14/2004	7408925 8/5/2008	Granted	Avaya Inc.
345	Grantor	Apparatus and Method for Processing Call Disconnects	USA	10/851943 5/21/2004	7688963 3/30/2010	Granted	Avaya Inc.
346	Grantor	Method and Apparatus for Validation and Error Resolution of Configuration Data in a Private Branch Exchange Switch	USA	10/851771 5/21/2004	7804947 9/28/2010	Granted	Avaya Inc.

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347	Grantor	Mobile Gateway for Secure Extension of Enterprise Services to Mobile Devices	USA	10/853962	5/26/2004	7289788	10/30/2007	Granted	Avaya Inc.
348	Grantor	Method For Real-Time Transport Protocol (RTP) Packet Authentication	USA	10/854702	5/27/2004	7372856	5/13/2008	Granted	Avaya Inc.
349	Grantor	Data Model of Participation in Multi-Channel and Multi-Party Contacts	USA	10/861193	6/3/2004	7953859	5/31/2011	Granted	Avaya Inc.
350	Grantor	Determining the Geographical Location from Which an Emergency Call Originates in a Packet-Based Communications Network	USA	10/861194	6/4/2004	7177399	2/13/2007	Granted	Avaya Inc.
351	Grantor	System for Presenting Applications on Instant Messaging Clients	USA	10/862726	6/7/2004	8869043	10/21/2014	Granted	Avaya Inc.
352	Grantor	Secured Automated Process for Signed, Encrypted or Validated Content Generation	USA	10/867856	6/14/2004	7330982	2/12/2008	Granted	Avaya Inc.
353	Grantor	System and Method for Indicating Status of an Incoming Transmission to a User	USA	10/868620	6/15/2004	7903795	3/8/2011	Granted	Avaya Inc.
354	Grantor	Quality-Of-Service and Call Admission Control	USA	10/869801	6/16/2004	8223637	7/17/2012	Granted	Avaya Inc.
355	Grantor	Distribution of Packets to Multiple Addresses	USA	10/872579	6/21/2004	7570629	8/4/2009	Granted	Avaya Inc.
356	Grantor	Method and Apparatus for Interactive Voice Processing with Visual Monitoring Channel	USA	10/874791	6/23/2004	7142661	11/28/2006	Granted	Avaya Inc.
357	Grantor	Architecture for Ink Annotations on Web Documents	USA	10/877004	6/24/2004	7284192	10/16/2007	Granted	Avaya Inc.
358	Grantor	Management of a Multi-Process System	USA	10/876908	6/25/2004	8140653	3/20/2012	Granted	Avaya Inc.
359	Grantor	Embedded Cable Connection Identification Circuits	USA	10/879403	6/28/2004	7038135	5/2/2006	Granted	Avaya Inc.
360	Grantor	Software Applications Break Through a Screen Blanker	USA	10/882889	6/30/2004	7689939	3/30/2010	Granted	Avaya Inc.
361	Grantor	Automatic Configuration of Call Handling Based on End-User Needs and Characteristics	USA	10/882975	6/30/2004	7978827	7/12/2011	Granted	Avaya Inc.
362	Grantor	Log-Based Ringtones	USA	10/881908	6/30/2004	7343150	3/11/2008	Granted	Avaya Inc.
363	Grantor	Routing Data to One or More Entities in a Network	USA	10/881859	6/30/2004	7908481	3/15/2011	Granted	Avaya Inc.



#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
364	Grantor	Method and System for Providing Interactive Event Reminders	USA	10/884219	7/2/2004	7327834	2/5/2008	Granted	Avaya Inc.
365	Grantor	Disaster Recovery Via Alternative Terminals and Partitioned Networks	USA	10/890486	7/12/2004	7983148	7/19/2011	Granted	Avaya Inc.
366	Grantor	Method and Apparatus for Supporting Individualized Selection Rules for Resource Allocation	USA	10/891346	7/13/2004	8738412	5/27/2014	Granted	Avaya Inc.
367	Grantor	Proximity-Based Authorization	USA	10/891867	7/15/2004	8571541	10/29/2013	Granted	Avaya Inc.
368	Grantor	Peer-to-Peer Neighbor Detection for Proximity-Based Command Execution	USA	10/891804	7/15/2004	8050698	11/1/2011	Granted	Avaya Inc.
369	Grantor	Intelligent Ringtone Service	USA	10/894752	7/20/2004	7693553	4/6/2010	Granted	Avaya Inc.
370	Grantor	Method and Apparatus for Managing Network Congestion Due to Automatic Configuration Procedures	USA	10/897212	7/21/2004	8443072	5/14/2013	Granted	Avaya Inc.
371	Grantor	Log-Based Ringtone Service	USA	10/899662	7/27/2004	7308253	12/11/2007	Granted	Avaya Inc.
372	Grantor	One-Touch User Voiced Message	USA	10/909038	7/30/2004	8379809	2/19/2013	Granted	Avaya Inc.
373	Grantor	Integrated Real-Time Automated Location Positioning Asset Management System	USA	10/911090	8/3/2004	7246746	7/24/2007	Granted	Avaya Inc.
374	Grantor	Server-Coordinated Ringtones	USA	10/915495	8/10/2004	7418258	8/26/2008	Granted	Avaya Inc.
375	Grantor	Terminal-Coordinated Ringtones	USA	10/915500	8/10/2004	7302253	11/27/2007	Granted	Avaya Inc.
376	Grantor	System and Method for Controlling Network Access	USA	10/915330	8/11/2004	7587588	9/8/2009	Granted	Avaya Inc.
377	Grantor	System and Method for Detecting and Preventing Denial of Service Attacks in a Communications System	USA	10/917771	8/13/2004	7933985	4/26/2011	Granted	Avaya Inc.
378	Grantor	Traffic Multiplexing Using Timestamping	USA	10/920913	8/18/2004	8265091	9/11/2012	Granted	Avaya Inc.
379	Grantor	Method and Apparatus for Uniform Operational Access Across Multiple Information Systems	USA	10/923489	8/20/2004	7359495	4/15/2008	Granted	Avaya Inc.
380	Grantor	Telecommunication Terminal Identification on a Switching System	USA	10/925180	8/23/2004	7602770	10/13/2009	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
381	Grantor	Method and Apparatus for Authorizing Multicast Forwarding States	USA	10/924404	8/24/2004	9065669	6/23/2015	Granted	Avaya Inc.
382	Grantor	Power-Saving Mechanisms for 802.11 Clients	USA	10/926501	8/26/2004	7978637	7/12/2011	Granted	Avaya Inc.
383	Grantor	Communication Device Locating System	USA	10/932507	9/1/2004	7536188	5/19/2009	Granted	Avaya Inc.
384	Grantor	Method and Apparatus for Determining Endpoints for Use as Testing Devices	USA	10/933646	9/3/2004	7352705	4/1/2008	Granted	Avaya Inc.
385	Grantor	Systems and Methods for the Schedule Alignment of a Packet Flow	USA	10/936881	9/9/2004	7411971	8/12/2008	Granted	Avaya Inc.
386	Grantor	Distributed Expert System for Automated Problem Resolution in a Communication System	USA	10/939694	9/13/2004	7302611	11/27/2007	Granted	Avaya Inc.
387	Grantor	Method and Apparatus for Recording/replaying Application Execution with Recorded Voice Recognition Utterances	USA	10/939644	9/13/2004	8949134	2/3/2015	Granted	Avaya Inc.
388	Grantor	Customizable Background for Video Communications	USA	10/941199	9/14/2004	7227567	6/5/2007	Granted	Avaya Inc.
389	Grantor	Endpoint Registration with Local Back-Off in a Call Processing System	USA	10/940464	9/14/2004	8050199	11/1/2011	Granted	Avaya Inc.
390	Grantor	Method and Apparatus for Synchronizing Clocks on Packet-Switched Networks	USA	10/942603	9/15/2004	7440474	10/21/2008	Granted	Avaya Inc.
391	Grantor	Resource Conflict Management Using Predefined Xml Schemas	USA	10/941718	9/15/2004	7617498	11/10/2009	Granted	Avaya Inc.
392	Grantor	Out of Office Autoreply Filter	USA	10/944062	9/16/2004	7844669	11/30/2010	Granted	Avaya Inc.
393	Grantor	Method and Apparatus for Determining Problems on Digital Systems Using Audible Feedback	USA	10/943751	9/17/2004	7768930	8/3/2010	Granted	Avaya Inc.
394*	Grantor	Method and Apparatus for Preventing the Inadvertent or Unauthorized Release of Information	USA	10/944096	9/17/2004	8001609	8/16/2011	Granted	Avaya Inc.
395	Grantor	Graphical Representation of Definitions of Statistics	USA	10/944329	9/17/2004	8443295	5/14/2013	Granted	Avaya Inc.
396	Grantor	Multi-Tasking Tracking Agent	USA	10/946638	9/20/2004	7711104	5/4/2010	Granted	Avaya Inc.
397	Grantor	Localization of Call Routing for Tdm Sets in an IP Network	USA	10/945148	9/20/2004	7333480	2/19/2008	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
398	Grantor	Secure Installation Activation	USA	10/947418	9/21/2004	7707405	4/27/2010	Granted	Avaya Inc.
399	Grantor	Detecting an Attack of a Network Connection	USA	10/948582	9/23/2004	7752670	7/6/2010	Granted	Avaya Inc.
400	Grantor	Camera Frame Display	USA	10/949781	9/24/2004	7050084	5/23/2006	Granted	Avaya Inc.
401	Grantor	Method for Dynamically Optimizing Bandwidth Allocation in Variable Bitrate (Multi-Rate) Conferences	USA	10/949922	9/24/2004	7492731	2/17/2009	Granted	Avaya Inc.
402	Grantor	Method and System for Reducing Radiated Energy Emissions in Computational Devices	USA	10/953775	9/28/2004	7345889	3/18/2008	Granted	Avaya Inc.
403	Grantor	Service Creation System and Method for Packet Based Cellular Networks	USA	10/954068	9/29/2004	8281353	10/2/2012	Granted	Avaya Inc.
404	Grantor	Web Services and Session Initiation Protocol Endpoint for Converged Communication over Internet Protocol Networks	USA	10/953089	9/29/2004	8799478	8/5/2014	Granted	Avaya Inc.
405	Grantor	Resilient Application Layer Overlay Framework for Converged Communication over Internet Protocol Networks	USA	10/953033	9/29/2004	7809846	10/5/2010	Granted	Avaya Inc.
406	Grantor	Code-Coverage Guided Prioritized Test Generation	USA	10/953849	9/29/2004	8108826	1/31/2012	Granted	Avaya Inc.
407	Grantor	Rapid Fault Detection and Recovery for Internet Protocol Telephony	USA	10/953024	9/29/2004	7782787	8/24/2010	Granted	Avaya Inc.
408	Grantor	Detection Of Looping Communication Channels	USA	10/953643	9/29/2004	7440421	10/21/2008	Granted	Avaya Inc.
409	Grantor	Global Dynamic Persistent Information Architecture	USA	10/956964	9/30/2004	7536434	5/19/2009	Granted	Avaya Inc.
410	Grantor	Certificate Distribution Via License Files	USA	10/956861	9/30/2004	7747851	6/29/2010	Granted	Avaya Inc.
411	Grantor	Enhancing Network Information Retrieval According to a User Search Profile	USA	10/956958	9/30/2004	8635216	1/21/2014	Granted	Avaya Inc.
412	Grantor	Method and Apparatus for Delivering Enhanced Caller Identification Services to a Called Party	USA	10/955907	9/30/2004	7734028	6/8/2010	Granted	Avaya Inc.
413	Grantor	Method and Apparatus for Providing Communication Tasks in a Workflow	USA	10/955918	9/30/2004	7936863	5/3/2011	Granted	Avaya Inc.
414	Grantor	Method and Apparatus for Data Mining Within Communication Session Information Using an Entity Relationship Model	USA	10/955917	9/30/2004	8180722	5/15/2012	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
415	Grantor	Method and Apparatus for Specifying Web Service Interfaces	USA	10/955915	9/30/2004	7818398	10/19/2010	Granted	Avaya Inc.
416	Grantor	Method and Apparatus for Designing Web Services Using a Sequence and Multiplex Architectural Pattern	USA	10/955916	9/30/2004	7698385	4/13/2010	Granted	Avaya Inc.
417	Grantor	Computer And Telephony Integration	USA	10/955977	9/30/2004	8509419	8/13/2013	Granted	Avaya Inc.
418	Grantor	A Stateful and Cross Protocol Intrusion Detection for Voice over IP	USA	10/955594	9/30/2004	7451486	11/11/2008	Granted	Avaya Inc.
419	Grantor	Stateful And Stateless Data Processing	USA	10/955890	9/30/2004	7881215	2/1/2011	Granted	Avaya Inc.
420	Grantor	Method and Apparatus for Increasing Channel Capacity in an IP-Based Voice Messaging System	USA	10/955164	9/30/2004	7551729	6/23/2009	Granted	Avaya Inc.
421	Grantor	Processing Communications for Increased Handling Efficiency	USA	10/955592	9/30/2004	8843563	9/23/2014	Granted	Avaya Inc.
422	Grantor	Methods and Apparatus for Processing Incomplete or Invalid Dialed Numbers	USA	10/955524	9/30/2004	9124465	9/1/2015	Granted	Avaya Inc.
423	Grantor	Switching Device, Method, and Computer Program for Efficient Intrusion Detection	USA	10/964213	10/12/2004	7849506	12/7/2010	Granted	Avaya Inc.
424	Grantor	Method and Apparatus for over-the-Air Bandwidth Reservations in Wireless Networks	USA	10/978072	10/28/2004	7324491	1/29/2008	Granted	Avaya Inc.
425	Grantor	Method and Apparatus for Launching a Conference Based on Presence of Invites	USA	10/979759	11/2/2004	8270320	9/18/2012	Granted	Avaya Inc.
426	Grantor	Message File Editing Process	USA	10/980230	11/4/2004	8200476	6/12/2012	Granted	Avaya Inc.
427	Grantor	Content Delivery to a Telecommunications Terminal that is Associated with a Call in Progress	USA	10/984398	11/9/2004	8364125	1/29/2013	Granted	Avaya Inc.
428	Grantor	System for Conditional Answering of Requests	USA	10/984362	11/9/2004	7774292	8/10/2010	Granted	Avaya Inc.
429	Grantor	Method and Apparatus for Providing a Virtual Assistant to a Communication Participant	USA	10/989105	11/15/2004	8107401	1/31/2012	Granted	Avaya Inc.
430	Grantor	Network Based Virus Control	USA	10/995652	11/23/2004	8245294	8/14/2012	Granted	Avaya Inc.
431	Grantor	Method and Apparatus for a Publish-Subscribe System with Templates for Role-Based View of Subscriptions	USA	10/999909	11/30/2004	8495163	7/23/2013	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
432	Grantor	Method and Apparatus for a Publish-Subscribe System with Third Party Subscription Delivery	USA	10/999891	11/30/2004	7734731	6/8/2010	Granted	Avaya Inc.
433	Grantor	Methods and Apparatus for Determining a Presence of a User	USA	10/999901	11/30/2004	8176086	5/8/2012	Granted	Avaya Inc.
434*	Grantor	Methods and Apparatus for Determining a Proxy Presence of a User	USA	10/999902	11/30/2004	9094508	7/28/2015	Granted	Avaya Inc.
435	Grantor	Method and Apparatus for Continuing to Provide Processing on Disk Outages	USA	11/006015	12/6/2004	7467324	12/16/2008	Granted	Avaya Inc.
436	Grantor	Automatic Determination of Connectivity Problem Locations or Other Network-Characterizing Information in a Network Utilizing an Encapsulation Protocol	USA	11/014546	12/16/2004	7583667	9/1/2009	Granted	Avaya Inc.
437	Grantor	Peer-To-Peer Communication Session Monitoring	USA	11/017287	12/20/2004	8806020	8/12/2014	Granted	Avaya Inc.
438	Grantor	System and Method for Transmitting Voice Input from a Remote Location over a Wireless Data Channel	USA	11/020596	12/22/2004	7634064	12/15/2009	Granted	Intellisist, Inc.
439	Grantor	Method and Apparatus to Intelligently Perform Scanning and Assist Scanning by Profiling Scanning History	USA	11/021301	12/23/2004	8041319	10/18/2011	Granted	Avaya Inc.
440	Grantor	Method and Apparatus to Facilitate the Closure of Mobility Tunnels	USA	11/021379	12/23/2004	8085727	12/27/2011	Granted	Avaya Inc.
441	Grantor	Stereo Conferencing	USA	11/023321	12/27/2004	7489773	2/10/2009	Granted	Avaya Inc.
442	Grantor	Dynamic Video Equalization of Images Using Face-Tracking	USA	11/025493	12/28/2004	7706576	4/27/2010	Granted	Avaya Inc.
443	Grantor	Location-Based Ringbacks	USA	11/028997	1/4/2005	7142656	11/28/2006	Granted	Avaya Inc.
444*	Grantor	Ringbacks Based on Extrinsic Information	USA	11/028967	1/4/2005	8027455	9/27/2011	Granted	Avaya Inc.
445	Grantor	Internet Protocol Appliance Manager	USA	11/036305	1/13/2005	7680100	3/16/2010	Granted	Avaya Inc.
446	Grantor	Mobile Devices Including Rfid Tag Readers	USA	11/040352	1/20/2005	7589616	9/15/2009	Granted	Avaya Inc.
447	Grantor	Frequency-Table-Based Storage for Network Performance Data	USA	11/042580	1/25/2005	7743136	6/22/2010	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
448	Grantor	Method and Apparatus for Merging Call Components During Call Reconstruction	USA	11/045702	1/27/2005	7366110	4/29/2008	Granted	Avaya Inc.
449	Grantor	Simplified Call Answering Service	USA	11/045770	1/28/2005	7742579	6/22/2010	Granted	Avaya Inc.
450	Grantor	Method and Apparatus for Enterprise Brokering of User-Controlled Availability	USA	11/047001	1/31/2005	8782313	7/15/2014	Granted	Avaya Inc.
451	Grantor	Call Establishment Based on Presence	USA	11/049916	2/3/2005	8804935	8/12/2014	Granted	Avaya Inc.
452	Grantor	Message Handling Based on the State of a Telecommunications Terminal	USA	11/051734	2/4/2005	8254898	8/28/2012	Granted	Avaya Inc.
453	Grantor	Handling Unsolicited Content at a Telecommunications Terminal	USA	11/051732	2/4/2005	7864761	1/4/2011	Granted	Avaya Inc.
454	Grantor	Apparatus and Method for Controlling Interaction Between a Multi-Media Messaging System and an Instant Messaging System	USA	11/051921	2/5/2005	7573987	8/11/2009	Granted	Avaya Inc.
455	Grantor	System And Method for Voicemail Privacy	USA	11/053054	2/7/2005	8059793	11/15/2011	Granted	Avaya Inc.
456	Grantor	Controlling Messaging Actions Using Form-Based User Interface	USA	11/053146	2/7/2005	7346150	3/18/2008	Granted	Avaya Inc.
457	Grantor	Caching Message Information in an Integrated Communication System	USA	11/053147	2/7/2005	8233594	7/31/2012	Granted	Avaya Inc.
458	Grantor	Extensible Diagnostic Tool	USA	11/053270	2/7/2005	8559605	10/15/2013	Granted	Avaya Inc.
459	Grantor	Caching User Information in an Integrated Communicating System	USA	11/053272	2/7/2005	7321655	1/22/2008	Granted	Avaya Inc.
460	Grantor	Distributed Cache System	USA	11/053411	2/7/2005	8175233	5/8/2012	Granted	Avaya Inc.
461	Grantor	Networked Voicemail	USA	11/053425	2/7/2005	7724880	5/25/2010	Granted	Avaya Inc.
462	Grantor	Form-Based User Interface for Controlling Messaging	USA	11/053537	2/7/2005	7564954	7/21/2009	Granted	Avaya Inc.
463	Grantor	Integrating Messaging Server Directory Service Within a Communication System Voice Mail Message Interface	USA	11/053709	2/7/2005	7330537	2/12/2008	Granted	Avaya Inc.
464	Grantor	Integrated Multi-Media Communication System	USA	11/053271	2/7/2005	7808980	10/5/2010	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number Filing Date	Patent Number Issue Date	Status	Assignee
465	Grantor	Method and Apparatus for Global Call Queue in a Global Call Center	USA	11/057925 2/14/2005	7657021 2/2/2010	Granted	Avaya Inc.
466	Grantor	Call Management	USA	11/060232 2/16/2005	8594298 11/26/2013	Granted	Avaya Inc.
467	Grantor	Informing Caller of Callee Activity Mode	USA	11/060085 2/16/2005	7542558 6/2/2009	Granted	Avaya Inc.
468	Grantor	Methods and Systems for Providing Priority Access to 802.11 Endpoints Using DCF Protocol	USA	11/062262 2/18/2005	7826472 11/2/2010	Granted	Avaya Inc.
469	Grantor	Dynamic Work Assignment Strategies Based on Multiple Aspects of Agent Proficiency	USA	11/064367 2/22/2005	8234141 7/31/2012	Granted	Avaya Inc.
470	Grantor	Use of Location Awareness to Establish Communications with a Target Clinician in a Healthcare Environment	USA	11/064930 2/25/2005	7801743 9/21/2010	Granted	Avaya Inc.
471	Grantor	Use of Location Awareness to Establish and Suspend Communications Sessions in a Healthcare Environment	USA	11/065047 2/25/2005	7676380 3/9/2010	Granted	Avaya Inc.
472	Grantor	Use of Location Awareness to Control Radio Frequency Interference in a Healthcare Environment	USA	11/065396 2/25/2005	7966008 6/21/2011	Granted	Avaya Inc.
473	Grantor	Use of Location Awareness to Transfer Communications Session Between Terminals in a Healthcare Environment	USA	11/065046 2/25/2005	7707044 4/27/2010	Granted	Avaya Inc.
474	Grantor	Use of Location Awareness to Request Assistance for a Medical Event Occurring in a Healthcare Environment	USA	11/065420 2/25/2005	8180650 5/15/2012	Granted	Avaya Inc.
475	Grantor	Method and Apparatus for Providing Default Media Content to a Calling Party	USA	11/068096 2/28/2005	7702083 4/20/2010	Granted	Avaya Inc.
476	Grantor	Systems and Methods for Implementing Call Waiting in Multimedia Devices	USA	11/068327 2/28/2005	8208410 6/26/2012	Granted	Avaya Inc.
477	Grantor	Method and Apparatus for the Simultaneous Delivery of Multiple Contacts to an Agent	USA	11/069739 3/1/2005	7949121 5/24/2011	Granted	Avaya Inc.
478	Grantor	Method and Apparatus for Determining User Feedback by Facial Expression	USA	11/074428 3/7/2005	8210848 7/3/2012	Granted	Avaya Inc.
479	Grantor	Method and Apparatus for Positioning a Set of Terminals in an Indoor Wireless Environment	USA	11/077171 3/10/2005	7403784 7/22/2008	Granted	Avaya Inc.
480	Grantor	Dynamic Video Generation in Interactive Voice Response Systems	USA	11/076597 3/10/2005	7778397 8/17/2010	Granted	Avaya Inc.
481	Grantor	Using Gaze Detection to Determine an Area of Interest Within a Scene	USA	11/080763 3/14/2005	7460150 12/2/2008	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
482	Grantor	Granting Privileges to a Telecommunications Terminal Based on the Relationship of a First Signal to a Second Signal	USA	11/080866	3/15/2005	7949114	5/24/2011	Granted	Avaya Inc.
483	Grantor	Method and Apparatus for Automatic Notification and Response Based on Communication Flow Expressions Having Dynamic Context	USA	11/083365	3/17/2005	8516045	8/20/2013	Granted	Avaya Inc.
484	Grantor	Method and Apparatus for Dynamically Adjusting Membership of a Communication Flow Expression	USA	11/083068	3/17/2005	8001182	8/16/2011	Granted	Avaya Inc.
485	Grantor	Method and Apparatus for Notifying a User of a Predefined Changes to Dynamic Attributes	USA	11/083069	3/17/2005	8566311	10/22/2013	Granted	Avaya Inc.
486	Grantor	System and Method for Providing Automated Call Center Post-Call Processing	USA	11/083657	3/17/2005	8170197	5/1/2012	Granted	Intellisist, Inc.
487	Grantor	Dynamic Layout of Participants in a Multi-Party Video Conference	USA	11/083459	3/18/2005	7554571	6/30/2009	Granted	Avaya Inc.
488	Grantor	Apparatus and Method for Preventing Eavesdropping	USA	11/084583	3/19/2005	8286233	10/9/2012	Granted	Avaya Inc.
489	Grantor	Traffic-Based Availability Analysis	USA	11/087200	3/22/2005	7830813	11/9/2010	Granted	Avaya Inc.
490	Grantor	Method by Which Call Centers Can Vector Inbound TTY Calls Automatically to TTY-Enabled Resources	USA	11/087290	3/22/2005	7567653	7/28/2009	Granted	Avaya Inc.
491	Grantor	Apparatus and Method for Ownership Verification	USA	11/088398	3/24/2005	7647499	1/12/2010	Granted	Avaya Inc.
492	Grantor	Destination Arrival Estimates Auto-Notification Based on Cellular Systems	USA	11/093483	3/29/2005	8165773	4/24/2012	Granted	Avaya Inc.
493	Grantor	Method and Apparatus for Routing Telecommunication Calls	USA	11/094457	3/30/2005	7764782	7/27/2010	Granted	Avaya Inc.
494	Grantor	Method and Apparatus for Designing Printed Circuit Boards to Meet Leakage Current Requirements	USA	11/094458	3/30/2005	7228511	6/5/2007	Granted	Avaya Inc.
495	Grantor	IP Phone Intruder Security Monitoring System	USA	11/096334	3/31/2005	8107625	1/31/2012	Granted	Avaya Inc.
496	Grantor	Communications Services for Business Process Design	USA	11/099242	4/5/2005	7870184	1/11/2011	Granted	Avaya Inc.
497	Grantor	Change Speed of Voicemail Playback Depending on Context	USA	11/105134	4/12/2005	7729478	6/1/2010	Granted	Avaya Inc.



#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
498	Grantor	Conference Connections Using Dynamic Topology Switching for IP and Circuit-Switched Fabrics	USA	11/105604	4/13/2005	7496056	2/24/2009	Granted	Avaya Inc.
499	Grantor	Method and Apparatus for Trust Based Routing in Data Networks	USA	11/106314	4/14/2005	7984294	7/19/2011	Granted	Avaya Inc.
500	Grantor	In-Band Call Association Signaling for a Single Number Destination	USA	11/107659	4/14/2005	7564793	7/21/2009	Granted	Avaya Inc.
501	Grantor	Method And Apparatus for Quality-Of-Service-Based Admission Control	USA	11/111464	4/21/2005	7697421	4/13/2010	Granted	Avaya Inc.
502	Grantor	Method and Apparatus for Adaptive Control of System Parameters for Admission Control	USA	11/111465	4/21/2005	8081565	12/20/2011	Granted	Avaya Inc.
503	Grantor	Method for Selecting Contact Center Agents Variously for Telephony and Non-Telephony Work 000538741A a Pbxss Acd	USA	11/116913	4/27/2005	7817796	10/19/2010	Granted	Avaya Inc.
504	Grantor	Method and System for Secure Communications with IP Telephony Appliance	USA	11/119188	4/29/2005	7965701	6/21/2011	Granted	Avaya Inc.
505	Grantor	Detecting a Voice Mail System Answering a Call	USA	11/120781	5/3/2005	7680260	3/16/2010	Granted	Avaya Inc.
506	Grantor	Extending a Call to a Telecommunications Terminal Through an Intermediate Point	USA	11/121677	5/4/2005	7751547	7/6/2010	Granted	Avaya Inc.
507	Grantor	Workflow Engine for Controlling Delivery of Media Treatments to Customer Contacts	USA	11/122717	5/5/2005	8224922	7/17/2012	Granted	Avaya Inc.
508	Grantor	Features Of Power Save In 802.11e Wireless Local Area Networks (WLANs)	USA	11/124797	5/9/2005	7668128	2/23/2010	Granted	Avaya Inc.
509	Grantor	Prevent Video Calls Based on Appearance	USA	11/129124	5/13/2005	7564476	7/21/2009	Granted	Avaya Inc.
510	Grantor	Synchronizing Information Across Telecommunications Terminals	USA	11/128990	5/13/2005	7610055	10/27/2009	Granted	Avaya Inc.
511	Grantor	Method for Authorizing a Telephone Transaction and Local Node	USA	11/569508	5/26/2005	8171305	5/1/2012	Granted	Avaya Inc.
512	Grantor	Methods and Apparatus for Allocating Resources in a Distributed Environment	USA	11/141365	5/31/2005	7818010	10/19/2010	Granted	Avaya Inc.
513	Grantor	Fault Recovery in Concurrent Queue Management Systems	USA	11/143809	6/2/2005	7770061	8/3/2010	Granted	Avaya Inc.
514	Grantor	Apparatus and Method for Providing Enhanced Telecommunication Terminal Status Information	USA	11/145375	6/3/2005	9197449	11/24/2015	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number Filing Date	Patent Number Issue Date	Status	Assignee
515	Grantor	Outbound Dialing Decision Criteria Based	USA	11/149617 6/9/2005	7215760 5/8/2007	Granted	Avaya Inc.
516	Grantor	Method of Operating a Contact Center	USA	11/570277 6/9/2005	9247070 1/26/2016	Granted	Avaya Inc.
517	Grantor	Method and Apparatus for Maintaining State Information in an Event Driven Thin Client Environment	USA	11/168974 6/27/2005	7636920 12/22/2009	Granted	Avaya Inc.
518	Grantor	Method and Apparatus for the Automatic Completion of Composite Characters	USA	11/170676 6/28/2005	8413069 4/2/2013	Granted	Avaya Inc.
519	Grantor	Efficient Load Balancing and Heartbeat Mechanism for Telecommunication Endpoints	USA	11/170659 6/28/2005	7668100 2/23/2010	Granted	Avaya Inc.
520	Grantor	Peer-To-Peer Discovery for Location-Based Forwarding	USA	11/169552 6/29/2005	7392048 6/24/2008	Granted	Avaya Inc.
521	Grantor	Testing A Data-Processing Systems with Telecommunications Endpoints	USA	11/176816 7/7/2005	7583792 9/1/2009	Granted	Avaya Inc.
522	Grantor	Managing Held Telephone Calls by Using a Messaging Resource	USA	11/179737 7/12/2005	7616751 11/10/2009	Granted	Avaya Inc.
523	Grantor	Method and System for Generating Data Frames for Asynchronous over Tcp/ip Protocol	USA	11/179298 7/12/2005	8139486 3/20/2012	Granted	Avaya Inc.
524	Grantor	Selective Security Masking Within Recorded Speech Utilizing Speech Recognition Techniques	USA	11/181572 7/13/2005	8577684 11/5/2013	Granted	Imtelligist, Inc.
525	Grantor	Enhanced Gateway for Routing Between Networks	USA	11/183107 7/14/2005	8130768 3/6/2012	Granted	Avaya Inc.
526	Grantor	Asynchronous Event Handling for Video Streams in Interactive Voice Response Systems	USA	11/188542 7/25/2005	7949106 5/24/2011	Granted	Avaya Inc.
527	Grantor	Port-Centric Configuration Methods for Converged Voice Applications	USA	11/190565 7/26/2005	8295187 10/23/2012	Granted	Avaya Inc.
528	Grantor	Context Sensitive Contact Broker	USA	11/193728 7/28/2005	7640550 12/29/2009	Granted	Avaya Inc.
529	Grantor	Method of Measurement Based Network Admission Control	USA	11/191699 7/28/2005	7423965 9/9/2008	Granted	Avaya Inc.
530	Grantor	Reliable Quality of Service (QoS) Provisioning Using Adaptive Class-Based Contention Periods	USA	11/191485 7/28/2005	7684333 3/23/2010	Granted	Avaya Inc.
531	Grantor	Remote Party Speaker Phone Detection	USA	11/197632 8/3/2005	7734034 6/8/2010	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Patent Number	Status	Assignee
532	Grantor	Active Emi Shielding for Protection of Medical Instruments	USA	11/197291 8/4/2005	8830033 9/9/2014	Granted	Avaya Inc.
533	Grantor	Deferred Control of Surrogate Key Generation in a Distributed Processing Architecture	USA	11/199828 8/8/2005	7779042 8/17/2010	Granted	Avaya Inc.
534	Grantor	Managing Held Telephone Calls at the Call-Forwarding System	USA	11/201556 8/11/2005	9160861 10/13/2015	Granted	Avaya Inc.
535	Grantor	Tonal Correction of Speech	USA	11/203463 8/12/2005	8249873 8/21/2012	Granted	Avaya Inc.
536	Grantor	Complementary Voip Service	USA	11/203356 8/12/2005	7894590 2/22/2011	Granted	Avaya Inc.
537	Grantor	Direct Calling to Devices via a Shared Telephone Number	USA	11/203350 8/12/2005	7711101 5/4/2010	Granted	Avaya Inc.
538	Grantor	Apparatus and Method for Switching from Overlap Signaling to En Bloc Signaling in a Data Network	USA	11/204710 8/16/2005	8102989 1/24/2012	Granted	Avaya Inc.
539	Grantor	Adaptive Bandwidth Network Management for Voip Network	USA	11/206636 8/18/2005	7742499 6/22/2010	Granted	Avaya Inc.
540	Grantor	Dynmp Border Router for Reverse Path Forwarding Validation with External Sources	USA	11/207036 8/18/2005	7944846 5/17/2011	Granted	Avaya Inc.
541	Grantor	Call Intrusion	USA	11/207631 8/19/2005	8116439 2/14/2012	Granted	Avaya Inc.
542*	Grantor	Dynamic Feedback from an Internet Service Provider About Network Occupancy/availability	USA	11/209403 8/22/2005	8014273 9/6/2011	Granted	Avaya Inc.
543	Grantor	Announcement Service for the Visually Impaired	USA	11/208843 8/22/2005	7366499 4/29/2008	Granted	Avaya Inc.
544	Grantor	Filler Video Streams in Interactive Voice Response Systems	USA	11/208876 8/22/2005	7769148 8/3/2010	Granted	Avaya Inc.
545	Grantor	Managing Held Telephone Calls from a Remote Telecommunications Terminal	USA	11/214136 8/29/2005	7925000 4/12/2011	Granted	Avaya Inc.
546	Grantor	Method and Apparatus for Selection of Special-Purpose Gateways	USA	11/217531 9/1/2005	7809125 10/5/2010	Granted	Avaya Inc.
547	Grantor	Method and Apparatus for Adaptive Video Encoding Based on User Perception and Use	USA	11/220939 9/7/2005	7612792 11/3/2009	Granted	Avaya Inc.
548	Grantor	A Method for Storing and Retrieving Digital Ink Call Logs	USA	11/221100 9/7/2005	7797630 9/14/2010	Granted	Avaya Inc.

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549	Grantor	Secure Download Manager	USA	11/222997	9/8/2005	7814023	10/12/2010	Granted	Avaya Inc.
550	Grantor	Methods and Systems for Network Traffic Security	USA	11/223236	9/9/2005	7596811	9/29/2009	Granted	Avaya Inc.
551	Grantor	Method and Apparatus for Providing Called Party Information to a Coverage Point During Survivable Processor Operation	USA	11/222527	9/9/2005	7912203	3/22/2011	Granted	Avaya Inc.
552	Grantor	Electroluminescent Patch Cable	USA	11/225232	9/12/2005	7406231	7/29/2008	Granted	Avaya Inc.
553	Grantor	Rfid Patch Panels and Cables	USA	11/224796	9/12/2005	7468669	12/23/2008	Granted	Avaya Inc.
554	Grantor	Method and Apparatus for Low-Overhead Network Protocol Performance Assessment	USA	11/224797	9/12/2005	7573829	8/11/2009	Granted	Avaya Inc.
555	Grantor	Automatic Identification and Storage of Context Information Associated with Phone Numbers in Computer Documents	USA	11/224160	9/12/2005	8656274	2/18/2014	Granted	Avaya Inc.
556	Grantor	Apparatus and Method for Routing Telecommunication Calls Using Visual Caller Information	USA	11/225367	9/13/2005	7679636	3/16/2010	Granted	Avaya Inc.
557	Grantor	Answer On Hold Notification	USA	11/228646	9/15/2005	7881450	2/1/2011	Granted	Avaya Inc.
558	Grantor	Method and Apparatus for the Automated Delivery of Notifications to Contacts Based on Predicted Work Prioritization	USA	11/229265	9/16/2005	8577015	11/5/2013	Granted	Avaya Inc.
559	Grantor	Dial Plan Transparency for Fragmented Networks	USA	11/230355	9/19/2005	7613106	11/3/2009	Granted	Avaya Inc.
560	Grantor	Dial Plan Routing for Fragmented Networks	USA	11/231203	9/19/2005	8462637	6/11/2013	Granted	Avaya Inc.
561	Grantor	Method and Apparatus for Allowing Communication Within a Group	USA	11/233759	9/23/2005	7940702	5/10/2011	Granted	Avaya Inc.
562	Grantor	Location-Based Presence Automation	USA	11/233875	9/23/2005	8423045	4/16/2013	Granted	Avaya Inc.
563	Grantor	Coordination of Content Streams in Interactive Voice Response Systems	USA	11/235890	9/27/2005	7711095	5/4/2010	Granted	Avaya Inc.
564	Grantor	Synchronization Watermarking in Multimedia Streams	USA	11/238872	9/28/2005	7764713	7/27/2010	Granted	Avaya Inc.

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565	Grantor	Wireless Device to Manage Cross-Network Telecommunication Services	USA	11/238525 9/28/2005	7298833 11/20/2007	Granted	Avaya Inc.
566	Grantor	Methods and Apparatus for Allocating Resources in a Distributed Environment Based on Network Assessment	USA	11/238169 9/28/2005	8103282 1/24/2012	Granted	Avaya Inc.
567	Grantor	Detection Of Telephone Number Spoofing	USA	11/237537 9/28/2005	7974395 7/5/2011	Granted	Avaya Inc.
568	Grantor	Data-Driven and Plug-in Defined Event Engine	USA	11/239742 9/29/2005	7509654 3/24/2009	Granted	Avaya Inc.
569	Grantor	Additional Functionality for Telephone Numbers and Utilization of Context Information Associated with Telephone Numbers in Computer Documents	USA	11/238280 9/29/2005	8095882 1/10/2012	Granted	Avaya Inc.
570	Grantor	Granting Privileges and Sharing Resources in a Telecommunications System	USA	11/239494 9/29/2005	8775586 7/8/2014	Granted	Avaya Inc.
571	Grantor	Method and Apparatus for Enabling Multicast over Split Multi-Link Trunking	USA	11/238714 9/29/2005	7719958 5/18/2010	Granted	Avaya Inc.
572	Grantor	Presence-Based Hybrid Peer-To-Peer Communications	USA	11/240076 9/30/2005	7734710 6/8/2010	Granted	Avaya Inc.
573	Grantor	Agent Driven Media-Agnostic Work Item Grouping and Sharing over a Consult Medium	USA	11/243437 10/3/2005	10572879 2/25/2020	Granted	Avaya Inc.
574	Grantor	Work Item Relation Awareness for Agents During Routing Engine Driven Sub-Optimal Work Assignments	USA	11/243436 10/3/2005	8073129 12/6/2011	Granted	Avaya Inc.
575	Grantor	Agent Driven Work Item Awareness for Tuning Routing Engine Work-Assignment Algorithms	USA	11/243435 10/3/2005	8116446 2/14/2012	Granted	Avaya Inc.
576	Grantor	Location-Based Survey Via Mobile Device	USA	11/243751 10/4/2005	8041365 10/18/2011	Granted	Avaya Inc.
577	Grantor	Telephony Extension Attack - Detection, Recording and Intelligent Prevention (TEA-DRIP)	USA	11/243753 10/4/2005	7653188 1/26/2010	Granted	Avaya Inc.
578	Grantor	Assisted Discrimination of Similar Sounding Speakers	USA	11/244948 10/5/2005	7970115 6/28/2011	Granted	Avaya Inc.
579	Grantor	Data Extensibility Using External Database Tables	USA	11/246789 10/6/2005	7752230 7/6/2010	Granted	Avaya Inc.
580	Grantor	Prioritized Service Delivery Based on Presence and Availability of Interruptible Enterprise Resources with Skills	USA	11/245724 10/6/2005	7787609 8/31/2010	Granted	Avaya Inc.
581	Grantor	Line Appearance Reservation for SIP Endpoints	USA	11/245837 10/7/2005	7751536 7/6/2010	Granted	Avaya Inc.

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582	Grantor	System And Method for Location Based Push-To-Talk	USA	11/248926 10/11/2005	7529558 5/5/2009	Granted	Avaya Inc.
583	Grantor	Secure Authentication with Voiced Responses from a Telecommunications Terminal	USA	11/256224 10/21/2005	7694138 4/6/2010	Granted	Avaya Inc.
584	Grantor	Wlan Access Controller Packet Buffering	USA	11/262609 10/31/2005	8345645 1/1/2013	Granted	AVAYA MANAGEMENT L.P.
585*	Grantor	Real-Time XML Messaging Protocol	USA	11/268909 11/8/2005	7986685 7/26/2011	Granted	Avaya Inc.
586	Grantor	IP Security with Seamless Roaming and Load Balancing	USA	11/273945 11/15/2005	8104081 1/24/2012	Granted	Avaya Inc.
587	Grantor	Alternate Routing of Media Connections Within a Single Communications System Across Public or Private Network Facilities	USA	11/282200 11/18/2005	7457249 11/25/2008	Granted	Avaya Inc.
588	Grantor	Method and Apparatus Providing Connection Recovery for a Chat Client	USA	11/287105 11/23/2005	9591083 3/7/2017	Granted	Avaya Inc.
589	Grantor	Methods and Apparatus for Allocating a Resource to Enqueued Requests Using Predicted Wait Time Based on Prior Resource Contribution	USA	11/291103 11/30/2005	7860234 12/28/2010	Granted	Avaya Inc.
590	Grantor	Timeline Visualization for Contact Center Processes	USA	11/293722 12/2/2005	7636433 12/22/2009	Granted	Avaya Inc.
591	Grantor	Utilizing Small Group Call Center Agents to Improve Productivity without Impacting Service Level Targets	USA	11/293908 12/5/2005	8036371 10/11/2011	Granted	Avaya Inc.
592	Grantor	Telephone	USA	29/244057 12/5/2005	D588573 3/17/2009	Granted	Avaya Inc.
593	Grantor	Secure Gateway with Alarm Manager and Support for Inbound Federated Identity	USA	11/294961 12/6/2005	7590761 9/15/2009	Granted	Avaya Inc.
594	Grantor	Managing a Communications System by Offering Participants the Opportunity to Respond to Requests Submitted by Other Participants	USA	11/312977 12/20/2005	7570606 8/4/2009	Granted	Avaya Inc.
595	Grantor	Managing Statistical Information in a Contact Center	USA	11/313369 12/21/2005	7912209 3/22/2011	Granted	Avaya Inc.
596	Grantor	Data Messaging During Telephony Calls	USA	11/313371 12/21/2005	7912207 3/22/2011	Granted	Avaya Inc.
597	Grantor	Dynamic Queue Instantiation	USA	11/315893 12/22/2005	8149695 4/3/2012	Granted	AVAYA MANAGEMENT L.P.

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598	Grantor	Interface Scheduling and Traffic-Shaping	USA	11/315894	12/22/2005	7881197	2/1/2011	Granted	Avaya Inc.
599	Grantor	Call Admission Control of Shared-Access Resources Through a Call-Handling Server	USA	11/318162	12/23/2005	8665714	3/4/2014	Granted	Avaya Inc.
600	Grantor	Call Admission Control for Mobility-Capable Telecommunications Terminals	USA	11/317514	12/23/2005	7688724	3/30/2010	Granted	Avaya Inc.
601	Grantor	Method For Wireless Network Self-Configuration	USA	11/318063	12/23/2005	7924727	4/12/2011	Granted	AVAYA MANAGEMENT L.P.
602	Grantor	Method and Apparatus for Implementing Filter Rules in a Network Element	USA	11/316720	12/23/2005	8151339	4/3/2012	Granted	Avaya Inc.
603	Grantor	Apparatus and Method for Providing on-Hold Information Based on Preference of User	USA	11/321305	12/29/2005	8107596	1/31/2012	Granted	Avaya Inc.
604	Grantor	Technique For Authenticating Network Users	USA	11/320593	12/30/2005	10764264	9/1/2020	Granted	Avaya Inc.
605	Grantor	Technique For Providing Secure Network Access	USA	11/320603	12/30/2005	8707395	4/22/2014	Granted	Avaya Inc.
606*	Grantor	Advanced Port-Based E911 Strategy for IP Telephony	USA	11/326702	1/6/2006	7974388	7/5/2011	Granted	Avaya Inc.
607	Grantor	Location- and Direction-Enhanced Automatic Reminders of Appointments	USA	11/327773	1/6/2006	7847686	12/7/2010	Granted	Avaya Inc.
608	Grantor	Method of Providing Network Link Bonding and Management	USA	11/327910	1/9/2006	8566471	10/22/2013	Granted	Avaya Inc.
609	Grantor	Evaluating Quality of Service in an IP Network with Cooperating Relays	USA	11/329933	1/11/2006	8107385	1/31/2012	Granted	Avaya Inc.
610	Grantor	End To End IP Security	USA	11/329854	1/11/2006	7739728	6/15/2010	Granted	Avaya Inc.
611	Grantor	Display Hierarchy of Participants During Phone Call	USA	11/339913	1/25/2006	7668304	2/23/2010	Granted	Avaya Inc.
612	Grantor	Coding and Packet Distribution for Alternative Network Paths in Telecommunications Networks	USA	11/342193	1/27/2006	9306852	4/5/2016	Granted	Avaya Inc.
613	Grantor	Intent Based Skill-Set Classification for Accurate, Automatic Determination of Agent Skills	USA	11/344733	1/31/2006	8238541	8/7/2012	Granted	Avaya Inc.
614	Grantor	Procedure and Mechanisms for Control and Bearer Redundancy of Tdm-Based Service Provider Connections	USA	11/344430	1/31/2006	7952992	5/31/2011	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
615	Grantor	Optimizing Conference Quality with Diverse Codecs	USA	11/348668	2/6/2006	8433050	4/30/2013	Granted	Avaya Inc.
616	Grantor	Event Driven Noise Cancellation	USA	11/350180	2/7/2006	8041026	10/18/2011	Granted	Avaya Inc.
617*	Grantor	Management of Meetings by Grouping	USA	11/350050	2/7/2006	7984378	7/19/2011	Granted	Avaya Inc.
618*	Grantor	Automatic Call Distribution System Using Computer Network-Based Communication	USA	11/351605	2/10/2006	7995740	8/9/2011	Granted	Avaya Inc.
619	Grantor	Semantic Contact Center Management	USA	11/286659	2/16/2006	8180044	5/15/2012	Granted	Avaya Inc.
620	Grantor	Dynamic Multimedia Content Stream Delivery Based on Quality of Service	USA	11/360256	2/23/2006	7847813	12/7/2010	Granted	Avaya Inc.
621	Grantor	Date and Time Dimensions for Contact Center Reporting in Arbitrary International Time Zones	USA	11/361747	2/24/2006	8737173	5/27/2014	Granted	Avaya Inc.
622	Grantor	Advanced Port-Based E911 Strategy for IP Telephony	USA	11/369692	3/6/2006	7738634	6/15/2010	Granted	Avaya Inc.
623	Grantor	Contact Priority Reordering	USA	11/374740	3/14/2006	8437341	5/7/2013	Granted	Avaya Inc.
624	Grantor	Learning and Unlearning in a Network Switch	USA	11/384883	3/20/2006	8428073	4/23/2013	Granted	Avaya Inc.
625	Grantor	Automatic Signal Adjustment Based on Intelligence	USA	11/388694	3/24/2006	7653543	1/26/2010	Granted	Avaya Inc.
626	Grantor	Method and Apparatus for Protecting Networks from Unauthorized Applications	USA	11/277555	3/27/2006	7996895	8/9/2011	Granted	Avaya Inc.
627	Grantor	Protocol For Wireless Multi-Channel Access Control	USA	11/393127	3/29/2006	7843819	11/30/2010	Granted	Avaya Inc.
628	Grantor	Telephone-Based User Interface for Participating Simultaneously in More than One Teleconference	USA	11/395558	3/30/2006	8442197	5/14/2013	Granted	Avaya Inc.
629	Grantor	Method of Management and Distribution of Device Adapters for Element Management Systems	USA	11/393409	3/30/2006	9049044	6/2/2015	Granted	Avaya Inc.
630	Grantor	User Session Dependent URL Masking	USA	11/395439	3/31/2006	8407482	3/26/2013	Granted	Avaya Inc.
631	Grantor	Dynamic Channel Assignment in Wireless ad Hoc Networks	USA	11/394921	3/31/2006	7835339	11/16/2010	Granted	Avaya Inc.



#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
632	Grantor	Loop Detection in a Communications Network	USA	11/394816	3/31/2006	8107382	1/31/2012	Granted	AVAYA MANAGEMENT L.P.
633	Grantor	Start-to-Finish Reservations in Distributed Mac Protocols for Wireless Lans	USA	11/397337	4/4/2006	7864796	1/4/2011	Granted	Avaya Inc.
634	Grantor	QoS-BASED ROUTING FOR CE-BASED VPN	USA	11/400755	4/7/2006	8189481	5/29/2012	Granted	Avaya Inc.
635	Grantor	Speech Canceller-Enhancer System for Use in Call-Center Applications	USA	11/401368	4/11/2006	8848901	9/30/2014	Granted	Avaya Inc.
636	Grantor	Virtual Office Presence Bridge	USA	11/406054	4/17/2006	8064487	11/22/2011	Granted	Avaya Inc.
637	Grantor	Mixing Basic Service Set (Bss) Traffic and Mesh Forwarding Traffic	USA	11/405213	4/17/2006	7688783	3/30/2010	Granted	Avaya Inc.
638	Grantor	Multiple Distinct Physical Channels for Mesh Control	USA	11/406451	4/18/2006	8254336	8/28/2012	Granted	Avaya Inc.
639	Grantor	Prioritized Access in a Multi-Channel Mac Protocol	USA	11/408695	4/21/2006	7693175	4/6/2010	Granted	Avaya Inc.
640	Grantor	Method and Apparatus for Telecommunication Reliability by Media Connectivity Endpoint Selection of a Control Entity	USA	11/412567	4/27/2006	7587624	9/8/2009	Granted	Avaya Inc.
641	Grantor	Method and Apparatus for Efficient Presentation of Content over a Network to a Visually Impaired User	USA	11/414517	4/28/2006	7952607	5/31/2011	Granted	Avaya Inc.
642	Grantor	Apparatus and Method for Providing Priority Voice Messaging from an Emergency Center	USA	11/414955	5/1/2006	7933391	4/26/2011	Granted	Avaya Inc.
643	Grantor	Feeble Ring Tones	USA	11/418331	5/4/2006	7751542	7/6/2010	Granted	Avaya Inc.
644	Grantor	Signal Processing at a Telecommunications Endpoint	USA	11/381780	5/5/2006	9058221	6/16/2015	Granted	Avaya Inc.
645	Grantor	Use of Auditory Feedback and Audio Queues in the Realization of a Personal Virtual Assistant	USA	11/430207	5/8/2006	7538685	5/26/2009	Granted	Avaya Inc.
646	Grantor	Setting up a Conference Call with a Hashed Address	USA	11/382319	5/9/2006	7813305	10/12/2010	Granted	Avaya Inc.
647	Grantor	Coordinated Invitations to a Conference Call	USA	11/382321	5/9/2006	7983201	7/19/2011	Granted	Avaya Inc.
648	Grantor	Method and System for Management of Queues in Contact Centers	USA	11/431230	5/10/2006	7796747	9/14/2010	Granted	Avaya Inc.

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649	Grantor	Dynamic Multikkeys for Persistent Objects	USA	11/383271	5/15/2006	10185579	1/22/2019	Granted	Avaya Inc.
650	Grantor	Method Invocation for Persistent Objects with Dynamic Multikkeys	USA	11/383273	5/15/2006	10324735	6/18/2019	Granted	Avaya Inc.
651	Grantor	Garbage Collection of Persistent Objects with Dynamic Multikkeys	USA	11/383268	5/15/2006	10289728	5/14/2019	Granted	Avaya Inc.
652	Grantor	Passing URL for XML Documents Via a Telephone Signaling System	USA	11/439358	5/22/2006	8199902	6/12/2012	Granted	Avaya Inc.
653	Grantor	Monitoring Signal Path Quality in a Conference Call	USA	11/420316	5/25/2006	8462931	6/11/2013	Granted	Avaya Inc.
654	Grantor	Mechanisms and Algorithms for Arbitrating Between and Synchronizing State of Duplicated Media Processing Components	USA	11/441595	5/26/2006	7912075	3/22/2011	Granted	Avaya Inc.
655	Grantor	Span Whitelisting for Recent Sites	USA	11/445039	5/30/2006	8095602	1/10/2012	Granted	Avaya Inc.
656	Grantor	Adaptive Selection of Bandwidth Parameters to Meet a Service Provider Pricing	USA	11/446061	6/1/2006	7873074	1/18/2011	Granted	Avaya Inc.
657	Grantor	Alarm-Driven Access Control in an Enterprise Network	USA	11/444861	6/1/2006	8775602	7/8/2014	Granted	Avaya Inc.
658	Grantor	Dialing Plan Information as Provided to a Telecommunications Endpoint	USA	11/422569	6/6/2006	7916856	3/29/2011	Granted	Avaya Inc.
659*	Grantor	Passing Information from a Forwarding Plane to a Control Plane	USA	11/422440	6/6/2006	8010696	8/30/2011	Granted	Avaya Inc.
660	Grantor	Methods and Apparatus for Network Presence Detection	USA	11/449567	6/8/2006	8200776	6/12/2012	Granted	Avaya Inc.
661	Grantor	Avoiding Hidden Terminals in Wireless Local Area Networks	USA	11/449922	6/8/2006	7656854	2/2/2010	Granted	Avaya Inc.
662	Grantor	Avoiding Exposed Node Problems in Wireless Local Area Networks	USA	11/449921	6/8/2006	7616655	11/10/2009	Granted	Avaya Inc.
663	Grantor	Auto Join Conference	USA	11/450016	6/9/2006	8819129	8/26/2014	Granted	Avaya Inc.
664	Grantor	Method and Apparatus for Handling Disconnected Call	USA	11/451363	6/13/2006	7856092	12/21/2010	Granted	Avaya Inc.
665	Grantor	Method for Coordinating Co-Resident Teleconferencing to Avoid Feedback	USA	11/453650	6/15/2006	7876890	1/25/2011	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Patent Number	Status	Assignee
666	Grantor	Meeting Notification and Merging Agents	USA	11/396175 6/16/2006	8600794 12/3/2013	Granted	Avaya Inc.
667	Grantor	Method and Apparatus for Data Protection for Mobile Devices	USA	11/471192 6/20/2006	7865172 1/4/2011	Granted	Avaya Inc.
668	Grantor	Visual Voicemail Management	USA	11/475651 6/26/2006	8396456 3/12/2013	Granted	Avaya Inc.
669	Grantor	Handling Loops in Programs and Examining Feasible Software Behavior for Detecting Malicious Code	USA	11/477019 6/28/2006	7945898 5/17/2011	Granted	Avaya Inc.
670	Grantor	Mobile Communication Device with Interrogator to Interact with Tags	USA	11/476063 6/28/2006	7567178 7/28/2009	Granted	Avaya Inc.
671	Grantor	Context Awareness for a Mobile Communication Device	USA	11/476064 6/28/2006	9088665 7/21/2015	Granted	Avaya Inc.
672	Grantor	Conference Call Participant Management System and Method	USA	11/476062 6/28/2006	8406403 3/26/2013	Granted	Avaya Inc.
673	Grantor	Selective Security Masking Within Recorded Speech	USA	11/477899 6/28/2006	8433915 4/30/2013	Granted	Intellisist, Inc.
674	Grantor	Adaption of Emergency Calls to the Emergency Services Network Based on Caller Location	USA	11/427362 6/29/2006	7940896 5/10/2011	Granted	Avaya Inc.
675	Grantor	System for Identifying Non-Impacted and Potentially Disaster Impacted People and Communicating with Them to Gather Impacted Status	USA	11/480244 6/30/2006	7817982 10/19/2010	Granted	Avaya Inc.
676	Grantor	Four Way Rocker Switch with Display	USA	11/477927 6/30/2006	7663070 2/16/2010	Granted	Avaya Inc.
677	Grantor	License Scheme for Use with Stackable Devices	USA	12/226824 6/30/2006	8165963 6/30/2006	Granted	Avaya Inc.
678	Grantor	Dual Modern Architecture to Support the Transfer of Non-Bandot TTY Telephone Calls	USA	11/482027 7/5/2006	8031842 10/4/2011	Granted	Avaya Inc.
679	Grantor	Automatic Download Provisioning	USA	11/482498 7/8/2006	7882171 2/1/2011	Granted	Avaya Inc.
680	Grantor	Threading Of Mixed Media	USA	11/487084 7/13/2006	8495147 7/23/2013	Granted	Avaya Inc.
681	Grantor	Method of Providing Instant Messaging Functionality Within an Email Session	USA	11/486225 7/13/2006	8041770 10/18/2011	Granted	Avaya Inc.
682	Grantor	Method for Distributing High and Low-Bandwidth Voice Channels Using a Minimum Number of Timeslots	USA	11/485891 7/13/2006	7970062 6/28/2011	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
683	Grantor	Linking Unable to Respond Messages to Entries in Electronic Calendar	USA	11/488487	7/17/2006	7778858	8/17/2010	Granted	Avaya Inc.
684	Grantor	Encapsulation Method Discovery Protocol for Network Address Translation Gateway Traversal	USA	11/458824	7/20/2006	8059641	11/15/2011	Granted	Avaya Inc.
685	Grantor	Determining User Availability Based on the Expected Duration of a New Event	USA	11/458751	7/20/2006	7616624	11/10/2009	Granted	Avaya Inc.
686	Grantor	Rule-Based System for Determining User Availability	USA	11/458749	7/20/2006	8295206	10/23/2012	Granted	Avaya Inc.
687	Grantor	Determining Group Availability on Different Communication Media	USA	11/458748	7/20/2006	7680098	3/16/2010	Granted	Avaya Inc.
688	Grantor	Determining User Availability Based on a Past Event	USA	11/458745	7/20/2006	7680480	3/16/2010	Granted	Avaya Inc.
689	Grantor	Flow Label Systems and Methods	USA	11/489678	7/20/2006	8854965	10/7/2014	Granted	Avaya Inc.
690	Grantor	Individual Participant Identification in Shared Video Resources	USA	11/490906	7/21/2006	7920158	4/5/2011	Granted	Avaya Inc.
691	Grantor	Method and Apparatus for Using Single-Radio Nodes and Multi-Radio Nodes in a Network	USA	11/494114	7/26/2006	7860054	12/28/2010	Granted	Avaya Inc.
692	Grantor	Broadcast/Multicast Data in a Wireless Network	USA	11/494836	7/28/2006	8036187	10/11/2011	Granted	Avaya Inc.
693	Grantor	Accounting for Telecommunications Terminal Mobility in Call Admission Control	USA	11/461992	8/2/2006	7706341	4/27/2010	Granted	Avaya Inc.
694	Grantor	System and Method of Identifying Geographic Location for the Source of a Call	USA	11/500563	8/8/2006	8036356	10/11/2011	Granted	Avaya Inc.
695	Grantor	Enterprise Mobility User	USA	11/502200	8/9/2006	8060071	11/15/2011	Granted	Avaya Inc.
696	Grantor	Method and Apparatus for Notifying a User of Separation from a Mobile Device	USA	11/463523	8/9/2006	8068847	11/29/2011	Granted	Avaya Inc.
697	Grantor	System and Method for Providing Network Level and Nodal Level Vulnerability Protection in Voip Networks	USA	11/502244	8/9/2006	8582567	11/12/2013	Granted	Avaya Inc.
698	Grantor	Method For Cooperative Intrusion Prevention Through Collaborative Inference	USA	11/502884	8/11/2006	8230505	7/24/2012	Granted	Avaya Inc.
699	Grantor	Multi-Service Request Within a Contact Center	USA	11/464737	8/15/2006	7936867	5/3/2011	Granted	Avaya Inc.

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700	Grantor	Method and Apparatus for Ordering Communications	USA	11/465069	8/16/2006	8019051	9/13/2011	Granted	Avaya Inc.
701	Grantor	Client Configuration Download for VPN Voice Gateways	USA	11/506750	8/17/2006	7953070	5/31/2011	Granted	Avaya Inc.
702	Grantor	Intelligent Media Stream Recovery	USA	11/465480	8/18/2006	8005199	8/23/2011	Granted	Avaya Inc.
703	Grantor	Pigmented Collar for Bi-Color Light Emitting Diodes	USA	11/466216	8/22/2006	7654695	2/2/2010	Granted	Avaya Inc.
704	Grantor	Dynamic User Interface for the Temporarily Impaired Based on Automatic Analysis for Speech Patterns	USA	11/508442	8/22/2006	7962342	6/14/2011	Granted	Avaya Inc.
705*	Grantor	Method And Apparatus Providing Adjacent Channel Interference Avoidance	USA	11/507854	8/22/2006	8004975	8/23/2011	Granted	Avaya Inc.
706	Grantor	Method And System for Enhanced Internet Protocol Address Aggregation	USA	11/508660	8/23/2006	9521063	12/13/2016	Granted	AVAYA MANAGEMENT L.P.
707	Grantor	Method and Apparatus for Using Estimated Travel Time to Schedule an Event and Event Reminders	USA	11/509340	8/24/2006	9165260	10/20/2015	Granted	Avaya Inc.
708*	Grantor	High Availability for Voice Enabled Applications	USA	11/511592	8/28/2006	9137287	9/15/2015	Granted	Avaya Inc.
709	Grantor	Orchestration Engine as an Intermediary Between Telephony Functions and Business Processes	USA	11/467889	8/28/2006	7940916	5/10/2011	Granted	Avaya Inc.
710	Grantor	Exploiting Facial Characteristics for Improved Agent Selection	USA	11/513487	8/30/2006	8165282	4/24/2012	Granted	Avaya Inc.
711	Grantor	Interrupting a Conference Call for an Emergency Situation	USA	11/514571	8/31/2006	8537981	9/17/2013	Granted	Avaya Inc.
712	Grantor	Systems and Methods for Multi-Tiered Priority Messaging	USA	11/469432	8/31/2006	8005196	8/23/2011	Granted	Avaya Inc.
713	Grantor	Handling Sequence Numbers and/or an Anti-Replay Window After Failover Between Servers	USA	11/513704	8/31/2006	7571343	8/4/2009	Granted	Avaya Inc.
714	Grantor	Search-Based Contact Initiation Method and Apparatus	USA	11/469698	9/1/2006	8577916	11/5/2013	Granted	Avaya Inc.
715	Grantor	Method and Apparatus for Identifying Related Contacts	USA	11/469798	9/1/2006	8391463	3/5/2013	Granted	Avaya Inc.
716	Grantor	Providing Communications Including an Extended Protocol Header	USA	11/514580	9/1/2006	7881297	2/1/2011	Granted	Avaya Inc.

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717	Grantor	Contact Center Service Monitoring and Correcting	USA	11/517646 9/7/2006	8938063 1/20/2015	Granted	Avaya Inc.
718	Grantor	Agent-Enabled Queue Bypass to Agent	USA	11/518096 9/8/2006	8855292 10/7/2014	Granted	Avaya Inc.
719	Grantor	Systems And Methods for Automated Media Filtering	USA	11/530838 9/11/2006	7930762 4/19/2011	Granted	Avaya Inc.
720	Grantor	Route Optimization Using Measured Congestion	USA	11/530579 9/11/2006	9654383 5/16/2017	Granted	Avaya Inc.
721	Grantor	Audible Computer User Interface Method and Apparatus	USA	11/522192 9/14/2006	8037414 10/11/2011	Granted	Avaya Inc.
722	Grantor	Method and Apparatus for Improving Voice Recording Using an Extended Buffer	USA	11/521207 9/14/2006	8213316 7/3/2012	Granted	Avaya Inc.
723	Grantor	System, Method, and Apparatus for Classifying Communications in a Communication System	USA	11/521427 9/14/2006	9531873 12/27/2016	Granted	Avaya Inc.
724	Grantor	Data Compression in a Distributed Monitoring System	USA	11/531910 9/14/2006	8824313 9/2/2014	Granted	Avaya Inc.
725	Grantor	Provide a Graceful Transfer Out of Active Wait Treatment	USA	11/523402 9/18/2006	7835514 11/16/2010	Granted	Avaya Inc.
726*	Grantor	Systems and Methods for Initiating Communication Between IM Clients and Mobile Clients	USA	11/522653 9/18/2006	9088877 7/21/2015	Granted	Avaya Inc.
727	Grantor	Efficient Voice Activity Detector to Detect Fixed Power Signals	USA	11/523933 9/19/2006	8311814 11/13/2012	Granted	Avaya Inc.
728	Grantor	Tilt Mechanism for Communication Device	USA	11/534081 9/21/2006	7570757 8/4/2009	Granted	Avaya Inc.
729	Grantor	Methods and Apparatus for Managing a Plurality of Home Pages for a User	USA	11/526195 9/22/2006	7840684 11/23/2010	Granted	Avaya Inc.
730	Grantor	Method and Apparatus for Verification of at Least a Portion of a Datagram's Header Information	USA	11/525616 9/22/2006	8228896 7/24/2012	Granted	Avaya Inc.
731	Grantor	Method For Dynamic Sensor Network Processing	USA	12/067975 9/25/2006	8619768 12/31/2013	Granted	Avaya Inc.
732	Grantor	Method and Apparatus for Identifying Trusted Sources Based on Access Point	USA	11/535425 9/26/2006	8051474 11/1/2011	Granted	Avaya Inc.
733	Grantor	Method and Apparatus for Coordinating Adjacent Channel Transmissions on Multiple Radio Nodes	USA	11/528298 9/26/2006	7646758 1/12/2010	Granted	Avaya Inc.

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734	Grantor	Resource Identifier Based Access Control in an Enterprise Network	USA	11/535118	9/26/2006	8218435	7/10/2012	Granted	Avaya Inc.
735	Grantor	Application Layer Metrics Monitoring	USA	11/535208	9/26/2006	8102879	1/24/2012	Granted	Avaya Inc.
736	Grantor	Bi-Directional User Notification System for Media Quality Control	USA	11/535710	9/27/2006	9088589	7/21/2015	Granted	Avaya Inc.
737	Grantor	Contact Center Performance Prediction	USA	11/536456	9/28/2006	8811597	8/19/2014	Granted	Avaya Inc.
738	Grantor	Call Storage in Removable Memory	USA	11/537450	9/29/2006	7826832	11/2/2010	Granted	Avaya Inc.
739	Grantor	Automated Reconnection of Interrupted Voice Call Session	USA	11/540808	9/29/2006	8068824	11/29/2011	Granted	Avaya Inc.
740	Grantor	Method And Apparatus Supporting Out of Band Signaling for Wlan Using Network Name	USA	11/536913	9/29/2006	8300594	10/30/2012	Granted	Avaya Inc.
741	Grantor	Direction of Communications Sessions to Contact Centers	USA	11/537060	9/29/2006	7822019	10/26/2010	Granted	Avaya Inc.
742	Grantor	Method and Apparatus for Learning Endpoint Addresses of Ipscc Vpn Tunnels	USA	11/540104	9/29/2006	7907595	3/15/2011	Granted	Avaya Inc.
743	Grantor	Method and Apparatus for Supporting Multiple Customer Provisioned Ipscc Vpns	USA	11/540198	9/29/2006	7643488	1/5/2010	Granted	Avaya Inc.
744	Grantor	Presence Based Callback	USA	11/542295	10/3/2006	7573996	8/11/2009	Granted	Avaya Inc.
745	Grantor	Apparatus and Methods for Data Distribution Devices Having Selectable Power Supplies	USA	11/541788	10/3/2006	8046619	10/25/2011	Granted	Avaya Inc.
746	Grantor	Ip Telephony Architecture Including Information Storage and Retrieval System to Track Fluency	USA	11/538730	10/4/2006	8842818	9/23/2014	Granted	Avaya Inc.
747	Grantor	Centralized Controller for Distributed Handling of Telecommunications Features	USA	11/539162	10/5/2006	7656836	2/2/2010	Granted	Avaya Inc.
748	Grantor	Distributed Handling of Telecommunications Features in a Hybrid Peer-to-Peer System of Endpoints	USA	11/539163	10/5/2006	7835364	11/16/2010	Granted	Avaya Inc.
749	Grantor	Methods, Systems and Media for Combining Conference Signals	USA	11/545340	10/10/2006	8837330	9/16/2014	Granted	Avaya Inc.
750	Grantor	Messaging Advise in Presence-Aware Networks	USA	11/549448	10/13/2006	8014497	9/6/2011	Granted	Avaya Inc.

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751	Grantor	Method For Multicast Distribution Tree Switchover	USA	11/549708	10/16/2006	7924743	4/12/2011	Granted	AVAYA MANAGEMENT L.P.
752	Grantor	Method and Apparatus for Determining Customer Routing in a Call Center	USA	11/582808	10/18/2006	8045696	10/25/2011	Granted	Avaya Inc.
753	Grantor	Method and Apparatus for Determining Wait Treatment of a Customer in a Call Center	USA	11/582609	10/18/2006	7949122	5/24/2011	Granted	Avaya Inc.
754	Grantor	Method and Apparatus Providing Additional Information to an Interactive Voice Response (IVR) System User	USA	11/582606	10/18/2006	8036347	10/11/2011	Granted	Avaya Inc.
755	Grantor	Automated Call Handling Based on Caller ID	USA	11/551142	10/19/2006	8041014	10/18/2011	Granted	Avaya Inc.
756	Grantor	Methods and Apparatus for Processing a Session	USA	11/584260	10/19/2006	7949118	5/24/2011	Granted	Avaya Inc.
757	Grantor	Methods and Apparatus for Multimedia Tracking	USA	11/584781	10/19/2006	7978828	7/12/2011	Granted	Avaya Inc.
758	Grantor	Alert Reminder Trigger by Motion-Detector	USA	11/551346	10/20/2006	8050665	11/1/2011	Granted	Avaya Inc.
759	Grantor	Method and Apparatus for Alerting Participants in a Conference Call to Topics of Interest	USA	11/553368	10/26/2006	8019069	9/13/2011	Granted	Avaya Inc.
760	Grantor	Peer-To-Peer Overlay Graph Construction	USA	11/586709	10/26/2006	9026654	5/5/2015	Granted	Avaya Inc.
761	Grantor	Remote Feature Activation Authentication File System	USA	11/554268	10/30/2006	7913301	3/22/2011	Granted	Avaya Inc.
762	Grantor	Early Enough Reminders	USA	11/554478	10/30/2006	10445703	10/15/2019	Granted	Avaya Inc.
763	Grantor	Automatic Display of Email Distribution Lists	USA	11/554442	10/30/2006	8037143	10/11/2011	Granted	Avaya Inc.
764	Grantor	Call Processing Based on Electronic Calendar Information	USA	11/554282	10/30/2006	8027447	9/27/2011	Granted	Avaya Inc.
765	Grantor	Dynamically Allocating Server Resources to Competing Classes of Work Based upon Achievement of Service Goals	USA	11/555563	11/1/2006	8499301	7/30/2013	Granted	Avaya Inc.
766	Grantor	Tag Interrogator and Microphone Array for Identifying a Person Speaking in a Room	USA	11/590839	11/1/2006	7995731	8/9/2011	Granted	Avaya Inc.
767	Grantor	Substitution Cipher Text-Encoding and Un-Encoding Software and Method	USA	11/590838	11/1/2006	7778415	8/17/2010	Granted	Avaya Inc.



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768	Grantor	Stand For Desktop Telephone	USA	11/556133 11/2/2006	7986777 7/26/2011	Granted	Avaya Inc.
769	Grantor	Method and Apparatus for Modifying Address Information in Signaling Messages to Ensure in-Path Devices Remain in Signaling Path Between Endpoints	USA	11/592599 11/3/2006	9749296 8/29/2017	Granted	Avaya Inc.
770	Grantor	Media Independent Out of Office Manager	USA	11/559696 11/4/2006	7688850 3/30/2010	Granted	Avaya Inc.
771	Grantor	Methods and Apparatus for Audio Communication	USA	11/599673 11/4/2006	7852992 12/14/2010	Granted	Avaya Inc.
772	Grantor	Cohesive Team Selection Based on a Social Network Model	USA	11/560733 11/16/2006	8510230 8/13/2013	Granted	Avaya Inc.
773*	Grantor	Method and Apparatus for the Assessment and Optimization of Network Traffic	USA	11/602765 11/20/2006	8023421 9/20/2011	Granted	Avaya Inc.
774	Grantor	Authentication Based on Future Geo-Location	USA	11/561830 11/20/2006	7805128 9/28/2010	Granted	Avaya Inc.
775	Grantor	Methods and Apparatus for Contact Center Agent Selection	USA	11/603469 11/22/2006	7925001 4/12/2011	Granted	Avaya Inc.
776	Grantor	Accelerated Removal from Service of a Signal Processor at a Media Gateway	USA	11/562956 11/22/2006	7633932 12/15/2009	Granted	Avaya Inc.
777	Grantor	Accelerated Recovery During Negotiation Between a Media Gateway and a Media Gateway Controller	USA	11/562955 11/22/2006	8305876 11/6/2012	Granted	Avaya Inc.
778	Grantor	Private Branch Exchange with Self-Referencing Extensions	USA	11/563674 11/27/2006	7920685 4/5/2011	Granted	Avaya Inc.
779*	Grantor	Determining Whether to Provide Authentication Credentials Based on Call-Establishment Delay	USA	11/563673 11/27/2006	8014501 9/6/2011	Granted	Avaya Inc.
780	Grantor	Seamless Live Migration of Virtual Machines Across Optical Networks	USA	11/567983 12/7/2006	7761573 7/20/2010	Granted	Avaya Inc.
781	Grantor	Provision of Contact Center Services to Players of Games	USA	11/608475 12/8/2006	8298086 10/30/2012	Granted	Avaya Inc.
782	Grantor	Maintaining Communication Between Network Nodes that Are Subjected to a Packet Attack	USA	11/610489 12/13/2006	8353030 1/8/2013	Granted	Avaya Inc.
783	Grantor	Network Switch that Is Optimized for a Telephony-Capable Endpoint	USA	11/610487 12/13/2006	8144583 3/27/2012	Granted	Avaya Inc.
784	Grantor	Embedded Firewall at a Telecommunications Endpoint	USA	11/610485 12/13/2006	8302179 10/30/2012	Granted	Avaya Inc.

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785	Grantor	Authentication Based on Geo-Location History	USA	11/611720	12/15/2006	9014666	4/21/2015	Granted	Avaya Inc.
786	Grantor	Method and Apparatus for Managing Membership of Dynamic Virtual Groups	USA	11/612692	12/19/2006	9280758	3/8/2016	Granted	Avaya Inc.
787	Grantor	Wireless-Enabled Device with Capability of Responding to Changes in Operational State	USA	11/613375	12/20/2006	7705726	4/27/2010	Granted	Avaya Inc.
788	Grantor	Systems and Methods for Communicating with Wireless-Enabled Devices that Are Capable of Responding to Changes in Operational State	USA	11/613560	12/20/2006	8849360	9/30/2014	Granted	Avaya Inc.
789	Grantor	Scalable Methods for Distributing Routing Information to Border Gateway Protocol (BGP) Devices	USA	11/616380	12/27/2006	7739404	6/15/2010	Granted	Avaya Inc.
790	Grantor	Calendar Item Hierarchy for Automatic Specialization	USA	11/619145	1/2/2007	7827240	11/2/2010	Granted	Avaya Inc.
791	Grantor	Apparatus and Method for Providing Status Information Telecommunication	USA	11/649901	1/3/2007	9054910	6/9/2015	Granted	Avaya Inc.
792	Grantor	Mechanism for Status and Control Communication over SIP Using Code Tunneling	USA	11/619504	1/3/2007	8767944	7/1/2014	Granted	Avaya Inc.
793	Grantor	Apparatus and Methods for Managing Power Distribution over Ethernet	USA	11/649913	1/5/2007	7941677	5/10/2011	Granted	Avaya Inc.
794	Grantor	Outbound Dialing Decision Criteria Based	USA	11/621350	1/9/2007	7995742	8/9/2011	Granted	Avaya Inc.
795	Grantor	Method and Apparatus for Seamless Subconference Management	USA	11/652464	1/11/2007	8275106	9/25/2012	Granted	Avaya Inc.
796	Grantor	Distributed Conferencing Via Pbx-Conference Bridge Link	USA	11/656704	1/22/2007	8019071	9/13/2011	Granted	Avaya Inc.
797	Grantor	Caller Initiated Undivert from Voicemail	USA	11/626217	1/23/2007	8150003	4/3/2012	Granted	Avaya Inc.
798	Grantor	Voice and Text Session Converter	USA	11/669778	1/31/2007	8060565	11/15/2011	Granted	Avaya Inc.
799	Grantor	Method and Apparatus for Learning Vrrp Backup Routers	USA	11/701620	2/2/2007	7929420	4/19/2011	Granted	Avaya Inc.
800	Grantor	Voip Quality Tradeoff System	USA	11/671733	2/6/2007	7617337	11/10/2009	Granted	Avaya Inc.
801	Grantor	Transmission of a Digital Message Interspersed Throughout a Compressed Information Signal	USA	11/675345	2/15/2007	8054969	11/8/2011	Granted	Avaya Inc.

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802	Grantor	Signal Watermarking in the Presence of Encryption	USA	11/675352	2/15/2007	8055903	11/8/2011	Granted	Avaya Inc.
803	Grantor	Enhancing Presence Information Through the Addition of One or More of Biotelemetry Data and Environmental Data	USA	11/676685	2/20/2007	7675411	3/9/2010	Granted	Avaya Inc.
804	Grantor	Web-Based Sharing of Documents	USA	11/676938	2/20/2007	9398067	7/19/2016	Granted	Avaya Inc.
805	Grantor	Voicecall Filtering and Transcription System	USA	11/709475	2/21/2007	8064576	11/22/2011	Granted	Avaya Inc.
806	Grantor	Voicecall Filtering and Transcription	USA	11/709513	2/21/2007	8107598	1/31/2012	Granted	Avaya Inc.
807	Grantor	Voice Filtering and Transcription	USA	11/709542	2/21/2007	8160212	4/17/2012	Granted	Avaya Inc.
808	Grantor	Method and Apparatus for Performing Predictive Dialing	USA	11/709954	2/23/2007	7873157	1/18/2011	Granted	Avaya Inc.
809	Grantor	Detection Of Asymmetric Network Routes	USA	11/678940	2/26/2007	8953496	2/10/2015	Granted	Avaya Inc.
810	Grantor	Closed-Loop Command and Response System for Automatic Communications Between Interacting Computer Systems over an Audio Communications Channel	USA	11/680076	2/28/2007	7403601	7/22/2008	Granted	Intellisist, Inc.
811	Grantor	Closed-Loop Command and Response System for Automatic Communications Between Interacting Computer Systems over an Audio Communications Channel	USA	11/680024	2/28/2007	8032373	10/4/2011	Granted	Intellisist, Inc.
812	Grantor	Closed-Loop Command and Response System for Automatic Communications Between Interacting Computer Systems over an Audio Communications Channel	USA	11/680058	2/28/2007	8625752	1/7/2014	Granted	Intellisist, Inc.
813	Grantor	Leaving a Message for a Party While on an Active Real-Time Communication	USA	11/715139	3/7/2007	8194829	6/5/2012	Granted	Avaya Inc.
814	Grantor	Emulation of Private Branch Exchange Behavior	USA	11/685182	3/12/2007	8259922	9/4/2012	Granted	Avaya Inc.
815	Grantor	Methods and Apparatus for Controlling Audio Characteristics of Networked Voice Communications Devices	USA	11/685092	3/12/2007	7873069	1/18/2011	Granted	Avaya Inc.
816	Grantor	User-Programmable Call Progress Tone Detection	USA	11/687890	3/19/2007	8750484	6/10/2014	Granted	Avaya Inc.
817	Grantor	Data Distribution in a Distributed Telecommunications Network	USA	11/688751	3/20/2007	7940758	5/10/2011	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
818	Grantor	Keyword Alerting in Conference Calls	USA	11/688748	3/20/2007	8059807	11/15/2011	Granted	Avaya Inc.
819	Grantor	Adaptive, Context-Driven Telephone Number Dialing	USA	11/689363	3/21/2007	8345858	1/1/2013	Granted	Avaya Inc.
820	Grantor	Context Recovery for Call Center Agents	USA	11/690209	3/23/2007	8107613	1/31/2012	Granted	Avaya Inc.
821	Grantor	Packaging For Electrical Equipment	USA	11/691444	3/26/2007	8757385	6/24/2014	Granted	Avaya Inc.
822	Grantor	Automatic Provisioning of Distinct Ring-Tones for Co-located Telephones	USA	11/728852	3/27/2007	8027460	9/27/2011	Granted	Avaya Inc.
823	Grantor	Automatically Generating, and Providing Multiple Levels of, Tooltip Information over Time	USA	11/728866	3/27/2007	7689916	3/30/2010	Granted	Avaya Inc.
824*	Grantor	Method for Generating Reliability Tests Based on Orthogonal Arrays and Field Data	USA	11/691665	3/27/2007	8019049	9/13/2011	Granted	Avaya Inc.
825	Grantor	Sharing a Video Display Between Telephony and Computing Devices	USA	11/692077	3/27/2007	8106880	1/31/2012	Granted	Avaya Inc.
826	Grantor	Methods and Apparatus for Customizing the Audio Characteristics of Networked Voice Communications Devices	USA	11/692587	3/28/2007	9425993	8/23/2016	Granted	Avaya Inc.
827	Grantor	Telephone with Enhanced Function Display and Selection Ability	USA	11/694666	3/30/2007	7720218	5/18/2010	Granted	Avaya Inc.
828	Grantor	Alternatively Enabling and Disabling the Talk Paths of Endpoints that Share a Virtual Address	USA	11/732350	4/3/2007	7885209	2/8/2011	Granted	Avaya Inc.
829	Grantor	System and Method for Monitoring an Interaction Between a Caller and an Automated Voice Response System	USA	11/732626	4/3/2007	8116445	2/14/2012	Granted	Imtellsist, Inc.
830	Grantor	Organization Health Analysis Using Real-Time Communications Monitoring	USA	11/733355	4/10/2007	8041589	10/18/2011	Granted	Avaya Inc.
831	Grantor	Traffic Load Balancing	USA	11/734135	4/11/2007	8228891	7/24/2012	Granted	Avaya Inc.
832	Grantor	Method to Enhance X-Ray and Optical Images and Locate Nano-Scale Cracks in Electronic Devices and Components	USA	11/737026	4/18/2007	7991214	8/2/2011	Granted	Avaya Inc.
833	Grantor	Teleconferencing System with Multiple Channels at Each Location	USA	11/742556	4/30/2007	7848738	12/7/2010	Granted	Avaya Inc.
834	Grantor	Adaptive, Multi-Channel Teleconferencing System	USA	11/742558	4/30/2007	7983406	7/19/2011	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Patent Number	Status	Assignee
835	Grantor	Teleconferencing System with Multi-Channel Imaging	USA	11/742559 4/30/2007	7924995 4/12/2011	Granted	Avaya Inc.
836	Grantor	Broadcast/Multicast Data in a Wireless Network	USA	11/742717 5/1/2007	8189517 5/29/2012	Granted	Avaya Inc.
837	Grantor	Customizable Notification Based on Recent Communication History	USA	11/743752 5/3/2007	8848879 9/30/2014	Granted	Avaya Inc.
838	Grantor	Efficient Authentication System for Primary and Secondary Servers	USA	11/800152 5/4/2007	7926095 4/12/2011	Granted	Avaya Inc.
839	Grantor	Method to Make a Discussion Forum or RSS Feed a Source for Customer Contact into a Multimedia Contact Center that Is Capable of Handling Emails	USA	11/745540 5/8/2007	7747705 6/29/2010	Granted	Avaya Inc.
840	Grantor	Device, Methods and Media for Providing Multi-Point Video Conference Unit Functions	USA	11/801085 5/8/2007	8208004 6/26/2012	Granted	Avaya Inc.
841	Grantor	Unified Messaging System and Method	USA	11/801882 5/11/2007	8488751 7/16/2013	Granted	Avaya Inc.
842	Grantor	Two-Way Web Service Router Gateway	USA	11/748261 5/14/2007	8868757 10/21/2014	Granted	Avaya Inc.
843	Grantor	Web Service Initiation Protocol for Multimedia and Voice Communication Over Internet Protocol	USA	11/748245 5/14/2007	8224975 7/17/2012	Granted	Avaya Inc.
844	Grantor	Method and Apparatus for Canceling Channel Reservations in a Wireless Network	USA	11/748259 5/14/2007	7940688 5/10/2011	Granted	Avaya Inc.
845	Grantor	Methods, Media, and Devices for Providing Visual Resources of Video Conference Participants	USA	11/803608 5/15/2007	8212856 7/3/2012	Granted	Avaya Inc.
846	Grantor	System and Method for Dynamically Configuring Wireless Network Geographic Coverage or Service Levels	USA	11/751420 5/21/2007	7877088 1/25/2011	Granted	Intellistat, Inc.
847	Grantor	Monitoring Key-Press Delay and Duration to Determine Need for Assistance	USA	11/805050 5/22/2007	8233613 7/31/2012	Granted	Avaya Inc.
848	Grantor	Method and Apparatus for Expanding Conference Sizes	USA	11/755236 5/31/2007	7990899 8/2/2011	Granted	Avaya Inc.
849	Grantor	Mute Condition Indicator	USA	11/756175 5/31/2007	7720217 5/18/2010	Granted	Avaya Inc.
850	Grantor	Apparatus and Method for Call Center Call-Back	USA	11/810377 6/5/2007	8036682 10/11/2011	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Patent Number	Status	Assignee
851	Grantor	Peer-to-Peer Network over a Virtual Private Network	USA	11/759061 6/6/2007	8997206 3/31/2015	Granted	Avaya Inc.
852	Grantor	System and Method of Providing a Walk-up Telecommunications Terminal Having a Telephone Application and Information Application	USA	11/759846 6/7/2007	8731167 5/20/2014	Granted	Avaya Inc.
853	Grantor	Telephone Stations with Independent Backup/Restore Feature	USA	11/759899 6/7/2007	8862553 10/14/2014	Granted	Avaya Inc.
854	Grantor	Evaluating Feasible Transmission Paths in a Packet Network	USA	11/765242 6/19/2007	7697460 4/13/2010	Granted	Avaya Inc.
855	Grantor	One Touch Voice Memo	USA	11/765782 6/20/2007	8054954 11/8/2011	Granted	Avaya Inc.
856	Grantor	Cooling Off-Period Prior to Sending Dependent on User's State	USA	11/768567 6/26/2007	8041344 10/18/2011	Granted	Avaya Inc.
857	Grantor	Node Merging Process for Network Topology Representation	USA	11/768442 6/26/2007	7688758 3/30/2010	Granted	Avaya Inc.
858	Grantor	Telephone Software Testing System and Method	USA	11/769472 6/27/2007	8059788 11/5/2011	Granted	Avaya Inc.
859	Grantor	Methods and Apparatus for Defending Against Telephone-Based Robotic Attacks Using Contextual-Based Degradation	USA	11/770935 6/29/2007	8005197 8/23/2011	Granted	Avaya Inc.
860	Grantor	Methods and Apparatus for Defending Against Telephone-Based Robotic Attacks Using Random Personal Codes	USA	11/770938 6/29/2007	7978831 7/12/2011	Granted	Avaya Inc.
861*	Grantor	Method and Apparatus for Defending Against Telephone-Based Robotic Attacks Using Permutation of an Ivr Menu Profile	USA	11/770944 6/29/2007	8005198 8/23/2011	Granted	Avaya Inc.
862	Grantor	Proximity-Based Feature Activation Based on Programmable Profile	USA	11/773276 7/3/2007	9125144 9/1/2015	Granted	Avaya Inc.
863	Grantor	Creating a Telecommunications Channel from Multiple Channels that Have Differing Signal-Quality Guarantees	USA	11/775549 7/10/2007	7715417 5/11/2010	Granted	Avaya Inc.
864	Grantor	System, Method and Apparatus for Securely Exchanging Security Keys and Monitoring Links in an IP Communications Network	USA	11/776509 7/11/2007	8185947 5/22/2012	Granted	Avaya Inc.
865	Grantor	System, Method and Apparatus for Troubleshooting an Ip Network	USA	11/776549 7/11/2007	8862718 10/14/2014	Granted	Avaya Inc.
866	Grantor	Method and Apparatus for Processing a Speech Signal	USA	11/777514 7/13/2007	7925499 4/12/2011	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
867	Grantor	Cost-Conscious Telecommunications Terminal	USA	11/780127	7/19/2007	7885399	2/8/2011	Granted	Avaya Inc.
868	Grantor	Call-Processing Event-Notification Server	USA	11/781012	7/20/2007	8943190	1/27/2015	Granted	Avaya Inc.
869	Grantor	Text Feedback to an on-Hold Party	USA	11/780704	7/20/2007	8121262	2/21/2012	Granted	Avaya Inc.
870	Grantor	Dynamic Visual Background for Call-Center Agents	USA	11/828581	7/26/2007	8233028	7/31/2012	Granted	Avaya Inc.
871	Grantor	Systems and Methods for Partitioning End-to-End Performance Effects Using Network Tomography	USA	11/829429	7/27/2007	7821936	10/26/2010	Granted	Avaya Inc.
872	Grantor	Multiple Queuing and Servicing of a Contact	USA	11/831549	7/31/2007	8094802	1/10/2012	Granted	Avaya Inc.
873	Grantor	Automated Peer Authentication	USA	11/832574	8/1/2007	8646039	2/4/2014	Granted	Avaya Inc.
874	Grantor	Clock Management Between Two End Points	USA	11/835203	8/7/2007	7936794	5/3/2011	Granted	Avaya Inc.
875	Grantor	System and Method for Managing a Dynamic Call Flow During Automated Call Processing	USA	11/893552	8/15/2007	9438734	9/6/2016	Granted	Intellist. Inc.
876	Grantor	System and Method for Balancing Agent Console Load During Automated Call Processing	USA	11/893542	8/15/2007	8023638	9/20/2011	Granted	Intellist. Inc.
877	Grantor	System and Method for Processing Out-of-Order Caller Responses During Automated Call Processing	USA	11/893442	8/15/2007	8442209	5/14/2013	Granted	Intellist. Inc.
878	Grantor	Multiplexing Voip Streams for Conferencing and Selective Playback of Audio Streams	USA	11/839908	8/16/2007	7936705	5/3/2011	Granted	Avaya Inc.
879	Grantor	Habit-Based Authentication	USA	11/839935	8/16/2007	8176159	5/8/2012	Granted	Avaya Inc.
880	Grantor	Using Battery Orientation to Control Mode of Operation	USA	11/847924	8/30/2007	8054049	11/8/2011	Granted	Avaya Inc.
881	Grantor	Method and Apparatus for Call Control Using Motion and Position Information	USA	11/899338	9/5/2007	8532285	9/10/2013	Granted	Avaya Inc.
882	Grantor	Method and Apparatus for Configuring a Handheld Device Using Ear Biometrics	USA	11/899329	9/5/2007	8229145	7/24/2012	Granted	Avaya Inc.
883	Grantor	Systems, Methods and Media for Retransmitting Data Using the Secure Real-Time Transport Protocol	USA	11/899294	9/5/2007	8464053	6/11/2013	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number Filing Date	Patent Number Issue Date	Status	Assignee
884	Grantor	Signature-Free Intrusion Detection	USA	11/854437 9/12/2007	9736172 8/15/2017	Granted	Avaya Inc.
885	Grantor	Distributed Stateful Intrusion Detection for Voice Over IP	USA	11/854439 9/12/2007	9178898 11/3/2015	Granted	Avaya Inc.
886	Grantor	Reduction Of Wireless Communication Costs in Enterprises	USA	11/854440 9/12/2007	8452303 5/28/2013	Granted	Avaya Inc.
887	Grantor	Routing of Calls Based on Agents Emotional State	USA	11/857218 9/18/2007	8130935 3/6/2012	Granted	Avaya Inc.
888	Grantor	Notify Caller if Low Quality Voicemail is Being Recorded	USA	11/857971 9/19/2007	8675829 3/18/2014	Granted	Avaya Inc.
889	Grantor	Shell Architecture Software Development	USA	11/903155 9/19/2007	8572558 10/29/2013	Granted	Avaya Inc.
890	Grantor	System and Method for Retaining Calls into a Call Center	USA	11/903240 9/20/2007	8306211 11/6/2012	Granted	Intellist, Inc.
891	Grantor	Managing Instant Messaging Contacts at a Contact Center	USA	11/858448 9/20/2007	8918459 12/23/2014	Granted	Avaya Inc.
892	Grantor	Uncertainty-Based Key Agreement Protocol	USA	11/860035 9/24/2007	8295480 10/23/2012	Granted	Avaya Inc.
893	Grantor	Conference Call Selectable Configuration in Which Participants Can Be Configured to Join at Different Time (Order). Use Presence Information to Configure/initiate the Conference Call	USA	11/860700 9/25/2007	8488764 7/16/2013	Granted	Avaya Inc.
894	Grantor	Automatically Initiating a Process by the Outcome of a Voting Conference	USA	11/860692 9/25/2007	8478819 7/2/2013	Granted	Avaya Inc.
895	Grantor	Beeping In Politely	USA	11/860741 9/25/2007	8363808 1/29/2013	Granted	Avaya Inc.
896	Grantor	Probationary Admission Control in Relay Networks	USA	11/861079 9/25/2007	8391154 3/5/2013	Granted	Avaya Inc.
897	Grantor	Dynamic User-Interface Generation and Administration Method and Apparatus	USA	11/861485 9/26/2007	8832675 9/9/2014	Granted	Avaya Inc.
898	Grantor	Telephone Using an External Media Device to Provide on-Hold Information	USA	11/861660 9/26/2007	8284927 10/9/2012	Granted	Avaya Inc.
899	Grantor	Database Structures and Administration Techniques for Generalized Localization of Database Items	USA	11/861857 9/26/2007	8504534 8/6/2013	Granted	Avaya Inc.



#	Relevance	Title	Country Name	Application Number	Patent Number	Status	Assignee
900	Grantor	Using Measurements from Real Calls to Reduce the Number of Test Calls for Network Testing	USA	11/861799 9/26/2007	8284676 10/9/2012	Granted	Avaya Inc.
901	Grantor	Enterprise-Distributed Noise Management	USA	11/861637 9/26/2007	8284926 10/9/2012	Granted	Avaya Inc.
902	Grantor	Assured Path Optimization	USA	11/862666 9/27/2007	8289845 10/16/2012	Granted	Avaya Inc.
903	Grantor	Island of Trust in a Service-Oriented Environment	USA	11/862849 9/27/2007	8312518 11/13/2012	Granted	Avaya Inc.
904	Grantor	Presence-Based Mechanism to Include Visiting Associates in Location-Specific Email Distribution Lists	USA	11/862384 9/27/2007	8510472 8/13/2013	Granted	Avaya Inc.
905	Grantor	Method And Apparatus Providing Remote End Input Validation	USA	11/862506 9/27/2007	8144860 3/27/2012	Granted	Avaya Inc.
906	Grantor	Communications-Enabled Dynamic Social Network Routing Utilizing Presence	USA	11/864189 9/28/2007	10671600 6/2/2020	Granted	Avaya Inc.
907	Grantor	Method and Apparatus for Configuring a Device Based on Proximity to Another Device	USA	11/863917 9/28/2007	7890743 2/15/2011	Granted	Avaya Inc.
908	Grantor	Multi-Conferencing Capability	USA	11/904716 9/28/2007	8204195 6/19/2012	Granted	Avaya Inc.
909	Grantor	Telecommunications Endpoint for Managing Multi-Conferencing	USA	11/904666 9/28/2007	7995733 8/9/2011	Granted	Avaya Inc.
910	Grantor	Methods and Apparatus for Providing Customer Treatment Information over a Network	USA	11/863879 9/28/2007	8600964 12/3/2013	Granted	Avaya Inc.
911	Grantor	Touch Screen Sign-In Key	USA	11/866122 10/2/2007	8310453 11/13/2012	Granted	Avaya Inc.
912	Grantor	Facilities Management System	USA	11/866174 10/2/2007	8218738 7/10/2012	Granted	Avaya Inc.
913	Grantor	Providing an Abstraction Layer in a Cluster Switch that Includes Plural Switches	USA	11/906668 10/3/2007	7751329 7/6/2010	Granted	Avaya Inc.
914	Grantor	Communication Network and Method for Storing Message Data in a Communication Network	USA	11/870830 10/11/2007	8914547 12/16/2014	Granted	Avaya Inc.
915	Grantor	Message Log Analysis for System Behavior Evaluation	USA	11/874161 10/17/2007	8073806 12/6/2011	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number Filing Date	Patent Number Issue Date	Status	Assignee
916*	Grantor	Method for Providing a Message-Based Communications Infrastructure for Automated Call Center Operation	USA	11/875744 10/19/2007	7391860 6/24/2008	Granted	Intellisist, Inc.
917	Grantor	Method and Apparatus for Merging Call Components During Call Reconstruction	USA	11/9277164 10/29/2007	7738360 6/15/2010	Granted	Avaya Inc.
918	Grantor	System and Method for Dynamically Configuring Wireless Network Geographic Coverage or Service Levels	USA	11/929518 10/30/2007	8027672 9/27/2011	Granted	Intellisist, Inc.
919	Grantor	System and Method for Providing a Multi-Modal Communications Infrastructure for Automated Call Center Operation	USA	11/981860 10/31/2007	8068595 11/29/2011	Granted	Intellisist, Inc.
920	Grantor	Telephonic Payment Processing Method for on-line Services	USA	11/934735 11/2/2007	9785927 10/10/2017	Granted	Avaya Inc.
921	Grantor	Handling of a Session Initiation Protocol-Capable Telecommunications Terminal that Is Put on Hold	USA	11/935209 11/5/2007	8437464 5/7/2013	Granted	Avaya Inc.
922*	Grantor	Network Condition Capture and Reproduction	USA	11/935515 11/6/2007	8027267 9/27/2011	Granted	Avaya Inc.
923	Grantor	Supporting BGP Based IP-Vpn in a Routed Network	USA	11/935563 11/6/2007	8929364 1/6/2015	Granted	Avaya Inc.
924	Grantor	Voltage Level Translation	USA	11/936458 11/7/2007	8120383 2/21/2012	Granted	Avaya Inc.
925*	Grantor	Multi-Hop Ad-Hoc Wireless Networks That Support Non-Multi-Hop Wireless Terminals	USA	11/937902 11/9/2007	8009615 8/30/2011	Granted	Avaya Inc.
926	Grantor	Audio Conferencing Server for the Internet	USA	11/983616 11/9/2007	9602295 3/21/2017	Granted	Avaya Inc.
927	Grantor	Interfering Packet Streams in Packet Networks	USA	11/939293 11/13/2007	7720004 5/18/2010	Granted	Avaya Inc.
928	Grantor	Detecting Interfering Packet Streams in Packet Networks	USA	11/939295 11/13/2007	7961647 6/14/2011	Granted	Avaya Inc.
929	Grantor	Determining Authentication Challenge Timing and Type	USA	11/942670 11/19/2007	8918079 12/23/2014	Granted	Avaya Inc.
930	Grantor	Telephone Set	USA	29/297958 11/23/2007	D609212 2/2/2010	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
931	Grantor	Enhanced Application-Layer Multicast for Peer-To-Peer Conferencing	USA	11/946574	11/28/2007	8621003	12/31/2013	Granted	Avaya Inc.
932	Grantor	Acknowledgement Of Media Waveforms Between Telecommunications Endpoints	USA	11/949615	12/3/2007	7821957	10/26/2010	Granted	Avaya Inc.
933	Grantor	System and Method for Aggregation of User Conversations and Visualizing Personal Communications Map	USA	11/950995	12/5/2007	7765259	7/27/2010	Granted	Avaya Inc.
934	Grantor	Messaging Advise in Presence-Aware Networks	USA	11/953591	12/10/2007	8218735	7/10/2012	Granted	Avaya Inc.
935	Grantor	Instant Messaging and Voice Mail Integration	USA	11/953833	12/10/2007	8160213	4/17/2012	Granted	Avaya Inc.
936	Grantor	Sensitive Information Management	USA	11/955170	12/12/2007	11270267	3/8/2022	Granted	Avaya Inc.
937	Grantor	Arrangement for Dynamically Diverting Communications Having Characteristics Incompatible with a Communications Device to Another Device	USA	11/956779	12/14/2007	8218532	7/10/2012	Granted	Avaya Inc.
938	Grantor	Using Q-In-Q-In-Q To Implement Ethernet Service Unit Ring	USA	12/002745	12/17/2007	7983255	7/19/2011	Granted	Avaya Inc.
939	Grantor	Anti-Replay Protection with Quality of Services (Qos) Queues	USA	12/002729	12/17/2007	8191133	5/29/2012	Granted	Avaya Inc.
940	Grantor	Secure Certificate Installation on IP Clients	USA	11/958253	12/17/2007	8316229	11/20/2012	Granted	Avaya Inc.
941	Grantor	Method To Detect Span Over Internet Telephony (SPIT)	USA	11/958729	12/18/2007	8141152	3/20/2012	Granted	Avaya Inc.
942	Grantor	Interactive Web Interface for Interactive Voice Response	USA	11/960296	12/19/2007	8223929	7/17/2012	Granted	Avaya Inc.
943	Grantor	Method and Apparatus for Intelligent Processing of Suspend and Resume Operations in a Call Center	USA	11/961586	12/20/2007	8824646	9/2/2014	Granted	Avaya Inc.
944	Grantor	Method and Apparatus for Synchronizing Transcripts and Recordings of a Bridge Conference and Using the Same to Navigate Through the Recording	USA	11/961372	12/20/2007	8654951	2/18/2014	Granted	Avaya Inc.
945	Grantor	Methods and Systems for Use in the Provision of Services in an Institutional Setting Such as a Healthcare Facility	USA	12/003206	12/20/2007	8050939	11/1/2011	Granted	Avaya Inc.
946	Grantor	Identity Assertion	USA	11/961783	12/20/2007	8479272	7/2/2013	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
947*	Grantor	Higher Order Logic Applied to Expert Systems for Alarm Analysis, Filtering, Correlation and Root Cause	USA	11/962799	12/21/2007	8027946	9/27/2011	Granted	Avaya Inc.
948	Grantor	Computer Mediated Natural Language Based Communication Augmented by Arbitrary and Flexibly Assigned Personality Classification Systems	USA	11/962821	12/21/2007	8145474	3/27/2012	Granted	Avaya Inc.
949	Grantor	Routing a Flow of Elastic Traffic	USA	12/006128	12/31/2007	8369220	2/5/2013	Granted	Avaya Inc.
950	Grantor	Telecommunications-Based Social-Trust Networks	USA	11/968754	1/3/2008	7941388	5/10/2011	Granted	Avaya Inc.
951	Grantor	Alternative Methodology in Assessing Network Availability	USA	11/971098	1/8/2008	8037163	10/11/2011	Granted	Avaya Inc.
952	Grantor	Simultaneous Advanced Call Control for Both Simple and Advanced Sip User Agents	USA	12/013283	1/11/2008	9705940	7/11/2017	Granted	Avaya Inc.
953	Grantor	Presence Aware Automated Conferencing System	USA	12/016040	1/17/2008	9769319	9/19/2017	Granted	Avaya Inc.
954	Grantor	Caching User Information in an Integrated Communicating System	USA	12/016350	1/18/2008	7907704	3/15/2011	Granted	Avaya Inc.
955	Grantor	Integrating Messaging Server Directory Service with a Communication System Voice Mail Message Interface	USA	12/016365	1/18/2008	7885275	2/8/2011	Granted	Avaya Inc.
956	Grantor	Call-Handling for an Off-Premises, Telecommunications Terminal with an Installed Subscriber Identity Module	USA	12/019290	1/24/2008	8036660	10/11/2011	Granted	Avaya Inc.
957	Grantor	Using Intelligent Agents to Perform Flow Path Discovery in Telecommunications Systems and Networks	USA	12/019993	1/25/2008	8229468	7/24/2012	Granted	Avaya Inc.
958	Grantor	Location-Based Automatic Modification of a Portable Browser's Home Page and Bookmarks	USA	12/020139	1/25/2008	8631158	1/14/2014	Granted	Avaya Inc.
959	Grantor	Method for Ringcasting with Improved Reliability	USA	12/011709	1/29/2008	8363573	1/29/2013	Granted	Avaya Inc.
960*	Grantor	Packet Prioritization and Associated Bandwidth and Buffer Management Techniques for Audio over IP	USA	12/027790	2/17/2008	8015309	9/6/2011	Granted	Avaya Inc.
961	Grantor	System, Method and Apparatus for Clientless Two Factor Authentication in Voip Networks	USA	12/028781	2/8/2008	8705720	4/22/2014	Granted	Avaya Inc.
962	Grantor	Apparatus and Method for Stateful Web Services Enablement	USA	12/035983	2/22/2008	8484328	7/9/2013	Granted	Avaya Inc.
963	Grantor	Method And Apparatus Performing Express Forwarding	USA	12/037505	2/26/2008	8243710	8/14/2012	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
964	Grantor	Method and Apparatus Providing Sender Information by Way of a Personal Virtual Assistant (PVA)	USA	12/038521	2/27/2008	8041765	10/18/2011	Granted	Avaya Inc.
965	Grantor	Negotiation of a Future Communication by Use of a Personal Virtual Assistant (PVVA)	USA	12/038432	2/27/2008	9703520	7/11/2017	Granted	Avaya Inc.
966	Grantor	System and Method for Managing Hold Times During Automated Call Processing	USA	12/039558	2/28/2008	8948371	2/3/2015	Granted	Intellisist, Inc.
967	Grantor	Endpoint Device Configured to Permit User Reporting of Quality Problems in a Communication Network	USA	12/039878	2/29/2008	8184546	5/22/2012	Granted	Avaya Inc.
968	Grantor	Method and Apparatus for Creating Secure Write-Enabled Web Pages that Are Associated with Active Telephone Calls	USA	12/047302	3/12/2008	8281369	10/2/2012	Granted	Avaya Inc.
969	Grantor	Affinity List Generation	USA	12/047138	3/12/2008	9111259	8/18/2015	Granted	Avaya Inc.
970	Grantor	Enhanced Polling Method and System	USA	12/049357	3/16/2008	8315373	11/20/2012	Granted	Avaya Inc.
971	Grantor	Programming an Existing Indicator to Indicate the Cause of a Condition	USA	12/049355	3/16/2008	8054171	11/8/2011	Granted	Avaya Inc.
972	Grantor	Traceability For Threaded Communications	USA	12/050294	3/18/2008	8812853	8/19/2014	Granted	Avaya Inc.
973	Grantor	Open Cable Application Platform Set-Top Box (STB) Personal Profiles and Communications Applications	USA	12/050634	3/18/2008	8453188	5/28/2013	Granted	Avaya Inc.
974	Grantor	Method and Apparatus for Measuring Voice Quality on a Voip Network	USA	12/050991	3/19/2008	8559320	10/15/2013	Granted	Avaya Inc.
975	Grantor	Simultaneous Active Registration in a Sip Survivable Network Configuration	USA	12/056246	3/26/2008	8107361	1/31/2012	Granted	Avaya Inc.
976	Grantor	Survivable Phone Behavior Using Sip Signaling in a SIP Network Configuration	USA	12/056250	3/26/2008	8018848	9/13/2011	Granted	Avaya Inc.
977	Grantor	Fallover/Fallback Trigger Using SIP Messages in a SIP Survivable Configuration	USA	12/056253	3/26/2008	7995466	8/9/2011	Granted	Avaya Inc.
978	Grantor	Off-Line Program Analysis and Run-Time Instrumentation	USA	12/056064	3/26/2008	8291399	10/16/2012	Granted	Avaya Inc.
979	Grantor	Super Nested Block Method to Minimize Coverage Testing Overhead	USA	12/056026	3/26/2008	8739145	5/27/2014	Granted	Avaya Inc.
980	Grantor	Automatic Adjustment of Email Filters Based on Browser History and Telecommunication Records	USA	12/055071	3/28/2008	9015130	4/21/2015	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Patent Number	Status	Assignee
981	Grantor	System and Method for Providing an Automated Call Center Inline Architecture	USA	12/058501 3/28/2008	8204746 6/19/2012	Granted	Intellist Inc.
982	Grantor	Arrangement for Creating and Using a Phonetic-Alphabet Representation of a Name of a Party to a Call	USA	12/058875 3/31/2008	8484034 7/9/2013	Granted	Avaya Inc.
983	Grantor	Method And Apparatus Performing Automatic Resource Distribution	USA	12/060411 4/1/2008	8488587 7/16/2013	Granted	Avaya Inc.
984	Grantor	Telephone Software Client Application for Handling the Insertion and Removal of Logical Audio Devices	USA	12/099129 4/7/2008	7747010 6/29/2010	Granted	Avaya Inc.
985	Grantor	System and Method for Reducing Power Consumption of a Wireless Terminal and Increasing Capacity of a Wireless Communication System	USA	12/102656 4/14/2008	9178975 11/3/2015	Granted	Avaya Inc.
986	Grantor	Secure Data Management Device	USA	12/102655 4/14/2008	8707452 4/22/2014	Granted	Avaya Inc.
987	Grantor	Testing BGA Solder Joints by Localized Pulsed-Heat Thermography	USA	12/103389 4/15/2008	7845849 12/7/2010	Granted	Avaya Inc.
988	Grantor	Circuit Emulation Service Over IP with Dynamic Bandwidth Allocation	USA	12/107386 4/22/2008	8509114 8/13/2013	Granted	Avaya Inc.
989	Grantor	Route Tracing Program Configured to Detect Particular Network Element Making Type of Service Modification	USA	12/108949 4/24/2008	8107388 1/31/2012	Granted	Avaya Inc.
990	Grantor	Method and Apparatus Performing Express Forwarding Bypass for Time-Critical Frames	USA	12/112496 4/30/2008	8867518 10/21/2014	Granted	Avaya Inc.
991	Grantor	Method and Apparatus Performing No Back-Off Forwarding	USA	12/112530 4/30/2008	8223790 7/17/2012	Granted	Avaya Inc.
992	Grantor	State Machine Profiling for Voice over IP Calls	USA	12/115196 5/5/2008	9438641 9/6/2016	Granted	Avaya Inc.
993*	Grantor	Multi-Node and Multi-Call State Machine Profiling for Detecting Split	USA	12/115199 5/5/2008	9100417 8/4/2015	Granted	Avaya Inc.
994	Grantor	Distributed Priority Queue That Maintains Item Locality	USA	12/115031 5/5/2008	8484651 7/9/2013	Granted	Avaya Inc.
995	Grantor	Assignment of Call-Center Agents to Incoming Calls	USA	12/115208 5/5/2008	8160234 4/17/2012	Granted	Avaya Inc.
996	Grantor	Method and Apparatus for Controlling Conference Calls	USA	12/151494 5/7/2008	8077852 12/13/2011	Granted	Avaya Inc.
997	Grantor	Real-Time Detective	USA	12/119352 5/12/2008	8385532 2/26/2013	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Patent Number	Status	Assignee
998	Grantor	Purposeful Receiver-Path Audio Degradation for Providing Feedback About Transmit-Path Signal Quality	USA	12/119984 5/13/2008	8126394 2/28/2012	Granted	Avaya Inc.
999	Grantor	Insight Distribution	USA	12/125644 5/22/2008	8799983 8/5/2014	Granted	Avaya Inc.
1000	Grantor	Methods and Systems for Managing Communication Requests in an Institutional Setting Such as a Healthcare Facility	USA	12/153747 5/23/2008	8589176 11/19/2013	Granted	Avaya Inc.
1001	Grantor	Telecommunications Endpoint that Prompts a User to Focus on a Monitored Call	USA	12/127433 5/27/2008	8345849 1/1/2013	Granted	Avaya Inc.
1002	Grantor	Method and Apparatus for Managing Communication Between Participants in a Virtual Environment	USA	12/154719 5/27/2008	7840668 11/23/2010	Granted	Avaya Inc.
1003	Grantor	Method and Apparatus for Referencing Between Three Dimensional Computer-Generated Virtual Environments	USA	12/154718 5/27/2008	9588783 3/7/2017	Granted	Avaya Inc.
1004	Grantor	Interactive Voice Response Object	USA	12/128433 5/28/2008	9003049 4/7/2015	Granted	Avaya Inc.
1005*	Grantor	Method and System for Scheduler Dominated Merge of State Changes	USA	12/128874 5/29/2008	8027346 9/27/2011	Granted	Avaya Inc.
1006	Grantor	Method Of IP Address De-aliasing	USA	12/130202 5/30/2008	8661101 2/25/2014	Granted	Avaya Inc.
1007	Grantor	Open Cable Application Platform (OCAP) and Set-Top Box (STB)-Based Bill Notification and Payment Application	USA	12/130611 5/30/2008	9215421 12/15/2015	Granted	Avaya Inc.
1008	Grantor	Determining Communication Modes of a Mobile Device Based on Presence Information	USA	12/131313 6/2/2008	9574671 2/21/2017	Granted	Avaya Inc.
1009	Grantor	Secure Vlogs	USA	12/132680 6/4/2008	9660829 5/23/2017	Granted	Avaya Inc.
1010	Grantor	Conference Call Quality Via a Connection-Testing Phase	USA	12/133533 6/5/2008	9357075 5/31/2016	Granted	Avaya Inc.
1011	Grantor	Method and Apparatus for Accessing the Status of Work Waiting for Service	USA	12/142565 6/19/2008	9025761 5/5/2015	Granted	Avaya Inc.
1012	Grantor	Method and Apparatus for Assessing the Status of Work Waiting for Service	USA	12/142599 6/19/2008	8891747 11/18/2014	Granted	Avaya Inc.
1013	Grantor	Method and Apparatus for Assessing the Status of Work Waiting for Service	USA	12/142555 6/19/2008	8751274 6/10/2014	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Patent Number	Status	Assignee
1014	Grantor	Purposeful Degradation of Sidelone Audio for Providing Feedback About Transmit-Path Signal Quality	USA	12/142991 6/20/2008	8229105 7/24/2012	Granted	Avaya Inc.
1015	Grantor	Systems, Methods and Media for Providing Cascaded Multi-Point Video Conferencing Units	USA	12/144471 6/23/2008	8319820 11/27/2012	Granted	Avaya Inc.
1016	Grantor	System and Method for Processing Calls in a Call Center	USA	12/144560 6/23/2008	8467519 6/18/2013	Granted	Imtellsist, Inc.
1017*	Grantor	Systems and Methods for Facilitating a First Response Mission at an Incident Scene Using Precision Location	USA	12/213675 6/23/2008	7999741 8/16/2011	Granted	Avaya Inc.
1018	Grantor	Systems and Methods for Facilitating a First Response Mission at an Incident Scene Using Patient Monitoring	USA	12/213672 6/23/2008	8054177 11/8/2011	Granted	Avaya Inc.
1019	Grantor	Systems and Methods for Facilitating a First Response Mission at an Incident Scene	USA	12/213673 6/23/2008	8040246 10/18/2011	Granted	Avaya Inc.
1020	Grantor	Aggregated Perceived Presence	USA	12/147355 6/26/2008	7769154 8/3/2010	Granted	Avaya Inc.
1021	Grantor	Determining a Preferable Mode of Communicating with a Called Party	USA	12/165811 7/1/2008	8194831 6/5/2012	Granted	Avaya Inc.
1022	Grantor	Shared Mapping of a Station Extension Within a Distributed, Enterprise Telecommunications System to an Associated Telephone Number	USA	12/167855 7/3/2008	8275113 9/25/2012	Granted	Avaya Inc.
1023	Grantor	Workflow Management in Contact Centers	USA	12/168463 7/7/2008	9083799 7/14/2015	Granted	Avaya Inc.
1024	Grantor	Shared Persistent Communication Thread	USA	12/169083 7/8/2008	8255923 8/28/2012	Granted	Avaya Inc.
1025	Grantor	Systems, Methods and Media for Providing Selectable Video Using Scalable Video Coding	USA	12/170674 7/10/2008	9532001 12/27/2016	Granted	Avaya Inc.
1026	Grantor	Server-Coordinated Ringtones	USA	12/173708 7/15/2008	8433295 4/30/2013	Granted	Avaya Inc.
1027	Grantor	Method and Apparatus for Loop Prevention in Communication Networks	USA	12/175881 7/18/2008	7920487 4/5/2011	Granted	Avaya Inc.
1028	Grantor	System and Method of Controlling In-Bound Path Selection Based on Historical and Continuous Path Quality Monitoring, Assessment and Predictions	USA	12/182987 7/30/2008	7953010 5/31/2011	Granted	Avaya Inc.
1029	Grantor	Premises Enabled Mobile Kiosk, Using Customers' Mobile Communication Device	USA	12/186905 8/6/2008	10375244 8/6/2019	Granted	Avaya Inc.



#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
1030	Grantor	System for Transmitting High Quality Speech Signals on a Voice over Internet Protocol Network	USA	12/188355	8/8/2008	8233393	7/31/2012	Granted	Avaya Inc.
1031	Grantor	Method and System for Distributed Speakerphone Echo Cancellation	USA	12/188719	8/8/2008	8433058	4/30/2013	Granted	Avaya Inc.
1032	Grantor	Method and Apparatus for Managing Training of Call Center Agents	USA	12/228507	8/13/2008	8498403	7/30/2013	Granted	Avaya Inc.
1033	Grantor	Rerouting of Trunks by a PBX to an Alternate PBX	USA	12/193887	8/19/2008	8948367	2/3/2015	Granted	Avaya Inc.
1034	Grantor	Trusted Host List for TLS Sessions	USA	12/196584	8/22/2008	8392980	3/5/2013	Granted	Avaya Inc.
1035	Grantor	Connecting Wireless, Wireline and Internet-Protocol Terminals	USA	12/197858	8/25/2008	8442192	5/14/2013	Granted	Avaya Inc.
1036	Grantor	Graduated Single Frequency Network	USA	12/197942	8/25/2008	8229441	7/24/2012	Granted	Avaya Inc.
1037	Grantor	Stateful and Cross-Protocol Intrusion Detection for Voice Over IP	USA	12/200069	8/28/2008	7814547	10/12/2010	Granted	Avaya Inc.
1038*	Grantor	Binary-Caching for Xml Documents with Embedded Executable Code	USA	12/200384	8/28/2008	9082409	7/14/2015	Granted	Avaya Inc.
1039	Grantor	Efficient Load Balancing and Heartbeat Mechanism for Telecommunication Endpoints	USA	12/201383	8/29/2008	8089872	1/3/2012	Granted	Avaya Inc.
1040	Grantor	Automated Retrieval and Handling of a Second Telecommunications Terminal's Voicemail by a First Terminal	USA	12/201053	8/29/2008	8260264	9/4/2012	Granted	Avaya Inc.
1041	Grantor	Sip Service Wrap	USA	12/201565	8/29/2008	8924567	12/30/2014	Granted	Avaya Inc.
1042	Grantor	Securing a Device Based on Atypical User Behavior	USA	12/202650	9/2/2008	8789136	7/22/2014	Granted	Avaya Inc.
1043	Grantor	Washable Shell for a Handheld Electronic Device	USA	12/203281	9/3/2008	7792284	9/7/2010	Granted	Avaya Inc.
1044	Grantor	Associating a Topic with a Telecommunications Address	USA	12/203440	9/3/2008	8767934	7/1/2014	Granted	Avaya Inc.
1045	Grantor	Magnet Cap	USA	12/203437	9/3/2008	7986206	7/26/2011	Granted	Avaya Inc.
1046	Grantor	Continual Peer Authentication	USA	12/207222	9/9/2008	8950001	2/3/2015	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Patent Number	Status	Assignee
1047	Grantor	Integrating a Cellular Phone with a Speech-Enabled Softphone	USA	12/207230 9/9/2008	8626237 1/7/2014	Granted	Avaya Inc.
1048	Grantor	Notification of Dropped Audio in a Teleconference Call	USA	12/207200 9/9/2008	8184790 5/22/2012	Granted	Avaya Inc.
1049	Grantor	Sharing of Electromagnetic-Signal Measurements for Providing Feedback About Transmit-Path Signal Quality	USA	12/207219 9/9/2008	8483679 7/9/2013	Granted	Avaya Inc.
1050	Grantor	Managing the Audio-Signal Loss Plan of a Telecommunications Network	USA	12/207209 9/9/2008	8355335 1/15/2013	Granted	Avaya Inc.
1051	Grantor	Method And Apparatus Performing Express Forwarding Frames Having Multiple Fragments	USA	12/209305 9/12/2008	8072955 12/6/2011	Granted	Avaya Inc.
1052	Grantor	Open Cable Application Platform (Ocap), Set-Top Box (Stb), Next Generation Service Application	USA	12/210628 9/15/2008	8239903 8/7/2012	Granted	Avaya Inc.
1053	Grantor	Registering an Endpoint with a Sliding Window of Controllers in a List of Controllers of a Survivable Network	USA	12/211284 9/16/2008	8527656 9/3/2013	Granted	Avaya Inc.
1054	Grantor	System and Method for Distributed Call Monitoring/recording Using the Session Initiation Protocol (SIP)	USA	12/211566 9/16/2008	8300632 10/30/2012	Granted	Avaya Inc.
1055	Grantor	System and Method for Displaying Call Flows and Call Statistics	USA	12/211368 9/16/2008	8938059 1/20/2015	Granted	Avaya Inc.
1056	Grantor	Scalable Geo-Location Event Processing	USA	12/211579 9/16/2008	8155672 4/10/2012	Granted	Avaya Inc.
1057	Grantor	Acoustic Sensor Network	USA	12/211474 9/16/2008	7986231 7/26/2011	Granted	Avaya Inc.
1058	Grantor	Programmable Presence Proxy for Determining a Presence Status of a User	USA	12/212241 9/17/2008	8487770 7/16/2013	Granted	Avaya Inc.
1059	Grantor	Ins Half Call Using a Full Call System	USA	12/234917 9/22/2008	8254374 8/28/2012	Granted	Avaya Inc.
1060	Grantor	Automatic Configuration	USA	12/235915 9/23/2008	8094680 1/10/2012	Granted	Avaya Inc.
1061	Grantor	Methods and Systems for Network Traffic Security	USA	12/284933 9/25/2008	7818805 10/19/2010	Granted	Avaya Inc.
1062	Grantor	Clearing House for Publish/subscribe of Status Data from Distributed Telecommunications Systems	USA	12/239120 9/26/2008	8116237 2/14/2012	Granted	Avaya Inc.
1063	Grantor	Method of Retaining a Media Stream without Its Private Audio Content	USA	12/239798 9/28/2008	8244531 8/14/2012	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
1064	Grantor	Method and Apparatus for Identifying and Eliminating the Source of Background Noise in Multi-Party Teleconferences	USA	12/240119	9/29/2008	8218751	7/10/2012	Granted	Avaya Inc.
1065	Grantor	Authentication Frequency and Challenge Type Based on Application Usage	USA	12/240912	9/29/2008	9027119	5/5/2015	Granted	Avaya Inc.
1066	Grantor	Efficient Encoding of Instrumented Data in Real-Time Concurrent Systems	USA	12/240868	9/29/2008	8356289	1/15/2013	Granted	Avaya Inc.
1067	Grantor	Variable Compression Queue	USA	12/240306	9/29/2008	8369324	2/5/2013	Granted	Avaya Inc.
1068	Grantor	Monitoring Responsive Objects in Vehicles	USA	12/240256	9/29/2008	8405484	3/26/2013	Granted	Avaya Inc.
1069	Grantor	Presence Tracking and Name Space Interconnection Techniques	USA	12/242103	9/30/2008	8108516	1/31/2012	Granted	Avaya Inc.
1070	Grantor	Messaging Advise in Presence-Aware Networks	USA	12/242432	9/30/2008	7936865	5/3/2011	Granted	Avaya Inc.
1071	Grantor	Messaging Advise in Presence-Aware Networks	USA	12/242484	9/30/2008	8107597	1/31/2012	Granted	Avaya Inc.
1072	Grantor	Messaging Advise in Presence-Aware Networks	USA	12/242504	9/30/2008	8050388	11/1/2011	Granted	Avaya Inc.
1073	Grantor	Messaging Advise in Presence-Aware Networks	USA	12/242538	9/30/2008	8064574	11/22/2011	Granted	Avaya Inc.
1074	Grantor	Synchronization Of Session-Initiation-Protocol Proxy Databases	USA	12/241971	9/30/2008	7885253	2/8/2011	Granted	Avaya Inc.
1075	Grantor	SIP Signaling Without Constant Re-Authentication	USA	12/242105	9/30/2008	8689301	4/1/2014	Granted	Avaya Inc.
1076	Grantor	Smart Load Balancing for Call Center Applications	USA	12/241368	9/30/2008	8281020	10/2/2012	Granted	Avaya Inc.
1077	Grantor	Intelligent Ringtone Service	USA	12/241900	9/30/2008	8463330	6/11/2013	Granted	Avaya Inc.
1078	Grantor	Authentication Frequency and Challenge Type Based on Environmental and Physiological Properties	USA	12/241584	9/30/2008	8978117	3/10/2015	Granted	Avaya Inc.
1079	Grantor	Proxy-Based, Transaction Authorization System	USA	12/242475	9/30/2008	7933836	4/26/2011	Granted	Avaya Inc.
1080	Grantor	Telecommunications-Terminal Mute Detection	USA	12/241965	9/30/2008	7848511	12/7/2010	Granted	Avaya Inc.

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1081	Grantor	Presence-Based Power Management	USA	12/241958 9/30/2008	9547352 1/17/2017	Granted	Avaya Inc.
1082	Grantor	Unified Greeting Service for Telecommunications Events	USA	12/241949 9/30/2008	8111813 2/7/2012	Granted	Avaya Inc.
1083	Grantor	Messaging Advise in Presence-Aware Networks	USA	12/243009 10/1/2008	8098799 1/17/2012	Granted	Avaya Inc.
1084	Grantor	Data Model of Participation in Multi-Channel and Multi-Party Contacts	USA	12/242916 10/1/2008	8731177 5/20/2014	Granted	Avaya Inc.
1085	Grantor	System And Method for Automating Checklists	USA	12/243065 10/1/2008	9196260 11/24/2015	Granted	Avaya Inc.
1086	Grantor	Associating System Requests with SMS User Responses	USA	12/244515 10/2/2008	9602310 3/21/2017	Granted	Avaya Inc.
1087	Grantor	Optimisation of Transmission Parameters of Access Points in Wireless Networks	USA	12/249077 10/10/2008	8125917 2/28/2012	Granted	Avaya Inc.
1088	Grantor	Associating Source Information with Phonetic Indices	USA	12/249451 10/10/2008	8301447 10/30/2012	Granted	Avaya Inc.
1089	Grantor	Management of Contact Lists	USA	12/250246 10/13/2008	9232060 1/5/2016	Granted	Avaya Inc.
1090	Grantor	Contact Center Integration into Virtual Environments	USA	12/739226 10/20/2008	8301474 10/30/2012	Granted	Avaya Inc.
1091	Grantor	Efficient Conversion of Voice Messages into Text	USA	12/260923 10/29/2008	8239197 8/7/2012	Granted	Intelllist, Inc.
1092	Grantor	Method for Communication Information Recall in an Enterprise Network	USA	12/290494 10/31/2008	8005067 8/23/2011	Granted	Avaya Inc.
1093	Grantor	Devices, Methods and Media for Determining and Assigning Optimal Media Characteristics in Communications Sessions	USA	12/262351 10/31/2008	8145770 3/27/2012	Granted	Avaya Inc.
1094	Grantor	Next Generation Cell Phone	USA	12/262650 10/31/2008	8412203 4/2/2013	Granted	Avaya Inc.
1095	Grantor	Automatic Detection and Re-Configuration of Priority Status in Telecommunications Networks	USA	12/267057 11/7/2008	7843826 11/30/2010	Granted	Avaya Inc.
1096	Grantor	System and Method for Monitoring Call Flow in Heterogeneous Environments	USA	12/266701 11/7/2008	8300559 10/30/2012	Granted	Avaya Inc.
1097	Grantor	System and Method for Identifying and Managing Customer Needs	USA	12/270443 11/13/2008	8380555 2/19/2013	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Patent Number	Status	Assignee
1098	Grantor	Adaptive Partitioning of Traffic without Additional Probe Traffic	USA	12/271196 11/14/2008	7953023 5/31/2011	Granted	Avaya Inc.
1099	Grantor	Ethernet Isolator for Microphonics Security and Method Thereof	USA	12/275587 11/21/2008	8199922 6/12/2012	Granted	Avaya Inc.
1100	Grantor	Porting User Profiles Between Communication Devices in an Enterprise	USA	12/277023 11/24/2008	7844274 11/30/2010	Granted	Avaya Inc.
1101	Grantor	Method and Apparatus Performing Express Retransmission of Frames	USA	12/277383 11/25/2008	8301955 10/30/2012	Granted	Avaya Inc.
1102	Grantor	Proxy-Based Reservation Scheduling System	USA	12/328620 12/4/2008	9965820 5/8/2018	Granted	Avaya Inc.
1103	Grantor	Intelligent Grouping and Synchronized Group Switching for Multimedia Conferencing	USA	12/335174 12/15/2008	8289368 10/16/2012	Granted	Avaya Inc.
1104	Grantor	Method for Operating a Telephone System with at Least Two Telephony Terminals and a Telephony Terminal for Carrying Out the Method	USA	12/36733 12/17/2008	8139740 3/20/2012	Granted	Avaya Inc.
1105	Grantor	Method for Setting up a Communication Connection and Private Branch Exchange for Carrying Out the Method	USA	12/36739 12/17/2008	8102990 1/24/2012	Granted	Avaya Inc.
1106	Grantor	Method and System for Wireless Lan-Based Indoor Position Location	USA	12/36671 12/17/2008	8165150 4/24/2012	Granted	Avaya Inc.
1107	Grantor	Unifying Virtualizations in a Core Network and a Wireless Access Network	USA	12/339404 12/19/2008	9131366 9/8/2015	Granted	Avaya Inc.
1108	Grantor	Method and System for Detecting a Relevant Utterance in a Voice Session	USA	12/341246 12/22/2008	8548812 10/1/2013	Granted	Avaya Inc.
1109	Grantor	Sip Presence Based Notifications	USA	12/342484 12/23/2008	9232055 1/5/2016	Granted	Avaya Inc.
1110	Grantor	Sharing of Network Security and Services Processing Resources	USA	12/317526 12/23/2008	7764611 7/27/2010	Granted	Avaya Inc.
1111	Grantor	Network Device Authentication	USA	12/343242 12/23/2008	8892869 11/18/2014	Granted	Avaya Inc.
1112	Grantor	Indexing Recordings of Telephony Sessions	USA	12/343643 12/24/2008	8379819 2/19/2013	Granted	Avaya Inc.
1113	Grantor	Adaptive Parameterized Search Algorithm	USA	12/344244 12/25/2008	8266165 9/11/2012	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
1114	Grantor	Method and Apparatus for Implementing an Electronic Whiteboard	USA	12/344414	12/26/2008	8806354	8/12/2014	Granted	Avaya Inc.
1115	Grantor	Inclusion of Web Content in a Virtual Environment	USA	12/344473	12/27/2008	9258337	2/9/2016	Granted	Avaya Inc.
1116	Grantor	Method and Apparatus for Implementing a Secure Side Conversation on a Telephone Conference Call	USA	12/344474	12/27/2008	8243903	8/14/2012	Granted	Avaya Inc.
1117	Grantor	Method and Apparatus for Monitoring User Attention with a Computer-Generated Virtual Environment	USA	12/344522	12/28/2008	8542232	9/24/2013	Granted	Avaya Inc.
1118	Grantor	Method and Apparatus for Enhancing Control of an Avatar in a Three Dimensional Computer-Generated Virtual Environment	USA	12/344531	12/28/2008	8232989	7/31/2012	Granted	Avaya Inc.
1119	Grantor	Method and Apparatus for Reconstructing a Communication Session	USA	12/344550	12/28/2008	9392037	7/12/2016	Granted	Avaya Inc.
1120	Grantor	Method and Apparatus for Interrelating Virtual Environment and Web Content	USA	12/344562	12/28/2008	8762861	6/24/2014	Granted	Avaya Inc.
1121	Grantor	Visual Indication of User Interests in a Computer-Generated Virtual Environment	USA	12/345376	12/29/2008	9176579	11/3/2015	Granted	Avaya Inc.
1122	Grantor	Providing Web Content in the Context of a Virtual Environment	USA	12/345092	12/29/2008	9064023	6/23/2015	Granted	Avaya Inc.
1123	Grantor	Method and Apparatus for Enabling People to Find Each Other and Stay Together in Virtual Environments	USA	12/344891	12/29/2008	9306880	4/5/2016	Granted	Avaya Inc.
1124	Grantor	Method for Analyzing an Interactive Voice Response System	USA	12/345200	12/29/2008	8934618	1/13/2015	Granted	Avaya Inc.
1125	Grantor	Access to Resources in a Virtual Environment	USA	12/346336	12/30/2008	9015322	4/21/2015	Granted	Avaya Inc.
1126	Grantor	Method and Apparatus Providing Removal of Replicated Objects Based on Garbage Collection	USA	12/350739	1/8/2009	8301671	10/30/2012	Granted	Avaya Inc.
1127	Grantor	Method for Dynamically Optimizing Bandwidth Allocation in Variable Bitrate (Multi-Rate) Conferences	USA	12/351928	1/12/2009	8917635	12/23/2014	Granted	Avaya Inc.
1128	Grantor	Method and Apparatus for Detecting Events Indicative of Inappropriate Activity in an Online Community	USA	12/355137	1/16/2009	9137318	9/15/2015	Granted	Avaya Inc.
1129	Grantor	Embedded Learning Management System	USA	12/360910	1/28/2009	8972859	3/3/2015	Granted	Avaya Inc.
1130	Grantor	System and Method for Providing a Replacement Packet	USA	12/361950	1/29/2009	8879464	11/4/2014	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
1131	Grantor	Perspective-Based Media Playback	USA	12/364068	2/2/2009	8351580	1/8/2013	Granted	Avaya Inc.
1132	Grantor	System, Method and Apparatus for Authenticating Calls	USA	12/366630	2/5/2009	9197746	11/24/2015	Granted	Avaya Inc.
1133	Grantor	Multi-Route Transmission of Packets Within a Network	USA	12/371065	2/13/2009	8238335	8/7/2012	Granted	Avaya Inc.
1134	Grantor	System and Method for Generating Queues	USA	12/372903	2/18/2009	8301619	10/30/2012	Granted	Avaya Inc.
1135	Grantor	Teleconferencing Monitoring Method	USA	12/389240	2/19/2009	8842813	9/23/2014	Granted	Avaya Inc.
1136	Grantor	Secure Feature Access from an off-PBX Telephone	USA	12/390108	2/20/2009	8300782	10/30/2012	Granted	Avaya Inc.
1137	Grantor	System and Method for Providing Message-Based Communications via a Centralized Voice Message Server	USA	12/391191	2/23/2009	8218737	7/10/2012	Granted	Intellist, Inc.
1138	Grantor	Feature Interaction Detection in Multi-Party Calls and Calls with Bridged Appearances	USA	12/392429	2/25/2009	8300558	10/30/2012	Granted	Avaya Inc.
1139	Grantor	Mid-Call Detection and Resolution of Feature Interactions	USA	12/392445	2/25/2009	8917844	12/23/2014	Granted	Avaya Inc.
1140	Grantor	Feature Interaction Detection During Calls with Multiple-Leg Signaling Paths	USA	12/392461	2/25/2009	8155021	4/10/2012	Granted	Avaya Inc.
1141	Grantor	Conference Participant Finder Method and Apparatus	USA	12/392823	2/25/2009	8437461	5/7/2013	Granted	Avaya Inc.
1142	Grantor	Automatic Video Switching for Multimedia Conferencing	USA	12/394292	2/27/2009	8477174	7/2/2013	Granted	Avaya Inc.
1143	Grantor	Electronically Ordering a Product	USA	12/401702	3/11/2009	8954348	2/10/2015	Granted	Avaya Inc.
1144	Grantor	System And Method for Playing Back Individual Conference Callers	USA	12/403624	3/13/2009	8373743	2/12/2013	Granted	Avaya Inc.
1145	Grantor	Method For Initiating Automatic Telecommunication Sessions	USA	12/404429	3/16/2009	8791976	7/29/2014	Granted	Avaya Inc.
1146	Grantor	Providing Descriptions of Visually Presented Information to Video Teleconference Participants Who Are Not Video-Enabled	USA	12/405816	3/17/2009	8386255	2/26/2013	Granted	Avaya Inc.
1147	Grantor	Multimedia Communication Session Coordination Across Heterogeneous Transport Networks	USA	12/406784	3/18/2009	7936746	5/3/2011	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
1148	Grantor	System and Method for Sending Packets Using Another Device's Network Address	USA	12/410980	3/25/2009	8804535	8/12/2014	Granted	Avaya Inc.
1149	Grantor	Routing Of Web-Based Contacts	USA	12/417334	4/2/2009	8934477	1/13/2015	Granted	Avaya Inc.
1150	Grantor	Scheduled Service Periods in Wireless Mesh Networks	USA	12/417701	4/3/2009	9223744	12/29/2015	Granted	Avaya Inc.
1151	Grantor	Scheduled Service Periods in Wireless Mesh Networks	USA	12/417708	4/3/2009	8675620	3/18/2014	Granted	Avaya Inc.
1152	Grantor	Network Synchronization Over IP Networks	USA	12/419110	4/6/2009	8238377	8/7/2012	Granted	Avaya Inc.
1153	Grantor	Network Synchronization Over IP Networks	USA	12/419144	4/6/2009	8401007	3/19/2013	Granted	Avaya Inc.
1154	Grantor	Speakephone Feedback Attenuation	USA	12/422087	4/10/2009	8923530	12/30/2014	Granted	Avaya Inc.
1155	Grantor	Short Impromptu Communications in Presence-Based Systems	USA	12/423518	4/14/2009	8886721	11/11/2014	Granted	Avaya Inc.
1156	Grantor	Join Us Call-Log and Call-Answer Messages	USA	12/428180	4/22/2009	8873728	10/28/2014	Granted	Avaya Inc.
1157	Grantor	Prediction of Threshold Exceptions Based on Real Time Operating Information	USA	12/429032	4/23/2009	8175254	5/8/2012	Granted	Avaya Inc.
1158	Grantor	Intelligent Conference Call Information Agents	USA	12/430741	4/27/2009	8700665	4/15/2014	Granted	Avaya Inc.
1159	Grantor	Dynamic Buffering and Synchronization of Related Media Streams in Packet Networks	USA	12/430697	4/27/2009	8094556	1/10/2012	Granted	Avaya Inc.
1160	Grantor	System and Method for Detecting Emotions at Different Steps in a Communication	USA	12/433438	4/30/2009	8054964	11/8/2011	Granted	Avaya Inc.
1161	Grantor	System and Method for Monitoring a Network Communication at Multiple Network Layers	USA	12/433630	4/30/2009	8165030	4/24/2012	Granted	Avaya Inc.
1162	Grantor	Synchronous and Asynchronous Brokering of IVR Sessions for Offline Interaction and Response	USA	12/434284	5/1/2009	8155276	4/10/2012	Granted	Avaya Inc.
1163	Grantor	System and Method for Testing a Dynamic Communication Across a Network	USA	12/434265	5/1/2009	8072890	12/6/2011	Granted	Avaya Inc.
1164	Grantor	Intelligent Multi-Packet Header Compression	USA	12/436651	5/6/2009	8144734	3/27/2012	Granted	Avaya Inc.



#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
1165	Grantor	Treatment of Web Feeds as Work Assignment in a Contact Center	USA	12/464659	5/12/2009	8621011	12/31/2013	Granted	Avaya Inc.
1166	Grantor	Virtual Machine Implementation of Multiple Use Context Executing on a Communication Device	USA	12/464739	5/12/2009	9736675	8/15/2017	Granted	Avaya Inc.
1167	Grantor	Method and Apparatus for Coordinating Adjacent Channel Transmissions on Multiple Radio Nodes	USA	12/465721	5/14/2009	8036203	10/11/2011	Granted	Avaya Inc.
1168	Grantor	Method For Indicating Call-Center Agent Availability	USA	12/467735	5/18/2009	8861709	10/14/2014	Granted	Avaya Inc.
1169	Grantor	System and Method for Sending Data Using Caller ID	USA	12/467822	5/18/2009	8861695	10/14/2014	Granted	Avaya Inc.
1170	Grantor	Grid-Based Contact Center	USA	12/469523	5/20/2009	8964958	2/24/2015	Granted	Avaya Inc.
1171	Grantor	Notifying a User of a Telecommunications Terminal of Disrupted Audio	USA	12/471587	5/26/2009	8208617	6/26/2012	Granted	Avaya Inc.
1172	Grantor	Staged Establishment of Secure Strings of Symbols	USA	12/473157	5/27/2009	8392711	3/5/2013	Granted	Avaya Inc.
1173	Grantor	Authenticating a User Based on the User's Ability to Distinguish Type-A From Type-B Sounds	USA	12/474022	5/28/2009	8238530	8/7/2012	Granted	Avaya Inc.
1174	Grantor	Assisting Contact Center Agents and Customers	USA	12/475201	5/29/2009	8233610	7/31/2012	Granted	Avaya Inc.
1175	Grantor	Bartering System and Method for Controlling Positioning in a Wait Queue in a Contact Center	USA	12/474981	5/29/2009	8340277	12/25/2012	Granted	Avaya Inc.
1176	Grantor	Caller Recognition by Voice Messaging System	USA	12/483674	6/12/2009	8306191	11/6/2012	Granted	Avaya Inc.
1177	Grantor	Location Privacy Enforcement in a Location-Based Services Platform	USA	12/484094	6/12/2009	8855665	10/7/2014	Granted	Avaya Inc.
1178	Grantor	Conference Call Hold with Record and Time Compression	USA	12/484412	6/15/2009	8233606	7/31/2012	Granted	Avaya Inc.
1179	Grantor	Personal Identification and Interactive Device for Internet-Based Text and Video Communication Services	USA	12/486605	6/17/2009	8553849	10/8/2013	Granted	Avaya Inc.
1180	Grantor	Pluggable Contact Resolution	USA	12/488277	6/19/2009	8032624	10/4/2011	Granted	Avaya Inc.
1181	Grantor	Method to Set the Flag as Replied or Forwarded to All Replied or Forwarded Voice Messages	USA	12/488970	6/22/2009	9055151	6/9/2015	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
1182	Grantor	Unified Communications Appliance	USA	12/489043	6/22/2009	8442189	5/14/2013	Granted	Avaya Inc.
1183	Grantor	Mechanisms for Temporal Building and Parsing SIP Messages	USA	12/489569	6/23/2009	8108556	1/31/2012	Granted	Avaya Inc.
1184	Grantor	Servicing Calls in Call Centers Based on Estimated Call Value	USA	12/490238	6/23/2009	8565412	10/22/2013	Granted	Avaya Inc.
1185	Grantor	Signaling Using Binary Form of SIP Messages	USA	12/489574	6/23/2009	8285858	10/9/2012	Granted	Avaya Inc.
1186	Grantor	Servicing Calls in Call Centers Based on Caller Geo-Location	USA	12/490247	6/23/2009	8416944	4/9/2013	Granted	Avaya Inc.
1187	Grantor	Internal/External Network Identifier	USA	12/493031	6/26/2009	8179804	5/15/2012	Granted	Avaya Inc.
1188	Grantor	Method and Apparatus for Implementing L2 Vpus on an IP Network	USA	12/492548	6/26/2009	8098656	1/17/2012	Granted	Avaya Inc.
1189	Grantor	Method and Apparatus for Dynamically Determining Mix Sets in an Audio Processor	USA	12/497064	7/2/2009	8577060	11/5/2013	Granted	Avaya Inc.
1190	Grantor	Iterative Precoding Selection	USA	12/498170	7/6/2009	8699603	4/15/2014	Granted	Avaya Inc.
1191	Grantor	Intelligent Tagging for Multimedia Call Recording Purposes Using Continuous Metadata	USA	12/497765	7/6/2009	9049291	6/2/2015	Granted	Avaya Inc.
1192	Grantor	Contact Center Interfaces	USA	12/500756	7/10/2009	10944868	3/9/2021	Granted	Avaya Inc.
1193	Grantor	Systems, Methods, and Media for Identifying and Associating User Devices with Media Cues	USA	12/502380	7/14/2009	8407287	3/26/2013	Granted	Avaya Inc.
1194	Grantor	System and Method of Merging of Objects from Different Replicas	USA	12/503562	7/15/2009	9454361	9/27/2016	Granted	Avaya Inc.
1195	Grantor	Management of Call Handling Treatments	USA	12/504830	7/17/2009	8374327	2/12/2013	Granted	Avaya Inc.
1196	Grantor	Classification of Voice Messages Based on Analysis of the Content of the Message and User-Provisioned Tagging Rules	USA	12/508829	7/24/2009	8638911	1/28/2014	Granted	Avaya Inc.
1197	Grantor	Method for Monitoring the Safety of Travelers	USA	12/509117	7/24/2009	8471699	6/25/2013	Granted	Avaya Inc.
1198	Grantor	System and Method for Generating Search Terms	USA	12/509185	7/24/2009	8495062	7/23/2013	Granted	Avaya Inc.

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1199	Grantor	State-Based Management of Messaging System Jitter Buffers	USA	12/510479	7/28/2009	8391320	3/5/2013	Granted	Avaya Inc.
1200	Grantor	Audio/Video Monitoring Service Using Set-Top Boxes and Application Servers	USA	12/512517	7/30/2009	8875168	10/28/2014	Granted	Avaya Inc.
1201	Grantor	Enhanced Mobility Management at a Mobile Access Gateway	USA	12/512594	7/30/2009	8477685	7/2/2013	Granted	Avaya Inc.
1202	Grantor	System And Method For Comparing Packet Traces For Failed And Successful Communications	USA	12/533483	7/31/2009	8619594	12/31/2013	Granted	Avaya Inc.
1203	Grantor	Selective Security Masking Within Recorded Speech	USA	12/462626	8/6/2009	7996230	8/9/2011	Granted	Intellistat, Inc.
1204	Grantor	Selective Security Masking Within Recorded Speech	USA	12/462750	8/7/2009	9336409	5/10/2016	Granted	Intellistat, Inc.
1205	Grantor	High-Assurance Teleconference Authentication	USA	12/538674	8/10/2009	8619962	12/31/2013	Granted	Avaya Inc.
1206	Grantor	Teleconference Monitoring And Alerting Method	USA	12/540202	8/12/2009	8767935	7/1/2014	Granted	Avaya Inc.
1207	Grantor	World Cloud Audio Navigation	USA	12/542452	8/17/2009	8958685	2/17/2015	Granted	Avaya Inc.
1208	Grantor	Method For Characterizing System State Using Message Logs	USA	12/542466	8/17/2009	8949177	2/3/2015	Granted	Avaya Inc.
1209	Grantor	Conference Annotation System	USA	12/543089	8/18/2009	8289366	10/16/2012	Granted	Avaya Inc.
1210	Grantor	Flexible Decomposition And Recomposition Of Multimedia Conferencing Streams Using Real-Time Control Information	USA	12/543998	8/19/2009	8310520	11/13/2012	Granted	Avaya Inc.
1211	Grantor	Enhanced Call Tracing	USA	12/543961	8/19/2009	8170182	5/1/2012	Granted	Avaya Inc.
1212	Grantor	Data Store For Assessing Accuracy Of Call Center Agent Service Time Estimates	USA	12/544666	8/20/2009	8731182	5/20/2014	Granted	Avaya Inc.
1213	Grantor	Mechanism For Multisite Service State Description	USA	12/545386	8/21/2009	8644491	2/4/2014	Granted	Avaya Inc.
1214	Grantor	Communications History Log System	USA	12/545715	8/21/2009	8290132	10/16/2012	Granted	Avaya Inc.
1215	Grantor	Conference Waiting Room Method And Apparatus	USA	12/547060	8/25/2009	8477602	6/25/2013	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
1216	Grantor	Systems, Methods, And Media For Checking Available Bandwidth Using Forward Error Correction	USA	12/547134	8/25/2009	8612819	12/17/2013	Granted	Avaya Inc.
1217	Grantor	Flow Through Call Control	USA	12/547957	8/26/2009	8437266	5/7/2013	Granted	Avaya Inc.
1218	Grantor	Licensing And Certificate Distribution Via Secondary Or Divided Signaling Communication Pathway	USA	12/548271	8/26/2009	8800049	8/5/2014	Granted	Avaya Inc.
1219	Grantor	Intelligent Module Sequencing	USA	12/553666	9/3/2009	9843650	12/12/2017	Granted	Avaya Inc.
1220	Grantor	Affecting Calls to a Person Associated with a Telecommunications Terminal Based on Visual Images and Audio Samples of the Environment in the Vicinity of the Telecommunications Terminal	USA	12/553626	9/3/2009	8233024	7/31/2012	Granted	Avaya Inc.
1221	Grantor	Efficient And Cost-Effective Distribution Call Admission Control	USA	12/554714	9/4/2009	8311207	11/13/2012	Granted	Avaya Inc.
1222	Grantor	Method and System for Aurally Positioning Voice Signals in a Contact Center Environment	USA	12/555413	9/8/2009	8363810	1/29/2013	Granted	Avaya Inc.
1223	Grantor	Method to Block Split Phone and Gateway Registration	USA	12/560144	9/15/2009	9438636	9/6/2016	Granted	Avaya Inc.
1224	Grantor	SIP Endpoint Enhancer	USA	12/561135	9/16/2009	8095611	1/10/2012	Granted	Avaya Inc.
1225	Grantor	Bidding Work Assignment on Conference/Subscribe RTP Clearing House	USA	12/563831	9/21/2009	8385533	2/26/2013	Granted	Avaya Inc.
1226	Grantor	Method For Telephony Client Synchronization in Telephone Virtualization	USA	12/563289	9/21/2009	9143597	9/22/2015	Granted	Avaya Inc.
1227	Grantor	Screen Icon Manipulation by Context and Frequency of Use	USA	12/563358	9/21/2009	8972878	3/3/2015	Granted	Avaya Inc.
1228	Grantor	Method for Telephony Client Synchronization in Telephone Virtualization	USA	12/564168	9/22/2009	9338273	5/10/2016	Granted	Avaya Inc.
1229	Grantor	Method and System for Controlling Audio in a Collaboration Environment	USA	12/564262	9/22/2009	8144633	3/27/2012	Granted	Avaya Inc.
1230	Grantor	Processor Programmable Pld Device	USA	12/565133	9/23/2009	8174287	5/8/2012	Granted	Avaya Inc.
1231	Grantor	Priority-Based Dynamic Optimization of Utilized Bandwidth	USA	12/565428	9/23/2009	8289870	10/16/2012	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
1232	Grantor	Policy-Based Video Quality Assessment	USA	12/565054	9/23/2009	8284259	10/9/2012	Granted	Avaya Inc.
1233	Grantor	Policy-Based Virtualization Method Involving Adaptive Enforcement	USA	12/565063	9/23/2009	8272031	9/18/2012	Granted	Avaya Inc.
1234	Grantor	Trust Based Application Filtering	USA	12/566354	9/24/2009	8495726	7/23/2013	Granted	Avaya Inc.
1235	Grantor	Group Compositing Algorithms for Presence	USA	12/566436	9/24/2009	8301581	10/30/2012	Granted	Avaya Inc.
1236	Grantor	Aggregation Of Multiple Information Flows with Index Processing	USA	12/566497	9/24/2009	8935312	1/13/2015	Granted	Avaya Inc.
1237	Grantor	Providing Virtual Machine High-Availability and Fault Tolerance Via Solid-State Backup Drives	USA	12/566234	9/24/2009	8769535	7/1/2014	Granted	Avaya Inc.
1238	Grantor	Customer Loyalty, Product Demonstration, and Store/contact Center/Internet Coupling System and Method	USA	12/566395	9/24/2009	8117087	2/14/2012	Granted	Avaya Inc.
1239	Grantor	Dynamic IVR Dialog Based on Analytics Data	USA	12/566466	9/24/2009	8494148	7/23/2013	Granted	Avaya Inc.
1240	Grantor	Modular Telephone	USA	12/568001	9/28/2009	8169898	5/1/2012	Granted	Avaya Inc.
1241	Grantor	Utilizing Presence Information for the Purpose of Enhanced Surveillance	USA	12/569005	9/29/2009	8908033	12/9/2004	Granted	Avaya Inc.
1242	Grantor	Automatic Configuration of Soft Phones that Are Usable in Conjunction with Special-Purpose Endpoints	USA	12/569581	9/29/2009	8565386	10/22/2013	Granted	Avaya Inc.
1243	Grantor	Customized Algorithm and Method of Mixing Multiple Different Algorithms	USA	12/569615	9/29/2009	8504717	8/6/2013	Granted	Avaya Inc.
1244	Grantor	Finite-state Machine Augmented for Multiple Evaluations of Text	USA	12/570130	9/30/2009	7937411	5/3/2011	Granted	Avaya Inc.
1245	Grantor	Assignment of Full Enterprise Identity to Audio Conference Bridges for Improved Conference Scheduling and Call-in Experience	USA	12/570925	9/30/2009	8855284	10/7/2014	Granted	Avaya Inc.
1246	Grantor	Consumer Contact Portal	USA	12/570906	9/30/2009	8917837	12/23/2014	Granted	Avaya Inc.
1247	Grantor	Method for the Selection of an Active Software Environment of a Virtualized Telecommunications Terminal	USA	12/570952	9/30/2009	8718611	5/6/2014	Granted	Avaya Inc.
1248	Grantor	Conference Material Bot Method and Apparatus	USA	12/570727	9/30/2009	8290136	10/16/2012	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Patent Number	Status	Assignee
1249	Grantor	Method For Determining Communicative Value	USA	12/570567 9/30/2009	8234305 7/31/2012	Granted	Avaya Inc.
1250	Grantor	Framework for Communicating Across a Firewall	USA	12/570848 9/30/2009	8782773 7/15/2014	Granted	Avaya Inc.
1251	Grantor	Cache Management for Increasing Performance of High-Availability Multi-Core Systems	USA	12/570990 9/30/2009	8312239 11/13/2012	Granted	Avaya Inc.
1252	Grantor	Facilitating Real-Time Communications in Electronic Message Boards	USA	12/570801 9/30/2009	9094354 7/28/2015	Granted	Avaya Inc.
1253	Grantor	Method and System for Replaying a Portion of a Multi-Party Audio Interaction	USA	12/569931 9/30/2009	8547880 10/1/2013	Granted	Avaya Inc.
1254	Grantor	Call Response System	USA	12/572015 10/1/2009	9712672 7/18/2017	Granted	Avaya Inc.
1255	Grantor	Shared Media Access for Real Time First and Third Party Media Control	USA	12/574604 10/6/2009	8804936 8/12/2014	Granted	Avaya Inc.
1256	Grantor	System and Method for Enabling Online Collaboration Amongst a Plurality of Terminals Using a Web Server	USA	12/576433 10/9/2009	8280948 10/2/2012	Granted	Avaya Inc.
1257	Grantor	Method and Apparatus for Unified Interface for Heterogeneous Session Management	USA	12/579775 10/15/2009	8358746 1/22/2013	Granted	Avaya Inc.
1258	Grantor	Selection and Initiation of IVR Scripts by Contact Center Agents	USA	12/579842 10/15/2009	8363796 1/29/2013	Granted	Avaya Inc.
1259	Grantor	System, Method and Apparatus for Authenticating and Protecting an IP User-End Device	USA	12/603236 10/21/2009	8503657 8/6/2013	Granted	Avaya Inc.
1260	Grantor	Remote Feature Activator Feature Extraction	USA	12/609846 10/30/2009	8620819 12/31/2013	Granted	Avaya Inc.
1261	Grantor	Customer Service Agent Assisted Social Networks	USA	12/612113 11/4/2009	8428245 4/23/2013	Granted	Avaya Inc.
1262	Grantor	Teleconference Scheduling and Activity Reporting Method	USA	12/612183 11/4/2009	8355489 1/15/2013	Granted	Avaya Inc.
1263	Grantor	Quantum and Promiscuous User Agents	USA	12/614562 11/9/2009	8391138 3/5/2013	Granted	Avaya Inc.
1264	Grantor	Packet Headers as a Trigger for Automatic Activation of Special-Purpose Softphone Applications	USA	12/620428 11/17/2009	9516069 12/6/2016	Granted	Avaya Inc.
1265*	Grantor	Call Admission Control for Mobility-Capable Telecommunications Terminals	USA	12/623239 11/20/2009	8004979 8/23/2011	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
1266*	Grantor	Method For Telecommunications Device Synchronization	USA	12/622970	11/20/2009	9094426	7/28/2015	Granted	Avaya Inc.
1267	Grantor	Detection and Display of Packet Changes in a Network	USA	12/622840	11/20/2009	8238254	8/7/2012	Granted	Avaya Inc.
1268	Grantor	Enhanced Call Preservation Techniques for SIP-Based Communication Networks	USA	12/623430	11/22/2009	8750291	6/10/2014	Granted	Avaya Inc.
1269	Grantor	Sending a User Associated Telecommunication Address	USA	12/623427	11/22/2009	9277021	3/1/2016	Granted	Avaya Inc.
1270*	Grantor	Alternative Bandwidth Management Algorithm	USA	12/629702	12/2/2009	8010677	8/30/2011	Granted	Avaya Inc.
1271	Grantor	Detecting Patterns with Proximity Sensors	USA	12/639883	12/16/2009	9323333	4/26/2016	Granted	Avaya Inc.
1272	Grantor	Coordination of User Information Across Session Initiation Protocol-Based Proxy Servers	USA	12/640537	12/17/2009	8300644	10/30/2012	Granted	Avaya Inc.
1273	Grantor	Creation of ad Hoc Social Networks Based on Issue Identification	USA	12/640158	12/17/2009	8468102	6/18/2013	Granted	Avaya Inc.
1274	Grantor	Key Extension Module for Telephone	USA	29/352171	12/17/2009	D634295	3/15/2011	Granted	Avaya Inc.
1275	Grantor	Method and System for Timestamp Inclusion in Virtual Local Area Network Tag	USA	12/640497	12/17/2009	8804762	8/12/2014	Granted	Avaya Inc.
1276	Grantor	Peer-To-Peer Mixing System and Method	USA	12/645933	12/23/2009	8380805	2/19/2013	Granted	Avaya Inc.
1277*	Grantor	Advanced Availability Detection	USA	12/645871	12/23/2009	9092389	7/28/2015	Granted	Avaya Inc.
1278	Grantor	Advanced Availability Detection	USA	12/645866	12/23/2009	8499085	7/30/2013	Granted	Avaya Inc.
1279	Grantor	Packet Mirroring Between Primary and Secondary Virtualized Software Images for Improved System Failover Performance	USA	12/651554	1/4/2010	8145945	3/27/2012	Granted	Avaya Inc.
1280	Grantor	Credit Scheduler for Ordering the Execution of Tasks	USA	12/686719	1/13/2010	8245234	8/14/2012	Granted	Avaya Inc.
1281	Grantor	Universal Contact Manager	USA	12/687758	1/14/2010	9794404	10/17/2017	Granted	Avaya Inc.
1282	Grantor	Detection of a Rolling Motion or Sliding Motion of a Body Part on a Surface	USA	12/689493	1/19/2010	8581842	11/12/2013	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Patent Number	Status	Assignee
1283	Grantor	Event Generation Based on Print Portion Identification	USA	12/689567 1/19/2010	8878791 11/4/2014	Granted	Avaya Inc.
1284	Grantor	Network Framework Associating Non-Enterprise Phone with Enterprise Users	USA	12/701165 2/5/2010	8423629 4/16/2013	Granted	Avaya Inc.
1285	Grantor	Next Generation Integration Between Different Domains, such as, Enterprise and Service Provider Using Sequencing Applications and IMS Peering	USA	12/701168 2/5/2010	8484704 7/9/2013	Granted	Avaya Inc.
1286	Grantor	Variable Noise Control Threshold	USA	12/708388 2/18/2010	8306204 11/6/2012	Granted	Avaya Inc.
1287	Grantor	Method for Transporting Low-Bit Rate Information	USA	12/708125 2/18/2010	8953800 2/10/2015	Granted	Avaya Inc.
1288	Grantor	Time-Based Work Assignments in Automated Contact Distribution	USA	12/708767 2/19/2010	8306212 11/6/2012	Granted	Avaya Inc.
1289	Grantor	Contextual Summary of Recent Communications Method and Apparatus	USA	12/708759 2/19/2010	9258143 2/9/2016	Granted	Avaya Inc.
1290	Grantor	Social Media Language Identification and Routing	USA	12/709135 2/19/2010	8331550 12/11/2012	Granted	Avaya Inc.
1291	Grantor	Method And Apparatus for High Availability (HA) Protection of a Running Virtual Machine (VM)	USA	12/711968 2/24/2010	8417885 4/9/2013	Granted	Avaya Inc.
1292	Grantor	Practical Measurement-Based Session Admission Control for Wi-Fi Lan Systems	USA	12/716168 3/2/2010	8385197 2/26/2013	Granted	Avaya Inc.
1293	Grantor	Proactive Load Distribution For 802.11i-Based Wireless Lans	USA	12/716180 3/2/2010	8391224 3/5/2013	Granted	Avaya Inc.
1294	Grantor	Method and Apparatus for Performing Automatable Software Upgrades Using a Lightweight Serviceless Install Agent	USA	12/719516 3/8/2010	9038056 5/19/2015	Granted	Avaya Inc.
1295	Grantor	Social Network Urgent Communication Monitor and Real Time Call Launch System	USA	12/720923 3/10/2010	8515049 8/20/2013	Granted	Avaya Inc.
1296	Grantor	Sequenced Telephony Applications Upon Call Disconnect Method and Apparatus	USA	12/722262 3/11/2010	9674231 6/6/2017	Granted	Avaya Inc.
1297	Grantor	Intelligent Merging of Transactions Based on a Variety of Criteria	USA	12/722230 3/11/2010	8752054 6/11/2014	Granted	Avaya Inc.
1298	Grantor	Method and Apparatus for Providing an Interface for a Messaging Mailbox	USA	12/721977 3/11/2010	8055799 11/8/2011	Granted	Avaya Inc.
1299	Grantor	Advanced Availability Detection	USA	12/724155 3/15/2010	8484339 7/9/2013	Granted	Avaya Inc.



#	Relevance	Title	Country Name	Application Number	Patent Number	Status	Assignee
1300	Grantor	Interactive Flowgraph for Analyzing Caller Utterances	USA	12/728650 3/22/2010	8705706 4/22/2014	Granted	Avaya Inc.
1301	Grantor	System and Method for Robust and Efficient Free Chain Management	USA	12/729324 3/23/2010	8429371 4/23/2013	Granted	Avaya Inc.
1302	Grantor	Method For Predicting Call Waiting Times	USA	12/731994 3/25/2010	8311208 11/13/2012	Granted	Avaya Inc.
1303	Grantor	On-Demand Feature Server Activation in the Cloud	USA	12/748131 3/26/2010	9137213 9/15/2015	Granted	Avaya Inc.
1304	Grantor	System and Method for Managing Incoming Requests for a Communication Session Using a Graphical Connection Metaphor	USA	12/749094 3/29/2010	9900280 2/20/2018	Granted	Avaya Inc.
1305	Grantor	System and Method for Graphically Managing a Communication Session with a Context Based Contact Set	USA	12/749058 3/29/2010	10574623 2/25/2020	Granted	Avaya Inc.
1306	Grantor	System and Method for Managing a Contact Center with a Graphical Call Connection Metaphor	USA	12/749178 3/29/2010	9325661 4/26/2016	Granted	Avaya Inc.
1307	Grantor	System and Method for Persistent Multimedia Conferencing Services	USA	12/749103 3/29/2010	9344396 5/17/2016	Granted	Avaya Inc.
1308	Grantor	System and Method for Mode-Neutral Communications with a Widget-Based Communications Metaphor	USA	12/749122 3/29/2010	8938677 1/20/2015	Granted	Avaya Inc.
1309	Grantor	Task-Oriented Communication Filter Method And Apparatus	USA	12/753653 4/2/2010	8468265 6/18/2013	Granted	Avaya Inc.
1310	Grantor	Multi-Mode Touch Screen User Interface for a Multi-State Touch Screen Device	USA	12/756363 4/8/2010	9092125 7/28/2015	Granted	Avaya Inc.
1311	Grantor	Phase Based Prioritization of IMS Signaling Messages for Overload Throttling	USA	12/761090 4/15/2010	8589498 11/19/2013	Granted	Avaya Inc.
1312	Grantor	Representations of Communications Sessions in Virtual Environments	USA	12/739345 4/22/2010	8434004 4/30/2013	Granted	Avaya Inc.
1313	Grantor	Split-Plane Wireless Network Architecture	USA	12/765402 4/22/2010	8867507 10/21/2014	Granted	Avaya Inc.
1314	Grantor	Soft Real-Time Load Balancer	USA	12/768458 4/27/2010	8161491 4/17/2012	Granted	Avaya Inc.
1315	Grantor	Methods, Apparatus and Computer Readable Medium for Conveying Virtual Local Area Network (Vlan) Policies from Designated to Rameed Network	USA	12/772755 5/3/2010	8379652 2/19/2013	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
1316	Grantor	Preventing Packet Loops in Unified Networks	USA	12/772299	5/3/2010	8300614	10/30/2012	Granted	Avaya Inc.
1317	Grantor	Virtual Local Area Network Server Redundancy and Failover to Enable Seamless Mobility in the Mobility Domain	USA	12/772424	5/3/2010	8427938	4/23/2013	Granted	Avaya Inc.
1318	Grantor	Method and Apparatus for Providing Fast Re-Route of a Multicast Packet Within a Network Element to an Available Port Associated with a Multi-Link Trunk	USA	12/772504	5/3/2010	8351431	1/8/2013	Granted	Avaya Inc.
1319	Grantor	Method and Apparatus for Providing Fast Reroute of a Packet that May Be Forwarded on One of a Plurality of Equal Cost Multipath Routes Through a Network	USA	12/772528	5/3/2010	8351429	1/8/2013	Granted	Avaya Inc.
1320	Grantor	Method and Apparatus for Providing Fast Re-Route of a Unicast Packet Within a Network Element to an Available Port Associated with Multi-Link Trunk	USA	12/772482	5/3/2010	8385335	2/26/2013	Granted	Avaya Inc.
1321	Grantor	Method and Apparatus for Locally Implementing Port Selection via Synchronized Port State Databases Maintained by the Forwarding Plane of a Network Element	USA	12/772441	5/3/2010	8477791	7/2/2013	Granted	Avaya Inc.
1322	Grantor	Method and Apparatus for Maintaining Port State Tables in a Forwarding Plane of a Network Element	USA	12/772457	5/3/2010	8619605	12/31/2013	Granted	Avaya Inc.
1323	Grantor	Server for Providing Enhanced Services to Contact Center Agents	USA	12/773064	5/4/2010	8917851	12/23/2014	Granted	Avaya Inc.
1324	Grantor	Location Based Load Balancing of Wireless Access Points and Wireless Switches	USA	12/773267	5/4/2010	8619549	12/31/2013	Granted	Avaya Inc.
1325	Grantor	Tolerant Device Licensing in a Distributed Environment	USA	12/775031	5/6/2010	8478854	7/2/2013	Granted	Avaya Inc.
1326	Grantor	Architecture Using Inexpensive, Managed Wireless Switching Points to Deliver Large Scale WLAN	USA	12/775026	5/6/2010	8428021	4/23/2013	Granted	Avaya Inc.
1327	Grantor	Instant Message Contact Management in a Contact Center	USA	12/776013	5/7/2010	8457300	6/4/2013	Granted	Avaya Inc.
1328	Grantor	Method for Enabling Mobility of Client Devices in Large Scale Unified Networks	USA	12/775816	5/7/2010	10270622	4/23/2019	Granted	Avaya Inc.
1329	Grantor	Generation and Usage of Mobility Vlan Id Version Value	USA	12/777028	5/10/2010	9755899	9/5/2017	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Patent Number	Status	Assignee
1330	Grantor	Unifying Local and Mobility Network Identifiers	USA	12/776897 5/10/2010	8477775 7/2/2013	Granted	Avaya Inc.
1331	Grantor	Method to Allow Seamless Connectivity for Wireless Devices in DHCP Snooping/dynamic ARP Inspection/IP Source Guard Enabled Unified Network	USA	12/778573 5/12/2010	8380819 2/19/2013	Granted	Avaya Inc.
1332	Grantor	Non-Destructive Thermal Conductivity Detection of Solder Voids	USA	12/779848 5/13/2010	8376209 2/19/2013	Granted	Avaya Inc.
1333	Grantor	Methods, Apparatus and Computer Readable Medium for Seamless Internet Protocol Multicast Connectivity in Unified Networks	USA	12/779156 5/13/2010	8942167 1/27/2015	Granted	Avaya Inc.
1334	Grantor	Estimating a Listener's Ability to Understand a Speaker; Based on Comparisons of Their Styles of Speech	USA	12/781133 5/17/2010	8386252 2/26/2013	Granted	Avaya Inc.
1335	Grantor	Playing Expected Wait Time on Agent's Notification	USA	12/783272 5/19/2010	8861710 10/14/2014	Granted	Avaya Inc.
1336	Grantor	SIP Monitoring and Control Anchor Points	USA	12/783224 5/19/2010	8886789 11/11/2014	Granted	Avaya Inc.
1337	Grantor	SIP Anchor Points to Populate Common Communication Logs	USA	12/783249 5/19/2010	9450989 9/20/2016	Granted	Avaya Inc.
1338	Grantor	Method And Apparatus for Tagging Outgoing Telephony Calls	USA	12/783277 5/19/2010	9020122 4/28/2015	Granted	Avaya Inc.
1339	Grantor	Fault Recovery in Concurrent Queue Management Systems	USA	12/783700 5/20/2010	7925921 4/12/2011	Granted	Avaya Inc.
1340	Grantor	Systems, Methods, and Media for Identifying and Selecting Data Images in a Video Stream	USA	12/790624 5/28/2010	8773490 7/8/2014	Granted	Avaya Inc.
1341	Grantor	Switching Communications Between Different Networks Based on Device Capabilities	USA	12/791662 6/1/2010	8432825 4/30/2013	Granted	Avaya Inc.
1342	Grantor	Multiple User Gui	USA	12/795127 6/7/2010	8645840 2/4/2014	Granted	Avaya Inc.
1343	Grantor	Method for Registering Communication Terminals with Base Station Devices by Using Virtual Appliances	USA	12/814771 6/14/2010	8233903 7/31/2012	Granted	Avaya Inc.
1344	Grantor	Method and System for Live Collaborative Tagging of Audio Conferences	USA	12/818385 6/18/2010	8391455 3/5/2013	Granted	Avaya Inc.
1345	Grantor	Emergency Call Handling in Contention-Based Wireless Local Area Networks	USA	12/819647 6/21/2010	8238378 8/7/2012	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Patent Number	Status	Assignee
1346	Grantor	Conference Recap and Recording	USA	12/823710 6/25/2010	8707186 4/22/2014	Granted	Avaya Inc.
1347	Grantor	Interaction Detection Between Web-Enabled and Call-Related Features	USA	12/826297 6/29/2010	9049290 6/2/2015	Granted	Avaya Inc.
1348	Grantor	Routed Split Multilink Trunking for IPv6	USA	12/826770 6/30/2010	8861338 10/14/2014	Granted	Avaya Inc.
1349	Grantor	System and Method for Analyzing and Testing Packet Flows to Localize Problems	USA	12/827578 6/30/2010	8457004 6/4/2013	Granted	Avaya Inc.
1350	Grantor	System and Method of Detecting Sources of Rogue Non-Audio Traffic Marked as Audio Traffic	USA	12/827628 6/30/2010	8306029 11/6/2012	Granted	Avaya Inc.
1351	Grantor	System and Method for Automatically Adapting Audio Packet Marking in a Packet Network	USA	12/827674 6/30/2010	8462634 6/11/2013	Granted	Avaya Inc.
1352	Grantor	Utilizing Presence in Conjunction with Other Information to Determine an Appropriate Communications Modality	USA	12/829620 7/2/2010	8589326 11/19/2013	Granted	Avaya Inc.
1353	Grantor	Conditioning Responses to Emotions of Text Communications	USA	12/833182 7/9/2010	8478826 7/2/2013	Granted	Avaya Inc.
1354	Grantor	Generation of Open Virtualization Framework Package for Solution Installations and Upgrades	USA	12/834690 7/12/2010	9244716 1/26/2016	Granted	Avaya Inc.
1355	Grantor	Intelligent Message Manager	USA	12/835016 7/13/2010	9729392 8/8/2017	Granted	Avaya Inc.
1356	Grantor	Cast To Call	USA	12/835021 7/13/2010	8909243 12/9/2014	Granted	Avaya Inc.
1357	Grantor	Call Routing or Escalation Based on the Identity, Role, or Urgency of the Calling or Communicating Party	USA	12/836752 7/15/2010	8488760 7/16/2013	Granted	Avaya Inc.
1358	Grantor	Video Window with Integrated Content	USA	12/837139 7/15/2010	8832587 9/9/2014	Granted	Avaya Inc.
1359	Grantor	Drag and Drop Importation of Content	USA	12/837275 7/15/2010	8489646 7/16/2013	Granted	Avaya Inc.
1360	Grantor	Hierarchical Structuring of Nodes in a Peer-to-Peer Network	USA	12/836938 7/15/2010	8706888 4/22/2014	Granted	Avaya Inc.
1361	Grantor	Determination of Persona Information Availability and Delivery on Peer-to-Peer Networks	USA	12/836868 7/15/2010	9614905 4/4/2017	Granted	Avaya Inc.
1362	Grantor	Telephony Discovery Mashup and Presence	USA	12/838242 7/16/2010	8909693 12/9/2014	Granted	Avaya Inc.

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1363	Grantor	Pushing Identity Information	USA	12/838225 7/16/2010	8903904 12/2/2014	Granted	Avaya Inc.
1364	Grantor	Context Sensitive, Cloud-Based Telephony	USA	12/837762 7/16/2010	8898219 11/25/2014	Granted	Avaya Inc.
1365	Grantor	Device Skins for User Role, Context and Function and Supporting System Mashups	USA	12/837791 7/16/2010	9253306 2/2/2016	Granted	Avaya Inc.
1366	Grantor	Timeminder For Professionals	USA	12/837815 7/16/2010	8959030 2/17/2015	Granted	Avaya Inc.
1367	Grantor	Routing of Contacts Based on Predicted Escalation Time	USA	12/840151 7/20/2010	8644487 2/4/2014	Granted	Avaya Inc.
1368	Grantor	System and Method for Efficiently Reducing Transcription Error Using Hybrid Voice Transcription	USA	12/840190 7/20/2010	8645136 2/4/2014	Granted	Intellist, Inc.
1369	Grantor	Unified Greetings for Social Media	USA	12/844564 7/27/2010	8645841 2/4/2014	Granted	Avaya Inc.
1370	Grantor	Telephone Handset	USA	29/366636 7/28/2010	D668642 10/9/2012	Granted	Avaya Inc.
1371	Grantor	Method for Enhancing Redundancy in a Wireless System Using Location Attributes	USA	12/847565 7/30/2010	8824448 9/2/2014	Granted	Avaya Inc.
1372	Grantor	Method of Redistributing Access Points Automatically to Controllers for Restoring Topology and Balancing Load	USA	12/847599 7/30/2010	10255116 4/9/2019	Granted	Avaya Inc.
1373	Grantor	System and Method for Communicating Tags for a Media Event Using Multiple Media Types	USA	12/847929 7/30/2010	10984346 4/20/2021	Granted	Avaya Inc.
1374	Grantor	System and Method for Displaying a Tag History of a Media Event	USA	12/847977 7/30/2010	90211118 4/28/2015	Granted	Avaya Inc.
1375	Grantor	System and Method for Visualization of Tag Metadata Associated with a Media Event	USA	12/847984 7/30/2010	10970357 4/6/2021	Granted	Avaya Inc.
1376	Grantor	System and Method for Subscribing to Events Based on Tag Words	USA	12/847992 7/30/2010	9402104 7/26/2016	Granted	Avaya Inc.
1377	Grantor	System and Method for Aggregating and Presenting Tags	USA	12/848004 7/30/2010	8849879 9/30/2014	Granted	Avaya Inc.
1378	Grantor	Dynamic Techniques for Optimizing Soft Real-Time Task Performance in Virtual Machines	USA	12/849921 8/4/2010	8166485 4/24/2012	Granted	Avaya Inc.
1379	Grantor	Fallover Based on Sending Communications Between Different Domains	USA	12/856057 8/13/2010	8576725 11/5/2013	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
1380	Grantor	Seamless Movement Between Phone and PC with Regard to Applications, Display, Information Transfer or Swapping Active Device	USA	12/922829	8/17/2010	9237200	1/12/2016	Granted	Avaya Inc.
1381	Grantor	Phone	USA	29/368061	8/18/2010	D639266	6/7/2011	Granted	Avaya Inc.
1382	Grantor	Phone	USA	29/368088	8/18/2010	D639267	6/7/2011	Granted	Avaya Inc.
1383	Grantor	Docking Station	USA	29/368091	8/18/2010	D646268	10/4/2011	Granted	Avaya Inc.
1384	Grantor	Phone	USA	29/368094	8/18/2010	D639268	6/7/2011	Granted	Avaya Inc.
1385	Grantor	Selective Content Block of Posts to Social Network	USA	12/861660	8/23/2010	8630968	1/14/2014	Granted	Avaya Inc.
1386	Grantor	System and Method for Predicting Video Transmission Quality Through a Network	USA	12/861429	8/23/2010	8619588	12/31/2013	Granted	Avaya Inc.
1387	Grantor	System and Method for Analyzing Agent Interactions	USA	12/861733	8/23/2010	8341013	12/25/2012	Granted	Imtellsist, Inc.
1388	Grantor	Contact Center Trend Analysis and Process Altering System and Method	USA	12/862079	8/24/2010	8867730	10/21/2014	Granted	Avaya Inc.
1389	Grantor	Methods and Systems for Network Traffic Security	USA	12/869457	8/26/2010	8051481	11/1/2011	Granted	Avaya Inc.
1390	Grantor	Audio Conference Feedback System and Method	USA	12/872475	8/31/2010	8515041	8/20/2013	Granted	Avaya Inc.
1391	Grantor	Application Triggered State Migration Via Hypervisor	USA	12/873052	8/31/2010	9239765	1/19/2016	Granted	Avaya Inc.
1392	Grantor	Location- and Direction-Enhanced Automatic Reminders of Appointments	USA	12/878583	9/9/2010	7990266	8/2/2011	Granted	Avaya Inc.
1393	Grantor	Automated Mechanism for Populating and Maintaining Data Structures in a Queueless Contact Center	USA	12/882955	9/15/2010	8670550	3/11/2014	Granted	Avaya Inc.
1394	Grantor	Bitmaps For Next Generation Contact Center	USA	12/882970	9/15/2010	9571654	2/14/2017	Granted	Avaya Inc.
1395	Grantor	One-to-One Matching in a Contact Center	USA	12/882950	9/15/2010	8634543	1/21/2014	Granted	Avaya Inc.
1396	Grantor	View and Metrics for a Queueless Contact Center	USA	12/882986	9/15/2010	8619968	12/31/2013	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
1397	Grantor	Ocap/Sbt Acap/Satellite-Receiver Audience Response/Consumer Information Application	USA	12/883303	9/16/2010	8453176	5/28/2013	Granted	Avaya Inc.
1398	Grantor	Pervasive Contact Center	USA	12/888225	9/22/2010	8718622	5/6/2014	Granted	Avaya Inc.
1399	Grantor	A System and Method for Isolating Uncertainty Between Speech Recognition and Natural Language Processing	USA	12/889172	9/23/2010	8560311	10/15/2013	Granted	Avaya Inc.
1400	Grantor	Application Store	USA	12/892639	9/28/2010	8578366	11/5/2013	Granted	Avaya Inc.
1401	Grantor	Application And Open Source Information Technology Policy Filter	USA	12/892687	9/28/2010	9594886	3/14/2017	Granted	Avaya Inc.
1402	Grantor	Automatic User Redundancy Determination	USA	12/893143	9/29/2010	9806965	10/31/2017	Granted	Avaya Inc.
1403	Grantor	System and Method for Adaptive Multiple Contact Assignment	USA	12/894624	9/30/2010	10467560	11/5/2019	Granted	Avaya Inc.
1404	Grantor	Global Conference Roster for Distributed Bridges	USA	12/895259	9/30/2010	8705410	4/22/2014	Granted	Avaya Inc.
1405	Grantor	Method and System for Managing a Contact Center Configuration	USA	12/895735	9/30/2010	8630399	1/14/2014	Granted	Avaya Inc.
1406	Grantor	Conference Bridge Audio Quality Diagnostic and Self Configuration System and Method	USA	12/894478	9/30/2010	8625767	1/7/2014	Granted	Avaya Inc.
1407	Grantor	Multi-Finger Sliding Detection Using Fingerprints To Generate Different Events	USA	12/895344	9/30/2010	9626099	4/18/2017	Granted	Avaya Inc.
1408	Grantor	Method and Apparatus for Efficient Memory Replication for High Availability (Ha) Protection of a Virtual Machine (Vm)	USA	12/895230	9/30/2010	8413145	4/2/2013	Granted	Avaya Inc.
1409	Grantor	System and Method for Joining Conference Calls	USA	12/896674	10/1/2010	8483375	7/9/2013	Granted	Avaya Inc.
1410*	Grantor	System and Method for Stereophonic Acoustic Echo Cancellation	USA	12/896639	10/1/2010	9094496	7/28/2015	Granted	Avaya Inc.
1411	Grantor	Handset	USA	29/376089	10/1/2010	D681021	4/30/2013	Granted	Avaya Inc.
1412	Grantor	Display Screen with Graphical User Interface	USA	29/376188	10/4/2010	D664150	7/24/2012	Granted	Avaya Inc.
1413	Grantor	Display Screen with Graphical User Interface	USA	29/376190	10/4/2010	D669088	10/16/2012	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
1414	Grantor	Graphical User Interface for a Display Screen	USA	29/376191	10/4/2010	D678305	3/19/2013	Granted	Avaya Inc.
1415	Grantor	Display Screen with Graphical User Interface	USA	29/376192	10/4/2010	D664551	7/31/2012	Granted	Avaya Inc.
1416	Grantor	Display Screen with Graphical User Interface	USA	29/376194	10/4/2010	D669086	10/16/2012	Granted	Avaya Inc.
1417	Grantor	Apparatus and Method for Controlling a Multi-Media Presentation	USA	12/898400	10/5/2010	9026912	5/5/2015	Granted	Avaya Inc.
1418	Grantor	System and Method for Near Real-Time Identification and Definition Query	USA	12/899683	10/7/2010	9852732	12/26/2017	Granted	Avaya Inc.
1419	Grantor	Methods and Systems for Monitoring Contact Sessions of a Contact Center	USA	12/907678	10/19/2010	8363817	1/29/2013	Granted	Avaya Inc.
1420	Grantor	Multiple Simultaneous Wireless Connections in a Wireless Local Area Network	USA	12/913583	10/27/2010	8462735	6/11/2013	Granted	Avaya Inc.
1421	Grantor	Methods and Systems for Selectively Sharing Content	USA	12/916082	10/29/2010	9602670	3/21/2017	Granted	Avaya Inc.
1422	Grantor	Routed Split Multi-Link Trunking Resiliency for Wireless Local Area Network Split-Plane Environments	USA	12/917014	11/1/2010	8446818	5/21/2013	Granted	Avaya Inc.
1423	Grantor	Packet Forwarding Function of a Mobility Switch Deployed as Routed SMLT (RSM-LT) Node	USA	12/917046	11/1/2010	8861339	10/14/2014	Granted	Avaya Inc.
1424	Grantor	Method and Apparatus Providing Failover for a Point to Point Tunnel for Wireless Local Area Network Split-Plane Environments	USA	12/917059	11/1/2010	8817593	8/26/2014	Granted	Avaya Inc.
1425	Grantor	Shared Virtual Tunnels Supporting MAC Learning in Communication Networks	USA	12/916730	11/1/2010	8565230	10/22/2013	Granted	Avaya Inc.
1426	Grantor	Method and Apparatus for Managing Communication Between Participants in a Virtual Environment	USA	12/916717	11/1/2010	8082297	12/20/2011	Granted	Avaya Inc.
1427	Grantor	Control Plane Packet Processing and Latency Control	USA	12/939871	11/4/2010	8660132	2/25/2014	Granted	Avaya Inc.
1428	Grantor	Method For Media Access Control Address Learning and Learning Rate Suppression	USA	12/939444	11/4/2010	8908564	12/9/2014	Granted	Avaya Inc.
1429*	Grantor	Generation Of Macros	USA	12/943469	11/10/2010	9130975	9/8/2015	Granted	Avaya Inc.
1430	Grantor	Method and System for Controlling Audio Signals in Multiple Concurrent Conference Calls	USA	12/948140	11/17/2010	9736312	8/15/2017	Granted	Avaya Inc.



#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
1431	Grantor	Packet Processor Configured for Processing Features Directed by Branch Instruction with Logical Operator and Two-Feature Selector Fields	USA	12/951591	11/22/2010	8909906	12/9/2014	Granted	Avaya Inc.
1432	Grantor	Network Switch Port Aggregation	USA	12/951709	11/22/2010	8422504	4/16/2013	Granted	Avaya Inc.
1433	Grantor	Apparatus And Method For Automatically Determining A Version Of A File	USA	12/951231	11/22/2010	9491127	11/8/2016	Granted	Avaya Inc.
1434	Grantor	Method For Parameterized Application Specific Integrated Circuit (ASIC)/Field Programmable Gate Array (FPGA) Memory-Based Ternary Content Addressable Memory (Team)	USA	12/953952	11/24/2010	8489849	7/16/2013	Granted	Avaya Inc.
1435	Grantor	Intelligent Music On Hold	USA	12/960314	12/3/2010	8830056	9/9/2014	Granted	Avaya Inc.
1436	Grantor	System And Method For Converting A Message Via A Posting Converter	USA	12/960392	12/3/2010	9116884	8/25/2015	Granted	Intellicast, Inc.
1437	Grantor	Call Center Call Parker	USA	12/964863	12/10/2010	8761362	6/24/2014	Granted	Avaya Inc.
1438	Grantor	This Call	USA	12/966835	12/13/2010	8576996	11/5/2013	Granted	Avaya Inc.
1439	Grantor	Method And System For Generating A Collaboration Timeline Illustrating Application Artifacts In Context	USA	12/971380	12/17/2010	8868657	10/21/2014	Granted	Avaya Inc.
1440	Grantor	Apparatus And Method For Operating A Conference Assistance System	USA	12/977260	12/23/2010	8306205	11/6/2012	Granted	Avaya Inc.
1441	Grantor	Highly Scalable And Distributed Call/Media Modeling And Control Framework	USA	12/979134	12/27/2010	8510435	8/13/2013	Granted	Avaya Inc.
1442	Grantor	System And Method For Suggesting Automated Assistants Based On A Similarity Vector In A Graphical User Interface For Managing Communication Sessions	USA	12/978926	12/27/2010	10079892	9/18/2018	Granted	Avaya Inc.
1443	Grantor	User Interface For Managing Communication Sessions	USA	12/978884	12/27/2010	9158444	10/13/2015	Granted	Avaya Inc.
1444	Grantor	System And Method For VOIP HoneyPot For Converged VOIP Services	USA	12/978858	12/27/2010	8752174	6/10/2014	Granted	Avaya Inc.
1445	Grantor	Method And System For Automatic Conference Call Session Migration	USA	12/978896	12/27/2010	8300790	10/30/2012	Granted	Avaya Inc.
1446	Grantor	Method And System For Managing And Using Sessions As Restful Web Services	USA	12/978873	12/27/2010	9509776	11/29/2016	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
1447	Grantor	System And Method For Predicting User Patterns For Adaptive Systems And User Interfaces Based On Social Synchrony And Homophily	USA	12/978948	12/27/2010	9646317	5/9/2017	Granted	Avaya Inc.
1448	Grantor	System And Method For Optimizing Access To A Resource Based On Social Synchrony And Homophily	USA	12/978955	12/27/2010	9972022	5/15/2018	Granted	Avaya Inc.
1449	Grantor	System And Method For Software Immunization Based On Static And Dynamic Analysis	USA	12/978733	12/27/2010	8621441	12/31/2013	Granted	Avaya Inc.
1450	Grantor	System And Method For A Context-Based Rich Communication Log	USA	12/978936	12/27/2010	9361604	6/7/2016	Granted	Avaya Inc.
1451	Grantor	System And Method For Changing Conference Moderators During A Conference Call	USA	12/978742	12/27/2010	8416937	4/9/2013	Granted	Avaya Inc.
1452	Grantor	Split Multi-Link Trunking (SMLT) Hold-Down Timer For Internet Protocol (IP) Multicast	USA	12/979586	12/28/2010	8432789	4/30/2013	Granted	Avaya Inc.
1453	Grantor	Method And Apparatus For Providing Priority Indicia Associated With A Plurality Of Messages	USA	12/981061	12/29/2010	9729694	8/8/2017	Granted	Avaya Inc.
1454	Grantor	Method And Apparatus For Delegating A Message	USA	12/981117	12/29/2010	8954517	2/10/2015	Granted	Avaya Inc.
1455	Grantor	Multicast VPN Support For IP-VPN Lite	USA	12/980885	12/29/2010	8537816	9/17/2013	Granted	Avaya Inc.
1456	Grantor	System And Method For Interactive Communication Context Generation	USA	12/986325	1/7/2011	9412088	8/9/2016	Granted	Avaya Inc.
1457	Grantor	Changing Bandwidth Usage Based On User Events	USA	13/025536	2/11/2011	8593504	11/26/2013	Granted	Avaya Inc.
1458	Grantor	Enterprise Level Security System	USA	13/030561	2/18/2011	8607325	12/10/2013	Granted	Avaya Inc.
1459	Grantor	Flexible Security Requirements In An Enterprise Network	USA	13/030593	2/18/2011	8434128	4/30/2013	Granted	Avaya Inc.
1460	Grantor	Secure, Policy-Based Communications Security And File Sharing Across Mixed Media, Mixed-Communications Modalities And Extensible To Cloud Computing Such As SOA	USA	13/030500	2/18/2011	9215236	12/15/2015	Granted	Avaya Inc.
1461	Grantor	Node-Based Policy-Enforcement Across Mixed Media, Mixed-Communications Modalities And Extensible To Cloud Computing Such As SOA	USA	13/030537	2/18/2011	10015169	7/3/2018	Granted	Avaya Inc.
1462	Grantor	Automatic Modification Of Voip Packet Retransmission Level Based On The Psycho-Acoustic Value Of The Packet	USA	13/036903	2/28/2011	8976675	3/10/2015	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
1463	Grantor	Trusted Group Of A Plurality Of Devices With Single Sign On, Secure Authentication	USA	13/042201	3/7/2011	8464063	6/11/2013	Granted	Avaya Inc.
1464	Grantor	Method And System For Topic Based Virtual Environments And Expertise Detection	USA	13/042262	3/7/2011	9305465	4/5/2016	Granted	Avaya Inc.
1465	Grantor	Routing Communication Sessions In A Contact Center	USA	13/041855	3/7/2011	8873737	10/28/2014	Granted	Avaya Inc.
1466	Grantor	Multiplexing VoIP Streams For Conferencing And Selective Playback Of Audio Streams	USA	13/043234	3/8/2011	8923832	12/30/2014	Granted	Avaya Inc.
1467	Grantor	System And Method For Predicting Meeting Subjects, Logistics, And Resources	USA	13/049067	3/16/2011	8489615	7/16/2013	Granted	Avaya Inc.
1468	Grantor	System And Method For Detecting And Preventing Denial Of Service Attacks In A Communications System	USA	13/052959	3/21/2011	8407342	3/26/2013	Granted	Avaya Inc.
1469	Grantor	Ins Application Sequencing Optimizer	USA	13/073692	3/28/2011	8953501	2/10/2015	Granted	Avaya Inc.
1470	Grantor	Resource Allocation Using Shared Resource Pools	USA	13/079593	4/4/2011	8782240	7/15/2014	Granted	Avaya Inc.
1471	Grantor	IM Continuation Across SIP Sessions And Across Clients For Point-To-Point And Multi-User Chat	USA	13/080540	4/5/2011	8914446	12/16/2014	Granted	Avaya Inc.
1472	Grantor	Real-Time Probability Based Contact Handling Time	USA	13/081164	4/6/2011	8837705	9/16/2014	Granted	Avaya Inc.
1473	Grantor	Advertising In A Virtual Environment	USA	13/081070	4/6/2011			Published	Avaya Inc.
1474	Grantor	Removing Or Correcting Email Recipients From An Email Chain	USA	13/082778	4/8/2011	8606867	12/10/2013	Granted	Avaya Inc.
1475	Grantor	System And Method Of Controlling In-Bound Path Selection Based On Historical And Continuous Path Quality Monitoring, Assessment And Predictions	USA	13/090323	4/20/2011	8699366	4/15/2014	Granted	Avaya Inc.
1476	Grantor	Method And Apparatus For Allowing Drag-And-Drop Operations Across The Shared Borders Of Adjacent Touch Screen-Equipped Devices	USA	13/098129	4/29/2011	9367224	6/14/2016	Granted	Avaya Inc.
1477	Grantor	Video Conference Bridge Setting, Sharing, Pushing, And Rationalization	USA	13/103230	5/9/2011	8619949	12/31/2013	Granted	Avaya Inc.
1478	Grantor	Method And Apparatus For Efficient Memory Replication For High Availability (HA) Protection Of A Virtual Machine (VM)	USA	13/108424	5/16/2011	8656388	2/18/2014	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
1479	Grantor	System And Method For Search-Based Work Assignments In A Contact Center	USA	13/113358	5/23/2011	8369509	2/5/2013	Granted	Avaya Inc.
1480	Grantor	Method And System For Exchanging Contextual Keys	USA	13/113448	5/23/2011	8572497	10/29/2013	Granted	Avaya Inc.
1481	Grantor	System And Method For Integrating Conventional Enterprise Communication Systems Into An IP Multimedia Subsystem-Based Services Environment	USA	13/114836	5/24/2011	8917720	12/23/2014	Granted	Avaya Inc.
1482	Grantor	Automatic Display Of Email Distribution Lists	USA	13/115413	5/25/2011	8230034	7/24/2012	Granted	Avaya Inc.
1483	Grantor	Grouping Of Contact Center Agents	USA	13/115657	5/25/2011	8488772	7/16/2013	Granted	Avaya Inc.
1484	Grantor	System And Method For Advanced Communication Thread Analysis	USA	13/115704	5/25/2011	9026591	5/5/2015	Granted	Avaya Inc.
1485	Grantor	Method and Apparatus for Assigning and Releasing Licenses	USA	13/1151042	6/1/2011	9183359	11/10/2015	Granted	Avaya Inc.
1486	Grantor	Method and System for Proximity-Based Content Sharing	USA	13/159189	6/13/2011	10476554	11/12/2019	Granted	Avaya Inc.
1487	Grantor	Method and System for Transmitting and Receiving Configuration and Registration Information for Session Initiation Protocol Devices	USA	13/160188	6/14/2011	8954542	2/10/2015	Granted	Avaya Inc.
1488	Grantor	Magnet Cap	USA	13/161550	6/16/2011	8199908	6/12/2012	Granted	Avaya Inc.
1489	Grantor	Goal-Based Estimated Wait Time	USA	13/163669	6/17/2011	8903080	12/2/2014	Granted	Avaya Inc.
1490	Grantor	Methods and Systems for Monitoring Contact Center Operations	USA	13/163946	6/20/2011	8498404	7/30/2013	Granted	Avaya Inc.
1491	Grantor	Systems, Methods, and Media for Identifying and Selecting Data Images in a Video Stream	USA	13/168810	6/24/2011	8928728	1/6/2015	Granted	Avaya Inc.
1492	Grantor	Method and Apparatus to Protecting Networks from Unauthorized Applications	USA	13/169627	6/27/2011	8230513	7/24/2012	Granted	Avaya Inc.
1493	Grantor	System and Method for a Particle System Based User Interface	USA	13/170801	6/28/2011	9569064	2/14/2017	Granted	Avaya Inc.
1494	Grantor	Methods and Systems for Incorporating a Third User Into an Instant Message Session	USA	13/172098	6/29/2011	8909718	12/9/2014	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number Filing Date	Patent Number Issue Date	Status	Assignee
1495	Grantor	Advanced User Interface and Control Paradigm for Multiple Service Operator Extended Functionality Offers	USA	13/172363 6/29/2011	8819729 8/26/2014	Granted	Avaya Inc.
1496	Grantor	Advanced User Interface and Control Paradigm Including Contextual Collaboration for Multiple Service Operator Extended Functionality Offers	USA	13/172368 6/29/2011	9183514 11/10/2015	Granted	Avaya Inc.
1497	Grantor	Advanced User Interface and Control Paradigm Including Digital Rights Management Features for Multiple Service Operator Extended Functionality Offers	USA	13/172375 6/29/2011	9021607 4/28/2015	Granted	Avaya Inc.
1498	Grantor	System And Method for Processing Media Highlights	USA	13/172475 6/29/2011	8966513 2/24/2015	Granted	Avaya Inc.
1499	Grantor	System and Method of Enhanced Collaboration Through Teleportation	USA	13/177178 7/6/2011	8375085 2/12/2013	Granted	Avaya Inc.
1500	Grantor	System and Method for Scheduling Based on Service Completion Objectives	USA	13/179245 7/8/2011	10579947 3/3/2020	Granted	Avaya Inc.
1501	Grantor	Agent Skill Promotion and Demotion Based on Contact Center State	USA	13/186219 7/19/2011	9118765 8/25/2015	Granted	Avaya Inc.
1502	Grantor	Efficient and Cost-Effective Distributed Call Admission Control	USA	13/187589 7/21/2011	8718261 5/6/2014	Granted	Avaya Inc.
1503	Grantor	Determining Expected Wait Time	USA	13/189474 7/22/2011	9014366 4/21/2015	Granted	Avaya Inc.
1504	Grantor	System and Method for Establishing a Relationship Based on a Prior Association	USA	13/189247 7/22/2011	9324057 4/26/2016	Granted	Avaya Inc.
1505	Grantor	Method and System for Optimizing Contact Center Performance	USA	13/189633 7/25/2011	9542657 1/10/2017	Granted	Avaya Inc.
1506	Grantor	Method And System For Managing Contacts In A Contact Center	USA	13/193738 7/29/2011	8923501 12/30/2014	Granted	Avaya Inc.
1507	Grantor	Customer Shared Control In Customer Service Scenarios	USA	13/193717 7/29/2011	8571195 10/29/2013	Granted	Avaya Inc.
1508	Grantor	Methods, Systems, And Computer-Readable Media For Self-Learning Interactive Communications Privileges For Governing Interactive Communications With Entities Outside A Domain	USA	13/194341 7/29/2011	9185169 11/10/2015	Granted	Avaya Inc.
1509	Grantor	Single-Sided Speech Quality Measurement	USA	13/195338 8/1/2011	9786300 10/10/2017	Granted	Avaya Inc.
1510	Grantor	System And Method Of Transferring Information Between Contact Centers	USA	13/196296 8/2/2011	9210274 12/8/2015	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
1511	Grantor	Exclusion Of Selected Data From Access By Collaborators	USA	13/196990	8/3/2011	11194462	12/7/2021	Granted	Avaya Inc.
1512	Grantor	System And Method For Delivering A Contact To A Preferred Agent After A Set Wait Period	USA	13/204366	8/5/2011	8913736	12/16/2014	Granted	Avaya Inc.
1513	Grantor	System And Method For Spatial Noise Suppression Based On Phase Information	USA	13/205322	8/8/2011	8913758	12/16/2014	Granted	Avaya Inc.
1514	Grantor	System And Method For Initiating Online Social Interactions Based On Conference Call Participation	USA	13/205353	8/8/2011	9179002	11/3/2015	Granted	Avaya Inc.
1515	Grantor	Higher Order Logic Applied To Expert Systems For Alarm Analysis, Filtering, Correlation And Root Causes Which Converts A Specification Proof Into A Program Language	USA	13/212946	8/18/2011	8219512	7/10/2012	Granted	Avaya Inc.
1516	Grantor	System And Method For Variable Video Degradation Counter-Measures	USA	13/215943	8/23/2011	9271055	2/23/2016	Granted	Avaya Inc.
1517	Grantor	Methods, Systems, And Computer-Readable Media For Exception Handling Of Interactive Communications Privileges Governing Interactive Communications With Entities Outside A Domain	USA	13/216892	8/24/2011	8966589	2/24/2015	Granted	Avaya Inc.
1518	Grantor	Method By Which Psaps Can Identify And Request Information From Cellular Devices That Are Near Emergent Events	USA	13/217678	8/25/2011	8923801	12/30/2014	Granted	Avaya Inc.
1519	Grantor	Identification Of Static Position Witnesses To A PSAP Emergency	USA	13/217694	8/25/2011	9148770	9/29/2015	Granted	Avaya Inc.
1520	Grantor	System And Method For Providing Improved Wait Time Estimates	USA	13/217958	8/25/2011	9319527	4/19/2016	Granted	Avaya Inc.
1521	Grantor	System And Method For Incremental Software Installation	USA	13/222392	8/31/2011	9552201	1/24/2017	Granted	Avaya Inc.
1522	Grantor	Method And Apparatus For Forming A Tiered Wireless Local Area Network (WLAN) Server Topology	USA	13/224413	9/2/2011	9674767	6/6/2017	Granted	Avaya Inc.
1523	Grantor	System And Method For Providing Service By A First Agent While Waiting For A Second Agent	USA	13/226449	9/6/2011	9083805	7/14/2015	Granted	Avaya Inc.
1524	Grantor	Methods, Apparatuses, And Computer-Readable Media For Initiating An Application For Participants Of A Conference	USA	13/228261	9/8/2011	9584558	2/28/2017	Granted	Avaya Inc.
1525	Grantor	System And Method For A Communication Session Identifier	USA	13/232654	9/14/2011	9652738	5/16/2017	Granted	Avaya Inc.
1526	Grantor	System And Method For Virtual Call Hold	USA	13/232661	9/14/2011	9503488	11/22/2016	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Patent Number	Status	Assignee
1527	Grantor	System And Method For Balancing Call Session Assignments On An Agent Console	USA	13/236508 9/19/2011	8494151 7/23/2013	Granted	Imtelistt, Inc.
1528	Grantor	System And Method To Transport HTTP Over XMPP	USA	13/239811 9/22/2011	9503529 11/22/2016	Granted	Avaya Inc.
1529	Grantor	System And Method To Calculate Time Weight In RDF Graphs	USA	13/239882 9/22/2011	8606743 12/10/2013	Granted	Avaya Inc.
1530	Grantor	Portion Of A Display Screen With Transitional ICON	USA	29/402312 9/22/2011	D684592 6/18/2013	Granted	Avaya Inc.
1531	Grantor	Organization Health Analysis Using Real-Time Communications Monitoring	USA	13/241858 9/23/2011	8219429 7/10/2012	Granted	Avaya Inc.
1532	Grantor	System And Method For A Conference Foyer	USA	13/243719 9/23/2011	8891411 11/18/2014	Granted	Avaya Inc.
1533	Grantor	System And Method For Split SIP	USA	13/243741 9/23/2011	8767719 7/1/2014	Granted	Avaya Inc.
1534	Grantor	System And Method To Create Bi-Directional Event Subscriptions	USA	13/244343 9/24/2011	8621037 12/31/2013	Granted	Avaya Inc.
1535	Grantor	Keyword Alerting In Conference Calls	USA	13/245847 9/26/2011	9112979 8/18/2015	Granted	Avaya Inc.
1536	Grantor	Keyword Alerting In Conference Calls	USA	13/245835 9/26/2011	9112978 8/18/2015	Granted	Avaya Inc.
1537	Grantor	Method And Apparatus For Using Received Signal Strength Indicator (RSSI) Filtering To Provide Air-Time Optimization In Wireless Networks	USA	13/247599 9/28/2011	9161293 10/13/2015	Granted	Avaya Inc.
1538	Grantor	System And Method For Adaptive Communication User Interface	USA	13/248605 9/29/2011	9569069 2/14/2017	Granted	Avaya Inc.
1539	Grantor	Interrupting Auxiliary Agents	USA	13/250506 9/30/2011	8577017 11/5/2013	Granted	Avaya Inc.
1540	Grantor	Analytics Feedback And Routing	USA	13/250718 9/30/2011	8718267 5/6/2014	Granted	Avaya Inc.
1541	Grantor	System And Method For Facilitating Communications Based On Trusted Relationships	USA	13/250008 9/30/2011	8627076 1/7/2014	Granted	Avaya Inc.
1542	Grantor	Context And Application Aware Selectors	USA	13/249547 9/30/2011	9104441 8/11/2015	Granted	Avaya Inc.
1543	Grantor	Contextual Virtual Machines For Application Quarantine And Assessment Method And System	USA	13/249502 9/30/2011	8806639 8/12/2014	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Patent Number	Status	Assignee
1544	Grantor	System And Method For Identifying Audio Command Prompts For Use In A Voice Response Environment	USA	13/252185 10/3/2011	8265932 9/11/2012	Granted	Intellisist, Inc.
1545	Grantor	Call-Handling For An Off-Premises, Telecommunications Terminal With An Installed Subscriber Identity Module	USA	13/269189 10/7/2011	8160585 4/17/2012	Granted	Avaya Inc.
1546	Grantor	Video Bandwidth Management System And Method	USA	13/271066 10/11/2011	9009341 4/14/2015	Granted	Avaya Inc.
1547	Grantor	Methods, Systems, And Computer-Readable Media For Self-Maintaining Interactive Communications Privileges Governing Interactive Communications With Entities Outside A Domain	USA	13/275951 10/18/2011	9264534 2/16/2016	Granted	Avaya Inc.
1548	Grantor	Methods, Apparatuses, And Computer-Readable Media For Providing A Collaboration License To An Application For Participant User Device(S) Participating In An On-Line Collaboration	USA	13/281753 10/26/2011	9929869 3/27/2018	Granted	Avaya Inc.
1549	Grantor	Collaboration Management Tools For Contact Centers	USA	13/282733 10/27/2011	8806356 8/12/2014	Granted	Avaya Inc.
1550	Grantor	Federation Route Cache Based On Dynamic Domain Name System Server	USA	13/285383 10/31/2011	9215204 12/15/2015	Granted	Avaya Inc.
1551	Grantor	Single Sign-On For Applications	USA	13/285388 10/31/2011	8955079 2/10/2015	Granted	Avaya Inc.
1552	Grantor	System And Method For Providing A Multi-Modal Communications Infrastructure For Automated Call Center Operation	USA	13/305671 11/28/2011	8457296 6/4/2013	Granted	Intellisist, Inc.
1553	Grantor	Intelligent Call Log And Schedule Integration	USA	13/316345 12/9/2011	8798248 8/5/2014	Granted	Avaya Inc.
1554	Grantor	System And Method For Enhanced Call Routing	USA	13/337467 12/27/2011	8594297 11/26/2013	Granted	Avaya Inc.
1555	Grantor	Profile Information Based On Participant Identity For Peer-To-Peer Sessions	USA	13/381270 12/28/2011	10681121 6/9/2020	Granted	Avaya Inc.
1556	Grantor	Data And State Threading For Virtualized Partition Management	USA	13/345503 1/6/2012	9027020 5/5/2015	Granted	Avaya Inc.
1557	Grantor	Customer Loyalty, Product Demonstration, And Store/Contact Center/Internet Coupling System And Method	USA	13/345918 1/9/2012	8589245 11/19/2013	Granted	Avaya Inc.
1558	Grantor	Wireless Control Plane Failure Handling In A Split-Plane Deployment	USA	13/306469 1/10/2012	8824323 9/2/2014	Granted	Avaya Inc.



#	Relevance	Title	Country Name	Application Number	Patent Number	Status	Assignee
1559	Grantor	Performance Center Mobile Supervisor Application	USA	13/348412 1/11/2012	9414211 8/9/2016	Granted	Avaya Inc.
1560	Grantor	System And Method For Assuring Quality Real-Time Communication Experience In Virtual Machine	USA	13/351301 1/17/2012	9094420 7/28/2015	Granted	Avaya Inc.
1561	Grantor	Conference Assistance System And Method	USA	13/353102 1/18/2012	8861702 10/14/2014	Granted	Avaya Inc.
1562	Grantor	Providing A Roster And Other Information Before Joining A Participant Into An Existing Call	USA	13/355113 1/20/2012	8718246 5/6/2014	Granted	Avaya Inc.
1563	Grantor	System And Method For Automatic Merging Of Real And Virtual Environments	USA	13/354434 1/20/2012	8949159 2/3/2015	Granted	Avaya Inc.
1564	Grantor	System And Method For Following A Call	USA	13/354585 1/20/2012	9100469 8/4/2015	Granted	Avaya Inc.
1565	Grantor	Scheduling An Agent Based On A Contact Center History	USA	13/365007 2/2/2012	8811598 8/19/2014	Granted	Avaya Inc.
1566	Grantor	Centralized Administration-Based Licensing System	USA	13/369134 2/8/2012	8683603 3/25/2014	Granted	Avaya Inc.
1567	Grantor	System And Method For Aligning Messages To An Event Based On Semantic Similarity	USA	13/370488 2/10/2012	11055334 7/6/2021	Granted	Avaya Inc.
1568	Grantor	System And Method For Monitoring An Automated Voice Response System	USA	13/371289 2/10/2012	8462935 6/11/2013	Granted	Imtelligist, Inc.
1569	Grantor	Mobile Activity Manager	USA	13/372437 2/13/2012	8620709 12/31/2013	Granted	Avaya Inc.
1570*	Grantor	System And Method To Join And Cut Two-Way REST Overlay Trees For Distributed Knowledge Bases	USA	13/371828 2/13/2012	9092497 7/28/2015	Granted	Avaya Inc.
1571	Grantor	Outbound Effectiveness Through Management Of Idle Agent Pool	USA	13/396419 2/14/2012	9253310 2/2/2016	Granted	Avaya Inc.
1572	Grantor	Fixed Mobile Convergence For Audio And Web Conference Sessions Using Barcodes	USA	13/396583 2/14/2012	9479345 10/25/2016	Granted	Avaya Inc.
1573	Grantor	Training Optimizer For Contact Center Agents	USA	13/398474 2/16/2012	8675860 3/18/2014	Granted	Avaya Inc.
1574	Grantor	Managing A Contact Center Based On The Devices Available For Use By An Agent	USA	13/398093 2/16/2012	8774393 7/8/2014	Granted	Avaya Inc.
1575	Grantor	Destination Arrival Estimates Auto-Notification Based On Cellular Systems	USA	13/399362 2/17/2012	8742954 6/3/2014	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
1576	Grantor	System And Method For Aligning Tags To Specific Video Frames	USA	13/401083	2/21/2012	8818176	8/26/2014	Granted	Avaya Inc.
1577	Grantor	Managing Antennas On An Access Point In A Wireless Network	USA	13/401772	2/21/2012	9225442	12/29/2015	Granted	Avaya Inc.
1578	Grantor	Context-Based Dynamic Adjustment To Pacing Algorithm	USA	13/403628	2/23/2012	9781263	10/3/2017	Granted	Avaya Inc.
1579	Grantor	Customer Service Training	USA	13/407524	2/28/2012	8718268	5/6/2014	Granted	Avaya Inc.
1580	Grantor	Adaptive Estimated Wait Time Predictor	USA	13/407536	2/28/2012	8761380	6/24/2014	Granted	Avaya Inc.
1581	Grantor	Adjustment Of Contact Routing Decisions To Reward Agent Behavior	USA	13/408782	2/29/2012	9100480	8/4/2015	Granted	Avaya Inc.
1582	Grantor	Using Source Code Generated From A Data Model File To Generate A Graphical User Interface From Objects In A Database	USA	13/407967	2/29/2012	9189210	11/17/2015	Granted	Avaya Inc.
1583	Grantor	System And Method For Dynamic Session Maps	USA	13/408297	2/29/2012	9912524	3/6/2018	Granted	Avaya Inc.
1584	Grantor	Agent Selectable Process For Managing Contact Center Communications	USA	13/407930	2/29/2012	8699698	4/15/2014	Granted	Avaya Inc.
1585	Grantor	Agent Conferenced Ivr	USA	13/411947	3/5/2012	8953772	2/10/2015	Granted	Avaya Inc.
1586	Grantor	Enterprise License Registrar Anchor Point	USA	13/414293	3/7/2012	8789209	7/22/2014	Granted	Avaya Inc.
1587	Grantor	Alternate Routing Of Voice Calls In A Heavily Loaded SIP Network	USA	13/419262	3/13/2012	9100467	8/4/2015	Granted	Avaya Inc.
1588	Grantor	Contact Center Agent Filtering And Relevancy Ranking	USA	13/419088	3/13/2012	9020132	4/28/2015	Granted	Avaya Inc.
1589	Grantor	Automatic Contact Center Administration Updates Based On Acceptance Of A Broadcast Request	USA	13/419092	3/13/2012	9560202	1/31/2017	Granted	Avaya Inc.
1590	Grantor	Universe Media Shuffling	USA	13/420442	3/14/2012	9258334	2/9/2016	Granted	Avaya Inc.
1591	Grantor	System And Method For Concurrent Electronic Conferences	USA	13/426726	3/22/2012	9292814	3/22/2016	Granted	Avaya Inc.
1592	Grantor	System And Method For Automatic Language Translation For Applications	USA	13/428135	3/23/2012	8862456	10/14/2014	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
1593	Grantor	Supporting Intermediate Back To Back User Agents Between User Agents And A Conference Focus	USA	13/429074	3/23/2012	10110682	10/23/2018	Granted	Avaya Inc.
1594	Grantor	IM To Phone Escalation For Customer Support	USA	13/430021	3/26/2012	8767945	7/1/2014	Granted	Avaya Inc.
1595	Grantor	System And Method For Improving Speech Intelligibility Of Voice Calls Using Common Speech Codes	USA	13/430936	3/27/2012	8645142	2/4/2014	Granted	Avaya Inc.
1596	Grantor	Method And System For Wireless Lan-Based Indoor Position Location	USA	13/431423	3/27/2012	8737279	5/27/2014	Granted	Avaya Inc.
1597	Grantor	System And Method To Influence SIP Routing By Sequenced Applications	USA	13/434917	3/30/2012	9253219	2/2/2016	Granted	Avaya Inc.
1598	Grantor	Qualifier Set Creation For Work Assignment Engine	USA	13/441746	4/6/2012	8688684	4/1/2014	Granted	Avaya Inc.
1599	Grantor	Multiple Language Support In Telecommunication Systems	USA	13/447254	4/15/2012	8879701	11/4/2014	Granted	Avaya Inc.
1600	Grantor	Agent Matching Based On Video Analysis Of Customer Presentation	USA	13/447943	4/16/2012	9451087	9/20/2016	Granted	Avaya Inc.
1601	Grantor	Multi-Tasking Relief	USA	13/449955	4/18/2012	8699691	4/15/2014	Granted	Avaya Inc.
1602	Grantor	Dynamic Techniques For Optimizing Soft Real-Time Task Performance In Virtual Machine	USA	13/450520	4/19/2012	8499303	7/30/2013	Granted	Avaya Inc.
1603	Grantor	Management Of Contacts At Contact Centers	USA	13/450820	4/19/2012	9674360	6/6/2017	Granted	Avaya Inc.
1604	Grantor	Work Assignment Deferralment During Periods Of Agent Surplus	USA	13/457253	4/26/2012	8634541	1/21/2014	Granted	Avaya Inc.
1605	Grantor	Agent And Customer Avatar Presentation In A Contact Center Virtual Reality Environment	USA	13/471931	5/15/2012	9105013	8/11/2015	Granted	Avaya Inc.
1606	Grantor	Configuring A Virtual Reality Environment In A Contact Center	USA	13/471954	5/15/2012	9251504	2/2/2016	Granted	Avaya Inc.
1607	Grantor	Input, Display And Monitoring Of Contact Center Operation In A Virtual Reality Environment	USA	13/471890	5/15/2012	9349118	5/24/2016	Granted	Avaya Inc.
1608	Grantor	Call Restoration In Response To Application Failure	USA	13/476789	5/21/2012	9026836	5/5/2015	Granted	Avaya Inc.
1609	Grantor	System And Method For Dynamic Influencing Of Sequence Vector By Sequenced Applications	USA	13/477109	5/22/2012	9430279	8/30/2016	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number Filing Date	Patent Number Issue Date	Status	Assignee
1610	Grantor	Social Media Identity Discovery And Mapping	USA	13/479959 5/24/2012	9092492 7/28/2015	Granted	Avaya Inc.
1611	Grantor	SIP Transfer In A Back-To-Back User Agent (B2BUA) Environment	USA	13/485604 5/31/2012	8938545 1/20/2015	Granted	Avaya Inc.
1612	Grantor	System And Method For End-To-End RTPCP	USA	13/485245 5/31/2012	9178778 11/3/2015	Granted	Avaya Inc.
1613	Grantor	Method And Apparatus For Identifying A Speaker	USA	13/486908 6/1/2012	9800731 10/24/2017	Granted	Avaya Inc.
1614	Grantor	System And Method To Use Enterprise Communication Systems To Measure And Control Workplace Noise	USA	13/491940 6/8/2012	8774368 7/8/2014	Granted	Avaya Inc.
1615	Grantor	Generation Of Enterprise-Wide Licenses In A Customer Environment	USA	13/493587 6/11/2012	10503877 12/10/2019	Granted	Avaya Inc.
1616	Grantor	System And Method For Distributed Speech Recognition	USA	13/526451 6/18/2012	8521528 8/27/2013	Granted	Intellisist, Inc.
1617	Grantor	System And Method To Synchronize Video Playback On Mobile Devices	USA	13/527650 6/20/2012	9654817 5/16/2017	Granted	Avaya Inc.
1618	Grantor	Fast Failover Of Access Points In A Split-Plane Deployment	USA	13/533943 6/26/2012	8913487 12/16/2014	Granted	Avaya Inc.
1619	Grantor	System And Method For Reducing Headers	USA	13/538064 6/29/2012	8831002 9/9/2014	Granted	Avaya Inc.
1620	Grantor	System And Method For Aggressive Downstream Bandwidth Conservation Based On User Inactivity	USA	13/538321 6/29/2012	9467653 10/11/2016	Granted	Avaya Inc.
1621	Grantor	Managing Recordings Of Communications Sessions	USA	13/538034 6/29/2012	8897428 11/25/2014	Granted	Avaya Inc.
1622	Grantor	Mitigating Spam And Identifying Callers In Video Calls	USA	13/541159 7/3/2012	8948361 2/3/2015	Granted	Avaya Inc.
1623	Grantor	Negotiate Multi-Stream Continuous Presence	USA	13/542930 7/6/2012	8966095 2/24/2015	Granted	Avaya Inc.
1624	Grantor	Providing Mobile Device Location As A Proxy Location For An Access Point In Response To Mobile Device Association With The Access Point, And Related Methods, Devices, And Systems	USA	13/545314 7/10/2012	9398403 7/19/2016	Granted	Avaya Inc.
1625	Grantor	Computer-Implemented System And Method For Providing Recommendations Regarding Hiring Agents In An Automated Call Center Environment Based On User Traits	USA	13/549101 7/13/2012	8842811 9/23/2014	Granted	Intellisist, Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
1626	Grantor	Computer-Implemented System And Method For Matching Agents With Callers In An Automated Call Center Environment Based On User Traits	USA	13/549238	7/13/2012	8837687	9/16/2014	Granted	Imtellsist, Inc.
1627	Grantor	Computer-Implemented System And Method For Providing Coaching To Agents In An Automated Call Center Environment Based On User Traits	USA	13/549249	7/13/2012	8837706	9/16/2014	Granted	Imtellsist, Inc.
1628	Grantor	Local Preservation Of An Agent Message	USA	13/549935	7/16/2012	8792624	7/29/2014	Granted	Avaya Inc.
1629	Grantor	Contact Center Agent Display Application	USA	13/549897	7/16/2012	9762726	9/12/2017	Granted	Avaya Inc.
1630	Grantor	Method For Simplifying A Svyype Based Touch-Screen Keypad For Fast Text Entry	USA	13/549654	7/16/2012	9152319	10/6/2015	Granted	Avaya Inc.
1631	Grantor	Method And Apparatus For Priority Based Session Delivery To Multimodal Endpoints	USA	13/559417	7/26/2012	9265082	2/16/2016	Granted	Avaya Inc.
1632	Grantor	Method Of Determining Communicative Value	USA	13/563082	7/31/2012	9171275	10/27/2015	Granted	Avaya Inc.
1633	Grantor	Method For Registering Communication Terminals With Base Station Devices By Using Virtual Appliances	USA	13/563113	7/31/2012	8380202	2/19/2013	Granted	Avaya Inc.
1634	Grantor	Real-Time Customer Feedback	USA	13/568761	8/7/2012	9386144	7/5/2016	Granted	Avaya Inc.
1635	Grantor	Method And Apparatus For Automatic Communications System Intelligibility Testing And Optimization	USA	13/569946	8/8/2012	9031836	5/12/2015	Granted	Avaya Inc.
1636	Grantor	High Availability Session Reconstruction	USA	13/570528	8/9/2012	9344460	5/17/2016	Granted	Avaya Inc.
1637	Grantor	System And Method For End-To-End Encryption And Security Indication At An Endpoint	USA	13/571098	8/9/2012	9356917	5/31/2016	Granted	Avaya Inc.
1638	Grantor	System And Method For Determining Call Importance Using Social Network Context	USA	13/572090	8/10/2012	8879697	11/4/2014	Granted	Avaya Inc.
1639	Grantor	Protecting Privacy Of A Customer And An Agent Using Face Recognition In A Video Contact Center Environment	USA	13/585780	8/14/2012	9270822	2/23/2016	Granted	Avaya Inc.
1640	Grantor	Network Hardware And Software Upgrade Recommender	USA	13/587873	8/16/2012	9639341	5/2/2017	Granted	Avaya Inc.
1641	Grantor	System And Method For Measuring Video Quality Degradation Using Face Detection	USA	13/588637	8/17/2012	8867013	10/21/2014	Granted	Avaya Inc.

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1642	Grantor	System And Method For Obviating A Meet-Me Conference Hub	USA	13/587959 8/17/2012	8934342 1/13/2015	Granted	Avaya Inc.
1643	Grantor	Method And Apparatus For Dynamic Device Pairing	USA	13/595626 8/27/2012	8700019 4/15/2014	Granted	Avaya Inc.
1644	Grantor	System And Method For Efficient Software Replication	USA	13/599177 8/30/2012	9658841 5/23/2017	Granted	Avaya Inc.
1645	Grantor	System And Method For Multimodal Interaction Aids	USA	13/600817 8/31/2012	10237082 3/19/2019	Granted	Avaya Inc.
1646	Grantor	System And Method For Phonetic Searching Of Data	USA	13/605055 9/6/2012	9405828 8/2/2016	Granted	Avaya Inc.
1647	Grantor	System And Method For End-To-End Call Quality Indication	USA	13/606853 9/7/2012	9860296 1/2/2018	Granted	Avaya Inc.
1648	Grantor	System And Method For Determining Expertise Through Speech Analytics	USA	13/617553 9/14/2012	9495350 11/15/2016	Granted	Avaya Inc.
1649	Grantor	Method And Apparatus For A Publish-Subscribe System With Templates For Role-Based View Of Subscriptions	USA	13/621198 9/15/2012	9124643 9/1/2015	Granted	Avaya Inc.
1650	Grantor	Changing The User Interface At A Telecommunications Terminal	USA	13/621050 9/15/2012	8811967 8/19/2014	Granted	Avaya Inc.
1651	Grantor	Accelerated Recovery During Negotiation Between A Media Gateway And A Media Gateway Controller	USA	13/621190 9/15/2012	8873374 10/28/2014	Granted	Avaya Inc.
1652	Grantor	Providing Merged Presence Calculation Information Based On Analogous Multi-Utility Events	USA	13/622231 9/18/2012	9141943 9/22/2015	Granted	Avaya Inc.
1653	Grantor	System And Method For Setting Wireless Message Priority	USA	13/622208 9/18/2012	9668270 5/30/2017	Granted	Avaya Inc.
1654	Grantor	Automatic Call Notification Groups	USA	13/622525 9/19/2012	8699695 4/15/2014	Granted	Avaya Inc.
1655	Grantor	Incorporating Interactive Voice Response Functions Into A Work Assignment Engine Script	USA	13/622550 9/19/2012	8953773 2/10/2015	Granted	Avaya Inc.
1656	Grantor	Risks For Waiting For Well-Matched	USA	13/623255 9/20/2012	8718269 5/6/2014	Granted	Avaya Inc.
1657	Grantor	System, Method, And Apparatus For Determining Effectiveness Of Advanced Call Center Routing Algorithms	USA	13/623267 9/20/2012	8953775 2/10/2015	Granted	Avaya Inc.
1658	Grantor	Virtual Agenda Participant	USA	13/623587 9/20/2012	9269073 2/23/2016	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Patent Number	Status	Assignee
1659	Grantor	Downloadable Pluggable Services	USA	13/624928 9/22/2012	9690559 6/27/2017	Granted	Avaya Inc.
1660	Grantor	Service-Preserving Upgrade	USA	13/624919 9/22/2012	8934617 1/13/2015	Granted	Avaya Inc.
1661	Grantor	Services Versioning	USA	13/624923 9/22/2012	9262150 2/16/2016	Granted	Avaya Inc.
1662	Grantor	Dynamic Customization Of Pluggable Service By Users	USA	13/624925 9/22/2012	9116772 8/25/2015	Granted	Avaya Inc.
1663	Grantor	Attribute Scoping And Hierarchy	USA	13/624921 9/22/2012	9781187 10/3/2017	Granted	Avaya Inc.
1664	Grantor	Global Session Identifier	USA	13/626066 9/25/2012	9602634 3/21/2017	Granted	Avaya Inc.
1665	Grantor	System And Method For Enabling Hot-Desking	USA	13/626232 9/25/2012	9473544 10/18/2016	Granted	Avaya Inc.
1666	Grantor	System And Method For Presenting A Single Persistent View Of A Multi-Module Communication Device To A Network	USA	13/627750 9/26/2012	8644817 2/4/2014	Granted	Avaya Inc.
1667	Grantor	Integrated Conference Floor Control	USA	13/628842 9/27/2012	9374233 6/21/2016	Granted	Avaya Inc.
1668	Grantor	Ip Multicast Over Split Plane Wireless Lan	USA	13/628108 9/27/2012	9444643 9/13/2016	Granted	Avaya Inc.
1669	Grantor	Application Composer For Converged SIP And HTTP Servlet Applications Background	USA	13/630249 9/28/2012	9225764 12/29/2015	Granted	Avaya Inc.
1670	Grantor	Secure Call Indicator Mechanism For Enterprise Networks	USA	13/631123 9/28/2012	9398055 7/19/2016	Granted	Avaya Inc.
1671	Grantor	Media Contention For Virtualized Devices	USA	13/630038 9/28/2012	10742698 8/11/2020	Granted	Avaya Inc.
1672	Grantor	System And Method Of Failover For An Initiated SIP Session	USA	13/630773 9/28/2012	8930768 1/6/2015	Granted	Avaya Inc.
1673	Grantor	System And Method For Composite Presence Subscriptions	USA	13/631396 9/28/2012	10637943 4/28/2020	Granted	Avaya Inc.
1674	Grantor	System And Method For Classification Of Media In VOIP Sessions With RTP Source Profiling/Tagging	USA	13/630972 9/28/2012	8880581 11/4/2014	Granted	Avaya Inc.
1675	Grantor	System And Method For Dynamic Suggestion Of Optimal Course Of Action	USA	13/629898 9/28/2012	9699256 7/4/2017	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
1676	Grantor	Method Of Bootstrapping Contact Center	USA	13/630013	9/28/2012	9083806	7/14/2015	Granted	Avaya Inc.
1677	Grantor	System And Method For Enhancing Self-Service Security Applications	USA	13/630137	9/28/2012	8881245	11/4/2014	Granted	Avaya Inc.
1678	Grantor	Increasing Contact Center Efficiency Via Multi-Cast And Multi-Item Presentation	USA	13/630084	9/28/2012	9357066	5/31/2016	Granted	Avaya Inc.
1679	Grantor	System And Method For Efficiently Managing Large Contact Centers	USA	13/630152	9/28/2012	8699696	4/15/2014	Granted	Avaya Inc.
1680	Grantor	System And Method For Ensuring High Availability In An Enterprise IMS Network	USA	13/629864	9/28/2012	10104130	10/16/2018	Granted	Avaya Inc.
1681	Grantor	Bypassing Or Redirecting A Communication Based On The Failure Of An Inserted Application	USA	13/630200	9/28/2012	8972586	3/3/2015	Granted	Avaya Inc.
1682	Grantor	Number Normalization And Display	USA	13/630819	9/28/2012	90201227	4/28/2015	Granted	Avaya Inc.
1683	Grantor	Single Sign-On System And Method	USA	13/630979	9/28/2012	8832782	9/9/2014	Granted	Avaya Inc.
1684	Grantor	Mitigating Peak Traffic Times In A Multimedia Conference	USA	13/630692	9/28/2012	8924243	12/30/2014	Granted	Avaya Inc.
1685	Grantor	System And Method For Classification Of Media In VOIP Sessions With RTP Source Profiling/Tagging	USA	13/629781	9/28/2012	9148306	9/29/2015	Granted	Avaya Inc.
1686	Grantor	System And Method For Enhancing Search Experience Of A User Of A Communication Device	USA	13/630209	9/28/2012	9020931	4/28/2015	Granted	Avaya Inc.
1687	Grantor	Screen Resize For Reducing Power Consumption	USA	13/629942	9/28/2012	9892668	2/13/2018	Granted	Avaya Inc.
1688	Grantor	Virtual Management Of Work Items	USA	13/630020	9/28/2012	9569741	2/14/2017	Granted	Avaya Inc.
1689	Grantor	System And Method To Identify Visitors And Provide Contextual Services	USA	13/630105	9/28/2012	11341749	5/24/2022	Granted	Avaya Inc.
1690	Grantor	System And Method For Enhanced Media Brokering In VOIP Network	USA	13/632151	9/30/2012	9479606	10/25/2016	Granted	Avaya Inc.
1691	Grantor	Phrase Spotting Systems And Methods	USA	13/646303	10/5/2012	10229676	3/12/2019	Granted	Avaya Inc.
1692	Grantor	Playing Expected Wait Time On Agent's Notification	USA	13/648096	10/9/2012	8744063	6/3/2014	Granted	Avaya Inc.



#	Relevance	Title	Country Name	Application Number	Patent Number	Status	Assignee
1693	Grantor	System And Method For Detecting Sources Of Rogue Non-Audio Traffic Marked As Audio Traffic	USA	13/668412 11/5/2012	8761179 6/24/2014	Granted	Avaya Inc.
1694	Grantor	System And Method For Retaining Calls Into A Call Center	USA	13/669388 11/5/2012	8948368 2/3/2015	Granted	Imtelist, Inc.
1695	Grantor	Cache Management For Increasing Performance Of High-Availability Multi-Core Systems	USA	13/674219 11/12/2012	8499133 7/30/2013	Granted	Avaya Inc.
1696	Grantor	Password Mismatch Warning Method And Apparatus	USA	13/676294 11/14/2012	8959599 2/17/2015	Granted	Avaya Inc.
1697	Grantor	Activity-Aware Intelligent Alerting And Delivery Of Electronic Short Messages, And Related Methods, Apparatus, And Computer-Readable Media	USA	13/683127 11/21/2012	9485632 11/1/2016	Granted	Avaya Inc.
1698	Grantor	System And Method To Estimate End-To-End Video Frame Delays	USA	13/706383 12/6/2012	9369742 6/14/2016	Granted	Avaya Inc.
1699	Grantor	System And Method To Suppress Voice Prompts In SIP Calls	USA	13/707691 12/7/2012	9019869 4/28/2015	Granted	Avaya Inc.
1700	Grantor	System And Method For Generating Personalized Tag Recommendations For Tagging Audio Content	USA	13/715050 12/14/2012	9154629 10/6/2015	Granted	Avaya Inc.
1701	Grantor	Integrating Audio And Video Conferencing Capabilities	USA	13/715130 12/14/2012	8970651 3/3/2015	Granted	Avaya Inc.
1702	Grantor	Communication Session Cloning Using Barcodes	USA	13/718050 12/18/2012	9026666 5/5/2015	Granted	Avaya Inc.
1703	Grantor	Immersive 3D Sound Space For Searching Audio	USA	13/728467 12/27/2012	9301069 3/29/2016	Granted	Avaya Inc.
1704	Grantor	System And Method For Authorizing Third-Party Profile Data Sharing	USA	13/728531 12/27/2012	11212362 12/28/2021	Granted	Avaya Inc.
1705	Grantor	Multiple Device Co-Browsing Of A Single Website Instance	USA	13/734663 1/4/2013	10237325 3/19/2019	Granted	Avaya Inc.
1706	Grantor	Scalable Multi-Videoconferencing System	USA	13/742981 1/16/2013	9179095 11/3/2015	Granted	Avaya Inc.
1707	Grantor	Telecommunications Methods And Systems Providing User Specific Audio Optimization	USA	13/744247 1/17/2013	9161136 10/13/2015	Granted	Avaya Inc.
1708	Grantor	Graphical User Interface For A Display Screen	USA	29/444221 1/28/2013	D736802 8/18/2015	Granted	Avaya Inc.
1709	Grantor	Reconstruction Of Session Initiation Protocol (SIP) Dialogs In A SIP Network	USA	13/752981 1/29/2013	9185140 11/10/2015	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
1710	Grantor	System And Method For Context Aware Participant Management	USA	13/756615	2/1/2013	9756083	9/5/2017	Granted	Avaya Inc.
1711	Grantor	Timeline Interface For Multi-Modal Collaboration	USA	13/760668	2/6/2013	9020120	4/28/2015	Granted	Avaya Inc.
1712	Grantor	Methods, Apparatuses, And Systems For Generating An Action Item In Response To A Detected Audio Trigger During A Conversation	USA	13/761464	2/7/2013	9432517	8/30/2016	Granted	Avaya Inc.
1713	Grantor	Dynamic Device Pairing With Media Server Audio Substitution	USA	13/763438	2/8/2013	10348778	7/9/2019	Granted	Avaya Inc.
1714*	Grantor	Time Shifting In Teleconferences Conducted Within Virtual Worlds	USA	13/762452	2/8/2013	9100546	8/4/2015	Granted	Avaya Inc.
1715	Grantor	Quantum And Promiscuous User Agents	USA	13/764496	2/11/2013	8929209	1/6/2015	Granted	Avaya Inc.
1716	Grantor	Interruptible Work Reassignment	USA	13/764504	2/11/2013	8964964	2/24/2015	Granted	Avaya Inc.
1717	Grantor	System And Method Of Enhanced Collaboration Through Teleportation	USA	13/763743	2/11/2013	8645467	2/4/2014	Granted	Avaya Inc.
1718	Grantor	Enterprise Class Virtual Desktop Infrastructure	USA	13/764976	2/12/2013	10009404	6/26/2018	Granted	Avaya Inc.
1719	Grantor	Implementation Of The Semi-Attended Transfer In SIP For IP-Multimedia Subsystem Environments	USA	13/770551	2/19/2013	9762628	9/12/2017	Granted	Avaya Inc.
1720	Grantor	Collaborative Bookmarks	USA	13/773345	2/21/2013	9953020	4/24/2018	Granted	Avaya Inc.
1721	Grantor	System And Method For Managing A Presentation	USA	13/773404	2/21/2013	9019337	4/28/2015	Granted	Avaya Inc.
1722	Grantor	Systems, Methods And Media For Identifying And Associating User Devices With Media Cues	USA	13/774610	2/22/2013	9888046	2/6/2018	Granted	Avaya Inc.
1723	Grantor	Graphical User Interface For A Display Screen	USA	29/446432	2/22/2013	D716836	11/4/2014	Granted	Avaya Inc.
1724	Grantor	Display Screen With Transitional Graphical User Interface	USA	29/446433	2/22/2013	D721725	1/27/2015	Granted	Avaya Inc.
1725	Grantor	Display Screen With Transitional Graphical User Interface	USA	29/446431	2/22/2013	D722323	2/10/2015	Granted	Avaya Inc.
1726	Grantor	Automatic Sign In Of A User At Multiple Endpoints	USA	13/775975	2/25/2013	9038156	5/19/2015	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Patent Number	Status	Assignee
1727	Grantor	Systems And Methods To Support Using Analog TTY Devices With Voice-Only PC Soft Clients	USA	13/777531 2/26/2013	8917820 12/23/2014	Granted	Avaya Inc.
1728	Grantor	System And Method For Software Turret Phone Capabilities	USA	13/780899 2/28/2013	9369587 6/14/2016	Granted	Avaya Inc.
1729	Grantor	System And Method For Assisting Agents Of A Contact Center	USA	13/786804 3/6/2013	9167094 10/20/2015	Granted	Avaya Inc.
1730	Grantor	System And Method For Automated Distribution Of Supervisory Functions In A Contact Center	USA	13/786817 3/6/2013	9373092 6/21/2016	Granted	Avaya Inc.
1731	Grantor	System And Method For Managing A Contact Center	USA	13/786841 3/6/2013	9100481 8/4/2015	Granted	Avaya Inc.
1732	Grantor	Systems And Methods To Duplicate Audio And Visual Views In A Conferencing System	USA	13/786780 3/6/2013	9094572 7/28/2015	Granted	Avaya Inc.
1733	Grantor	Presentation Of Contextual Information In A Co-Browsing Environment	USA	13/788071 3/7/2013	9665653 5/30/2017	Granted	Avaya Inc.
1734	Grantor	Visual Voicemail Management	USA	13/792476 3/11/2013	8862101 10/14/2014	Granted	Avaya Inc.
1735	Grantor	Dynamic Device Pairing With Control Session Establishment	USA	13/794271 3/11/2013	8867717 10/21/2014	Granted	Avaya Inc.
1736	Grantor	Reporting On Call Center Data Across Multiple Concurrent Activity Sources	USA	13/792666 3/11/2013	9680995 6/13/2017	Granted	Avaya Inc.
1737	Grantor	System And Method For Recording Calls In A WebRTC Contact Center	USA	13/795392 3/12/2013	9178998 11/3/2015	Granted	Avaya Inc.
1738	Grantor	Method, Apparatus, And System For Providing And Using Subscriptions And Filtering Based On Tree Structures	USA	13/801721 3/13/2013	10261997 4/16/2019	Granted	Avaya Inc.
1739	Grantor	Computer-Implemented System And Method For Efficiently Facilitating Appointments Within A Call Center Via An Automatic Call Distributor	USA	13/802710 3/14/2013	9819798 11/14/2017	Granted	Intellisist, Inc.
1740	Grantor	Method, Apparatus, And System For Providing And Using Multi-Protocol Eventing	USA	13/841445 3/15/2013	9787749 10/10/2017	Granted	Avaya Inc.
1741	Grantor	Secret Transfers In Contact Centers	USA	13/836038 3/15/2013	9154626 10/6/2015	Granted	Avaya Inc.
1742	Grantor	Global Logging And Analysis System	USA	13/837272 3/15/2013	8873734 10/28/2014	Granted	Avaya Inc.
1743	Grantor	Agent Statistics By Location	USA	13/840613 3/15/2013	9854095 12/26/2017	Granted	Avaya Inc.

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1744	Grantor	Adaptive Thresholding	USA	13/840773 3/15/2013	10805461 10/13/2020	Granted	Avaya Inc.
1745	Grantor	System And Method For Visual Caller Identification	USA	13/840273 3/15/2013	9025746 5/5/2015	Granted	Avaya Inc.
1746	Grantor	Method, Apparatus, And System For Providing Real-Time PSAP Call Analysis	USA	13/832741 3/15/2013	8817952 8/26/2014	Granted	Avaya Inc.
1747	Grantor	Answer Based Agent Routing And Display Method	USA	13/833453 3/15/2013	9247061 1/26/2016	Granted	Avaya Inc.
1748	Grantor	Public Safety Answering Point Language Detection	USA	13/846243 3/18/2013	9167090 10/20/2015	Granted	Avaya Inc.
1749	Grantor	Method And System For Programming Virtual Robots Using A Template	USA	13/848906 3/22/2013	8930296 1/6/2015	Granted	Avaya Inc.
1750	Grantor	System And Method For Managing Conference Calls	USA	13/849516 3/24/2013	9635061 4/25/2017	Granted	Avaya Inc.
1751	Grantor	System And Method For Deletion Compactor For Large Static Data In NOSQL Database	USA	13/852799 3/28/2013	9280570 3/8/2016	Granted	Avaya Inc.
1752	Grantor	Computer-Implemented System And Method For Individual Message Encryption Using A Unique Key	USA	13/853972 3/29/2013	9514329 12/6/2016	Granted	Intellistat, Inc.
1753	Grantor	System And Method For Highly Assured Delivery Of An Important Segment Of An Automated Call	USA	13/859156 4/9/2013	9185218 11/10/2015	Granted	Avaya Inc.
1754	Grantor	Instant Message Contact Management In A Contact Center	USA	13/862029 4/12/2013	8873739 10/28/2014	Granted	Avaya Inc.
1755	Grantor	Presentation Delay Feedback In A Web Conferencing Session	USA	13/861471 4/12/2013	9338201 5/10/2016	Granted	Avaya Inc.
1756	Grantor	Distributed Application Of Enterprise Policies To Web Real-Time Communications (WEBRTC), Interactive Sessions, And Related Methods, Systems, And Computer-Readable Media	USA	13/863662 4/16/2013	9363133 6/7/2016	Granted	Avaya Inc.
1757	Grantor	Servicing Calls In Call Centers Based On Estimated Call Value	USA	13/865226 4/18/2013	8923503 12/30/2014	Granted	Avaya Inc.
1758	Grantor	System And Method For Robust And Efficient Free Chain Management	USA	13/867523 4/22/2013	8990537 3/24/2015	Granted	Avaya Inc.
1759	Grantor	Advanced Presence States For Collaboration Applications	USA	13/871104 4/26/2013	9026090 5/5/2015	Granted	Avaya Inc.

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1760	Grantor	Computer-Implemented System And Method For Identifying And Masking Special Information Within Recorded Speech	USA	13/871903	4/26/2013	8731938	5/20/2014	Granted	Intellist. Inc.
1761	Grantor	Optimized Video Snapshot	USA	13/875390	5/2/2013	9609272	3/28/2017	Granted	Avaya Inc.
1762	Grantor	Graphical Environment For Adding Liaison Agents To A Communication Session	USA	13/887628	5/6/2013	9571533	2/14/2017	Granted	Avaya Inc.
1763	Grantor	Rogue App Detection	USA	13/891184	5/9/2013	9178896	11/3/2015	Granted	Avaya Inc.
1764	Grantor	Routing Technique	USA	13/892853	5/13/2013	9628298	4/18/2017	Granted	Avaya Inc.
1765	Grantor	Computer-Implemented System And Method For Processing Caller Responses	USA	13/893231	5/13/2013	9699315	7/4/2017	Granted	Intellist. Inc.
1766	Grantor	Parallel Forking With Aor Chaining	USA	13/894129	5/14/2013	9876912	1/23/2018	Granted	Avaya Inc.
1767	Grantor	Social Media Identity Discovery And Mapping For Banking And Government	USA	13/899286	5/21/2013	9152681	10/6/2015	Granted	Avaya Inc.
1768	Grantor	Provisioning Vpn Phones	USA	13/901551	5/23/2013	9178761	11/3/2015	Granted	Avaya Inc.
1769	Grantor	Prioritize Contact Numbers Of Customers In Real Time	USA	13/902509	5/24/2013	9258424	2/9/2016	Granted	Avaya Inc.
1770	Grantor	Context-Aware Social Media Disaster Response And Emergency Management	USA	13/904361	5/29/2013	9408051	8/2/2016	Granted	Avaya Inc.
1771	Grantor	System And Method For Conversational Configuration Of Applications	USA	13/908240	6/3/2013	1028213	5/7/2019	Granted	Avaya Inc.
1772	Grantor	Abbreviated Login For Conferencing	USA	13/908812	6/3/2013	8831198	9/9/2014	Granted	Avaya Inc.
1773	Grantor	Computer-Implemented System And Method For Processing User Communications	USA	13/909062	6/3/2013	8804938	8/12/2014	Granted	Intellist. Inc.
1774	Grantor	Application Router	USA	13/911967	6/6/2013	9367367	6/14/2016	Granted	Avaya Inc.
1775	Grantor	Bandwidth-Efficient Archival Of Real-Time Interactive Flows, And Related Methods, Systems, And Computer-Readable Media	USA	13/912520	6/7/2013	10205624	2/12/2019	Granted	Avaya Inc.
1776	Grantor	System And Method For Automatically Adapting Audio Packet Marking In A Packet Network	USA	13/912571	6/7/2013	9172644	10/27/2015	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
1777	Grantor	Centralized Licensing System	USA	13/913900	6/10/2013	9558522	1/31/2017	Granted	Avaya Inc.
1778	Grantor	Real-Time Intelligent Mute Interactive Features	USA	13/919186	6/17/2013	8953778	2/10/2015	Granted	Avaya Inc.
1779	Grantor	System And Method For Processing Calls In A Call Center	USA	13/920020	6/17/2013	8774392	7/8/2014	Granted	Intelisist, Inc.
1780	Grantor	Systems And Methods For Enhanced Conference Session Interaction	USA	13/920369	6/18/2013	9154531	10/6/2015	Granted	Avaya Inc.
1781	Grantor	Meeting Roster Awareness	USA	13/920388	6/18/2013	9477371	10/25/2016	Granted	Avaya Inc.
1782	Grantor	Proximity Based Interactions With Wallboards	USA	13/922346	6/20/2013	10362167	7/23/2019	Granted	Avaya Inc.
1783	Grantor	Method And System For Adaptive Outbound Campaigns	USA	13/922528	6/20/2013	10713668	7/14/2020	Granted	Avaya Inc.
1784	Grantor	System And Method For Optimizing Agent Login In A Contact Center	USA	13/922555	6/20/2013	9363377	6/7/2016	Granted	Avaya Inc.
1785	Grantor	Method And System For Optimizing Performance Within A Contact Center	USA	13/925024	6/24/2013	8948369	2/3/2015	Granted	Avaya Inc.
1786	Grantor	System And Method For Modifying Parameters In A Contact Center	USA	13/924669	6/24/2013	9237234	1/12/2016	Granted	Avaya Inc.
1787	Grantor	Mobile Monitoring For Supervisors	USA	13/926879	6/25/2013	9100482	8/4/2015	Granted	Avaya Inc.
1788	Grantor	Communication Failover In A Distributed Network	USA	13/926963	6/25/2013	9426021	8/23/2016	Granted	Avaya Inc.
1789	Grantor	Shared Back-To-Back User Agent	USA	13/927344	6/26/2013	9350594	5/24/2016	Granted	Avaya Inc.
1790	Grantor	Automated Field Of View Adjustment Based On Screen Size	USA	13/928081	6/26/2013	9088689	7/21/2015	Granted	Avaya Inc.
1791	Grantor	System And Method For Calculating Context-Aware Estimated Wait Time For Customers	USA	13/928575	6/27/2013	9172810	10/27/2015	Granted	Avaya Inc.
1792	Grantor	Dynamic Redistribution Of Percent Allocated Calls During Outages	USA	13/929551	6/27/2013	9197580	11/24/2015	Granted	Avaya Inc.
1793	Grantor	System And Method For Detecting And Analyzing User Migration In Public Social Networks	USA	13/928532	6/27/2013	10728359	7/28/2020	Granted	Avaya Inc.

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1794	Grantor	Semantic Translation Model Training	USA	13/929090 6/27/2013	10599765 3/24/2020	Granted	Avaya Inc.
1795	Grantor	Cross-Domain Topic Expansion	USA	13/928832 6/27/2013	9378459 6/28/2016	Granted	Avaya Inc.
1796	Grantor	Personal Electronic Devices With Unobtrusive EKG-Based Detection Of Heart Rate And Rhythm Anomalies	USA	13/930388 6/28/2013	9430615 8/30/2016	Granted	Avaya Inc.
1797	Grantor	Application Configuration Using Dns-Based Service Discovery	USA	13/930619 6/28/2013	9544190 1/10/2017	Granted	Avaya Inc.
1798	Grantor	Methods And Systems For Real-Time Paging	USA	13/931391 6/28/2013		Published	Avaya Inc.
1799	Grantor	Scalable Web Real-Time Communications (WEBRTC) Media Engines, And Related Methods, Systems, And Computer-Readable Media	USA	13/931968 6/30/2013	9065969 6/23/2015	Granted	Avaya Inc.
1800	Grantor	Back-To-Back Virtual Web Real-Time Communications (WEBRTC) Agents, And Related Methods, Systems, And Computer-Readable Media	USA	13/931970 6/30/2013	9525718 12/20/2016	Granted	Avaya Inc.
1801	Grantor	Reconstruction Of States On Controller Failover	USA	13/932004 7/1/2013	9948726 4/17/2018	Granted	Avaya Inc.
1802	Grantor	Detection Of A Rolling Motion Or Sliding Motion Of A Body Part On A Surface	USA	13/935290 7/3/2013	8760429 6/24/2014	Granted	Avaya Inc.
1803	Grantor	System And Method For Whiteboard Collaboration	USA	13/936927 7/8/2013	8982177 3/17/2015	Granted	Avaya Inc.
1804	Grantor	Sharing Electromagnetic-Signal Measurements For Providing Feedback About Transmit-Path Signal Quality	USA	13/937644 7/9/2013	9326160 4/26/2016	Granted	Avaya Inc.
1805	Grantor	System And Method For Predicting Meeting Subjects, Logistics, And Resources	USA	13/942079 7/15/2013	9143460 9/22/2015	Granted	Avaya Inc.
1806	Grantor	Programmable Presence Proxy For Determining A Presence Status Of A User	USA	13/943173 7/16/2013	9306820 4/5/2016	Granted	Avaya Inc.
1807	Grantor	Verifying Privacy Of Web Real-Time Communications (WebRTC) Media Channels Via Corresponding WebRTC Data Channels, And Related Methods, Systems, And Computer-Readable Media	USA	13/944368 7/17/2013	9112840 8/18/2015	Granted	Avaya Inc.
1808	Grantor	Method And System For Determining Customer's Skill, Knowledge Level, And/Or Interest	USA	13/953424 7/29/2013	9654638 5/16/2017	Granted	Avaya Inc.
1809	Grantor	Tracking The Progression Of A Communication Session	USA	13/954622 7/30/2013	9497226 11/15/2016	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
1810	Grantor	Advanced Availability Detection	USA	13/954269	7/30/2013	9372824	6/21/2016	Granted	Avaya Inc.
1811	Grantor	Communication Device Event Captures	USA	13/954490	7/30/2013	9634911	4/25/2017	Granted	Avaya Inc.
1812	Grantor	Acquiring And Correlating Web Real-Time Communications (WEBRTC) Interactive Flow Characteristics, And Related Methods, Systems, And Computer-Readable Media	USA	13/955023	7/31/2013	9614890	4/4/2017	Granted	Avaya Inc.
1813	Grantor	Emergency Request Prior Insight Delivery	USA	13/959517	8/5/2013	10033862	7/24/2018	Granted	Avaya Inc.
1814	Grantor	Method And System To Determine And Employ Best Contact Opportunity	USA	13/963650	8/9/2013	9118764	8/25/2015	Granted	Avaya Inc.
1815	Grantor	Conditional Attribute Mapping In Work Assignment	USA	13/963843	8/9/2013	9813557	11/7/2017	Granted	Avaya Inc.
1816	Grantor	Pairwise Audio Capture Device Selection	USA	13/970178	8/19/2013	10372407	8/6/2019	Granted	Avaya Inc.
1817	Grantor	Facilitating A Contact Center Agent To Select A Contact In A Contact Center Queue	USA	13/971599	8/20/2013	9106750	8/11/2015	Granted	Avaya Inc.
1818	Grantor	Management Of Network Impairment By Communication Endpoints	USA	13/971457	8/20/2013	9591108	3/7/2017	Granted	Avaya Inc.
1819	Grantor	System And Method For Transmitting Voice Messages To A Discussion Group	USA	14/010510	8/26/2013	8929516	1/6/2015	Granted	Intellistat, Inc.
1820	Grantor	System And Method For Performing Distributed Speech Recognition	USA	14/010501	8/26/2013	9224389	12/29/2015	Granted	Intellistat, Inc.
1821	Grantor	Computer-Implemented System And Method For User-Controlled Processing Of Audio Signals	USA	14/010471	8/26/2013	9380161	6/28/2016	Granted	Intellistat, Inc.
1822	Grantor	Network Device Management And Visualization	USA	14/010317	8/26/2013	9875001	1/23/2018	Granted	Avaya Inc.
1823	Grantor	Firewall Traversal Driven By Proximity	USA	14/016679	9/3/2013	9088542	7/21/2015	Granted	Avaya Inc.
1824	Grantor	Work Assignment With BOT Agents	USA	14/019393	9/5/2013	9401989	7/26/2016	Granted	Avaya Inc.
1825	Grantor	Automatic Negative Question Handling	USA	14/020674	9/6/2013	9432325	8/30/2016	Granted	Avaya Inc.
1826	Grantor	Cross-Lingual Seeding Of Sentiment	USA	14/021889	9/9/2013	9438732	9/6/2016	Granted	Avaya Inc.



#	Relevance	Title	Country Name	Application Number	Patent Number	Status	Assignee
1827	Grantor	Dialog Compatibility	USA	14/023018 9/10/2013	9020135 4/28/2015	Granted	Avaya Inc.
1828*	Grantor	Managing Transaction Complexity In A Contact Center	USA	14/023218 9/10/2013	9100486 8/4/2015	Granted	Avaya Inc.
1829	Grantor	System And Method For Managing Agent Schedules In A Contact Center	USA	14/023270 9/10/2013	9609130 3/28/2017	Granted	Avaya Inc.
1830	Grantor	Unspoken Sentiment	USA	14/024334 9/11/2013	9715492 7/25/2017	Granted	Avaya Inc.
1831	Grantor	Auto-Detection Of Environment For Mobile Agent	USA	14/025674 9/12/2013	9031205 5/12/2015	Granted	Avaya Inc.
1832	Grantor	Techniques For Topical Customer Service Menu Reconfiguration Based On Social Media	USA	14/024674 9/12/2013	9426289 8/23/2016	Granted	Avaya Inc.
1833	Grantor	Plan-Assisted Wireless Access Point Configuration	USA	14/033337 9/20/2013	9723493 8/1/2017	Granted	Avaya Inc.
1834	Grantor	Link-Local Multicast In WLAN Deployments	USA	14/033448 9/21/2013	9438558 9/6/2016	Granted	Avaya Inc.
1835	Grantor	Client Location Discovery	USA	14/033447 9/21/2013	9906896 2/27/2018	Granted	Avaya Inc.
1836	Grantor	System And Method Of Message Thread Management	USA	14/036838 9/25/2013	9886664 2/6/2018	Granted	Avaya Inc.
1837	Grantor	Providing Network Management Based On Monitoring Quality Of Service (Qos) Characteristics Of Web Real-Time Communications (Webrc) Interactive Flows, And Related Methods, Systems, And Computer-Readable Media	USA	14/037440 9/26/2013	10225212 3/5/2019	Granted	Avaya Inc.
1838	Grantor	External Contact Center Data Collection And Measurement	USA	14/037724 9/26/2013	8903076 12/2/2014	Granted	Avaya Inc.
1839	Grantor	Personal Identification And Interactive Device For Internet-Based Text And Video Communication Services	USA	14/040183 9/27/2013	9369578 6/14/2016	Granted	Avaya Inc.
1840	Grantor	System And Method For Coordinated Call-Back Revocation	USA	14/040786 9/30/2013	9167085 10/20/2015	Granted	Avaya Inc.
1841	Grantor	Method, Apparatus, And System For Providing Ripple Reduction Using Near Term Simulation For Optional Sequencing	USA	14/041834 9/30/2013	9325848 4/26/2016	Granted	Avaya Inc.
1842	Grantor	Dialog Recorder	USA	14/043266 10/1/2013	8964962 2/24/2015	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Patent Number	Status	Assignee
1843	Grantor	System And Method To Identify Secure Media Streams To Conference Watchers In SIP Messaging	USA	14/044477 10/2/2013	9088694	Allowed	Avaya Inc.
1844	Grantor	Adjusting Video Layout	USA	14/045616 10/3/2013	7121/2015	Granted	Avaya Inc.
1845	Grantor	System And Method For Automated Assignment Of Monitoring In A Contact Center	USA	14/046452 10/4/2013	9020134 4/28/2015	Granted	Avaya Inc.
1846	Grantor	Device Proximity Detection	USA	14/047650 10/7/2013	9507015 11/29/2016	Granted	Avaya Inc.
1847	Grantor	Social Media Provocateur Detection And Mitigation	USA	14/047812 10/7/2013	9451085 9/20/2016	Granted	Avaya Inc.
1848	Grantor	System And Method For Cost-Based Automatic Call Distribution With Statistically Predictable Wait Time	USA	14/050648 10/10/2013	9020128 4/28/2015	Granted	Avaya Inc.
1849	Grantor	Sharing Dynamic Variables In A High Availability Environment	USA	14/050604 10/10/2013	10592217 3/17/2020	Granted	Avaya Inc.
1850	Grantor	Managing Identity Provider (Idp) Identifiers For Web Real-Time Communications (Webrc) Interactive Flows, And Related Methods, Systems, And Computer-Readable Media	USA	14/050891 10/10/2013	9294458 3/22/2016	Granted	Avaya Inc.
1851	Grantor	System And Method For Prioritizing Agent Intervention Into Automated Customer Engagements	USA	14/051932 10/11/2013	9621728 4/11/2017	Granted	Avaya Inc.
1852	Grantor	Browser-Based Communications Enhanced With Enterprise Communication Features	USA	14/054275 10/15/2013	9571529 2/14/2017	Granted	Avaya Inc.
1853	Grantor	Application Programming Interface Enabling Communication Features For Different Communication Protocols	USA	14/054286 10/15/2013	9544340 1/10/2017	Granted	Avaya Inc.
1854	Grantor	Selective Recording Of High Quality Media In A Video Conference	USA	14/059602 10/22/2013	9832422 11/28/2017	Granted	Avaya Inc.
1855	Grantor	Proximity-Based Authorization	USA	14/065653 10/29/2013	9031534 5/12/2015	Granted	Avaya Inc.
1856	Grantor	System And Method For Transmitting Voice Messages To A Discussion Group	USA	14/067853 10/30/2013	9357382 5/31/2016	Granted	Imtelligist, Inc.
1857	Grantor	Providing Origin Insight For Web Applications Via Session Traversal Utilities For Network Address Translation (STUN) Messages, And Related Methods, Systems, And Computer-Readable Media	USA	14/068839 10/31/2013	10263952 4/16/2019	Granted	Avaya Inc.
1858	Grantor	Strategy Pairing	USA	14/071368 11/4/2013	9124702 9/11/2015	Granted	Avaya Inc.

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1859	Grantor	Computer-Implemented System And Method For Masking Special Data	USA	14/071639 11/4/2013	8954332 2/10/2015	Granted	Intellisist, Inc.
1860	Grantor	Providing Reliable Session Initiation Protocol (SIP) Signaling For Web Real-Time Communications (WEBRTC) Interactive Flows, And Related Methods, Systems, And Computer Readable Media	USA	14/071896 11/5/2013	9769214 9/19/2017	Granted	Avaya Inc.
1861	Grantor	Computer-Implemented System And Method For Transcribing Verbal Messages	USA	14/074653 11/7/2013	9418659 8/16/2016	Granted	Intellisist, Inc.
1862	Grantor	Method And System For Video Conference Snapshot Presence	USA	14/074916 11/8/2013	9232192 1/5/2016	Granted	Avaya Inc.
1863	Grantor	System And Method For High-Quality Call Recording In A High-Availability Environment	USA	14/078671 11/13/2013	9420091 8/16/2016	Granted	Avaya Inc.
1864	Grantor	Selfconfiguring Dynamic Contact Center	USA	14/082880 11/18/2013	9407568 8/2/2016	Granted	Avaya Inc.
1865	Grantor	Aggregated Multi-Topic Agent Desktop	USA	14/084501 11/19/2013	9635175 4/25/2017	Granted	Avaya Inc.
1866	Grantor	Video Conference Bridge Setting, Sharing, Pushing And Rationalization	USA	14/085506 11/20/2013	9787441 10/10/2017	Granted	Avaya Inc.
1867	Grantor	Call Transfer With Network Spanning Back-To-Back User Agents	USA	14/084842 11/20/2013	9467570 10/11/2016	Granted	Avaya Inc.
1868	Grantor	Contact Advocate	USA	14/085672 11/20/2013	9571644 2/14/2017	Granted	Avaya Inc.
1869	Grantor	System And Method For Not Displaying Duplicate Images In A Video Conference	USA	14/084780 11/20/2013	9609273 3/28/2017	Granted	Avaya Inc.
1870	Grantor	System And Method For Message Notification Based On Text Modification	USA	14/086297 11/21/2013	9516622 12/6/2016	Granted	Avaya Inc.
1871	Grantor	Method And System For Video Conference And PC User Experience Integration	USA	14/093688 12/2/2013	9667915 5/30/2017	Granted	Avaya Inc.
1872	Grantor	Inbound Contact Center Call Disconnect Buffer	USA	14/100268 12/9/2013	9374468 6/21/2016	Granted	Avaya Inc.
1873	Grantor	Anti-Trending	USA	14/103003 12/11/2013	9542455 1/10/2017	Granted	Avaya Inc.
1874	Grantor	Active Talker Activated Conference Pointers	USA	14/137544 12/20/2013	11082466 8/3/2021	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Patent Number	Status	Assignee
1875	Grantor	System And Method For Driving A Virtual View Of Agents In A Contact Center	USA	14/135945 12/20/2013	9338296 5/10/2016	Granted	Avaya Inc.
1876	Grantor	Predictive Client Vlan Extension	USA	14/138105 12/22/2013	9414289 8/9/2016	Granted	Avaya Inc.
1877	Grantor	Controlling Access To Traversal Using Relays Around Network Address Translation (Turn) Servers Using Trusted Single-Use Credentials	USA	14/141798 12/27/2013	10129243 11/13/2018	Granted	Avaya Inc.
1878	Grantor	Emergency Greeting Override By System Administrator Or Routing To Contact Center	USA	14/146527 1/2/2014	9241069 1/19/2016	Granted	Avaya Inc.
1879	Grantor	Method And System For Alerting Contactees Of Emergency Event	USA	14/146557 1/2/2014	9262908 2/16/2016	Granted	Avaya Inc.
1880	Grantor	System And Method For Facilitating Communications Based On Trusted Relationships	USA	14/147816 1/6/2014	9094376 7/28/2015	Granted	Avaya Inc.
1881	Grantor	System And Method For Providing Intelligent And Automatic Meme Notification	USA	14/149028 1/7/2014	9560208 1/31/2017	Granted	Avaya Inc.
1882	Grantor	Systems And Methods For Monitoring And Prioritizing Metrics With Dynamic Work Issue Reassignment	USA	14/150060 1/8/2014	9413890 8/9/2016	Granted	Avaya Inc.
1883	Grantor	System And Method For Providing Customer Service Help	USA	14/154951 1/14/2014	9256893 2/9/2016	Granted	Avaya Inc.
1884	Grantor	Intelligent/Selective Coverage Mechanism	USA	14/154379 1/14/2014	9954905 4/24/2018	Granted	Avaya Inc.
1885	Grantor	Setup Application For Generating Custom Code	USA	14/159301 1/20/2014	9338297 5/10/2016	Granted	Avaya Inc.
1886	Grantor	Coordinated Video Phone Overlay On Top Of PC Desktop Display	USA	14/159631 1/21/2014	9648274 5/9/2017	Granted	Avaya Inc.
1887	Grantor	Systems And Methods For Multichannel Routing Of Work Items In A Contact Center	USA	14/160781 1/22/2014	9826095 11/21/2017	Granted	Avaya Inc.
1888	Grantor	Enhancing Privacy By Obscuring Traversal Using Relays Around Network Address Translator (TURN) Connections, And Related Methods, Systems, And Computer-Readable Media	USA	14/164332 1/27/2014	9356915 5/31/2016	Granted	Avaya Inc.
1889	Grantor	Computer-Implemented System And Method For Voice Transcription Error Reduction	USA	14/171732 2/3/2014	8972261 3/3/2015	Granted	Intellisist, Inc.
1890	Grantor	Speech Analytics With Adaptive Filtering	USA	14/172297 2/4/2014	9257117 2/9/2016	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Patent Number	Status	Assignee
1891	Grantor	Agent Rating Prediction And Routing	USA	14/173610 2/5/2014	9860380 1/2/2018	Granted	Avaya Inc.
1892	Grantor	Providing Data Resource Services Within Enterprise Systems For Resource Level Sharing Among Multiple Applications, And Related Methods, Systems, And Computer-Readable Media	USA	14/174371 2/6/2014	9531808 12/27/2016	Granted	Avaya Inc.
1893	Grantor	Qualifier Set Creation For Work Assignment Engine	USA	14/181111 2/14/2014	8965878 2/24/2015	Granted	Avaya Inc.
1894	Grantor	Method And Apparatus For Dynamic Device Pairing	USA	14/192278 2/27/2014	92711104 2/23/2016	Granted	Avaya Inc.
1895	Grantor	Systems And Methods For Managing Reporting Data On A Hosted On-Demand Reporting System	USA	14/194196 2/28/2014	10026059 7/17/2018	Granted	Avaya Inc.
1896	Grantor	System And Method For In-Memory Indexing Of Data	USA	14/194222 2/28/2014	11163736 11/2/2021	Granted	Avaya Inc.
1897	Grantor	Systems And Methods For Indexing And Searching Reporting Data	USA	14/194260 2/28/2014	9563678 2/7/2017	Granted	Avaya Inc.
1898	Grantor	Systems And Methods For Indexing And Searching Administrative Data	USA	14/194274 2/28/2014	10229371 3/12/2019	Granted	Avaya Inc.
1899	Grantor	Computer-Implemented System And Method For Automating Call Center Phone Calls	USA	14/195804 3/3/2014	9264545 2/16/2016	Granted	Intellisist, Inc.
1900	Grantor	System And Method To Detect And Correct IP Phone Mismatch In A Contact Center	USA	14/230575 3/31/2014	9369580 6/14/2016	Granted	Avaya Inc.
1901	Grantor	Live Assist	USA	14/243108 4/2/2014	10810599 10/20/2020	Granted	Avaya Inc.
1902	Grantor	Personalized Customer Surveys	USA	14/245855 4/4/2014		Published	Avaya Inc.
1903	Grantor	Kiosk Escalation	USA	14/254548 4/16/2014	10198760 2/5/2019	Granted	Avaya Inc.
1904	Grantor	Providing Web Real-Time Communications (Webrtc) Media Services Via Webrtc-Enabled Media Servers, And Related Methods, Systems, And Computer-Readable Media	USA	14/255361 4/17/2014	10581927 3/3/2020	Granted	Avaya Inc.
1905	Grantor	Application Of Enterprise Policies To Web Real-Time Communications (Webtc) Interactive Sessions Using An Enterprise Session Initiation Protocol (SIP) Engine, And Related Methods, Systems, And Computer-Readable Media	USA	14/255429 4/17/2014	9749363 8/29/2017	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
1906	Grantor	Conversation Quality Analysis	USA	14/257649	4/21/2014	10141011	11/27/2018	Granted	Avaya Inc.
1907	Grantor	Communications Arbitrator	USA	14/258848	4/22/2014			Published	Avaya Inc.
1908	Grantor	Identifying Escalation Events In Communication Sessions	USA	14/266728	4/30/2014	9185222	11/10/2015	Granted	Avaya Inc.
1909	Grantor	Speech Analytics: Conversation Timing And Adjustment	USA	14/268966	5/22/2014	9258421	2/9/2016	Granted	Avaya Inc.
1910	Grantor	Contact Center Replay	USA	14/270550	5/6/2014	9531876	12/27/2016	Granted	Avaya Inc.
1911	Grantor	On-Demand Robot Acquisition Of Communication Features	USA	14/272679	5/8/2014	9699124	7/4/2017	Granted	Avaya Inc.
1912	Grantor	Public Non-Company Controlled Social Forum Response Method	USA	14/273255	5/8/2014	10475042	11/12/2019	Granted	Avaya Inc.
1913	Grantor	Method And System For Determining Occupancy Of Resources In A Multimodal Contact Center	USA	14/278690	5/15/2014	9591134	3/7/2017	Granted	Avaya Inc.
1914	Grantor	Computer-Implemented System And Method For Correlating Activity Within A User Interface With Special Information	USA	14/281842	5/19/2014	9953147	4/24/2018	Granted	Intellisist, Inc.
1915	Grantor	Firewall Traversal For Web Real-Time Communications	USA	14/282974	5/20/2014	9380030	6/28/2016	Granted	Avaya Inc.
1916	Grantor	Systems And Methods For Serving Application Specific Policies Based On Dynamic Context	USA	14/286996	5/24/2014	9537900	1/3/2017	Granted	Avaya Inc.
1917	Grantor	System And Method For Providing Agent Assistance In Contact Centers	USA	14/287378	5/27/2014	10079937	9/18/2018	Granted	Avaya Inc.
1918	Grantor	Mechanism For Creation And Utilization Of An Attribute Tree In A Contact Center	USA	14/290650	5/29/2014	9569751	2/14/2017	Granted	Avaya Inc.
1919	Grantor	Mechanism For Work Assignment In A Graph-Based Contact Center	USA	14/290654	5/29/2014	9930179	3/27/2018	Granted	Avaya Inc.
1920	Grantor	Mechanism For Adaptive Modification Of An Attribute Tree In Graph Based Contact Centers	USA	14/290659	5/29/2014	10410147	9/10/2019	Granted	Avaya Inc.
1921	Grantor	System And Method For Contact Center Routing Of A Customer Based On Media Capabilities	USA	14/291028	5/30/2014	9781268	10/3/2017	Granted	Avaya Inc.
1922	Grantor	System And Method For Routing Work Requests To A Resource Group Of An Enterprise	USA	14/294562	6/3/2014	10382628	8/13/2019	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Patent Number	Status	Assignee
1923	Grantor	Mechanisms For Handling SIP Glare Across Multiple Dialogs	USA	14/295400 6/4/2014	9544336 1/10/2017	Granted	Avaya Inc.
1924	Grantor	Optimization In Workforce Management Using Work Assignment Engine Data	USA	14/296208 6/4/2014	9531880 12/27/2016	Granted	Avaya Inc.
1925	Grantor	Event Generation Based On Print Portion Identification	USA	14/297288 6/5/2014	9430092 8/30/2016	Granted	Avaya Inc.
1926	Grantor	System And Method For Managing Customer Interactions In An Enterprise	USA	14/299153 6/9/2014	10469662 11/5/2019	Granted	Avaya Inc.
1927	Grantor	System And Method For Information Sharing In An Enterprise	USA	14/301657 6/11/2014	10530674 1/7/2020	Granted	Avaya Inc.
1928	Grantor	Conversation Structure Analysis	USA	14/301901 6/11/2014	10354654 7/16/2019	Granted	Avaya Inc.
1929	Grantor	Enhancing Contact Center Calculations Based On Real-Time Speech Analytics	USA	14/302779 6/12/2014	10270914 4/23/2019	Granted	Avaya Inc.
1930	Grantor	System And Method For Payment Card Industry Compliance	USA	14/302643 6/12/2014	10580014 3/3/2020	Granted	Avaya Inc.
1931	Grantor	System And Method For Enhancing Information Flow In An Enterprise	USA	14/302590 6/12/2014	10902083 1/26/2021	Granted	Avaya Inc.
1932	Grantor	Dynamic Management Of Collaboration Sessions Using Real-Time Text Analytics	USA	14/303950 6/13/2014	9531782 12/27/2016	Granted	Avaya Inc.
1933	Grantor	System And Method For Routing Work Requests In An Enterprise	USA	14/305079 6/16/2014	9455930 9/27/2016	Granted	Avaya Inc.
1934	Grantor	Mechanism For Computing And Using Contextualized Social Media Scores	USA	14/305636 6/16/2014	9552397 1/24/2017	Granted	Avaya Inc.
1935	Grantor	Call Center Customer Service Kiosk	USA	14/309515 6/19/2014	9256726 2/9/2016	Granted	Avaya Inc.
1936	Grantor	System And Method For Prioritizing Customers And Predicting Service Escalation	USA	14/309587 6/19/2014	9172809 10/27/2015	Granted	Avaya Inc.
1937	Grantor	Voice And Video Watermark For Exfiltration Prevention	USA	14/312450 6/23/2014	9848003 12/19/2017	Granted	Avaya Inc.
1938	Grantor	ENHANCING MEDIA CHARACTERISTICS DURING WEB REAL-TIME COMMUNICATIONS (WebRTC) INTERACTIVE SESSIONS BY USING SESSION INITIATION PROTOCOL (SIP) ENDPOINTS, AND	USA	14/313041 6/24/2014	9912705 3/6/2018	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Patent Number	Status	Assignee
		RELATED METHODS, SYSTEMS, AND COMPUTER-READABLE MEDIA					
1939	Grantor	Method And Apparatus For Augmenting Communication Sessions Using Contextual Information	USA	14/318376 6/27/2014	9503575 11/22/2016	Granted	Avaya Inc.
1940*	Grantor	Systems And Methods For Presenting Information Extracted From One Or More Data Sources To Event Participants	USA	14/318674 6/29/2014	10339504 7/2/2019	Granted	Avaya Inc.
1941	Grantor	Application Sequencing For Advanced Communication Features	USA	14/320155 6/30/2014	9247049 1/26/2016	Granted	Avaya Inc.
1942	Grantor	System And Method For Efficient Port And Bandwidth Utilization In Setting Up Communication Sessions	USA	14/319107 6/30/2014	10659501 5/19/2020	Granted	Avaya Inc.
1943	Grantor	Acoustic Information Transfer	USA	14/324442 7/7/2014	9621282 4/11/2017	Granted	Avaya Inc.
1944	Grantor	Computer-Implemented System And Method For Simultaneously Processing Multiple Call Sessions	USA	14/325337 7/7/2014	9288323 3/15/2016	Granted	Intellisist, Inc.
1945	Grantor	Systems And Methods For Speech Analytics And Phrase Spotting Using Phoneme Sequences	USA	14/332115 7/15/2014	11289077 3/29/2022	Granted	Avaya Inc.
1946	Grantor	Indication Of Eye Tracking Information During Real-Time Communications	USA	14/332582 7/16/2014	9678567 6/13/2017	Granted	Avaya Inc.
1947	Grantor	Providing External Application Services With An Existing Private Branch Exchange Media Server	USA	14/445380 7/29/2014	9584560 2/28/2017	Granted	Avaya Inc.
1948	Grantor	Team Workforce Assignment	USA	14/449620 8/1/2014		Published	Avaya Inc.
1949	Grantor	Systems And Methods For Event Routing And Correlation	USA	14/450771 8/4/2014	9807143 10/31/2017	Granted	Avaya Inc.
1950	Grantor	System And Method For Guiding Agents In An Enterprise	USA	14/450644 8/4/2014	9883032 1/30/2018	Granted	Avaya Inc.
1951	Grantor	System And Method For Processing Multi-Modal Communications Within A Call Center	USA	14/457050 8/11/2014	9014362 4/21/2015	Granted	Intellisist, Inc.
1952	Grantor	Systems And Methods For Using Equivalence Classes To Identify And Manage Participants And Resources In A Conference Room	USA	14/462549 8/18/2014	9338400 5/10/2016	Granted	Avaya Inc.



#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
1953	Grantor	Server For Providing Enhanced Services To Contact Center Agents	USA	14/464594	8/20/2014	9307087	4/5/2016	Granted	Avaya Inc.
1954	Grantor	System And Method To Improve Self-Service Experience And Optimize Contact Center Resources	USA	14/469627	8/27/2014	9473632	10/18/2016	Granted	Avaya Inc.
1955	Grantor	Call Context Conveyance	USA	14/472115	8/28/2014	10200418	2/5/2019	Granted	Avaya Inc.
1956	Grantor	Hybrid Cloud Media Architecture For Media Communications	USA	14/472206	8/28/2014	9906568	2/27/2018	Granted	Avaya Inc.
1957	Grantor	Eye Control Of A Text Stream	USA	14/471458	8/28/2014	10606920	3/31/2020	Granted	Avaya Inc.
1958	Grantor	System And Method For Determining Conference Participation	USA	14/478640	9/5/2014	9426421	8/23/2016	Granted	Avaya Inc.
1959	Grantor	System, Method And Apparatus For Troubleshooting An IP Network	USA	14/485486	9/12/2014	9577895	2/21/2017	Granted	Avaya Inc.
1960	Grantor	System And Method For Pairing Agents And Callers Within A Call Center	USA	14/485596	9/12/2014	9509845	11/29/2016	Granted	Intellisist, Inc.
1961	Grantor	System And Method For Providing Guidance To Persuade A Caller	USA	14/485589	9/12/2014	9159054	10/13/2015	Granted	Intellisist, Inc.
1962	Grantor	System And Method For Guiding Agents In An Enterprise Over Aggregated Interactions	USA	14/486001	9/15/2014	11283924	3/22/2022	Granted	Avaya Inc.
1963	Grantor	Adaptive Management Of A Media Buffer	USA	14/492721	9/22/2014	9769043	9/19/2017	Granted	Avaya Inc.
1964	Grantor	System And Method For Providing Hiring Recommendations Of Agents Within A Call Center	USA	14/493090	9/22/2014	10027804	7/17/2018	Granted	Intellisist, Inc.
1965	Grantor	Segmented Video Codec For High Resolution And High Frame Rate Video	USA	14/500066	9/29/2014	10986155	4/20/2021	Granted	Avaya Inc.
1966	Grantor	Audio Power Based Media Bandwidth Management	USA	14/500630	9/29/2014	9379999	6/28/2016	Granted	Avaya Inc.
1967	Grantor	User Authentication For Proxy-Configured Clients In Captive Portal Environments	USA	14/502890	9/30/2014	9473495	10/18/2016	Granted	Avaya Inc.
1968	Grantor	Abstract Activity Counter	USA	14/504057	10/1/2014	10051067	8/14/2018	Granted	Avaya Inc.
1969	Grantor	Location Enhancements For Mobile Messaging	USA	14/504238	10/1/2014	11049141	6/29/2021	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Patent Number	Status	Assignee
1970	Grantor	Distribution Of Ephemeral Extensions To Communication Sessions	USA	14/504143 10/1/2014	9779231 10/3/2017	Granted	Avaya Inc.
1971	Grantor	Audio Search Using Codec Frames	USA	14/506955 10/6/2014	9595264 3/14/2017	Granted	Avaya Inc.
1972	Grantor	Conference Call Question Manager	USA	14/512087 10/10/2014	9571660 2/14/2017	Granted	Avaya Inc.
1973	Grantor	Contact Center Delivery In-Building Homing Service	USA	14/512666 10/13/2014	9418350 8/16/2016	Granted	Avaya Inc.
1974	Grantor	Codec Sequence Detection	USA	14/512622 10/13/2014	9456075 9/27/2016	Granted	Avaya Inc.
1975	Grantor	Caller Authentication	USA	14/516177 10/16/2014	9621722 4/11/2017	Granted	Avaya Inc.
1976	Grantor	System And Method For Selecting Agents To Improve Call Routing	USA	14/516783 10/17/2014	10298765 5/21/2019	Granted	Avaya Inc.
1977	Grantor	Caller Identification And Notification Adjunct	USA	14/524899 10/27/2014	9215316 12/15/2015	Granted	Avaya Inc.
1978	Grantor	System And Method For Managing Resources Of An Enterprise	USA	14/530121 10/31/2014	Published	Avaya Inc.	
1979	Grantor	Contact Center Interactive Text Stream Wait Treatments	USA	14/529567 10/31/2014	10645218 5/5/2020	Granted	Avaya Inc.
1980	Grantor	Wifi Device Zoning Using Micro-Location Data	USA	14/533043 11/4/2014	10616714 4/7/2020	Granted	Avaya Inc.
1981	Grantor	System And Method For Agent Selection In An Enterprise	USA	14/533454 11/5/2014	9473639 10/18/2016	Granted	Avaya Inc.
1982	Grantor	System And Method For Selecting An Agent In An Enterprise	USA	14/533407 11/5/2014	9986097 5/29/2018	Granted	Avaya Inc.
1983	Grantor	System And Method For Managing Resources	USA	14/552596 11/25/2014	9871923 1/16/2018	Granted	Avaya Inc.
1984	Grantor	System And Method To Use Predicted Agent State To Optimize Selection Strategy	USA	14/554143 11/26/2014	9628625 4/18/2017	Granted	Avaya Inc.
1985	Grantor	Control For Content Channel In Web Real-Time Communication	USA	14/561000 12/4/2014	10298652 5/21/2019	Granted	Avaya Inc.
1986	Grantor	Automatic Contact Center Expansion And Contraction	USA	14/562456 12/5/2014	9516169 12/6/2016	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Patent Number	Status	Assignee
1987	Grantor	System And Method For Managing Resource Selection In An Enterprise	USA	14/572012 12/16/2014	10122859 11/6/2018	Granted	Avaya Inc.
1988	Grantor	Contact Center Administration Via Text Stream Interaction	USA	14/573163 12/17/2014	10477019 11/12/2019	Granted	Avaya Inc.
1989	Grantor	Contact Center Agent Training Trajectory	USA	14/573417 12/17/2014	9232064 1/5/2016	Granted	Avaya Inc.
1990	Grantor	Skill Change And Routing Correction	USA	14/573898 12/17/2014	9866696 1/9/2018	Granted	Avaya Inc.
1991	Grantor	Enhanced Privacy And Agent Control In A Co-Browsing Session	USA	14/576089 12/18/2014	10462227 10/29/2019	Granted	Avaya Inc.
1992	Grantor	Method By Which Psaps Can Identify And Request Information From Cellular Devices That Are Near Emergent Events	USA	14/579739 12/22/2014	9654955 5/16/2017	Granted	Avaya Inc.
1993	Grantor	SIP Anchor Points To Populate Common Communication Logs	USA	14/586594 12/30/2014	9521169 12/13/2016	Granted	Avaya Inc.
1994	Grantor	System And Method For Assessing The Sensitivity Of Social Network User Populations To Response Time Delays	USA	14/586691 12/30/2014	11388131 7/12/2022	Granted	Avaya Inc.
1995	Grantor	Enhanced Communication Between Remote Participants Using Augmented And Virtual Reality	USA	14/585399 12/30/2014	9524588 12/20/2016	Granted	Avaya Inc.
1996	Grantor	Interactive Contact Center Menu Traversal Via Text Stream Interaction	USA	14/585376 12/30/2014	11310337 4/19/2022	Granted	Avaya Inc.
1997	Grantor	Computer-Implemented System And Method For Providing Messages To Users In A Discussion Group	USA	14/589818 1/5/2015	9237237 1/12/2016	Granted	Intellist, Inc.
1998	Grantor	System And Method For Managing Enterprise Communications	USA	14/590330 1/6/2015	9525776 12/20/2016	Granted	Avaya Inc.
1999	Grantor	System And Method For Automated Determining When To Review An Agent Response Process	USA	14/592257 1/8/2015	10462297 10/29/2019	Granted	Avaya Inc.
2000	Grantor	System, Method And Apparatus For Authenticating Calls	USA	14/594973 1/12/2015	9961197 5/1/2018	Granted	Avaya Inc.
2001	Grantor	System And Method For Binding A Virtual Desktop Infrastructure Host And Media Soft Client Together	USA	14/594755 1/12/2015	9578106 2/21/2017	Granted	Avaya Inc.
2002	Grantor	Sip Network Border Element Session Augmentation	USA	14/597966 1/15/2015	9900352 2/20/2018	Granted	Avaya Inc.
2003	Grantor	System And Method For Managing Communication Interrupts In An Enterprise	USA	14/599647 1/19/2015	10356242 7/16/2019	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Patent Number	Status	Assignee
2004	Grantor	Presentation Of Enhanced Communication Between Remote Participants Using Augmented And Virtual Reality	USA	14/601535 1/21/2015	9959676 5/1/2018	Granted	Avaya Inc.
2005	Grantor	Control Of Enhanced Communication Between Remote Participants Using Augmented And Virtual Reality	USA	14/601505 1/21/2015	10013805 7/3/2018	Granted	Avaya Inc.
2006	Grantor	System And Method For Securing A Conference Bridge From Evesdropping	USA	14/606650 1/27/2015	9609514 3/28/2017	Granted	Avaya Inc.
2007	Grantor	World Cloud Audio Navigation	USA	14/610798 1/30/2015	9679567 6/13/2017	Granted	Avaya Inc.
2008	Grantor	System And Method For Selecting Call Recordings For Storage	USA	14/612226 2/2/2015	9503574 11/22/2016	Granted	Intellist, Inc.
2009	Grantor	System And Method For Identifying Special Information	USA	14/617823 2/9/2015	9881604 1/30/2018	Granted	Intellist, Inc.
2010	Grantor	System And Method For Compatibility-Based Team Formation	USA	14/621030 2/12/2015	9549070 1/17/2017	Granted	Avaya Inc.
2011	Grantor	Prediction Of Contact Center Interactions	USA	14/622718 2/13/2015	10348895 7/9/2019	Granted	Avaya Inc.
2012	Grantor	System And Method For Topic Based Segregation In Instant Messaging	USA	14/622668 2/13/2015	10110523 10/23/2018	Granted	Avaya Inc.
2013	Grantor	Providing And Using Quality Indicators In Conferences For Mitigation Activities	USA	14/624243 2/17/2015	10742709 8/11/2020	Granted	Avaya Inc.
2014	Grantor	Management Of Contact Center Group Metrics	USA	14/626762 2/19/2015	9906647 2/27/2018	Granted	Avaya Inc.
2015	Grantor	Computer-Implemented System And Method For Voice Transcription Error Reduction	USA	14/636087 3/2/2015	9218808 12/22/2015	Granted	Intellist, Inc.
2016	Grantor	Multi-Media Collaboration Cursor/Annotation Control	USA	14/638960 3/4/2015		Published	Avaya Inc.
2017	Grantor	Authentication Frequency And Challenge Type Based On Environmental And Physiological Properties	USA	14/642028 3/9/2015	9262609 2/16/2016	Granted	Avaya Inc.
2018	Grantor	Generating Recording Access Permissions Based On Meeting Properties	USA	14/657039 3/13/2015	10630733 4/21/2020	Granted	Avaya Inc.
2019	Grantor	Efficient Mechanism For Customer Feedback From A Voice Call	USA	14/664363 3/20/2015	10560577 2/11/2020	Granted	Avaya Inc.
2020	Grantor	Computer-Implemented System And Method For Detecting Events For Use In An Automated Call Center Environment	USA	14/667549 3/24/2015	9621726 4/11/2017	Granted	Intellist, Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
2021	Grantor	Computer-Implemented System And Method For Protecting Sensitive Information Within A Call Center In Real Time	USA	14/667603	3/24/2015	10469663	11/5/2019	Granted	Intellisist, Inc.
2022	Grantor	Computer-Implemented Call Center Architecture And Method For Optimizing Customer Experience Through In-Band Expert Intervention	USA	14/668806	3/25/2015	9392117	7/12/2016	Granted	Intellisist, Inc.
2023	Grantor	Automated Coordinated Co-Browsing With Text Chat Services	USA	14/670830	3/27/2015			Published	Avaya Inc.
2024	Grantor	Predictive Model For Abandoned Calls	USA	14/673515	3/30/2015	9609133	3/28/2017	Granted	Avaya Inc.
2025	Grantor	Splitting A Call For An Emergent Event Into Multiple Devices Using Data Channels	USA	14/673430	3/30/2015	9485357	11/1/2016	Granted	Avaya Inc.
2026	Grantor	System And Method For Optimizing Agent Time	USA	14/672409	3/30/2015	10425534	9/24/2019	Granted	Avaya Inc.
2027	Grantor	Systems And Methods For Compiling And Dynamically Updating A Collection Of Frequently Asked Questions	USA	14/672478	3/30/2015	10621218	4/14/2020	Granted	Avaya Inc.
2028	Grantor	Merging Multiple Emergency Calls And Information Therefrom At Emergency Systems	USA	14/673380	3/30/2015	9420099	8/16/2016	Granted	Avaya Inc.
2029	Grantor	Enhanced Communication With An Application Service Provider Based On Medical Telemetry Collected By A User Device	USA	14/673440	3/30/2015	11259758	3/1/2022	Granted	Avaya Inc.
2030	Grantor	System And Method For Selecting Agent In A Contact Center For Improved Call Routing	USA	14/674560	3/31/2015	9491295	11/8/2016	Granted	Avaya Inc.
2031	Grantor	Method To Provide An Optimized User Interface For Presentation Of Application Service Impacting Errors	USA	14/681488	4/8/2015	10185640	1/22/2019	Granted	Avaya Inc.
2032	Grantor	Silence Density Models	USA	14/682312	4/9/2015	9602666	3/21/2017	Granted	Avaya Inc.
2033	Grantor	Session Reconstruction Using Proactive Redirect	USA	14/686603	4/14/2015	10230801	3/12/2019	Granted	Avaya Inc.
2034	Grantor	Early Media Handling	USA	14/691253	4/20/2015	10931719	2/23/2021	Granted	Avaya Inc.
2035	Grantor	Authentication Based On Geo-Location History	USA	14/690840	4/20/2015	10212587	2/19/2019	Granted	Avaya Inc.
2036	Grantor	Geo-Spatial Event Processing	USA	14/690649	4/20/2015	10319376	6/11/2019	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number Filing Date	Patent Number Issue Date	Status	Assignee
2037	Grantor	Computer-Implemented System And Method For Facilitating Agent-Customer Calls	USA	14/691519 4/20/2015	9258414 2/9/2016	Granted	Intellisist, Inc.
2038	Grantor	Extension Of Authorization Framework	USA	14/694400 4/23/2015	10148522 12/4/2018	Granted	Avaya Inc.
2039	Grantor	Multi-Stream Video Switching With Selective Optimized Composite	USA	14/695304 4/24/2015	9538139 1/3/2017	Granted	Avaya Inc.
2040	Grantor	Instant Text Message Conductor	USA	14/697787 4/28/2015	9699121 7/4/2017	Granted	Avaya Inc.
2041	Grantor	Intelligent Presentation Of Surveillance Information On A Mobile Device	USA	14/702283 5/1/2015	10212328 2/19/2019	Granted	Avaya Inc.
2042	Grantor	Routing And Notification In Response To A Failed Forked Call	USA	14/702849 5/4/2015	9948777 4/17/2018	Granted	Avaya Inc.
2043	Grantor	Authentication Frequency And Challenge Type Based On Application Usage	USA	14/703380 5/4/2015	9590985 3/7/2017	Granted	Avaya Inc.
2044	Grantor	Automatic Cloud Capacity Adjustment	USA	14/704071 5/5/2015	10873538 12/22/2020	Granted	Avaya Inc.
2045	Grantor	Display Screen Or Portion Thereof With Communications Graphical Interface	USA	29/526372 5/8/2015	D772267 11/22/2016	Granted	Avaya Inc.
2046	Grantor	Display Screen Or A Portion Thereof With Graphical User Interface	USA	29/526373 5/8/2015	D771672 11/15/2016	Granted	Avaya Inc.
2047	Grantor	Pushing Graphical User Interface Widgets For Communication Devices	USA	14/707873 5/8/2015	10075494 9/11/2018	Granted	Avaya Inc.
2048	Grantor	Provision Of Inferentially Derived Guidance To Emergency Response Personnel	USA	14/713112 5/15/2015	9813883 11/7/2017	Granted	Avaya Inc.
2049	Grantor	Navigational Aid For Emergency Response Personnel	USA	14/713142 5/15/2015	9706376 7/11/2017	Granted	Avaya Inc.
2050	Grantor	Mitigation Of WEBRTC Attacks Using A Network Edge System	USA	14/713644 5/15/2015	10630717 4/21/2020	Granted	Avaya Inc.
2051	Grantor	Method For Including Caller-Provided Subject Information In The Caller-ID Display Of Enterprise Telephones	USA	14/715176 5/18/2015	10165116 12/25/2018	Granted	Avaya Inc.
2052	Grantor	System And Method To Prevent Polling Overload For Detection Of Presence Information	USA	14/717161 5/20/2015	9781026 10/3/2017	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
2053	Grantor	Advanced User Interface And Control Paradigm Including Contextual Collaboration For Multiple Service Operator Extended Functionality Offers	USA	14/717544	5/20/2015	10205999	2/12/2019	Granted	Avaya Inc.
2054	Grantor	Dynamic Selection Of Communication Mode, Application And/Or Device Using Context And Policy	USA	14/717060	5/20/2015	9819794	11/14/2017	Granted	Avaya Inc.
2055	Grantor	System And Method For Preserving Call Language Settings For Session Initiation Protocol Diverted Calls	USA	14/721329	5/26/2015	9667785	5/30/2017	Granted	Avaya Inc.
2056	Grantor	Far-End Initiated Mid-Call Notification Via Ring Ping	USA	14/722512	5/27/2015	9571651	2/14/2017	Granted	Avaya Inc.
2057	Grantor	Facilitation Of A Conference Call Between Static And Rotating Participants	USA	14/724241	5/28/2015	9794413	10/17/2017	Granted	Avaya Inc.
2058	Grantor	System And Method To Authenticate Contact Center Agents By A Reverse Authentication Procedure	USA	14/726796	6/1/2015	10341487	7/2/2019	Granted	Avaya Inc.
2059	Grantor	Communication Endpoint Call Log Notification	USA	14/727565	6/1/2015	9590861	3/7/2017	Granted	Avaya Inc.
2060	Grantor	Video Adaptation In Conferencing Using Power Or View Indications	USA	14/734085	6/9/2015	10917611	2/9/2021	Granted	Avaya Inc.
2061	Grantor	Call Routing Between Enhanced And Legacy Systems	USA	14/739205	6/15/2015	9621510	4/11/2017	Granted	Avaya Inc.
2062	Grantor	Channel Bandwidth Optimization For Dynamic Network Conditions	USA	14/740486	6/16/2015	10080231	9/18/2018	Granted	Avaya Inc.
2063	Grantor	System And Method For Monitoring Customer Satisfaction In An Ongoing Call Center Interaction	USA	14/746506	6/22/2015	9819799	11/14/2017	Granted	Intelllist, Inc.
2064	Grantor	System And Method For Customization Of A Local Application	USA	14/746987	6/23/2015	10455055	10/22/2019	Granted	Avaya Inc.
2065	Grantor	Integrating Business Performance Activity With Personal Performance Activity On A Wearable Device	USA	14/751988	6/26/2015	9912814	3/6/2018	Granted	Avaya Inc.
2066	Grantor	System And Method For Managing Multi-Modal Communication Sessions	USA	14/752857	6/27/2015	9871835	1/16/2018	Granted	Avaya Inc.
2067	Grantor	Device And Method For Temporal Correlation Of Communication Types	USA	14/753890	6/29/2015	10320737	6/11/2019	Granted	Avaya Inc.
2068	Grantor	Binary-Caching For Xml Documents With Embedded Executable Code	USA	14/754052	6/29/2015	10474425	11/12/2019	Granted	Avaya Inc.
2069	Grantor	Telephony Endpoint Presence And Instant Messaging Data-Packet Management	USA	14/755805	6/30/2015	10333869	6/25/2019	Granted	Avaya Inc.

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2070	Grantor	Microphone Monitoring And Analytics	USA	14/755856	6/30/2015	10218841	2/26/2019	Granted	Avaya Inc.
2071	Grantor	Session Description Protocol Template Modifiers For Flexible Control Of Media Server Resources	USA	14/792200	7/6/2015	10581925	3/3/2020	Granted	Avaya Inc.
2072	Grantor	Device, System, And Method For Automated Control	USA	14/792229	7/6/2015			Published	Avaya Inc.
2073	Grantor	Agent Interaction During Operation Of An Unmanned Delivery Service	USA	14/794372	7/8/2015	11100453	8/24/2021	Granted	Avaya Inc.
2074	Grantor	Camera View Control Using Unique Nametags And Gestures	USA	14/797797	7/13/2015	9706107	7/11/2017	Granted	Avaya Inc.
2075	Grantor	System And Method For Evaluating Media Segments For Interestingness	USA	14/800874	7/16/2015	9544704	1/10/2017	Granted	Avaya Inc.
2076	Grantor	Authorization Activation	USA	14/801340	7/16/2015	11196739	12/7/2021	Granted	Avaya Inc.
2077	Grantor	Conference Reconstruction In SIP Networks	USA	14/802015	7/17/2015	10601880	3/24/2020	Granted	Avaya Inc.
2078	Grantor	Method And System For A Uniform Resource Identifier (URI) Broker	USA	14/802274	7/17/2015	10447797	10/15/2019	Granted	Avaya Inc.
2079	Grantor	Dynamic Customization Of Plugable Service By Users	USA	14/805099	7/21/2015	9800992	10/24/2017	Granted	Avaya Inc.
2080	Grantor	Device, System, And Method For Automated Vehicle Guidance System	USA	14/804986	7/21/2015	11461717	10/4/2022	Granted	Avaya Inc.
2081	Grantor	Emergency Mapping System	USA	14/806017	7/22/2015	9541407	1/10/2017	Granted	Avaya Inc.
2082	Grantor	Enhanced Session Initiation Protocol Recording	USA	14/806927	7/23/2015	10320972	6/11/2019	Granted	Avaya Inc.
2083	Grantor	Virtual Water Cooler Discussion Sessions	USA	14/807301	7/23/2015	10129040	11/13/2018	Granted	Avaya Inc.
2084	Grantor	System And Method For Management Of Reboot Parameters	USA	14/810728	7/28/2015	9836311	12/5/2017	Granted	Avaya Inc.
2085	Grantor	Network-Connected Access Point With Environmental Sensor, And Related Components, Systems, And Methods	USA	14/812290	7/29/2015	11095704	8/17/2021	Granted	Avaya Inc.
2086	Grantor	Network-Connected Lighting Structure With Climate Sensor, And Related Components, Systems, And Methods	USA	14/812203	7/29/2015	9497830	11/15/2016	Granted	Avaya Inc.



#	Relevance	Title	Country Name	Application Number	Patent Number	Status	Assignee
2087	Grantor	Communications Between Contact Center Agent Systems To Facilitate Agent Engagement	USA	14/814772 7/31/2015	9716790 7/25/2017	Granted	Avaya Inc.
2088	Grantor	Cloud-Based Universal Collaborative Messaging System And Method	USA	14/823158 8/11/2015	10250534 4/2/2019	Granted	Avaya Inc.
2089	Grantor	Disturbance Detection In Video Communications	USA	14/823088 8/11/2015	10469802 11/5/2019	Granted	Avaya Inc.
2090	Grantor	Security And Retention Tagging	USA	14/823173 8/11/2015	9705926 7/11/2017	Granted	Avaya Inc.
2091	Grantor	WebRTC Call Recording At The Edge Of An Enterprise Network	USA	14/832573 8/21/2015	9942284 4/10/2018	Granted	Avaya Inc.
2092	Grantor	Generation Of Complete Communication Logs	USA	14/834854 8/25/2015	10097599 10/9/2018	Granted	Avaya Inc.
2093	Grantor	Continuous Call Recording	USA	14/834602 8/25/2015	9992331 6/5/2018	Granted	Avaya Inc.
2094	Grantor	Partial Task Assignment For Skill Routing	USA	14/834759 8/25/2015		Published	Avaya Inc.
2095	Grantor	Agent Initiated Automated Co-Browse	USA	14/834838 8/25/2015	10069973 9/4/2018	Granted	Avaya Inc.
2096	Grantor	Systems And Methods For Enhanced Conference Session Interaction	USA	14/856889 9/17/2015	10356137 7/16/2019	Granted	Avaya Inc.
2097	Grantor	Tracking And Preventing Mute Abuse By Contact Center Agents	USA	14/860330 9/21/2015	10440179 10/8/2019	Granted	Avaya Inc.
2098	Grantor	Managing Contact Center Metrics	USA	14/872998 10/1/2015	10282456 5/7/2019	Granted	Avaya Inc.
2099	Grantor	System And Method For Call Management In Single Window Communication Endpoints	USA	14/872813 10/1/2015	10712927 7/14/2020	Granted	Avaya Inc.
2100	Grantor	Management For Communication Ports	USA	14/872884 10/1/2015	10110560 10/23/2018	Granted	Avaya Inc.
2101	Grantor	High Availability Take Over For In-Dialog Communication Sessions	USA	14/872496 10/1/2015	10469537 11/5/2019	Granted	Avaya Inc.
2102	Grantor	System And Method For Managing Concurrent Communications In A Contact Center	USA	14/872956 10/1/2015	9961120 5/1/2018	Granted	Avaya Inc.
2103	Grantor	Processor And Data Storage Enabling Efficient Data Reporting	USA	14/873412 10/2/2015	10510033 12/17/2019	Granted	Avaya Inc.

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2104	Grantor	Outbound Internal Calls Initiated On Behalf Of A Group Of Users	USA	14/873459 10/2/2015	9706049 7/11/2017	Granted	Avaya Inc.
2105	Grantor	Social Media Integration In Omni-Channel Customer Issue Resolution	USA	14/873507 10/2/2015		Published	Avaya Inc.
2106	Grantor	System And Method For Providing Agent Guidance	USA	14/880122 10/9/2015	10038784 7/31/2018	Granted	Intellisist, Inc.
2107	Grantor	Access To A Wearable Computing System Using Randomized Input Origins	USA	14/880865 10/12/2015	10061934 8/28/2018	Granted	Avaya Inc.
2108	Grantor	Reestablishment Of Session Initiation Protocol (SIP) Dialogs	USA	14/882783 10/14/2015	10972514 4/6/2021	Granted	Avaya Inc.
2109	Grantor	Mitm Proxy Having Client Authentication Support	USA	14/884690 10/15/2015	9843561 12/12/2017	Granted	Avaya Inc.
2110	Grantor	Stateful Tags	USA	14/884974 10/16/2015		Published	Avaya Inc.
2111	Grantor	Device, System, And Method For Optimizing Active Transactions Of An Agent	USA	14/919057 10/21/2015	9813553 11/7/2017	Granted	Avaya Inc.
2112	Grantor	Source-Based Automatic Speech Recognition	USA	14/920021 10/22/2015	10950239 3/16/2021	Granted	Avaya Inc.
2113	Grantor	Background Replacement From Video Images Captured By A Plenoptic Camera	USA	14/921652 10/23/2015	10999499 5/4/2021	Granted	Avaya Inc.
2114	Grantor	Rogue App Detection	USA	14/927062 10/29/2015	9723488 8/1/2017	Granted	Avaya Inc.
2115	Grantor	System And Method Of Adding An Anonymous Participant To A Chat Session	USA	14/928094 10/30/2015		Published	Avaya Inc.
2116	Grantor	System And Method For End-To-End RTPCP	USA	14/929893 11/2/2015	9998517 6/12/2018	Granted	Avaya Inc.
2117	Grantor	Selective Traffic Analysis At A Communication Network Edge	USA	14/932043 11/4/2015	9935968 4/3/2018	Granted	Avaya Inc.
2118	Grantor	Skill-Based Secure Dynamic Contact Center Agent Access	USA	14/935320 11/6/2015	10341318 7/2/2019	Granted	Avaya Inc.
2119	Grantor	Enhancement Of Audio Captured By Multiple Microphones At Unspecified Positions	USA	14/936855 11/10/2015	9832583 11/28/2017	Granted	Avaya Inc.
2120	Grantor	Temporary Access Of A User Profile	USA	14/943635 11/17/2015	10462151 10/29/2019	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Patent Number	Status	Assignee
2121	Grantor	Accessing Local Information Based On A Browser Session	USA	14/943225 11/17/2015	10601831 3/24/2020	Granted	Avaya Inc.
2122	Grantor	Semi Background Replacement Based On Rough Segmentation	USA	14/944649 11/18/2015	99111193 3/6/2018	Granted	Avaya Inc.
2123	Grantor	On-Call Sharing Of Social Media Context And Content	USA	14/951030 11/24/2015	10135983 11/20/2018	Granted	Avaya Inc.
2124	Grantor	Establishing A Social Connection With A Business During A Conversation	USA	14/951196 11/24/2015	9674363 6/6/2017	Granted	Avaya Inc.
2125	Grantor	Sharing Virtual Business Venues And Feedback With Social Connections	USA	14/951224 11/24/2015		Allowed	Avaya Inc.
2126	Grantor	Electronic Communication Routing Based Data Accuracy	USA	14/951038 11/24/2015	9854098 12/26/2017	Granted	Avaya Inc.
2127	Grantor	Adding Features And Services Without Password Exposure	USA	14/955225 12/1/2015	9881145 1/30/2018	Granted	Avaya Inc.
2128	Grantor	Quality Of Service For Web Real-Time Communication Networks	USA	14/958727 12/3/2015	10469559 11/5/2019	Granted	Avaya Inc.
2129	Grantor	Failover Announcements	USA	14/968254 12/14/2015	10270903 4/23/2019	Granted	Avaya Inc.
2130	Grantor	Call Log Management For Multiple Communication Devices Using The Same Address Of Record	USA	14/969831 12/15/2015	10320971 6/11/2019	Granted	Avaya Inc.
2131	Grantor	Protecting Privacy Of A Customer And An Agent Using Face Recognition In A Video Contact Center Environment	USA	14/971073 12/16/2015	9848165 12/19/2017	Granted	Avaya Inc.
2132	Grantor	Authorizing Deployable Resources Based On Personal Information Obtained From Wearable Devices	USA	14/971554 12/16/2015	10637860 4/28/2020	Granted	Avaya Inc.
2133	Grantor	Matching Deployable Resources With Available Tasks Based On Personal Information Obtained From Wearable Devices	USA	14/971592 12/16/2015	11068810 7/20/2021	Granted	Avaya Inc.
2134	Grantor	Optimal Resource And Channel Selection	USA	14/976050 12/21/2015	10785371 9/22/2020	Granted	Avaya Inc.
2135	Grantor	Audio Level Based Management Of Communication Resources	USA	14/976454 12/21/2015	9578283 2/21/2017	Granted	Avaya Inc.
2136	Grantor	Computer-Implemented System And Method For Efficiently Reducing Transcription Error During A Call	USA	14/977549 12/21/2015	9392108 7/12/2016	Granted	Intellist. Inc.
2137	Grantor	System For Optimizing The Monetization Of Outgoing Video Sessions Of A Contact Center	USA	14/757616 12/23/2015	9503680 11/22/2016	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
2138	Grantor	System And Method For Distributed Speech Recognition	USA	14/980934	12/28/2015	9484035	11/1/2016	Granted	Intellist, Inc.
2139	Grantor	Services Versioning	USA	14/985013	12/30/2015	9826061	11/21/2017	Granted	Avaya Inc.
2140	Grantor	Method And Apparatus For Dynamic Device Pairing	USA	14/985048	12/30/2015	9591036	3/7/2017	Granted	Avaya Inc.
2141	Grantor	Speech Analytics: Conversation Timing And Adjustment	USA	14/985029	12/30/2015	9491293	11/8/2016	Granted	Avaya Inc.
2142	Grantor	Dissemination Of Quality Of Service Information In A Distributed Environment	USA	14/990095	1/7/2016	9900230	2/20/2018	Granted	Avaya Inc.
2143	Grantor	Computer-Implemented System And Method For Distributing Messages By Discussion Group	USA	14/993050	1/11/2016	9426298	8/23/2016	Granted	Intellist, Inc.
2144	Grantor	Embedded Collaboration With An Application Executing On A User System	USA	14/996851	1/15/2016			Published	Avaya Inc.
2145	Grantor	Inter Domain Instant Messaging Bridge	USA	14/997855	1/18/2016	10938914	3/2/2021	Granted	Avaya Inc.
2146	Grantor	Dynamic Agent Greeting Based On Prior Call Analysis	USA	15/003627	1/21/2016	10547728	1/28/2020	Granted	Avaya Inc.
2147	Grantor	System And Method Of Managing Transmission Of Data Between Two Devices	USA	15/003254	1/21/2016	10122896	11/6/2018	Granted	Avaya Inc.
2148	Grantor	System And Method To Detect And Correct IP Phone Mismatch In A Contact Center	USA	15/006454	1/26/2016	9716793	7/25/2017	Granted	Avaya Inc.
2149*	Grantor	Integration Of Real-Time And Non-Real-Time Communications	USA	15/006293	1/26/2016	10404646	9/3/2019	Granted	Avaya Inc.
2150	Grantor	System And Method For Keyword-Based Notification And Delivery Of Content	USA	15/007286	1/27/2016	10212285	2/19/2019	Granted	Avaya Inc.
2151	Grantor	Immersive 3D Sound Space For Searching Audio	USA	15/009950	1/29/2016	9838818	12/5/2017	Granted	Avaya Inc.
2152	Grantor	Delivering In-Home Customer Service Via Multiple Channels	USA	15/013629	2/2/2016	10257581	4/9/2019	Granted	Avaya Inc.
2153	Grantor	System And Method To Transport Http Over Xmpp	USA	15/014299	2/3/2016	9560111	1/31/2017	Granted	Avaya Inc.
2154	Grantor	Services Versioning	USA	15/017338	2/5/2016	9826062	11/21/2017	Granted	Avaya Inc.

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2155	Grantor	Prioritize Contact Numbers Of Customers In Real Time	USA	15/018707	2/8/2016	9894203	2/13/2018	Granted	Avaya Inc.
2156	Grantor	System And Method For Providing Customer Service Help	USA	15/018692	2/8/2016	9672549	6/6/2017	Granted	Avaya Inc.
2157	Grantor	System And Method For Facilitating Agent-Caller Communication During A Call	USA	15/018836	2/8/2016	9667789	5/30/2017	Granted	Intellist, Inc.
2158	Grantor	System And Method For Message-Based Call Communication	USA	15/043490	2/12/2016	9565310	2/7/2017	Granted	Intellist, Inc.
2159	Grantor	Mobile Endpoint Network Interface Selection Using Merged Policies	USA	15/051624	2/23/2016	10263886	4/16/2019	Granted	Avaya Inc.
2160	Grantor	Media Degradation Recovery During A Communication Session	USA	15/052484	2/24/2016	10159027	12/18/2018	Granted	Avaya Inc.
2161	Grantor	Emergency Call Back For Remote Workers	USA	15/053087	2/25/2016	10225401	3/5/2019	Granted	Avaya Inc.
2162	Grantor	Emergency Call Back For Session Initiation Protocol Sessions	USA	15/053160	2/25/2016	9979754	5/22/2018	Granted	Avaya Inc.
2163	Grantor	Signal To Noise Ratio Using Decentralized Dynamic Laser Microphones	USA	15/061720	3/4/2016	9992580	6/5/2018	Granted	Avaya Inc.
2164	Grantor	System And Method For Securing Account Access By Verifying Account With Email Provider	USA	15/065557	3/8/2016	10218701	2/26/2019	Granted	Avaya Inc.
2165	Grantor	System And Method For Processing Call Data	USA	15/067101	3/10/2016	9674355	6/6/2017	Granted	Intellist, Inc.
2166	Grantor	Automatic Expansion And Derivative Tagging	USA	15/077720	3/22/2016	9774825	9/26/2017	Granted	Avaya Inc.
2167	Grantor	Web Collaboration Presenter Sharing Status Indicator	USA	15/080063	3/24/2016			Published	Avaya Inc.
2168	Grantor	Extending Network Address Lifetime When Address System Is Unavailable	USA	15/080945	3/25/2016	10270737	4/23/2019	Granted	Avaya Inc.
2169	Grantor	Interfacing Emergency Events With Map/Routing Software To Re-Route Non-Emergency Traffic To Create Paths For Emergency Vehicles	USA	15/082997	3/28/2016	10634507	4/28/2020	Granted	Avaya Inc.
2170	Grantor	Sign Language Communication With Communication Devices	USA	15/083111	3/28/2016	9965467	5/8/2018	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
2171	Grantor	System And Method For Coordinated Learning And Teaching Using A Videoconferencing System	USA	15/085420	3/30/2016	9741257	8/22/2017	Granted	Avaya Inc.
2172	Grantor	Call Preservation For Multiple Legs Of A Call When A Primary Session Manager Fails	USA	15/087769	3/31/2016	10469538	11/5/2019	Granted	Avaya Inc.
2173	Grantor	Session Initiation Protocol Call Preservation Based On A Network Failure	USA	15/087790	3/31/2016	10193931	1/29/2019	Granted	Avaya Inc.
2174	Grantor	Operational Parameters	USA	15/086478	3/31/2016	10124491	11/13/2018	Granted	Avaya Inc.
2175	Grantor	Service Robot Assessment And Operation	USA	15/086493	3/31/2016	10350757	7/16/2019	Granted	Avaya Inc.
2176	Grantor	Command And Control Of A Robot By A Contact Center With Third-Party Monitoring	USA	15/086335	3/31/2016	10216182	2/26/2019	Granted	Avaya Inc.
2177	Grantor	Selection Of Robot Operation Mode From Determined Compliance With A Security Criteria	USA	15/086388	3/31/2016	11093590	8/17/2021	Granted	Avaya Inc.
2178	Grantor	Selection Of Robot Operation Mode From Determined Compliance With A Security Criteria	USA	15/086424	3/31/2016	10410007	9/10/2019	Granted	Avaya Inc.
2179	Grantor	Movement And Interaction Verification	USA	15/086455	3/31/2016	9975243	5/22/2018	Granted	Avaya Inc.
2180	Grantor	Service Robot Communication Systems And System Self-Configuration	USA	15/086506	3/31/2016	10040201	8/7/2018	Granted	Avaya Inc.
2181	Grantor	Communication Systems For Multi-Source Robot Control	USA	15/086541	3/31/2016	10032137	7/24/2018	Granted	Avaya Inc.
2182	Grantor	Server For Providing Enhanced Services To Contact Center Agents	USA	15/090020	4/4/2016	9723150	8/1/2017	Granted	Avaya Inc.
2183	Grantor	Detecting Bluetooth Low Energy (BLE) Beacons Using Wifi	USA	15/090344	4/4/2016	9998903	6/12/2018	Granted	Avaya Inc.
2184	Grantor	Background Replacement Based On Attribute Of Remote User Or Endpoint	USA	15/092404	4/6/2016	9948893	4/17/2018	Granted	Avaya Inc.
2185	Grantor	Dynamic Session Classification	USA	15/092914	4/7/2016	10666691	5/26/2020	Granted	Avaya Inc.
2186	Grantor	Temporary Control Of Components Using Location Based Grants	USA	15/095904	4/11/2016	11240215	2/1/2022	Granted	Avaya Inc.
2187	Grantor	Locating User Devices In Enterprises	USA	15/096981	4/12/2016	10524103	12/31/2019	Granted	Avaya Inc.

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2188	Grantor	Predictive Analytics And Services	USA	15/139979 4/27/2016	10389730 8/20/2019	Allowed	Avaya Inc.
2189*	Grantor	Visitor Access Management	USA	15/145270 5/3/2016	10601595 3/24/2020	Granted	Avaya Inc.
2190	Grantor	Secure Application Attachment	USA	15/146721 5/4/2016	10110851 10/23/2018	Granted	Avaya Inc.
2191	Grantor	System And Method For Dynamic Light Adjustment In Video Capture	USA	15/148588 5/6/2016	10372891 8/6/2019	Granted	Imtllisist, Inc.
2192	Grantor	System And Method For Identifying Special Information Verbalization Timing With The Aid Of A Digital Computer	USA	15/150276 5/9/2016	10021246 7/10/2018	Granted	Avaya Inc.
2193	Grantor	Identifying Information Pertinent To An Emergent Event Through Social Media Postings	USA	15/152689 5/12/2016	10242694 3/26/2019	Granted	Avaya Inc.
2194	Grantor	Maintenance Of Feature Settings Across Multiple User Systems On A Communication	USA	15/152751 5/12/2016	11323376 5/3/2022	Published	Avaya Inc.
2195	Grantor	Organizing Speech Search Results	USA	15/154000 5/13/2016	10474706 11/12/2019	Granted	Avaya Inc.
2196	Grantor	System And Method For Efficient Bandwidth Allocation For Forked Communication Sessions	USA	15/163472 5/24/2016	10122582 11/6/2018	Granted	Avaya Inc.
2197	Grantor	Synchronization Of Digital Algorithmic State Data With Audio Trace Signals	USA	15/163871 5/25/2016	10242694 3/26/2019	Granted	Avaya Inc.
2198	Grantor	Bandwidth Control In A Network Address Translation (NAT) Environment	USA	15/163901 5/25/2016	11323376 5/3/2022	Granted	Avaya Inc.
2199	Grantor	Systems And Methods For Detecting And Reducing Fraud In A Contact Center	USA	15/166330 5/27/2016	9716791 7/25/2017	Granted	Avaya Inc.
2200	Grantor	Computer-Implemented System And Method For Determining Call Connection Status	USA	15/168193 5/30/2016	9560196 1/31/2017	Granted	Imtllisist, Inc.
2201	Grantor	Positional Controlled Muting	USA	15/173350 6/3/2016	10250848 4/2/2019	Granted	Avaya Inc.
2202	Grantor	Positional Sensitive Interaction Functionality	USA	15/173373 6/3/2016	9794514 10/17/2017	Granted	Avaya Inc.
2203	Grantor	Independent Parallel Interaction Space Instantiation	USA	15/173411 6/3/2016	10491579 11/26/2019	Granted	Avaya Inc.
2204	Grantor	Computer-Implemented System And Method For Transcription Error Reduction During A Live Call	USA	15/207440 7/11/2016	9633658 4/25/2017	Granted	Imtllisist, Inc.

#	Relevance	Title	Country Name	Application Number	Patent Number	Status	Assignee
2205	Grantor	System And Method For Providing Ongoing Call Center Call Assistance With The Aid Of A Digital Computer	USA	15/207391 7/11/2016	9667793 5/30/2017	Granted	Intellist Inc.
2206	Grantor	Contact Center Delivery In-Building Homing Service	USA	15/233465 8/10/2016	10210472 2/19/2019	Granted	Avaya Inc.
2207	Grantor	System And Method For Dynamic Temporary Groups	USA	15/239878 8/18/2016	10817894 10/27/2020	Granted	Avaya Inc.
2208	Grantor	System And Method For Agent Driven System Training	USA	15/239895 8/18/2016	10084919 9/25/2018	Granted	Avaya Inc.
2209	Grantor	System And Method For Dynamic Call Traffic Routing	USA	15/239989 8/18/2016	10165121 12/25/2018	Granted	Avaya Inc.
2210	Grantor	Computer-Implemented System And Method For Group Message Delivery	USA	15/243912 8/22/2016	9667796 5/30/2017	Granted	Intellist Inc.
2211	Grantor	Co-Resident Plug-Ins Of Third Party Software	USA	15/284132 10/3/2016	10237370 3/19/2019	Granted	Avaya Inc.
2212	Grantor	Electronic Speech Recognition Name Directory Prognostication System By Comparing A Spoken Name's Packetized Voice To Stored Phenemes	USA	15/284035 10/3/2016	10147417 12/4/2018	Granted	Avaya Inc.
2213	Grantor	Web Application System And Method To Dynamically Select Between Local Installed And Cloud Based Resources	USA	15/284202 10/3/2016	10725759 7/28/2020	Granted	Avaya Inc.
2214	Grantor	Detection And Auto-Correction Of Talk Problems In Communication Sessions	USA	15/283959 10/3/2016	10412126 9/10/2019	Granted	Avaya Inc.
2215	Grantor	Snap-In Invocation For Call Reconstruction	USA	15/284125 10/3/2016	10742692 8/11/2020	Granted	Avaya Inc.
2216	Grantor	Synchronization Of A Media Codec Between Network Elements Of A Media Communication Session	USA	15/284094 10/3/2016	11445001 9/13/2022	Granted	Avaya Inc.
2217	Grantor	Probe Of Alarm Functionality Using Communication Devices	USA	15/284169 10/3/2016	10365642 7/30/2019	Granted	Avaya Inc.
2218	Grantor	Methods And Systems For Creating And Exchanging A Device Specific Blockchain For Device Authentication	USA	15/284103 10/3/2016	10212145 2/19/2019	Granted	Avaya Inc.
2219	Grantor	Method And System For Integrated Optimized Reporting	USA	15/285302 10/4/2016	10587727 3/10/2020	Granted	Avaya Inc.
2220	Grantor	Session Initiation Protocol (SIP) Dialog Reconstruction Through Reconstruction Anchors For User Agents	USA	15/284653 10/4/2016	10735475 8/4/2020	Granted	Avaya Inc.
2221	Grantor	System And Method For Enhancing Video Conferencing Experience Via A Moving Camera	USA	15/285152 10/4/2016	10165159 12/25/2018	Granted	Avaya Inc.



#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
2222	Grantor	Multi-Mode Video Conferencing System	USA	15/285205	10/4/2016	9942517	4/10/2018	Granted	Avaya Inc.
2223	Grantor	System And Method For Processing Digital Images During Videconference	USA	15/285252	10/4/2016	9774823	9/26/2017	Granted	Avaya Inc.
2224	Grantor	System And Method For Processing Digital Images During Videconference	USA	15/285277	10/4/2016	9936162	4/3/2018	Granted	Avaya Inc.
2225	Grantor	Systems And Methods For Lifecycle Management Of Limited Duration Knowledge In Automated Interaction Systems	USA	15/285091	10/4/2016			Published	Avaya Inc.
2226	Grantor	On-Topic Monitor	USA	15/285160	10/4/2016	9894206	2/13/2018	Granted	Avaya Inc.
2227	Grantor	System And Method For Mirror Utilization In Meeting Rooms	USA	15/286356	10/5/2016	9936163	4/3/2018	Granted	Avaya Inc.
2228	Grantor	Embedding Content Of Interest In Video Conferencing	USA	15/286285	10/5/2016	10321096	6/11/2019	Granted	Avaya Inc.
2229	Grantor	Social Messaging Hold And Wait Treatment Systems	USA	15/289736	10/10/2016	10425363	9/24/2019	Granted	Avaya Inc.
2230	Grantor	Security Surveillance Via Three-Dimensional Audio Space Presentation	USA	15/296238	10/18/2016	9892743	2/13/2018	Granted	Avaya Inc.
2231	Grantor	Social Media Processing With Three-Dimensional Audio	USA	15/296883	10/18/2016	9838824	12/5/2017	Granted	Avaya Inc.
2232	Grantor	Three-Dimensional Generalized Space	USA	15/296921	10/18/2016	10203839	2/12/2019	Granted	Avaya Inc.
2233	Grantor	Internet Protocol Address Selection In Session Initiation Protocol Communications	USA	15/296518	10/18/2016	10182006	1/15/2019	Granted	Avaya Inc.
2234	Grantor	System Initiated Dialog Adjustment	USA	15/298914	10/20/2016	10003692	6/19/2018	Granted	Avaya Inc.
2235	Grantor	System And Method For Tracking Call Billing	USA	15/299831	10/21/2016	9961211	5/1/2018	Granted	Avaya Inc.
2236	Grantor	Mobility Bonding Network	USA	15/333397	10/25/2016	9961205	5/1/2018	Granted	Avaya Inc.
2237	Grantor	Systems And Methods For Media Tunneling Through Edge Server	USA	15/335735	10/27/2016	11388203	7/12/2022	Granted	Avaya Inc.
2238	Grantor	Sending Progress Update Messages While A User Is On Hold	USA	15/337479	10/28/2016	10791218	9/29/2020	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
2239	Grantor	Computer-Implemented System And Method For Performing Distributed Speech Recognition	USA	15/339788	10/31/2016	10121475	11/6/2018	Granted	Intellistat, Inc.
2240	Grantor	Intelligent Contact Recording In A Virtual Reality Contact Center	USA	15/348054	11/10/2016	10484643	11/19/2019	Granted	Avaya Inc.
2241	Grantor	Mobile Caller Authentication For Contact Centers	USA	15/354816	11/17/2016	10164977	12/25/2018	Granted	Avaya Inc.
2242	Grantor	Testing User Interface Functionality Through Actuation By A Piezoelectric Grid	USA	15/357471	11/21/2016	10254734	4/9/2019	Granted	Avaya Inc.
2243	Grantor	Computer-Implemented System And Method For Identifying Call Recordings For Retention	USA	15/358090	11/21/2016	9742908	8/22/2017	Granted	Intellistat, Inc.
2244	Grantor	Computer-Implemented System And Method For Assigning Call Agents To Callers	USA	15/362728	11/28/2016	10044864	8/7/2018	Granted	Intellistat, Inc.
2245	Grantor	System And Method For Updating Participants In Parallel Overlapping Conferences	USA	15/365007	11/30/2016	11489885	11/1/2022	Granted	Avaya Inc.
2246	Grantor	Computer-Implemented System And Method For Encrypting Call Recordings	USA	15/369797	12/5/2016	10685135	6/16/2020	Granted	Intellistat, Inc.
2247	Grantor	Ongoing Text Analysis To Self-Regulate Network Node Allocations And Contact Center Adjustments	USA	15/378507	12/14/2016	9894201	2/13/2018	Granted	Avaya Inc.
2248	Grantor	Multi-Stream Video Switching With Selective Optimized Composite	USA	15/395984	12/30/2016	9900553	2/20/2018	Granted	Avaya Inc.
2249	Grantor	Systems And Methods For Optimal Scheduling Of Resources In A Contact Center	USA	15/395349	12/30/2016	9930181	3/27/2018	Granted	Avaya Inc.
2250	Grantor	Computer-Implemented System And Method For Determining A Status Of A Call Connection	USA	15/420027	1/30/2017	9781256	10/3/2017	Granted	Intellistat, Inc.
2251	Grantor	Route Optimization Using Measured Congestion	USA	15/429231	2/10/2017	10164886	12/25/2018	Granted	Avaya Inc.
2252	Grantor	Acoustic Information Transfer	USA	15/452130	3/7/2017	10348416	7/9/2019	Granted	Avaya Inc.
2253	Grantor	Publishing Contacts To Opt-In Users	USA	15/461526	3/17/2017	9948783	4/17/2018	Granted	Avaya Inc.
2254	Grantor	High Performance Distributed Computer Work Assignment Engine	USA	15/477672	4/3/2017			Published	Avaya Inc.
2255	Grantor	Zero Touch Attachment Of Devices To A SPB Network	USA	15/478175	4/3/2017	10097639	10/9/2018	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
2256	Grantor	System And Method For User Notification Regarding Detected Events	USA	15/483555	4/10/2017	10375242	8/6/2019	Granted	Intellisist, Inc.
2257	Grantor	Quarantined Communications Processing At A Network Edge	USA	15/485961	4/12/2017	11463404	10/4/2022	Granted	Avaya Inc.
2258	Grantor	Computer-Implemented System And Method For Transcription Error Reduction	USA	15/495919	4/24/2017	9858929	1/2/2018	Granted	Intellisist, Inc.
2259	Grantor	Certificate-Based Dual Authentication For Openflow Enabled Switches	USA	15/597220	5/16/2017	10666638	5/26/2020	Granted	Avaya Inc.
2260	Grantor	Public Key Infrastructure Exchange Using Netconf For Openflow Enabled Switches	USA	15/597211	5/17/2017	10701060	6/30/2020	Granted	Avaya Inc.
2261	Grantor	Customer-Centric Workflow For Initial On-Boarding Of An Openflow Enabled Switch	USA	15/597239	5/17/2017	10666639	5/26/2020	Granted	Avaya Inc.
2262	Grantor	Computer-Implemented System And Method For Facilitating Interactions Via Automatic Agent Responses	USA	15/598984	5/18/2017	10142474	11/27/2018	Granted	Intellisist, Inc.
2263	Grantor	Real-Time Speech Feed To Agent Greeting	USA	15/599537	5/19/2017	10389879	8/20/2019	Granted	Avaya Inc.
2264	Grantor	Service Implementing A Workflow Based On Image Analysis	USA	15/602408	5/23/2017	10671847	6/2/2020	Granted	Avaya Inc.
2265	Grantor	Dynamic Time-Weighted Systems And Methods For Management Of Acoustic Exposure	USA	15/602284	5/23/2017	10574201	2/25/2020	Granted	Avaya Inc.
2266	Grantor	Computer Telephony Integration (Cti) Control Of Multiple Devices With A Single Address Of Record	USA	15/605517	5/25/2017	10356130	7/16/2019	Granted	Avaya Inc.
2267	Grantor	System And Method For Automated Call Center Operation Facilitating Agent-Caller Communication	USA	15/606710	5/26/2017	9942401	4/10/2018	Granted	Intellisist, Inc.
2268	Grantor	Computer-Implemented System And Method For Delivery Of Group Messages	USA	15/606688	5/26/2017	9860384	1/2/2018	Granted	Intellisist, Inc.
2269	Grantor	System And Method For Providing Customer-Specific Ongoing Call Center Assistance With The Aid Of A Digital Computer	USA	15/606399	5/26/2017	10154140	12/11/2018	Granted	Intellisist, Inc.
2270	Grantor	Negotiation Of A Future Communication By Use Of A Personal Virtual Assistant (Pva)	USA	15/608362	5/30/2017	10664778	5/26/2020	Granted	Avaya Inc.
2271	Grantor	Selective Data Transmission In Networks	USA	15/607701	5/30/2017	10516597	12/24/2019	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
2272	Grantor	Communication Session Addition Via A Host In Deny New Service Mode	USA	15/613841	6/5/2017	10044860	8/7/2018	Published	Avaya Inc.
2273	Grantor	System And Method For Call Data Processing	USA	15/614428	6/5/2017	10044860	8/7/2018	Granted	Intellist, Inc.
2274	Grantor	Context-Based Assignment Of Customer Service Agents Associated With Document Viewing Sections	USA	15/616164	6/7/2017	10453077	10/22/2019	Granted	Avaya Inc.
2275	Grantor	Document Detection And Analysis-Based Routing	USA	15/617580	6/8/2017	10623569	4/14/2020	Granted	Avaya Inc.
2276	Grantor	IP Tolerance And Signaling Interworking	USA	15/617605	6/8/2017	10931720	2/23/2021	Granted	Avaya Inc.
2277	Grantor	Alternative Network Address Type (ANAT) Encoding And Media Interworking	USA	15/617650	6/8/2017	10904299	1/26/2021	Granted	Avaya Inc.
2278	Grantor	System And Method For Reducing Storage Space In A Contact Center	USA	15/634369	6/27/2017	10348897	7/9/2019	Granted	Avaya Inc.
2279	Grantor	System And Method To Use Location-Aware DNS Responses As Input To Media Relay Selection For WebRTC	USA	15/653239	7/18/2017	10587449	3/10/2020	Granted	Avaya Inc.
2280	Grantor	Computer-Implemented System And Method For Storing And Retrieving Sensitive Information	USA	15/661347	7/27/2017	10754978	8/25/2020	Granted	Intellist, Inc.
2281	Grantor	Discovery And Configuration Of An Open Networking Adapter In A Fabric Network	USA	15/675572	8/11/2017	10686665	6/16/2020	Granted	Avaya Inc.
2282	Grantor	Internet Protocol Address Selection In Session Initiation Protocol Communications	USA	15/677517	8/15/2017	10728207	7/28/2020	Granted	Avaya Inc.
2283	Grantor	Systems And Methods For Providing Automated Progress Updates In A Contact Center	USA	15/679575	8/17/2017	10516706	12/24/2019	Granted	Avaya Inc.
2284	Grantor	Monitoring Agent Oversight Of Artificial Intelligence Content In A Contact Center	USA	15/682115	8/21/2017	9961204	5/1/2018	Granted	Avaya Inc.
2285	Grantor	Computer-Implemented System And Method For Retention Of Call Recordings	USA	15/682496	8/21/2017	10122849	11/6/2018	Granted	Intellist, Inc.
2286	Grantor	Video Conference Bridge Setting Sharing, Pushing And Rationalization	USA	15/702238	9/12/2017	10050749	8/14/2018	Granted	Avaya Inc.
2287	Grantor	Computer-Implemented System And Method For Determining Call Status	USA	15/723093	10/2/2017	9912806	3/6/2018	Granted	Intellist, Inc.
2288	Grantor	System And Method For Performing Caller Identity Verification Using Multi-Step Voice Analysis	USA	15/803288	11/3/2017	10614813	4/7/2020	Granted	Intellist, Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
2289	Grantor	System And Method For Performing Screen Capture-Based Sensitive Information Protection Within A Call Center Environment	USA	15/803350	11/3/2017	10902147	1/26/2021	Granted	Imellisist, Inc.
2290	Grantor	Sequenced Applications For Controlling Communication Features	USA	15/807322	11/8/2017	10757547	8/25/2020	Granted	Avaya Inc.
2291	Grantor	System And Method For Performing Circumstance-Specific Customer Satisfaction Monitoring In An Ongoing Call Center Interaction	USA	15/809404	11/10/2017	10158759	12/18/2018	Granted	Imellisist, Inc.
2292	Grantor	Computer-Implemented System And Method For Efficiently Facilitating Appointments Within A Call Center Via An Automatic Call Distributor	USA	15/811551	11/13/2017	10841423	11/17/2020	Granted	Imellisist, Inc.
2293	Grantor	Services Versioning	USA	15/815333	11/16/2017	10560551	2/11/2020	Granted	Avaya Inc.
2294	Grantor	System And Method Of Controlling A Cursor Display In A Co-Browsing Communication Session	USA	15/830932	12/4/2017	10824308	11/3/2020	Granted	Avaya Inc.
2295	Grantor	Long Polling For Clustered Application Load Balancing	USA	15/847211	12/19/2017			Published	Avaya Inc.
2296	Grantor	Management Of Agent Sessions For Omnichannel Predictive Outbound	USA	15/847110	12/19/2017	10477018	11/12/2019	Granted	Avaya Inc.
2297	Grantor	Attribute And Property Overrides For Remote Network Topology Changes	USA	15/851940	12/22/2017			Published	Avaya Inc.
2298	Grantor	System And Method For Non-Numeric Authentication Using A Legacy Telephone	USA	15/854555	12/26/2017			Published	Avaya Inc.
2299	Grantor	Computer-Implemented System And Method For Delivery Of Group Messages	USA	15/859215	12/29/2017	10212287	2/19/2019	Granted	Imellisist, Inc.
2300	Grantor	Computer-Implemented System And Method For Transcription Error Reduction	USA	15/859176	12/29/2017	10083691	9/25/2018	Granted	Imellisist, Inc.
2301	Grantor	Device Enrollment Service System And Method	USA	15/868783	1/11/2018			Published	Avaya Inc.
2302	Grantor	Network Device Management And Visualization	USA	15/874922	1/19/2018	10216380	2/26/2019	Granted	Avaya Inc.
2303	Grantor	Method And System For Altered Alerting	USA	15/877111	1/22/2018	10470006	11/5/2019	Granted	Avaya Inc.
2304	Grantor	Methods And Devices For Detecting Denial Of Service Attacks In Secure Interactions	USA	15/877140	1/22/2018	111108811	8/31/2021	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
2305	Grantor	Systems And Methods Of Dynamic Port Assignment	USA	15/881311	1/26/2018	10782981	9/22/2020	Granted	Avaya Inc.
2306	Grantor	Systems And Methods For Controlling Transfer Of Contacts In A Contact Center	USA	15/882076	1/29/2018	10715669	7/14/2020	Granted	Avaya Inc.
2307	Grantor	Computer-Implemented System And Method For Identifying Special Information Within A Voice Recording	USA	15/882958	1/29/2018	10446134	10/15/2019	Granted	Intellisist, Inc.
2308	Grantor	Immediate Reconnection Of A Call To An Agent In A Contact Center	USA	15/886697	2/1/2018	10135985	11/20/2018	Granted	Avaya Inc.
2309	Grantor	Mobility Bonding Network	USA	15/888396	2/5/2018	10440127	10/8/2019	Granted	Avaya Inc.
2310	Grantor	Agent Selection In A Contact Center Based On Likelihood Of A Communication Changing Modes	USA	15/889981	2/6/2018	10880338	12/29/2020	Published	Avaya Inc.
2311	Grantor	System And Methods For Providing To Push Notifications To Communication Endpoints	USA	15/890998	2/7/2018	10880338	12/29/2020	Granted	Avaya Inc.
2312	Grantor	Systems And Methods For Placing Calls In A Non-Disturbing Manner	USA	15/892556	2/9/2018	10547741	1/28/2020	Granted	Avaya Inc.
2313	Grantor	Systems And Methods For Optimal Scheduling Of Resources In A Contact Center	USA	15/893846	2/12/2018	10129405	11/13/2018	Granted	Avaya Inc.
2314	Grantor	System And Method For Personalizing A Shared Conferencing Device Or A Shared Printer/Scanner	USA	15/902664	2/22/2018	11470199	10/11/2022	Granted	Avaya Inc.
2315	Grantor	Agent Efficiency Based On Real-Time Desktop Analytics	USA	15/903759	2/23/2018	10659612	5/19/2020	Granted	Avaya Inc.
2316	Grantor	Domain Identifier Based Access Policy Control	USA	15/911064	3/2/2018	10554618	2/4/2020	Granted	Avaya Inc.
2317	Grantor	Computer-Implemented System And Method For Call Status Determination	USA	15/912347	3/5/2018	10511710	12/17/2019	Granted	Intellisist, Inc.
2318	Grantor	Call Reconstruction Sequenced Application	USA	15/927909	3/21/2018	10469655	11/5/2019	Granted	Avaya Inc.
2319	Grantor	Mechanism For Work Assignment In A Graph-Based Contact Center	USA	15/928487	3/22/2018	10313526	6/4/2019	Granted	Avaya Inc.
2320	Grantor	Personalized Wait Treatment During Interaction With Contact Centers	USA	15/938283	3/28/2018	10582050	3/3/2020	Granted	Avaya Inc.
2321	Grantor	Dynamic Routing System For Contact Center Communications	USA	15/949265	4/10/2018	10742816	8/11/2020	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
2322	Grantor	Publishing Contacts To Opt-In Users	USA	15/952299	4/13/2018	10306069	5/28/2019	Granted	Avaya Inc.
2323	Grantor	Regulating Communication Comprising Access To Protected Data	USA	15/970279	5/3/2018	10951398	3/16/2021	Granted	Avaya Inc.
2324	Grantor	Signal To Noise Ratio Using Decentralized Dynamic Laser Microphones	USA	15/971607	5/4/2018	10841712	11/17/2020	Granted	Avaya Inc.
2325	Grantor	Method And System For Detecting Inaudible Sounds	USA	15/981184	5/16/2018	10741037	8/11/2020	Granted	Avaya Inc.
2326	Grantor	Communication Systems For Multi-Source Robot Control	USA	15/993280	5/30/2018	11120410	9/14/2021	Granted	Avaya Inc.
2327	Grantor	Prioritization Of Routing For Escalated Communication Sessions In A Contact Center	USA	16/021586	6/28/2018	10929557	2/23/2021	Published	Avaya Inc.
2328	Grantor	Exported Digital Relationships	USA	16/029225	7/6/2018	10621539	4/14/2020	Granted	Avaya Inc.
2329	Grantor	Contact Center Delivery In-Building Homing Service	USA	16/029868	7/9/2018	10880120	12/29/2020	Granted	Avaya Inc.
2330	Grantor	System And Methods For Tunneling Media Through Secure Channel	USA	16/039585	7/19/2018	10972512	4/6/2021	Granted	Avaya Inc.
2331	Grantor	System And Method For Identifying Idle Resources In Communication Endpoints	USA	16/040456	7/19/2018	10848443	11/24/2020	Granted	Avaya Inc.
2332	Grantor	Chatbot Socialization	USA	16/042075	7/23/2018	10735258	8/4/2020	Granted	Avaya Inc.
2333	Grantor	Artificial Intelligence Self-Learning Training System To Autonomously Apply And Evaluate Agent Training In Contact Center	USA	16/043378	7/24/2018	11281439	3/22/2022	Published	Avaya Inc.
2334	Grantor	System For Self-Allocating Resources	USA	16/043452	7/24/2018	10594865	3/17/2020	Granted	Avaya Inc.
2335	Grantor	System And Method For Creating A Contextualized After Call Workflow	USA	16/045413	7/25/2018	10694041	6/23/2020	Granted	Avaya Inc.
2336	Grantor	Analytics-Guided Call Routing With Third Party	USA	16/046227	7/26/2018	10944832	3/9/2021	Granted	Avaya Inc.
2337	Grantor	Efficient Management Of Co-Existing Multi-Channel Interactions In A Contact Center	USA	16/049900	7/31/2018	10944832	3/9/2021	Granted	Avaya Inc.
2338	Grantor	Supporting Intermediate Back To Back User Agents Between User Agents And A Conference Focus	USA	16/055367	8/6/2018			Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
2339	Grantor	System And Method For Managing Resource Selection In An Enterprise	USA	16/058284	8/8/2018	10609219	3/31/2020	Granted	Avaya Inc.
2340	Grantor	Selective Communication Event Extraction	USA	16/102124	8/13/2018	10880428	12/29/2020	Granted	Avaya Inc.
2341	Grantor	Method And System For Warning Users Of Offensive Behavior	USA	16/113763	8/27/2018	10783766	9/22/2020	Granted	Avaya Inc.
2342	Grantor	Smart Customer Assistant In A Contact Center	USA	16/116470	8/29/2018	10764435	9/1/2020	Granted	Avaya Inc.
2343	Grantor	Custom Communication Actions Based On Environment Analysis	USA	16/122162	9/5/2018	11502862	11/5/2022	Granted	Avaya Inc.
2344	Grantor	System And Method For Sending And Receiving Non-Visual Messages In An Electronic Audio Communication Session	USA	16/137427	9/20/2018	10924894	2/16/2021	Granted	Avaya Inc.
2345	Grantor	Controlling Access To Traversal Using Relays Around Network Address Translation (TURN) Servers Using Trusted Single Use Credentials	USA	16/144709	9/27/2018	11012437	5/18/2021	Granted	Avaya Inc.
2346	Grantor	Simplified User Interface For Identifying People When Making Electronic Communications	USA	16/148534	10/1/2018	11134142	9/28/2021	Granted	Avaya Inc.
2347	Grantor	System And Method For Topic Based Segregation In Instant Messaging	USA	16/148609	10/1/2018	10757050	8/25/2020	Granted	Avaya Inc.
2348	Grantor	Mobile Caller Authentication For Contact Centers	USA	16/149293	10/2/2018	10742652	8/11/2020	Granted	Avaya Inc.
2349	Grantor	Securing A Customer History In A Contact Center	USA	16/152683	10/5/2018			Published	Avaya Inc.
2350	Grantor	Distributed Ledger And Blockchain To Confirm Validity Of Call Recordings	USA	16/159368	10/12/2018	10756912	8/25/2020	Granted	Avaya Inc.
2351	Grantor	Managing Agent Occupancy In An Omni-Channel Environment	USA	16/166317	10/22/2018	11153439	10/19/2021	Granted	Avaya Inc.
2352	Grantor	Enforcement Of Contact Center Communication Session Routing Behaviors	USA	16/169813	10/24/2018	10827074	11/3/2020	Granted	Avaya Inc.
2353	Grantor	Enhanced User Authentication Based On Device Usage Characteristics For Interactions Using Blockchains	USA	16/175537	10/30/2018	11042613	6/22/2021	Granted	Avaya Inc.
2354	Grantor	Predictive Network Node Allocation	USA	16/188610	11/13/2018	10812321	10/20/2020	Granted	Avaya Inc.
2355	Grantor	Systems And Methods For Detecting Device Location And Usage	USA	16/198221	11/21/2018	11115217	9/7/2021	Granted	Avaya Inc.



#	Relevance	Title	Country Name	Application Number	Patent Number	Status	Assignee
2356	Grantor	Computer-Implemented System And Method For Facilitating Interactions Via Automatic Agent Responses	USA	16/200476 11/26/2018	10447856 10/15/2019	Granted	Intellist Inc.
2357	Grantor	System And Method For Providing Enhanced Routing In A Contact Center	USA	16/201579 11/27/2018	10631257 4/21/2020	Granted	Avaya Inc.
2358	Grantor	Automatic On Hold Communication Session State Management In A Contact Center	USA	16/208076 12/3/2018	10938867 3/2/2021	Granted	Avaya Inc.
2359	Grantor	Providing Event Updates Based On Participant Location	USA	16/216582 12/11/2018	10897684 1/19/2021	Granted	Avaya Inc.
2360	Grantor	Three-Dimensional Generalized Space	USA	16/222083 12/17/2018	10656782 5/19/2020	Granted	Avaya Inc.
2361	Grantor	Dynamic Synchronization Of Co-Existing Multichannel Interactions In A Contact Center	USA	16/228861 12/21/2018	10681213 6/9/2020	Granted	Avaya Inc.
2362	Grantor	System And Method For Flexible Routing	USA	16/230516 12/21/2018	11108911 8/31/2021	Granted	Avaya Inc.
2363	Grantor	Enhanced Real-Time Routing	USA	16/233516 12/27/2018	10681214 6/9/2020	Granted	Avaya Inc.
2364	Grantor	Single Point Secured Mechanism To Disable And Enable The Access To All User Associated Entities	USA	16/242180 1/8/2019	11336667 5/17/2022	Granted	Avaya Inc.
2365	Grantor	Mechanisms For Improving The Visibility Of Time Spent In Conferences And Eliminating Less Useful Meetings	USA	16/242193 1/8/2019		Published	Avaya Inc.
2366	Grantor	Command And Control Of A Robot By A Contact Center With Third-Party Monitoring	USA	16/243757 1/9/2019	10866585 12/15/2020	Granted	Avaya Inc.
2367	Grantor	System And Method For Improved Automatic Callbacks In A Contact Center	USA	16/248647 1/15/2019	10659611 5/19/2020	Granted	Avaya Inc.
2368	Grantor	Communication Session Hold Time Management In A Contact Center	USA	16/249571 1/16/2019	11076045 7/27/2021	Granted	Avaya Inc.
2369	Grantor	Event-Based Multiprotocol Communication Session Distribution	USA	16/249521 1/16/2019	11375049 6/28/2022	Granted	Avaya Inc.
2370	Grantor	Visual Indication Of Communication Suspension At An Endpoint System	USA	16/251502 1/18/2019		Published	Avaya Inc.
2371	Grantor	System And Method For Making Real-Time Decisions For Routing Communications And Information In A Contact Center	USA	16/257655 1/25/2019		Published	Avaya Inc.
2372	Grantor	Audio Recording Optimization For Calls Serviced By An Artificial Intelligence Agent	USA	16/257681 1/25/2019	11222642 1/11/2022	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Patent Number	Status	Assignee
2373	Grantor	Managing A Plurality Of Topics In A User Interaction Through A Plurality Of Agents In A Contact Center	USA	16/259059 1/28/2019	11012570 5/18/2021	Granted	Avaya Inc.
2374	Grantor	Systems And Methods For Assigning Contacts In A Blended Contact Center	USA	16/260893 1/29/2019		Allowed	Avaya Inc.
2375	Grantor	Split Screen For Video Sharing	USA	16/276188 2/14/2019	10681300 6/9/2020	Granted	Avaya Inc.
2376	Grantor	Systems And Methods For Processing User-Generated Data Items	USA	16/282714 2/22/2019		Published	Avaya Inc.
2377	Grantor	Clip Based Speaker Retention To A Mounting Surface	USA	16/282694 2/22/2019	10694273 6/23/2020	Granted	Avaya Inc.
2378	Grantor	Artificial Intelligence Based Identification And Data Gathering Of Incomplete Interactions And Automatically Creating Tasks To Take It To Completion	USA	16/285448 2/26/2019	10713662 7/14/2020	Granted	Avaya Inc.
2379	Grantor	Disturbance Detection In Video Communications	USA	16/287697 2/27/2019	11140359 10/5/2021	Granted	Avaya Inc.
2380	Grantor	Priority Reconnection Of Dropped Nodes From A Network	USA	16/291549 3/4/2019		Published	Avaya Inc.
2381	Grantor	Remote User Interface Actuation Using A Piezoelectric Grid	USA	16/291558 3/4/2019	11029661 6/8/2021	Granted	Avaya Inc.
2382	Grantor	Contact Center Routing Mechanisms	USA	16/295381 3/7/2019	10735591 8/4/2020	Granted	Avaya Inc.
2383	Grantor	Intelligent User Device Management In A Multi-Device Environment	USA	16/354628 3/15/2019	10999430 5/4/2021	Granted	Avaya Inc.
2384	Grantor	Ledger-Based Confidence Model For Content Transfers Across A Communication Network	USA	16/354340 3/15/2019	11240038 2/1/2022	Granted	Avaya Inc.
2385	Grantor	Automated Queuing System And Queue Management	USA	16/356954 3/18/2019	11089163 8/10/2021	Granted	Avaya Inc.
2386	Grantor	Proximity Based Communication Information Sharing	USA	16/360560 3/21/2019	10848908 11/24/2020	Granted	Avaya Inc.
2387	Grantor	Mobility Caller Authenticity Service System And Method	USA	16/362013 3/22/2019		Published	Avaya Inc.
2388	Grantor	Hybrid Architecture For Transcription Of Real-Time Audio Based On Event Data Between On-Premises System And Cloud-Based Advanced Audio Processing System	USA	16/362035 3/22/2019		Published	Avaya Inc.

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2389	Grantor	Artificial Intelligence Driven Call Routing System	USA	16/365122	3/26/2019			Published	Avaya Inc.
2390	Grantor	Agent-To-Agent Consultation As Formally Managed Channel For Assistance	USA	16/370462	3/29/2019			Published	Avaya Inc.
2391	Grantor	One-To-Many Agent-To-Agent Consultation	USA	16/370535	3/29/2019			Published	Avaya Inc.
2392	Grantor	Auto Learning System For Active Co-Browse Sessions	USA	16/372155	4/1/2019	10764439	9/1/2020	Granted	Avaya Inc.
2393	Grantor	Interactive System For Retrouting A Two-Way Email Communication Pathway	USA	16/378791	4/9/2019	11178099	11/16/2021	Granted	Avaya Inc.
2394	Grantor	Interactive System For Retrouting A Two-Way Text Communication Pathway	USA	16/378789	4/9/2019	11240377	2/1/2022	Granted	Avaya Inc.
2395	Grantor	Media Path Engineering For Multi-Homed Devices	USA	16/388277	4/18/2019	11063862	7/13/2021	Granted	Avaya Inc.
2396	Grantor	Interaction Based Suitable Channel Selection For Queued Customers	USA	16/398381	4/30/2019	11212390	12/28/2021	Granted	Avaya Inc.
2397	Grantor	Contact Center Transaction System That Uses A Distributed Digital Ledger	USA	16/402069	5/2/2019			Published	Avaya Inc.
2398	Grantor	Embedding Content Of Interest In Video Conferencing	USA	16/402973	5/3/2019	11394923	7/19/2022	Granted	Avaya Inc.
2399	Grantor	Video Call Routing And Management Based On Artificial Intelligence Determined Facial Emotion	USA	16/405023	5/7/2019	11102353	8/24/2021	Granted	Avaya Inc.
2400	Grantor	System And Method To Authenticate Contact Center Agents By A Reverse Authentication Procedure	USA	16/411344	5/14/2019	10951759	3/16/2021	Granted	Avaya Inc.
2401	Grantor	Real-Time Speech Feed To Agent Greeting	USA	16/419554	5/22/2019	10659607	5/19/2020	Granted	Avaya Inc.
2402	Grantor	Detecting User Hesitancy From Text Input	USA	16/426213	5/30/2019	11019208	5/25/2021	Granted	Avaya Inc.
2403	Grantor	System And Method For Managing Communication Interrupts In An Enterprise	USA	16/432069	6/5/2019	10951760	3/16/2021	Granted	Avaya Inc.
2404	Grantor	Systems And Methods For Presenting Information Extracted From One Or More Data Sources To Event Participants	USA	16/434322	6/7/2019	11188879	11/30/2021	Granted	Avaya Inc.
2405	Grantor	Routing Of Communication Sessions When A Contact Center Queue Becomes Overloaded	USA	16/457391	6/28/2019			Published	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
2406	Grantor	Artificial Intelligence Driven Sentiment Analysis During On Hold Call State In Contact Center	USA	16/458370	7/1/2019	11258901	2/22/2022	Granted	Avaya Inc.
2407	Grantor	Prioritize Raise Hand Operation In A Conference For Efficient And Time Bound Conference Solution	USA	16/505352	7/8/2019			Published	Avaya Inc.
2408	Grantor	Feedback Based Communication Router	USA	16/506811	7/9/2019	11089159	8/10/2021	Granted	Avaya Inc.
2409	Grantor	Interaction Determined Auto-Answer Time	USA	16/510675	7/12/2019	11025776	6/1/2021	Granted	Avaya Inc.
2410	Grantor	Creation And Sharing Of Contacts Groups Between Communication Participants	USA	16/524815	7/29/2019	11336701	5/17/2022	Granted	Avaya Inc.
2411	Grantor	Optimizing Interaction Results Using Ai-Guided Manipulated Video	USA	16/535169	8/8/2019	11182595	11/23/2021	Granted	Avaya Inc.
2412	Grantor	Automatic Calendar Event Entry Creation And Modification	USA	16/538215	8/12/2019			Published	Avaya Inc.
2413	Grantor	Unifying Presence Data And Communication Routing Based Thereon	USA	16/543266	8/16/2019	10986201	4/20/2021	Granted	Avaya Inc.
2414	Grantor	System And Method For Optimizing Agent Time	USA	16/546672	8/21/2019			Allowed	Avaya Inc.
2415	Grantor	Automatic Message Generation And Presentation To A Communication Node Engaged In A Communication	USA	16/546514	8/21/2019			Published	Avaya Inc.
2416	Grantor	Real Time Sign Language Conversion For Communication In A Contact Center	USA	16/557488	8/30/2019	10757251	8/25/2020	Granted	Avaya Inc.
2417	Grantor	Methods And Systems Of Enabling Document Sharing In Co-Browsing Sessions	USA	16/570221	9/13/2019			Published	Avaya Inc.
2418	Grantor	Management Of Agent Sessions For Omnichannel Predictive Outbound	USA	16/586221	9/27/2019	10715663	7/14/2020	Granted	Avaya Inc.
2419	Grantor	Call Reconstruction Sequenced Application	USA	16/585905	9/27/2019	10742800	8/11/2020	Granted	Avaya Inc.
2420	Grantor	System And Method For Managing Customer Interactions In An Enterprise	USA	16/587588	9/30/2019			Published	Avaya Inc.
2421	Grantor	System And Method For Separation Of Call Origination And Call Delivery Techniques	USA	16/599241	10/11/2019	11330022	5/10/2022	Granted	Avaya Inc.
2422	Grantor	Systems And Methods For Providing Automated Progress Updates In A Contact Center	USA	16/599185	10/11/2019	10862929	12/8/2020	Granted	Avaya Inc.

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2423	Grantor	Method And System For A Uniform Resource Identifier (URI) Broker	USA	16/600967	10/14/2019	11265248	3/1/2022	Published	Avaya Inc.
2424	Grantor	System Log Messages Hostname Address Selection By Multihomed Hosts	USA	16/656366	10/17/2019	11265248	3/1/2022	Granted	Avaya Inc.
2425	Grantor	Blockchain-Based Device Enrollment Service	USA	16/656738	10/18/2019	11381558	7/5/2022	Granted	Avaya Inc.
2426	Grantor	Immediate Call Reconnection To The Same Agent In A Contact Center	USA	16/676728	11/7/2019	10827072	11/3/2020	Granted	Avaya Inc.
2427	Grantor	Configurable Auto-Answer For Incoming Communication Requests	USA	16/690790	11/21/2019	11470195	10/11/2022	Granted	Avaya Inc.
2428	Grantor	Locating User Devices In Enterprises	USA	16/710882	12/11/2019	10841778	11/17/2020	Granted	Avaya Inc.
2429	Grantor	Methods And Systems Of Enabling Sensitive Document Sharing In Collaborative Sessions	USA	16/714376	12/13/2019	11417340	8/16/2022	Granted	Avaya Inc.
2430	Grantor	Boosting Conference Productivity Against Bandwidth Disruptions	USA	16/714985	12/16/2019	11132535	9/28/2021	Granted	Avaya Inc.
2431	Grantor	Automatic Video Conference Configuration To Mitigate A Disability	USA	16/715139	12/16/2019	11233899	1/25/2022	Granted	Avaya Inc.
2432	Grantor	Automatic Joining Of Simultaneous Outgoing And Incoming Calls That Have The Same Far-End Caller ID	USA	16/719515	12/18/2019	11233899	1/25/2022	Granted	Avaya Inc.
2433	Grantor	Systems And Methods For Adaptive Agent Scripting	USA	16/726677	12/24/2019			Published	Avaya Inc.
2434	Grantor	System And Method For Predicting Meeting Subjects, Logistics, And Resources	USA	16/727383	12/26/2019			Published	Avaya Inc.
2435	Grantor	System And Method To Assign Action Items Using Artificial Intelligence	USA	16/730456	12/30/2019			Published	Avaya Inc.
2436	Grantor	Network Topology Determination And Configuration From Aggregated Sentiment Indicators	USA	16/731542	12/31/2019	11264012	3/1/2022	Granted	Avaya Inc.
2437	Grantor	Personalized Wait Treatment During Interaction With Contact Centers	USA	16/732734	1/2/2020	10911598	2/2/2021	Granted	Avaya Inc.
2438	Grantor	Method To Augment Routing Delivery Systems With Intuitive Human Knowledge, Expertise, And Iterative Artificial Intelligence And Machine Learning In Contact Center Environments	USA	16/732971	1/2/2020	10999440	5/4/2021	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
2439	Grantor	Services Versioning	USA	16/738818	1/9/2020	11330080	5/10/2022	Granted	Avaya Inc.
2440	Grantor	Dynamic Time-Weighted Systems And Methods For Management Of Acoustic Exposure	USA	16/740661	1/13/2020	11437966	9/6/2022	Granted	Avaya Inc.
2441	Grantor	Streaming Click-To-Talk With Video Capability	USA	16/802729	2/27/2020	11233834	1/25/2022	Granted	Avaya Inc.
2442	Grantor	Tagging And Automatic Retrieval Of Communication Assets	USA	16/815934	3/11/2020			Published	Avaya Inc.
2443	Grantor	Systems And Methods For Compiling And Dynamically Updating A Collection Of Frequently Asked Questions	USA	16/820268	3/16/2020			Allowed	Avaya Inc.
2444	Grantor	Real-Time Concurrent Voice And Text Based Communications	USA	16/825829	3/20/2020			Published	AVAYA MANAGEMENT L.P.
2445	Grantor	Methods And Systems Of Enabling User Authentication Validation	USA	16/825648	3/20/2020			Published	AVAYA MANAGEMENT L.P.
2446	Grantor	Real Time Transcription And Feed Of Voice Messages Based On User Presence And Preference	USA	16/832086	3/27/2020	11212249	12/28/2021	Granted	Avaya Inc.
2447	Grantor	System And Method For Email Management Through Detection And Analysis Of Dynamically Variable Behavior And Activity Patterns	USA	16/832735	3/27/2020	11019000	5/25/2021	Granted	Avaya Inc.
2448	Grantor	Agent Efficiency Based On Real Time Desktop Analytics	USA	16/837657	4/1/2020	11115538	9/7/2021	Granted	Avaya Inc.
2449	Grantor	Method And Service To Encrypt Data Stored On Volumes Used By Containers	USA	16/843689	4/8/2020			Published	AVAYA MANAGEMENT L.P.
2450	Grantor	Feature Regulation Between Endpoints Of A Multi-Endpoint Communication Service	USA	16/848157	4/14/2020	11122161	9/14/2021	Granted	Avaya Inc.
2451	Grantor	Message Routing In A Contact Center	USA	16/853108	4/20/2020	11050881	6/29/2021	Granted	AVAYA MANAGEMENT L.P.
2452	Grantor	Snap-In Invocation For Call Reconstruction	USA	16/859497	4/27/2020			Published	Avaya Inc.
2453	Grantor	System And Method For Adaptive Emotion Based Automated Emails And/Or Chat Replies.	USA	16/860323	4/28/2020	11494566	11/8/2022	Granted	Avaya Inc.
2454	Grantor	Personalized Wait Treatment During Interaction	USA	16/865045	5/1/2020	11128752	9/21/2021	Granted	Avaya Inc.
2455	Grantor	Smart Handling Of Call Redirection Based On The Out Of Office Message Of The User	USA	16/864409	5/1/2020	11368580	6/21/2022	Granted	AVAYA MANAGEMENT L.P.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
2456	Grantor	Enhanced Digital Messaging	USA	16/867347	5/5/2020	11064074	7/13/2021	Granted	AVAYA MANAGEMENT L.P.
2457	Grantor	Moderator Change For An Existing Meeting Invite	USA	16/872768	5/12/2020			Published	AVAYA MANAGEMENT L.P.
2458	Grantor	Clip Based Speaker Retention To A Mounting Surface	USA	15/931885	5/14/2020	11218787	1/4/2022	Granted	Avaya Inc.
2459	Grantor	Automatic Correction Of Erroneous Audio Setting	USA	16/877059	5/18/2020	11502863	11/15/2022	Granted	AVAYA MANAGEMENT L.P.
2460	Grantor	System And Method For Efficient Port And Bandwidth Utilization In Setting Up Communication Sessions	USA	16/876379	5/18/2020			Published	Avaya Inc.
2461	Grantor	Far End Audio Mode Detection	USA	16/878369	5/19/2020	11153353	10/19/2021	Granted	AVAYA MANAGEMENT L.P.
2462	Grantor	System And Method For Transaction Authentication	USA	16/879049	5/20/2020			Allowed	AVAYA MANAGEMENT L.P.
2463	Grantor	Connecting Contact Center Resources Using DLT For IoT Solutions	USA	16/883849	5/26/2020	11416819	8/16/2022	Granted	AVAYA MANAGEMENT L.P.
2464	Grantor	Adaptive Communication Alerts	USA	16/885043	5/27/2020	11444983	9/13/2022	Granted	AVAYA MANAGEMENT L.P.
2465	Grantor	Method And System For Discovering, Reporting, And Preventing Duplicate Address Detection Attacks	USA	16/888382	5/29/2020			Published	AVAYA MANAGEMENT L.P.
2466	Grantor	Enhance Privacy Of Participant In Video Conferencing	USA	16/894226	6/5/2020	11303848	4/12/2022	Granted	AVAYA MANAGEMENT L.P.
2467	Grantor	System And Method For Indicating And Measuring Responses In A Multi-Channel Contact Center	USA	16/899396	6/11/2020			Published	AVAYA MANAGEMENT L.P.
2468	Grantor	System And Method For Detecting And Analyzing User Migration In Public Social Networks	USA	16/898572	6/11/2020			Published	Avaya Inc.
2469	Grantor	AI-Bot Based In Meeting Instant Query Assistant For Conference Meetings	USA	16/901764	6/15/2020			Published	AVAYA MANAGEMENT L.P.
2470	Grantor	Smart Audio Playback	USA	16/904042	6/17/2020	11500608	11/15/2022	Granted	AVAYA MANAGEMENT L.P.
2471	Grantor	Conferencing Application With Instant Messaging Persona	USA	16/915514	6/29/2020			Published	AVAYA MANAGEMENT L.P.
2472	Grantor	Prompt Feature To Leave Voicemail For Appropriate Attribute-Based Call Back To Customers	USA	16/915573	6/29/2020	11405506	8/2/2022	Granted	AVAYA MANAGEMENT L.P.

#	Relevance	Title	Country Name	Application Number	Filing Date	Patent Number	Issue Date	Status	Assignee
2473	Grantor	Method Of Integrating Artificial Intelligence Systems To Dynamically Adjust Wrap-Up Time	USA	16/917438	6/30/2020	10904390	1/26/2021	Granted	AVAYA MANAGEMENT L.P.
2474	Grantor	Service Partner Selection Using A Conference System	USA	16/916521	6/30/2020			Published	AVAYA MANAGEMENT L.P.
2475	Grantor	Intelligent Interactive Voice Response (IVR) Navigator	USA	16/917073	6/30/2020	11303750	4/12/2022	Granted	AVAYA MANAGEMENT L.P.
2476	Grantor	Method To Encrypt The Data At Rest For Data Residing On Kubeernetes Persistent Volumes	USA	16/927078	7/13/2020	11501026	11/15/2022	Granted	AVAYA MANAGEMENT L.P.
2477	Grantor	Real Time Sign Language Conversion For Communication In A Contact Center	USA	16/929274	7/15/2020	11115526	9/7/2021	Granted	Avaya Inc.
2478	Grantor	Enhanced Digital Messaging	USA	16/934267	7/21/2020	11190469	11/30/2021	Granted	AVAYA MANAGEMENT L.P.
2479	Grantor	Enhanced Digital Messaging	USA	16/934277	7/21/2020	11418648	8/16/2022	Granted	Avaya Inc.
2480	Grantor	Smart User Interface For Calendar Organization To Track Meetings And Access Consolidated Data	USA	16/936943	7/23/2020			Published	AVAYA MANAGEMENT L.P.
2481	Grantor	Detecting Vocabulary Skill Level And Correcting Misalignment In Remote Interactions	USA	16/984724	8/4/2020	11316979	4/26/2022	Granted	AVAYA MANAGEMENT L.P.
2482	Grantor	Automatic Presence-Based Conference Joining Methods And Systems	USA	16/997128	8/19/2020	11425256	8/23/2022	Granted	AVAYA MANAGEMENT L.P.
2483	Grantor	Intelligent Detection And Automatic Correction Of Erroneous Audio Settings In A Video Conference	USA	16/998979	8/20/2020	11082465	8/3/2021	Granted	AVAYA MANAGEMENT L.P.
2484	Grantor	Contact Center Of Celebrities	USA	17/003392	8/26/2020			Published	AVAYA MANAGEMENT L.P.
2485	Grantor	Methods And Systems For Navigating A Computer Interface Using A Grid Structure	USA	17/006651	8/28/2020			Published	AVAYA MANAGEMENT L.P.
2486	Grantor	Ambient Noise Detection Using A Secondary Audio Receiver	USA	17/007159	8/31/2020			Allowed	AVAYA MANAGEMENT L.P.
2487	Grantor	Systems And Methods For Consolidating Correlated Messages In Group Conversations	USA	17/008370	8/31/2020			Published	AVAYA MANAGEMENT L.P.
2488	Grantor	Systems And Methods For Moderating Noise Levels In A Communication Session	USA	17/008386	8/31/2020			Published	AVAYA MANAGEMENT L.P.
2489	Grantor	Work From Home Agent Security Compliance	USA	17/012897	9/4/2020			Published	AVAYA MANAGEMENT L.P.



#	Relevance	Title	Country Name	Application Number Filing Date	Patent Number Issue Date	Status	Assignee
2490	Grantor	Visual Interlocking Block Based Programming Method And System	USA	17/014816 9/8/2020	11221727 1/22/2022	Granted	AVAYA MANAGEMENT L.P.
2491	Grantor	Haptic Alerts Corresponding To Contact Center Events	USA	17/016885 9/10/2020		Published	AVAYA MANAGEMENT L.P.
2492	Grantor	Multilingual Transcription At Customer Endpoint For Optimizing Interaction Results In A Contact Center	USA	17/017941 9/11/2020		Published	AVAYA MANAGEMENT L.P.
2493	Grantor	Computer-Implemented System And Method For Efficiently Facilitating Appointments Within A Call Center Via An Automatic Call Distributor	USA	17/023836 9/17/2020	11012565 5/18/2021	Granted	Intellist, Inc.
2494	Grantor	Method And System To Enhance Communication Between An IPV6-Only SIP Client And An IPV4-Only Server Or Client	USA	17/030010 9/23/2020		Published	AVAYA MANAGEMENT L.P.
2495	Grantor	Gesture-Based Call Center Agent State Change Control	USA	17/029775 9/23/2020		Published	AVAYA MANAGEMENT L.P.
2496	Grantor	Telecommunications Soft Client Having A GUI-Less Operating Mode	USA	17/032440 9/25/2020		Allowed	AVAYA MANAGEMENT L.P.
2497	Grantor	Highly Scalable Contact Center With Automated Transition From Voice Interaction	USA	17/038172 9/30/2020		Published	AVAYA MANAGEMENT L.P.
2498	Grantor	User Notification Using A Light Emitter Associated With A Video Camera	USA	17/018525 9/30/2020		Published	AVAYA MANAGEMENT L.P.
2499	Grantor	Systems And Methods For Sentiment Analysis Of Message Posting In Group Conversations	USA	17/070660 10/14/2020		Allowed	AVAYA MANAGEMENT L.P.
2500	Grantor	Communication Session Participation Using Pre-recorded Messages	USA	17/074166 10/19/2020	11363077 6/14/2022	Granted	AVAYA MANAGEMENT L.P.
2501	Grantor	Selective Endpoint Notification Of An Incoming Communication	USA	17/074930 10/20/2020	11431853 8/30/2022	Granted	Avaya Inc.
2502	Grantor	System And Method To Safeguarding Sensitive Information In Cobrowsing Session	USA	17/075542 10/20/2020		Published	AVAYA MANAGEMENT L.P.
2503	Grantor	Immediate Call Reconnection To A User Of A Disconnected Client System	USA	17/075829 10/21/2020	11330107 5/10/2022	Granted	Avaya Inc.
2504	Grantor	Selective Image Broadcasting In A Video Conference	USA	17/080608 10/26/2020	11477426 10/18/2022	Granted	AVAYA MANAGEMENT L.P.
2505	Grantor	Content Coded Zip Tones For Agents And Conference Call Participants, And User-Adjustable Tone Attribute	USA	17/094264 11/10/2020		Published	AVAYA MANAGEMENT L.P.

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2506	Grantor	Systems And Methods Of An Intelligent Whisper	USA	17/1105094 11/25/2020		Published	AVAYA MANAGEMENT L.P.
2507	Grantor	Communication Mailbox Availability Notification	USA	17/105165 11/25/2020	11153252 10/19/2021	Granted	AVAYA MANAGEMENT L.P.
2508	Grantor	Artificial Ventriquoist-Like Contact Center Agents	USA	17/1104725 11/25/2020		Published	AVAYA MANAGEMENT L.P.
2509	Grantor	System And Method For Smart Contextual Calendaring Based Meeting Scheduling	USA	17/1105169 11/25/2020		Published	Avaya Inc.
2510	Grantor	Tunable Chatbots	USA	17/1107118 11/30/2020	11381682 7/5/2022	Granted	AVAYA MANAGEMENT L.P.
2511	Grantor	Tunable Chatbots	USA	17/1107174 11/30/2020		Published	AVAYA MANAGEMENT L.P.
2512	Grantor	System And Method For Intelligent Voice Segmentation	USA	17/1107556 11/30/2020		Published	AVAYA MANAGEMENT L.P.
2513	Grantor	Efficient Media Establishment For Webrc Call Center Agents	USA	17/1110102 12/2/2020		Published	AVAYA MANAGEMENT L.P.
2514	Grantor	Systems And Methods For Displaying Users Participating In A Communication Session	USA	17/1113945 12/7/2020		Published	AVAYA MANAGEMENT L.P.
2515	Grantor	Method And System For Improving A Visual Presentation Of A User During A Video Conference	USA	17/1115498 12/8/2020		Published	AVAYA MANAGEMENT L.P.
2516	Grantor	Dynamic Generation Of Custom Post-Call Workflow	USA	17/1115157 12/8/2020		Published	AVAYA MANAGEMENT L.P.
2517	Grantor	Method And System For Making Context Based Announcements During A Communication Session	USA	17/1123441 12/15/2020		Published	AVAYA MANAGEMENT L.P.
2518	Grantor	Methods And Systems For Monitoring Communication Device Mobility Associated With Venue Wireless Access Networks	USA	17/1125302 12/17/2020		Allowed	AVAYA MANAGEMENT L.P.
2519	Grantor	Initiation Of Real-Time Media Processing In Response To A Trigger Event	USA	17/1148225 1/13/2021		Published	AVAYA MANAGEMENT L.P.
2520	Grantor	Creation Of Conference Instance With Differential Capabilities And Native Tools According To The Conference Origin Event's Attributes	USA	17/1155900 1/22/2021		Published	AVAYA MANAGEMENT L.P.
2521	Grantor	Method And System For Making Context Based Announcements During A Communication Session	USA	17/1156043 1/22/2021	11501263 11/15/2022	Granted	AVAYA MANAGEMENT L.P.

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2522	Grantor	Systems And Methods To Terminate An Active Communication	USA	17/157531	1/25/2021	11418646	8/16/2022	Granted	AVAYA MANAGEMENT L.P.
2523	Grantor	IP Tolerance And Signaling Interworking	USA	17/161142	1/28/2021			Published	Avaya Inc.
2524	Grantor	Methods And Systems For Remotely Logging Out Registered Communication Devices In A Multiple-Device Access Environment	USA	17/161020	1/28/2021	11412009	8/9/2022	Granted	AVAYA MANAGEMENT L.P.
2525	Grantor	Selective Content Sharing	USA	17/162185	1/29/2021	11489889	11/1/2022	Granted	AVAYA MANAGEMENT L.P.
2526	Grantor	Secure Multiple Application Sharing During A Remote Session	USA	17/162243	1/29/2021	11481178	10/25/2022	Granted	AVAYA MANAGEMENT L.P.
2527	Grantor	Controlled Sharing Of Content During A Collaboration Session	USA	17/167841	2/4/2021			Published	AVAYA MANAGEMENT L.P.
2528	Grantor	Conferencing Session Management	USA	17/171246	2/9/2021	11463336	10/4/2022	Granted	AVAYA MANAGEMENT L.P.
2529	Grantor	Trending Thread Identifiers For Group Conversations	USA	17/171363	2/9/2021			Published	AVAYA MANAGEMENT L.P.
2530	Grantor	Smart Content Indicator Based On Relevance To User	USA	17/175237	2/12/2021			Published	AVAYA MANAGEMENT L.P.
2531	Grantor	Intelligent Park And Page Functions In A Communication System	USA	17/176425	2/16/2021			Published	AVAYA MANAGEMENT L.P.
2532	Grantor	System And Method For Managing Trusted Relationships In Communication Sessions Using A Graphical Metaphor	USA	17/178040	2/17/2021	11460985	10/4/2022	Granted	Avaya Inc.
2533	Grantor	Word-Based Representation Of Communication Session Quality	USA	17/182512	2/23/2021			Published	AVAYA MANAGEMENT L.P.
2534	Grantor	System And Method For Customized Reminders	USA	17/185481	2/25/2021			Published	AVAYA MANAGEMENT L.P.
2535	Grantor	Context Based Channel Switchover	USA	17/185599	2/25/2021			Published	AVAYA MANAGEMENT L.P.
2536	Grantor	Selective Aggregation Of Enqueued Nodes Into A Subnetwork For Simultaneous Communication	USA	17/185602	2/25/2021			Published	AVAYA MANAGEMENT L.P.
2537	Grantor	Method Of Integrating Artificial Intelligence Systems To Dynamically Adjust Wrap-Up Time	USA	17/187387	2/26/2021			Published	AVAYA MANAGEMENT L.P.
2538	Grantor	System And Method For Providing Intelligent Redirection And Intelligent Notification Of Feature Activation	USA	17/189573	3/2/2021			Published	AVAYA MANAGEMENT L.P.

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2540	Grantor	System And Method For Identifying Idle Resources In Communication Endpoints	USA	17/196242	3/9/2021			Published	Avaya Inc.
2541	Grantor	Aggregation And Aggregation Omission Of Messages	USA	17/199554	3/12/2021			Published	AVAYA MANAGEMENT L.P.
2542	Grantor	Virtual Private Agent For Machine-Based Interactions With A Contact Center	USA	17/199598	3/12/2021			Published	AVAYA MANAGEMENT L.P.
2543	Grantor	Device Handoff	USA	17/199702	3/12/2021			Published	AVAYA MANAGEMENT L.P.
2544	Grantor	Resolution Selection And Deployment	USA	17/199642	3/12/2021			Published	AVAYA MANAGEMENT L.P.
2545	Grantor	Systems And Methods For Processing And Displaying Messages In Digital Communications	USA	17/201852	3/15/2021			Allowed	AVAYA MANAGEMENT L.P.
2546	Grantor	Systems And Methods For Calendaring Applications	USA	17/201824	3/15/2021			Published	AVAYA MANAGEMENT L.P.
2547	Grantor	System And Method For Context Aware Audio Enhancement	USA	17/201238	3/15/2021			Published	AVAYA MANAGEMENT L.P.
2548	Grantor	System And Method For Content Focused Conversation	USA	17/201270	3/15/2021			Published	AVAYA MANAGEMENT L.P.
2549	Grantor	Managing A Plurality Of Topics In A User Interaction Through A Plurality Of Agents In A Contact Center	USA	17/205321	3/18/2021	11290597	3/29/2022	Granted	Avaya Inc.
2550	Grantor	System And Methods Of Curating Data	USA	17/205923	3/18/2021			Published	AVAYA MANAGEMENT L.P.
2551	Grantor	Methods And Systems For Providing Enterprise Services To Wearable And Mobile Devices	USA	17/206352	3/19/2021	11503440	11/15/2022	Granted	AVAYA MANAGEMENT L.P.
2552	Grantor	Methods And Systems For Managing Conferencing Features Using A Distributed Communication Controller	USA	17/206380	3/19/2021	11503426	11/15/2022	Granted	AVAYA MANAGEMENT L.P.
2553	Grantor	Methods And Systems For Processing Call Content To Devices Using A Distributed Communication Controller	USA	17/206370	3/19/2021			Allowed	AVAYA MANAGEMENT L.P.
2554	Grantor	Methods And Systems For Enabling User Mobility In An Enterprise Served By Multiple Distributed Communication Controllers	USA	17/206377	3/19/2021			Published	AVAYA MANAGEMENT L.P.
2555	Grantor	Dynamic Media Switching Between Different Devices Of Same User Based On Quality-Of-Service And Performance	USA	17/207122	3/19/2021	11381410	7/5/2022	Granted	AVAYA MANAGEMENT L.P.
2556	Grantor	Mapping Of Telecommunications Soft Client Input To Feature Access Codes Of A Telecommunications Service	USA	17/208760	3/22/2021			Published	AVAYA MANAGEMENT L.P.

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2557	Grantor	Smart Screen Share Reception Indicator In A Conference	USA	17/208563	3/22/2021			Allowed	AVAYA MANAGEMENT L.P.
2558	Grantor	Communication Systems For Multi-Source Robot Control	USA	17/208422	3/22/2021			Published	Avaya Inc.
2559	Grantor	Automatic Toggling Of A Mute Setting During A Communication Session	USA	17/212041	3/25/2021			Published	AVAYA MANAGEMENT L.P.
2560	Grantor	Intelligent Participant Display For Video Conferencing	USA	17/212698	3/25/2021			Published	AVAYA MANAGEMENT L.P.
2561	Grantor	Detection Of Audio Issues On A Communication Session From Video Analysis	USA	17/217135	3/30/2021			Published	AVAYA MANAGEMENT L.P.
2562	Grantor	Presence Based Presentation Of Call Identification Information	USA	17/219291	3/31/2021			Published	AVAYA MANAGEMENT L.P.
2563	Grantor	Updating Participants On Meeting Invites Across Calendar Systems	USA	17/219362	3/31/2021			Published	AVAYA MANAGEMENT L.P.
2564	Grantor	Systems And Methods Of Automatic Surveillance And Reporting	USA	17/218763	3/31/2021			Published	AVAYA MANAGEMENT L.P.
2565	Grantor	Systems And Methods For Providing Electronic Event Information	USA	17/220485	4/1/2021			Published	AVAYA MANAGEMENT L.P.
2566	Grantor	Intelligent Screen And Resource Sharing During A Meeting	USA	17/223896	4/6/2021			Published	AVAYA MANAGEMENT L.P.
2567	Grantor	Detect And Alert User When Sending Message To Incorrect Recipient Or Sending Inappropriate Content To A Recipient	USA	17/229445	4/13/2021			Allowed	AVAYA MANAGEMENT L.P.
2568	Grantor	Automated Video Stream Annotation	USA	17/229403	4/13/2021			Published	AVAYA MANAGEMENT L.P.
2569	Grantor	Segmented Video Codec For High Resolution And High Frame Rate Video	USA	17/232570	4/16/2021	11381626	7/5/2022	Granted	Avaya Inc.
2570	Grantor	Session Initiation Protocol (SIP) Authentication And Registration In Software Defined Perimeter (SDP) Networks	USA	17/236791	4/21/2021			Published	AVAYA MANAGEMENT L.P.
2571	Grantor	Compensation For Face Coverings In Captured Audio	USA	17/240425	4/26/2021			Published	AVAYA MANAGEMENT L.P.
2572	Grantor	Background Replacement From Video Images Captured By A Plenoptic Camera	USA	17/306009	5/3/2021			Published	Avaya Inc.
2573	Grantor	Communication Session Hold Time Management In A Contact Center	USA	17/314778	5/7/2021			Published	Avaya Inc.

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2574	Grantor	User Guidance From Gaze Information During A Communication Session While Viewing A Webpage	USA	17/314288	5/7/2021	11422836	8/23/2022	Granted	AVAYA MANAGEMENT L.P.
2575	Grantor	Message Routing In A Contact Center	USA	17/328559	5/24/2021			Published	AVAYA MANAGEMENT L.P.
2576	Grantor	Intelligent Meeting Scheduling Assistant Using User Activity Analysis	USA	17/329555	5/25/2021			Published	AVAYA MANAGEMENT L.P.
2577	Grantor	Intelligent Meeting Hosting Using Artificial Intelligence Algorithms	USA	17/329567	5/25/2021			Published	AVAYA MANAGEMENT L.P.
2578	Grantor	Real-Time Speaker Selection For Multiparty Conferences	USA	17/332112	5/27/2021			Allowed	AVAYA MANAGEMENT L.P.
2579	Grantor	Notification About Screen Sharing When Switching Between Applications	USA	17/337511	6/3/2021			Published	AVAYA MANAGEMENT L.P.
2580	Grantor	Active-Standby Pods In A Container Orchestration Environment	USA	17/337501	6/3/2021			Published	AVAYA MANAGEMENT L.P.
2581	Grantor	Methods And Systems For Maintaining Conditional Communication Sessions Using Terminal Authentication Signals	USA	17/354019	6/22/2021			Published	AVAYA MANAGEMENT L.P.
2582	Grantor	Targeted Transcription	USA	17/354929	6/22/2021			Published	AVAYA MANAGEMENT L.P.
2583	Grantor	Calendar Facility For Over-The-Top (OTT) Media Service Platforms	USA	17/356357	6/23/2021			Published	AVAYA MANAGEMENT L.P.
2584	Grantor	Selective Fine-Tuning Of Speech	USA	17/356341	6/23/2021			Published	AVAYA MANAGEMENT L.P.
2585	Grantor	Automated Session Recording For Absent Participants	USA	17/357582	6/24/2021			Published	AVAYA MANAGEMENT L.P.
2586	Grantor	Automated Session Participation On Behalf Of Absent Participants	USA	17/357150	6/24/2021			Published	AVAYA MANAGEMENT L.P.
2587	Grantor	Intelligent Detection And Automatic Correction Of Erroneous Audio Settings In A Video Conference In A Video Conference	USA	17/360807	6/28/2021			Allowed	AVAYA MANAGEMENT L.P.
2588	Grantor	Network-Connected Access Point With Environmental Sensor, And Related Components, Systems, And Methods	USA	17/374701	7/13/2021			Published	Avaya Inc.
2589	Grantor	[Redacted]	USA	17/374043	7/13/2021			Unpublished	AVAYA MANAGEMENT L.P.

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2590	Grantor	[Redacted]	USA	17/376456 7/15/2021		Unpublished	AVAYA MANAGEMENT L.P.
2591	Grantor	Agent Interaction During Operation Of An Unmanned Delivery Service	USA	17/376568 7/15/2021		Published	Avaya Inc.
2592	Grantor	Computer-Implemented System And Method For Storing And Retrieving Sensitive Information	USA	17/383922 7/23/2021		Published	Intelisist, Inc.
2593	Grantor	[Redacted]	USA	17/387284 7/28/2021		Unpublished	AVAYA MANAGEMENT L.P.
2594	Grantor	[Redacted]	USA	17/387352 7/28/2021		Unpublished	AVAYA MANAGEMENT L.P.
2595	Grantor	[Redacted]	USA	17/387680 7/28/2021		Unpublished	AVAYA MANAGEMENT L.P.
2596	Grantor	Systems And Methods For Detecting Device Location And Usage	USA	17/444093 7/30/2021		Published	Avaya Inc.
2597	Grantor	Systems And Methods For Allocating Agent Resources In A Contact Center	USA	17/444244 8/2/2021		Published	Avaya Inc.
2598	Grantor	[Redacted]	USA	17/392617 8/3/2021		Unpublished	AVAYA MANAGEMENT L.P.
2599	Grantor	[Redacted]	USA	17/398527 8/10/2021		Unpublished	AVAYA MANAGEMENT L.P.
2600	Grantor	[Redacted]	USA	17/402278 8/13/2021		Unpublished	AVAYA MANAGEMENT L.P.
2601	Grantor	Feature Regulation Between Endpoints Of A Multi-Endpoint Communication Service	USA	17/407361 8/20/2021	11349985 5/31/2022	Granted	Avaya Inc.
2602	Grantor	[Redacted]	USA	17/408216 8/20/2021		Unpublished	AVAYA MANAGEMENT L.P.
2603	Grantor	Systems And Methods For Providing Electronic Event Attendance Mode Recommendations	USA	17/461383 8/30/2021		Allowed	AVAYA MANAGEMENT L.P.
2604	Grantor	Cloud Automation Fulfillment Enabler	USA	17/461318 8/30/2021		Published	AVAYA MANAGEMENT L.P.
2605	Grantor	Optimizing Interaction Results Using Ai-Guided Manipulated Video	USA	17/468303 9/7/2021		Published	Avaya Inc.
2606	Grantor	[Redacted]	USA	17/470845 9/9/2021		Unpublished	AVAYA MANAGEMENT L.P.

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2607	Grantor	Disturbance Detection In Video Communications	USA	17/475679	9/15/2021			Published	Avaya Inc.
2608	Grantor	[Redacted]	USA	17/487578	9/28/2021			Unpublished	AVAYA MANAGEMENT L.P.
2609	Grantor	[Redacted]	USA	17/488133	9/28/2021			Unpublished	AVAYA MANAGEMENT L.P.
2610	Grantor	Facilitation Of Communication Among Individuals Waiting In A Contact Center Queue	USA	17/490202	9/30/2021			Allowed	AVAYA MANAGEMENT L.P.
2611	Grantor	[Redacted]	USA	17/492027	10/1/2021			Unpublished	AVAYA MANAGEMENT L.P.
2612	Grantor	[Redacted]	USA	17/501234	10/14/2021			Unpublished	AVAYA MANAGEMENT L.P.
2613	Grantor	[Redacted]	USA	17/504990	10/19/2021			Unpublished	AVAYA MANAGEMENT L.P.
2614	Grantor	[Redacted]	USA	17/511081	10/26/2021			Unpublished	AVAYA MANAGEMENT L.P.
2615	Grantor	[Redacted]	USA	17/511136	10/26/2021			Unpublished	AVAYA MANAGEMENT L.P.
2616	Grantor	Interaction Based Suitable Channel Selection For Queued Customers	USA	17/452594	10/28/2021			Published	Avaya Inc.
2617	Grantor	[Redacted]	USA	17/515852	11/1/2021			Unpublished	AVAYA MANAGEMENT L.P.
2618	Grantor	[Redacted]	USA	17/519282	11/4/2021			Unpublished	AVAYA MANAGEMENT L.P.
2619	Grantor	Real-Time Transcription And Feed Of Voice Messages Based On User Presence And Preference	USA	17/454123	11/9/2021			Published	Avaya Inc.
2620	Grantor	[Redacted]	USA	17/530959	11/19/2021			Unpublished	AVAYA MANAGEMENT L.P.
2621	Grantor	[Redacted]	USA	17/531333	11/19/2021			Unpublished	AVAYA MANAGEMENT L.P.
2622	Grantor	System And Method For Presenting Conference Or Webinar Participants With Information Extracted From One Or More Data Sources	USA	17/536563	11/29/2021			Published	Avaya Inc.
2623	Grantor	Novel Method For Retaining A Speaker Driver In An Enclosure	USA	17/538390	11/30/2021			Published	Avaya Inc.



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2624	Grantor	[Redacted]	USA	17/545087 12/8/2021		Unpublished	AVAYA MANAGEMENT L.P.
2625	Grantor	[Redacted]	USA	17/545208 12/8/2021		Unpublished	AVAYA MANAGEMENT L.P.
2626	Grantor	[Redacted]	USA	17/543146 12/16/2021		Unpublished	AVAYA MANAGEMENT L.P.
2627	Grantor	[Redacted]	USA	17/559951 12/22/2021		Unpublished	AVAYA MANAGEMENT L.P.
2628	Grantor	[Redacted]	USA	17/559151 12/22/2021		Unpublished	AVAYA MANAGEMENT L.P.
2629	Grantor	[Redacted]	USA	17/573148 1/11/2022		Unpublished	AVAYA MANAGEMENT L.P.
2630	Grantor	[Redacted]	USA	17/581621 1/21/2022		Unpublished	AVAYA MANAGEMENT L.P.
2631	Grantor	[Redacted]	USA	17/648591 1/22/2022		Unpublished	AVAYA MANAGEMENT L.P.
2632	Grantor	Enhanced Communication With An Application Service Provider Based On Medical Telemetry Collected By A User Device	USA	17/585035 1/26/2022		Published	Avaya Inc.
2633	Grantor	[Redacted]	USA	63/305796 2/2/2022		Unpublished	AVAYA MANAGEMENT L.P.
2634	Grantor	Contact Center For Relations	USA	17/668963 2/10/2022		Published	AVAYA MANAGEMENT L.P.
2635	Grantor	[Redacted]	USA	17/678923 2/23/2022		Unpublished	AVAYA MANAGEMENT L.P.
2636	Grantor	[Redacted]	USA	17/678548 2/23/2022		Unpublished	AVAYA MANAGEMENT L.P.
2637	Grantor	[Redacted]	USA	17/689772 3/8/2022		Unpublished	AVAYA MANAGEMENT L.P.
2638	Grantor	[Redacted]	USA	17/691984 3/10/2022		Unpublished	AVAYA MANAGEMENT L.P.
2639	Grantor	[Redacted]	USA	17/695432 3/15/2022		Unpublished	AVAYA MANAGEMENT L.P.
2640	Grantor	Bandwidth Control In A Network Address Translation (Nat) Environment	USA	17/697315 3/17/2022		Published	Avaya Inc.

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2641	Grantor	[Redacted]	USA	17/703131 3/24/2022		Unpublished	AVAYA MANAGEMENT L.P.
2642	Grantor	[Redacted]	USA	17/703177 3/24/2022		Unpublished	AVAYA MANAGEMENT L.P.
2643	Grantor	Interactive Contact Center Menu Traversal Via Text Stream Interaction	USA	17/706954 3/29/2022		Published	Avaya Inc.
2644	Grantor	[Redacted]	USA	17/719982 4/13/2022		Unpublished	AVAYA MANAGEMENT L.P.
2645	Grantor	[Redacted]	USA	17/721606 4/15/2022		Unpublished	AVAYA MANAGEMENT L.P.
2646	Grantor	[Redacted]	USA	17/727572 4/22/2022		Unpublished	AVAYA MANAGEMENT L.P.
2647	Grantor	[Redacted]	USA	17/731113 4/27/2022		Unpublished	AVAYA MANAGEMENT L.P.
2648	Grantor	[Redacted]	USA	17/731079 4/27/2022		Unpublished	AVAYA MANAGEMENT L.P.
2649	Grantor	[Redacted]	USA	17/733722 4/29/2022		Unpublished	AVAYA MANAGEMENT L.P.
2650	Grantor	[Redacted]	USA	17/733734 4/29/2022		Unpublished	AVAYA MANAGEMENT L.P.
2651	Grantor	System And Methodology For Customer Managed Security Of Data At Rest For Virtual Machines In A Cloud Based Environment	USA	17/360003 5/3/2022		Published	AVAYA MANAGEMENT L.P.
2652	Grantor	[Redacted]	USA	17/745696 5/16/2022		Unpublished	Avaya Inc.
2653	Grantor	[Redacted]	USA	17/748025 5/18/2022		Unpublished	AVAYA MANAGEMENT L.P.
2654	Grantor	[Redacted]	USA	17/663961 5/18/2022		Unpublished	AVAYA MANAGEMENT L.P.
2655	Grantor	Segmented Video Codec For High Resolution And High Frame Rate Video	USA	17/748352 5/19/2022		Published	Avaya Inc.
2656	Grantor	[Redacted]	USA	17/825620 5/26/2022		Unpublished	AVAYA MANAGEMENT L.P.
2657	Grantor	[Redacted]	USA	17/828907 5/31/2022		Unpublished	AVAYA MANAGEMENT L.P.

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2658	Grantor	[Redacted]	USA	17/835120 6/8/2022		Unpublished	AVAYA MANAGEMENT L.P.
2659	Grantor	Method Of Attending Real-Time Meeting With Offline Messages	USA	17/837616 6/10/2022		Published	AVAYA MANAGEMENT L.P.
2660	Grantor	[Redacted]	USA	17/843759 6/17/2022		Unpublished	AVAYA MANAGEMENT L.P.
2661	Grantor	[Redacted]	USA	17/807971 6/21/2022		Unpublished	AVAYA MANAGEMENT L.P.
2662	Grantor	[Redacted]	USA	17/852082 6/28/2022		Unpublished	AVAYA MANAGEMENT L.P.
2663	Grantor	[Redacted]	USA	17/866037 7/15/2022		Unpublished	AVAYA MANAGEMENT L.P.
2664	Grantor	[Redacted]	USA	17/868548 7/19/2022		Unpublished	AVAYA MANAGEMENT L.P.
2665	Grantor	[Redacted]	USA	17/871035 7/22/2022		Unpublished	AVAYA MANAGEMENT L.P.
2666	Grantor	[Redacted]	USA	17/876849 7/29/2022		Unpublished	AVAYA MANAGEMENT L.P.
2667	Grantor	Enhanced Digital Messaging	USA	17/878316 8/1/2022		Published	Avaya Inc.
2668	Grantor	System and Method to Train an Agent Using Gaze Tracking Data in an Omni-Channel Contact Center	USA	17/884310 8/9/2022		Published	AVAYA MANAGEMENT L.P.
2669	Grantor	[Redacted]	USA	17/890454 8/18/2022		Unpublished	AVAYA MANAGEMENT L.P.
2670	Grantor	[Redacted]	USA	17/895049 8/24/2022		Unpublished	AVAYA MANAGEMENT L.P.
2671	Grantor	[Redacted]	USA	17/950974 9/22/2022		Unpublished	AVAYA MANAGEMENT L.P.
2672	Grantor	[Redacted]	USA	17/950984 9/22/2022		Unpublished	AVAYA MANAGEMENT L.P.
2673	Grantor	[Redacted]	USA	17/967629 10/17/2022		Unpublished	AVAYA MANAGEMENT L.P.
2674	Grantor	[Redacted]	USA	17/977660 10/31/2022		Unpublished	AVAYA MANAGEMENT L.P.

#	Relevance	Title	Country Name	Application Number	Patent Number	Status	Assignee
2675	Grantor	[Redacted]	USA	17/689714 3/8/2017		Unpublished	AVAYA MANAGEMENT L.P.
2676	Grantor	Method and Apparatus for Dynamically Allocating Bandwidth Utilization in a Packet Telephony System	USA	09/783191 2/14/2001	7020263 3/28/2006	Granted	Avaya Inc.
2677	Grantor	Initiation and Support of Video Conferencing Using Instant Messaging	USA	10/007129 12/3/2001	7631039 12/8/2009	Granted	Avaya Inc.
2678	Grantor	Presence Information Specifying Communication Preferences	USA	10/119783 4/10/2002	7035923 4/25/2006	Granted	Avaya Inc.
2679	Grantor	Dynamic System of Autonomous Parsers for Interpreting Arbitrary Telecommunication Equipment Streams	USA	10/728730 12/4/2003	7873992 1/18/2011	Granted	Avaya Inc.
2680	Grantor	Method for Undetectably Impeding Key Strength of Encryption Usage for Products Exported Outside the U.S.	USA	11/226122 9/13/2005	US7873166 1/18/2011	Granted	Avaya Inc.
2681	Grantor	Bubble Packet Port Identification Using Detection Packets	USA	11/510487 8/24/2006	US8234383 7/31/2012	Granted	Avaya Inc.
2682	Grantor	Testing Voice-Based Office Equipment for Immunity to Interference from Wireless Devices	USA	11/636885 12/11/2006	US8412111 4/2/2013	Granted	Avaya Inc.
2685	Grantor	Multi-Microphone System to Support Bandpass Filtering for Analog-to-Digital Conversions at Different Data Rates	USA	12/882929 9/15/2010	US8964966 2/24/2015	Granted	Avaya Inc.
2687	Grantor	Defining Active Zones in a Traditional Multi-Party Video Conference and Associating Metadata with Each Zone	USA	13/275433 10/18/2011	US8890929 11/18/2014	Granted	Avaya Inc.
2688	Grantor	Beaming to the Next Conference or Between Concurrent Conferences	USA	13/426332 3/21/2012	US8908843 12/9/2014	Granted	Avaya Inc.
2689	Grantor	Replaceable Light Source and Radiation Generating Device Including the Same	USA	13/622608 9/19/2012	US8729506 5/20/2014	Granted	Avaya Inc.
2690	Grantor	Radio Frequency Switch for Diversity Receiver	USA	14/684072 4/10/2015	US9379802 6/28/2016	Granted	Intellisist, Inc.
2691	Grantor	Dynamic Resource List Subscriptions	USA	14/691264 4/20/2015	US20160308685	Published	Avaya Inc.
2692	Grantor	Covert Transmission of an Assistance Request Message from a Wearable Device	USA	14/809734 7/27/2015	US10154391 12/11/2018	Granted	Avaya Inc.

#	Relevance	Title	Country Name	Application Number Filing Date	Patent Number Issue Date	Status	Assignee
2693	Grantor	Multiple ad Hoc Communication Network Creation and Management	USA	16/151486 10/4/2018	US20200112535	Published	Avaya Inc.
2694	Grantor	Enhanced Connectivity in Dual-Mode Networks for Single-Mode Nodes	USA	16/224464 12/18/2018	US20200196135	Published	Avaya Inc.
2695	Grantor	Method and System for Expanded Participation in a Collaboration Space	USA	16/283476 2/22/2019	US20190268387	Published	Avaya Inc.
2696	Grantor	Remote Feature Activator Feature Extraction	USA	11/928815 10/30/2007	7844572 B2 2010-11-30	Granted	Avaya Inc.
2697	Grantor	Packet Prioritization and Associated Bandwidth and Buffer Management Techniques for Audio over Ip	USA	12/027811 2/7/2008	7877500 B2 2011-01-25	Granted	Avaya Inc.
2698	Grantor	Packet Prioritization and Associated Bandwidth and Buffer Management Techniques for Audio over Ip	USA	12/027816 2/7/2008	7877501 B2 2011-01-25	Granted	Avaya Inc.
2699	Grantor	Intelligent Notification Of Requests For Real-Time Online Interaction Via Real-Time Communications And/Or Markup Protocols, And Related Methods, Systems, And Computer-Readable Media	USA	13/803292 3/14/2013	US10164929 B2 2018-12-25	Granted	Avaya Inc.
2702	Grantor	Sip Servlet Applications Co-Hosting	USA	12/495372 6/30/2009	8179889 5/15/2012	Granted	Avaya Inc.
2703	Grantor	Packet Fragmentation Prevention	USA	12/366915 02/06/2009	8406240 03/26/2013	Granted	Avaya Inc.

## Trademarks

## UNITED STATES TRADEMARKS:

## Registrations:

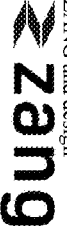
#	Mark	Jurisdiction	Serial No./ Filing Date	Registration No./ Registration Date	Class/es	Status	Current Owner of Record
1.	ACOUSTICEEDGE	USA	88090356 23-AUG-2018	6206224 24-NOV-2020	9	Registered	AVAYA INC.
2.	AUTHENTIC AVAYA	USA	78363015 05-FEB-2004	3012163 01-NOV-2005	9	Registered	AVAYA INC.
3.	AVAYA	USA	85852804 18-FEB-2013	4372647 23-JUL-2013	39	Registered	AVAYA INC.
4.	AVAYA	USA	77391985 08-FEB-2008	3507805 30-SEP-2008	25	Registered	AVAYA INC.
5.	AVAYA	USA	76053642 22-MAY-2000	2696985 18-MAR-2003	9 35 37 42	Registered	AVAYA INC.
6.	AVAYA AURA	USA	86090791 14-OCT-2013	5513937 10-JUL-2018	9 38 42	Registered	AVAYA INC.
7.	AVAYA AURA	USA	77695553 20-MAR-2009	3871137 02-NOV-2010	9	Registered	AVAYA INC.
8.	AVAYA BREEZE	USA	87147845 23-AUG-2016	5212482 30-MAY-2017	9 38 42	Registered	AVAYA INC.
9.	AVAYA CLOUD OFFICE	USA	88717176 05-DEC-2019	6273875 16-FEB-2021	9 42	Registered	AVAYA INC.
10.	AVAYA EDGE	USA	87223810 02-NOV-2016	5353412 12-DEC-2017	35	Registered	AVAYA INC.

#	Mark	Jurisdiction	Serial No./ Filing Date	Registration No./ Registration Date	Classes/	Status	Current Owner of Record
11.	AVAYA ENGAGE	USA	87102688 13-JUL-2016	5129143 24-JAN-2017	35	Registered	AVAYA INC.
12.	AVAYA EQUINOX	USA	87143258 18-AUG-2016	5282627 05-SEP-2017	9 38 42	Registered	AVAYA INC.
13.	AVAYA in stylized letters 	USA	76071840 16-JUN-2000	2697002 18-MAR-2003	9 35 37 42	Registered	AVAYA INC.
14.	AVAYA MOBILE EXPERIENCE	USA	87916085 10-MAY-2018	5753015 14-MAY-2019	38	Registered	AVAYA INC.
15.	AVAYA OCEANA	USA	87078211 21-JUN-2016	5128845 24-JAN-2017	9 42	Registered	AVAYA INC.
16.	AVAYA ONE-X	USA	78979843 07-FEB-2006	3411046 08-APR-2008	9	Registered	AVAYA INC.
17.	AVAYA ONE-X in stylized letters 	USA	86243075 04-APR-2014	4726410 28-APR-2015	9	Registered	AVAYA INC.
18.	AVAYA ONE-X in stylized letters 	USA	78979844 07-FEB-2006	3411047 08-APR-2008	9	Registered	AVAYA INC.
19.	AVAYA ORCHESTRATOR	USA	88128636 24-SEP-2018	6059536 19-MAY-2020	9	Registered	AVAYA INC.
20.	AVAYA SPACES	USA	88859161 03-APR-2020	6193712 10-NOV-2020	42	Registered	AVAYA INC.
21.	AVAYA STADIUM	USA	86508370 20-JAN-2015	5161622 14-MAR-2017	16	Registered	AVAYA INC.
22.	AVAYA STADIUM	USA	86508394 20-JAN-2015	5161623 14-MAR-2017	25	Registered	AVAYA INC.

#	Mark	Jurisdiction	Serial No./ Filing Date	Registration No./ Registration Date	Classes	Status	Current Owner of Record
23.	AVAYA STADIUM	USA	86508408 20-JAN-2015	5124891 17-JAN-2017	41	Registered	AVAYA INC.
24.	CLEARMETRIX	USA	87767551 23-JAN-2018	5545873 21-AUG-2018	9 35	Registered	INTELLISIST, INC.
25.	CONVERSATIONCENTER	USA	87603910 11-SEP-2017	5671662 05-FEB-2019	42	Registered	INTELLISIST, INC.
26.	CONVERSIVE	USA	78161055 05-SEP-2002	2855081 15-JUN-2004	9	Registered	AVAYA INC.
27.	EXPERT CALLING	USA	74305645 17-AUG-1992	1786298 03-AUG-1993	9	Registered	AVAYA INC.
28.	GOTVOICE	USA	78443281 29-JUN-2004	3013217 08-NOV-2005	9 38	Registered	Intellisist, Inc.
29.	GOTVOICE and design 	USA	78443229 29-JUN-2004	2976251 26-JUL-2005	9 38	Registered	Intellisist, Inc.
30.	INTELLIGENT CALL BLENDING	USA	74305653 17-AUG-1992	1786300 03-AUG-1993	9	Registered	AVAYA INC.
31.	INTELLIGENTWIRE	USA	87603922 11-SEP-2017	5718923 09-APR-2019	42	Registered	INTELLISIST, INC.
32.	INTELLISIST	USA	76452541 25-SEP-2002	2911426 14-DEC-2004	9 42	Registered	INTELLISIST, INC.
33.	KONFTEL	USA	78267893 27-JUN-2003	3344968 27-NOV-2007	9	Registered	AVAYA INC.
34.	MAGIC ON HOLD	USA	73536216 06-MAY-1985	1372962 26-NOV-1985	35	Registered	AVAYA INC.
35.	MEETING EXCHANGE	USA	78537180 22-DEC-2004	3035694 27-DEC-2005	9	Registered	AVAYA INC.



#	Mark	Jurisdiction	Serial No./ Filing Date	Registration No./ Registration Date	Classes/	Status	Current Owner of Record
36.	MERIDIAN	USA	73485520 18-JUN-1984	1342255 18-JUN-1985	9	Registered	AVAYA INC.
37.	OMNISOUND	USA	78181864 05-NOV-2002	2931661 08-MAR-2005	9	Registered	AVAYA INC.
38.	PERIPHONICS	USA	72421099 12-APR-1972	0973939 27-NOV-1973	1 9 10 35 36 38 41 42	Registered	AVAYA INC.
39.	PREDICTIVE AGENT BLEND	USA	75441126 26-FEB-1998	2628503 01-OCT-2002	9	Registered	AVAYA INC.
40.	RADVISION	USA	75016833 08-NOV-1995	2118787 09-DEC-1997	9	Registered	AVAYA INC.
41.	SCOPIA	USA	78534415 17-DEC-2004	3248266 29-MAY-2007	9 38	Registered	AVAYA INC.
42.	SPEECHFORMS	USA	78358398 27-JAN-2004	2920882 25-JAN-2005	9 42	Registered	INTELLISIST, INC.
43.	SPOKEN	USA	87767380 23-JAN-2018	5545862 21-AUG-2018	9 42	Registered	INTELLISIST, INC.
44.	SPOKEN in stylized letters <b>Spöken</b>	USA	87766999 23-JAN-2018	5545846 21-AUG-2018	9 42	Registered	INTELLISIST, INC.
45.	SPOKEN SYSTEM	USA	78906308 12-JUN-2006	3383616 12-FEB-2008	9	Registered	INTELLISIST, INC.
46.	 W stylized	USA	87603925 11-SEP-2017	5578433 09-OCT-2018	42	Registered	INTELLISIST, INC.
47.	ZANG	USA	86919964 25-FEB-2016	5302331 03-OCT-2017	9 42	Registered	AVAYA INC.

#	Mark	Jurisdiction	Serial No./ Filing Date	Registration No./ Registration Date	Classes	Status	Current Owner of Record
48.	ZANG and design 	USA	87224016 03-NOV-2016	5478366 29-MAY-2018	9 42	Registered	AVAYA INC.
49.	HARM NY	USA	77451139 17-APR-2008	3571738 10-FEB-2009	9	Registered	KNOAHSOFT, INC.

**Schedule 4**  
Pledged Shares

Current Legal Entities Owned	Jurisdiction of Organization	Record Owner	No. Shares / Interest Owned	Total Shares Authorized	Percent Pledged	Stock / Membership Certificate No.
Avaya Inc.	Delaware	Avaya Holdings Corp.	100 common shares; 100%	100 common shares	100%	No. 1
Sierra Asia Pacific Inc.	Delaware	Sierra Communication International LLC	1,000 common shares; 100%	1,000 common shares	100%	No. 1
Avaya CALA Inc.	Delaware	Sierra Communication International LLC	1,000 common shares; 100%	1,000 common shares	100%	No. 1
Avaya Cloud Inc.	Delaware	Avaya Inc.	100 common shares; 100%	100 common shares	100%	Uncertificated
Avaya EMEA Ltd.	Delaware	Sierra Communication International LLC	1,000 common shares; 100%	1,000 common shares	100%	No. 1
Avaya Federal Solutions, Inc.	Delaware	Avaya Inc.	100 common shares; 100%	1,000 common shares, \$0.001 par value per share	100%	No. 1
Avaya Integrated Cabinet Solutions LLC	Delaware	Avaya Inc.	N/A; 100%	N/A	100%	Uncertificated
Avaya Management L.P.	Delaware	Avaya Inc. Avaya International Holdings Ltd. Intellisist, Inc.	93.609% 1.943% 4.448%	N/A	100%	Uncertificated
Avaya Management Services Inc.	Delaware	Sierra Communication International LLC	1,000 common shares; 100%	1,000 common shares	100%	No. 1

Current Legal Entities Owned	Jurisdiction of Organization	Record Owner	No. Shares / Interest Owned	Total Shares Authorized	Percent Pledged	Stock / Membership Certificate No.
Avaya World Services Inc.	Delaware	Sierra Communication International LLC	1,000 common shares; 100%	1,000 common shares	100%	No. 1
VPNNet Technologies, Inc.	Delaware	Avaya Inc.	1,000 common shares; 100%	1,000 common shares	100%	No. 1
Avaya Holdings LLC	Delaware	Avaya Inc.	N/A; 100%	N/A	100%	Uncertificated
Sierra Communication International LLC	Delaware	Avaya Inc.	N/A; 100%	N/A	100%	Uncertificated
Ubiquity Software Corporation	Delaware	Avaya Inc.	1,000 common shares; 100%	1,000 common shares	100%	No. CS-3
HyperQuality, Inc.	Delaware	CAAS Technologies, LLC	100%	1,000 common shares	100%	Uncertificated
CAAS Technologies, LLC	Nevada	Intellist, Inc.	N/A; 100%	N/A	100%	Uncertificated
CTIntegrations, LLC	Texas	Avaya Inc.	N/A; 100%	N/A	100%	Uncertificated
HyperQuality II, LLC	Washington	HyperQuality, Inc.	N/A; 100%	N/A	100%	Uncertificated
Intellist, Inc.	Washington	Avaya Inc.	1,000 common shares; 100%	1,000 common shares	100%	Uncertificated
Avaya Cloud Services Private Ltd.	India	Avaya Inc. Amit Grover	9,999 shares; 99.99% 1 share, .01%	10,000 shares	100%	Uncertificated

Current Legal Entities Owned	Jurisdiction of Organization	Record Owner	No. Shares / Interest Owned	Total Shares Authorized	Percent Pledged	Stock / Membership Certificate No.
Avaya Canada Corp.	Nova Scotia (NSULC), Canada	Avaya Holdings LLC	101 common shares; 100%	100,000,000 common shares	100%	No. 1 (65 shares) No. 2 (36 shares)
Nimcat Networks General Partnership	Ontario, Canada	Avaya Inc. 3102455 Nova Scotia Company	99.1% interest .9% interest	N/A	100%	Uncertificated
Avaya Mauritius Ltd	Mauritius	Avaya Inc.	2,812,350 shares; 100%	Unlimited	100%	N7 (1,828,027 shares; dated 9/26/2007) N6 (984,323 shares; dated 9/26/2007)
Avaya Australia Pty Ltd	Australia	Avaya Inc.	100,000 shares; 100%	100,000 shares	100%	No. 2 (65,000 shares) No. 4 (35,000 shares)
Avaya International Holdings Limited	England and Wales	Avaya Inc.	101 ordinary shares; 100%	101 shares	100%	No. 2 (66 ordinary shares) No. 1 (1 ordinary share) No. 3 (34 ordinary shares)
KnoahSoft, Inc.	Delaware	Avaya Inc.	100%	1,000 common shares	100%	Uncertificated

Current Legal Entities Owned	Jurisdiction of Organization	Record Owner	No. Shares / Interest Owned	Total Shares Authorized	Percent Pledged	Stock / Membership Certificate No.
3102455 Nova Scotia Company	Nova Scotia, Canada	Avaya Inc.	1 share of Common Stock; 100%	100,000 shares of Common Stock	100%	Certificate #4R
Avaya (China) Communication Co. Ltd.	China	Sierra Communication International LLC	6,100,000 Units; 100%	6,100,000 units	100%	Uncertificated
Avaya (Gibraltar) Investments Limited	Gibraltar	Sierra Communication International LLC	1,850 Bearer Shares; 100%	2,000 Bearer Shares	100%	Certificate #7, 150 Ordinary Shares Certificate #8, 1,850 Ordinary Shares Certificate #9, 1,000 Redeemable Preference B Shares
Avaya Cloud Canada Inc.	Ontario, Canada	Avaya Inc.	14,293,345 shares of Common Stock; 100%	Unlimited	100%	Uncertificated

Current Legal Entities Owned	Jurisdiction of Organization	Record Owner	No. Shares / Interest Owned	Total Shares Authorized	Percent Pledged	Stock / Membership Certificate No.
Avaya Communication de Colombia S.A.	Colombia	Sierra Communication International LLC	2,813,110 shares of Common Stock; 90.22%			
Avaya Communication de Mexico, S.A. de C.V.	Mexico	Sierra Communication International LLC	1 share of Common Stock; <01% 250,463,612 shares of Common Stock; 99.99%	250,463,613 shares of Common Stock	100%	Uncertificated
Avaya Cyprus Investments Limited	Cyprus	Avaya Management L.P.	1,000 Ordinary Shares; 100%	1,000 Ordinary Shares	100%	Uncertificated
Avaya Hungary Ltd./Avaya Hungary Communication Limited Liability Company	Hungary	Avaya EMEA Ltd. Sierra Communication International LLC	100,000 shares of Common Stock; <01% 1,541,200,000 shares of Common Stock; 99.993512%	1,541,300,000 shares of Common Stock	100%	Uncertificated

Current Legal Entities Owned	Jurisdiction of Organization	Record Owner	No. Shares / Interest Owned	Total Shares Authorized	Percent Pledged	Stock / Membership Certificate No.
Avaya India (SEZ) Private Limited	India	Sierra Communication International LLC Avaya International Enterprises Ltd.	9,584,750 Shares; 99.895776% 10,000 Shares; .1042249%	15,000,000 Shares	100%	Uncertificated
Avaya India Private Limited	India	Sierra Communication International LLC Avaya International Enterprises Ltd.	14,165,050 shares of Common Stock; 99.999294% 100 shares of Common Stock; <.01%	14,165,150 shares	100%	Uncertificated
Avaya Panama Ltda.	Panama	Avaya CALA Inc. Sierra Communication International LLC	1 Quota; 5% 19 Quotas; 95%	20 Quotas	100%	Uncertificated
Avaya Philippines, Inc.	Philippines	Sierra Communication International LLC Russell Garcia Winnie Leong Paul Nai Maricar Dela Cruz Dic Bunagat Panglinan	1,481,995 shares of Common Stock; 99.999663% 1 share of Common Stock; <.01% 1 share of Common Stock; <.01% 1 share of Common Stock; <.01% 1 share of Common Stock; <.01% 1 share of Common Stock; <.01% 1 share of Common Stock; <.01%	1,482,000 shares	100%	Uncertificated



Current Legal Entities Owned	Jurisdiction of Organization	Record Owner	No. Shares / Interest Owned	Total Shares Authorized	Percent Pledged	Stock / Membership Certificate No.
Avaya UK Holdings Limited	England & Wales	Sierra Communication International LLC	50,000,001 Ordinary Shares; 100%	50,000,001 Ordinary Shares	100%	Certificate #1
HyperQuality (India) Private Limited	India	HyperQuality II, LLC HyperQuality, Inc.	10 Shares; .1% 9,990 Shares; 99.9%	50,000 Shares	100%	Uncertificated
KnoahSoft Technologies Private Limited	India	Avaya Inc. KnoahSoft, Inc.	100 shares of Common Stock; 1% 9,900 shares of Common Stock; 99%	10,000 shares	100%	Uncertificated
PT Sierra Communication Indonesia	Indonesia	Sierra Asia Pacific, Inc. Sierra Communication International LLC	29 Shares; 1% 2,871 Shares; 99%	5,000 Shares	100%	Uncertificated

Record Holder	Issuer (Name on Stock Certificate)	Public	Symbol	# of Shares	Certificated
Avaya Inc.	Cogito Corporation	No	n/a	331,216 Series C Pref Shares	Yes
Avaya Inc.	Journey.ai, Inc.	No	n/a	1,314,708 Series Seed Preferred Stock	No

**Schedule 5**

Pledged Debt

None.